



WINDSONG RANCH

Everyplace Else is Just Ordinary

Windsong Ranch Community Association

Amenities

Access, Rules, Regulations, and Maps

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Guide to THE LAGOON Rules, Policies, and FAQ's

What is the address to THE LAGOON?

4000 Pepper Grass Lane Prosper, TX 75078

What are the hours of operation and when does THE LAGOON close for the season?

- THE LAGOON will be operational all year-round.
- Due to the varying availability of light throughout the year, THE LAGOON will have seasonal hours. Please refer to the [resident website](#) for the operational hours.

How do I access THE LAGOON?

- Residents over 14 years of age may enter with an access card. Persons under 14 must be accompanied by an adult with an access card.
- **Each household** must have submitted a completed Facilities Use Agreement for THE LAGOON to enter.

Inclement Weather Protocol

- To ensure the safety of Windsong Ranch residents and their guests, the pool monitor staff executes the following inclement weather protocol at THE LAGOON.
- If lightning is within:
 - **15 miles** - Patrons must exit the water. Patrons may re-enter the water after a 30-minute absence of lightning within 15 miles.
 - **10 miles** - Patrons must exit the facility. Patrons may re-enter the facility after a 30-minute absence of lightning within 15 miles.

Water Vessels

What you need to know to rent a water vessel from THE LAGOON:

- Paddle boards, single kayaks, and tandem kayaks will be available for rental on a first come, first serve basis on all days THE LAGOON is open.
- The last boat out is two hours before close and all rentals must be returned by one hour before close.
- Persons over the age of 14 may rent a kayak by themselves but will need a parent to sign the waiver. Persons under the age of 14 will need an adult out on the water with them in a separate vessel or in a tandem kayak with them.
- The vessel storage area is located on the ground level of the platform deck, between the pavilion and the central beach area. You will fill out a waiver and pay at the kiosk there. A staff member will help distribute equipment to your group.
- We have life jacket sizes that range from children 30 pounds and over to Adult XXL. These are included in the rental price and are only available to those who are renting a water vessel.

How to use your personal water vessel at THE LAGOON:

- All personal water vessels must be inspected by the HOA staff in order to be used at THE LAGOON.
- Patrons must wear a US Coast-Guard approved personal floatation device while on a water vessel.
- Permit times will be scheduled and posted on the www.windsongcommunity.com site. Beyond those times, you can email windsongvessels@ccmcnet.com to set up a time for a vessel inspection. Appointments will be subject to staff availability.
- The vessel guidelines can be found on the website. Upon approval, a staff member will place a permit sticker on your vessel. Permit stickers will cost \$10 per vessel.

Guest Passes

Complimentary Guest Passes

Each household will receive five (10) complimentary single-use guest passes for the calendar year.

Senior Guest Passes

Seniors age 60+ can bring up to five immediate relatives for free, Tuesday through Friday, or for \$10 on Saturday, Sunday, and holiday Mondays.

Additional Guest Passes

All residents may purchase additional guest passes, for up to 5 guests per day, for a fee.

Daily Guest Pass Rates

Tuesday – Thursday: \$15 per guest pass **Friday – Sunday & Holiday Mondays:** \$25 per guest pass

Rates subject to change without notice.

Additional Detailed information can be found under the [Guest Passes](#) section of our website.

Who is eligible to utilize?

All adult Windsong Ranch residents with an access card who have filled out a Facility Use Agreement (18+ years of age).

How do I get guest passes?

1. Stop by The Commons - To pick up your complimentary guest passes, you may come to The Commons during our operational hours. You will need to bring a Windsong Ranch ID or Texas-state issued ID. If someone other than the homeowner will be picking up the passes, we must receive an email to windsonglifestyle@ccmcnet.com from the homeowner telling us the name of the authorized pick-up person.
2. Purchase at THE LAGOON - To purchase passes at THE LAGOON, you must show proof of residency at the west gate. The Facility Use Agreement will need to be completed. Your complimentary passes may not be retrieved through this process. Each pass will incur a \$15 or \$25 fee depending on the day.

What if THE LAGOON is closed due to inclement weather?

- If your wristbands have been worn or used *and* THE LAGOON shuts down **before** 5pm, please come to The Commons within 48 hours; we can give you a credit to use on a future date (for complimentary passes) or process a refund (for purchased passes). You must keep the used passes and present them at the time of pick up to be issued replacement wristbands.

Disclaimer: By entering the Lagoon premises, you acknowledge understanding of and agree to all the terms set forth in the Windsong Ranch Facilities Use Agreement.

The LAGOON General Rules and Regulations

1. Only Windsong Ranch residents and their approved guests are welcome to use The LAGOON.
2. Residents and their guests shall conduct themselves in a courteous and respectful manner at all times.
3. All residents and their guests use The LAGOON at their own risk. Windsong Ranch Community Association, Inc., its management company, contractors or employees are not liable in any manner whatsoever for any personal injury, damage, loss or theft occurring in or around this amenity site.
4. Any person who uses the facility is responsible to leave the facility in a well-ordered state.
5. No smoking, vaping, or use of any other tobacco products.
6. No personal music speakers or music playing from phones or MP3 players.
7. All persons, bags, and other items are subject to search at the facility's discretion.
8. No pets are allowed in the amenity.
9. Residents and their guests shall respect, protect and preserve all of the amenity's property. Each resident is strictly liable for all costs related to damage of the property caused by the resident, his or her family members, guests or tenants.
10. All furniture is on a first-come first-serve basis and cannot be removed from its respective area. Residents cannot leave their belongings unattended or to "reserve space". Any personal belongings found being used in such a manner may be confiscated and stored by staff.
11. Food and drinks are not allowed in the water. Glass is strictly prohibited inside The LAGOON premises. Staff reserves the right to immediately confiscate any glass found within the premises.
12. Management reserves the right to cease Lagoon operations at the onset of inclement weather.
13. A person having a communicable disease transmissible by water must be excluded from public pools. A person having any exposed sub-epidermal tissue, including open blisters, cuts, or other lesions may not use a public pool. A person who has or has had diarrhea within the last two weeks caused by an unknown source or from any communicable or fecal-borne disease may not enter the pool.
14. Any child under three years old, any child not toilet trained, and any one who lacks control of defecation shall wear a water resistant swim diaper and waterproof swim wear. Swim diapers and waterproof swim wear shall have waist and leg openings fitted such that they are in contact with the waist or leg around the entire circumference.

Water Vessel Rules and Regulation

15. Deep water access:
 - a. Individuals using a watercraft and have a USCG-approved PFD may be outside the designated swimming area.
 - b. Individuals using an inflatable or foam material lounge may be outside the designated swimming area without a USCG-approved PFD.
 - c. Diving, flips, twists, back dives, and all other unsafe activities done from the dock or beach promenade are strictly prohibited.
 - d. Jumping off the dock into the water vessel accessible waters is not allowed.
16. All personal water vessels must undergo an inspection and receive an HOA distributed permit to be used at The LAGOON.
17. All persons using water vessels must wear a Coast Guard-approved Personal Floatation Device while in/on the water.
18. Management and staff has the right to refuse any water vessel for any reason.
19. Please contact management for an approved list of watercraft and inflatable



Basketball Court

Guide to Rules & Policies

Location

The basketball court is located on the north side of THE COMMONS. It is on the east side of the tennis courts with its own entrances.

How to Access

There are two doors that residents may access with their WRCA-issued access card; one on the north side and one on the south side of the court.

The court is open dawn to dusk year-round.

Parking

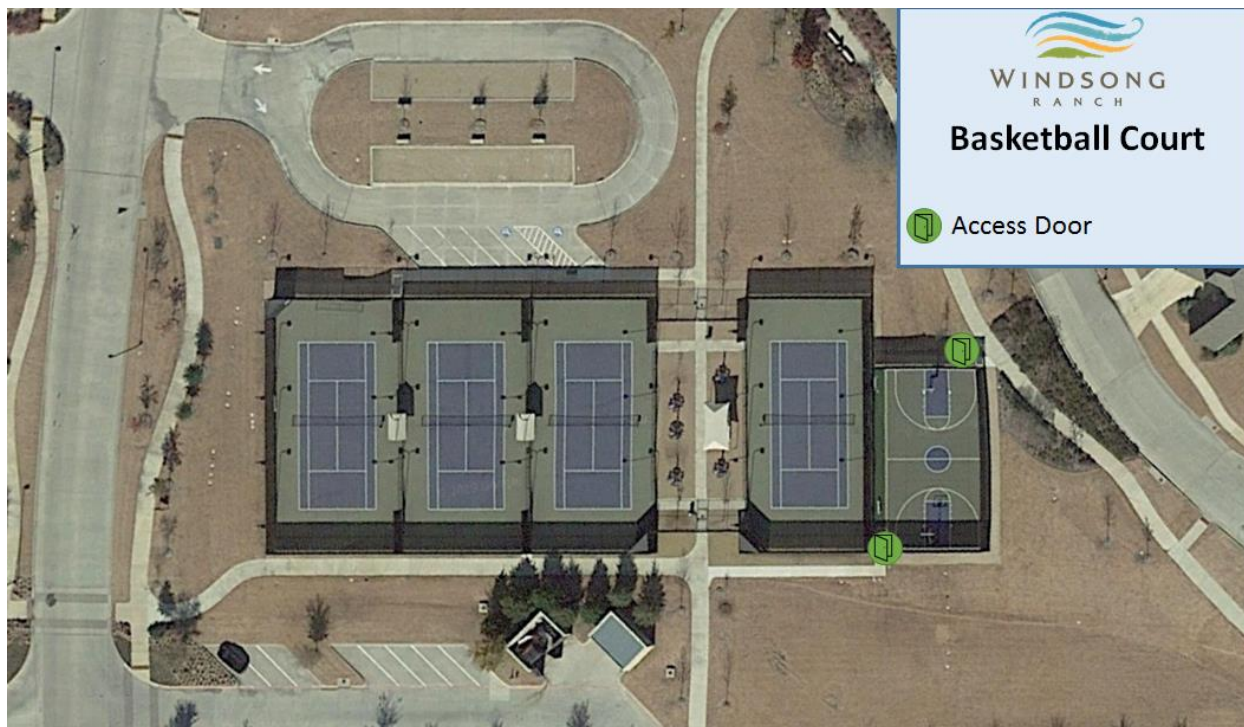
There is a parking lot on the north side of the court for those interested in using the basketball court. If this lot is full, residents may park in the lot adjacent to the welcome center.

Other Uses

The basketball court may not be used for activities beyond basketball play without written approval from the WRCA Board.

Basketball Court Rules & Guidelines

- The court is for private use. Residents and guests only.
- The court is available on a first-come, first-served basis.
- Please limit playtime to one (1) hour if others are waiting.
- No food or beverage items permitted on the court, other than water.
- Appropriate athletic shoes must be worn at all times while using the court.
- Bicycles, roller blades, skateboards, and similar equipment is strictly prohibited on the court.
- Use of tobacco products shall not be permitted on the court.
- Persons under the influence of alcohol or drugs are strictly prohibited in or around the court.
- All persons using the court do so at their own risk. Owners and management are not responsible for accidents or injuries.
- No animals or pets allowed in the court, except those assisting the disabled.
- Management reserves the right to deny use of the court to anyone at any time.
- A first aid kit and AED are located in the welcome center.
- Emergency telephones are located inside the north pool gate, outside the west pool gate, and by the fireplace.





Tennis Courts

Guide to Rules & Policies

Location

The tennis courts are located on the north side of THE COMMONS. There are four courts each labeled on the map below.

How to Access

There are three doors that residents may access with their WRCA-issued access card. There are two doors between courts three and four; one on the north side and one on the south side. A third door opens to the first court on the north side of the court.

The courts are open from 4am to 10pm to residents year-round.

Light Timer

Each court has its own light system. To use the lights, use the appropriate dial to set a timer for up to two hours. These can be found next to the south entrance of the facility. After you are done playing, please zero out your timer by turning it counter-clockwise.

Parking

There is a parking lot on the north side of the courts for those interested in using the tennis courts. If this lot is full, residents may park in the lot adjacent to the welcome center.

Tennis Ball Machine

A tennis ball machine is available for rental during HOA office hours. The rental rate is \$10/hour. If you are interested in renting the equipment, please come to THE COMMONS front desk for more information.

Other Uses

There are two pickle court outlines on tennis court; one on either side of the tennis net. One pickle ball net is left out along the west fence while a second net is put away in storage. If you would like to use the second net, please contact the HOA staff.

The tennis courts may not be used for activities beyond tennis and pickle ball play without written approval from the WRCA Board.

Tennis Court Rules & Guidelines

- Courts are for private use. Residents and guests only.
- Courts are available on a first-come, first-served basis.
- Please limit playtime to one (1) if others are waiting.
- No food or beverage items permitted on the court, other than water.
- Appropriate tennis shoes must be worn at all times while using the courts.
- Bicycles, roller blades, skateboards, and similar equipment is strictly prohibited on courts.
- Use of tobacco products shall not be permitted on the courts.
- Persons under the influence of alcohol or drugs are strictly prohibited in or around the courts.
- All persons using the courts do so at their own risk. Owners and management are not responsible for accidents or injuries.
- No animals or pets allowed in the courts, except those assisting the disabled.
- Management reserves the right to deny use of the courts to anyone at any time.
- A first aid kit and AED are located in the welcome center.
- Emergency telephones are located inside the north pool gate, outside the west pool gate, and by the fireplace.





Disc Golf

Guide to Rules & Policies

General

Location

The Disc Golf Course is located on the west side of the community north of Fishtrap Road and west of The Landing neighborhood.

How to Access

Residents may access the start of the course by parking in the gravel lot near the intersection of Fishtrap and Gee Road. There is a gate with a 4-digit input. Rotate the dials to read "7102" to unlock the gate. Please close the gate behind you. The second access point is along Liberty Drive. This will allow you to start on Hole 8.

The course is open for use from dawn to dusk.

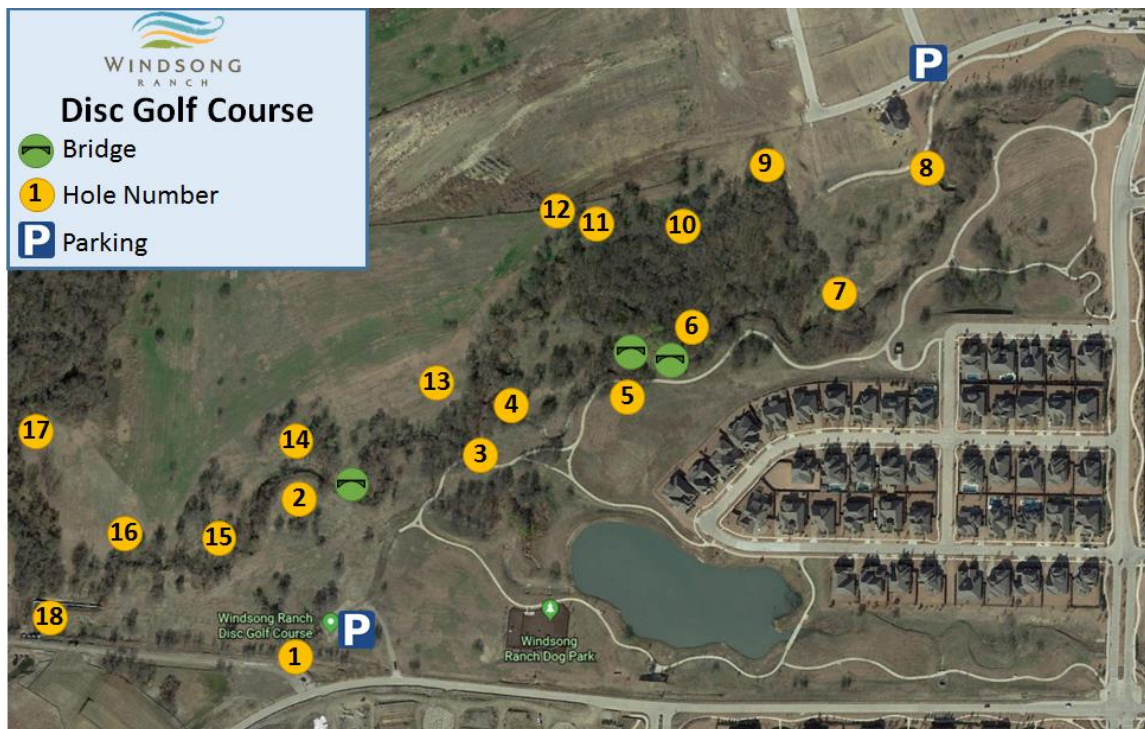
Baskets

Several holes will have two baskets. Use either one with respect to that basket's par.

Note: There is a concreted walkway across the creek near the launch pad of Hole 16. This could be used as a shortcut to Hole 18. Use at your discretion.

Disc Golf Course Rules & Guidelines

- Courts are for private use. Residents and guests only.
- Allow faster groups to play through when possible.
- Motorized vehicles are not allow on the course.
- Place all trash in the proper receptacles.
- Do not alter the course in anyway.
- All persons using the course does so at their own risk. Owners and management are not responsible for accidents or injuries.
- Management reserves the right to deny use of the course to anyone at any time.





Dog Park

Location

The Dog Park is located just off of the intersection of Gee Road and Fishtrap Road. Gather with fellow neighbors and let your dogs explore, play, and socialize, all in a safe, fenced environment.

Features Include

Small Dog and Large Dog separate fenced areas
Dog wash station and pet fountain
Agility course features
Shade trees
Hardwood mulch surface
Boulder wall for tiered seating
Tables with shade covering