

CHAPTER 53: UTILITIES

Section

- 53.01 [Medical hardship exemption for utility services](#)
- 53.02 [Returned checks](#)

§ 53.01 MEDICAL HARDSHIP EXEMPTION FOR UTILITY SERVICES.

(A) The city, by and through the Mayor, may grant a medical hardship exemption for termination of utility services when requested by the consumer. Said request shall be based upon a written medical opinion that a member of the residential household has a physical or mental condition which requires utility service and shall describe the condition(s) which necessitate(s) the continuation of utility power and a time period for which the physical or metal condition shall reasonable continue.

(B) If granted, the residential customer shall enter into a Payment Plan Agreement as agreed to by the city, by and through the Mayor of the city and through the City Clerk's office consistent with its Payment Plan Agreement in use by the city and shall be reviewed on a specifically established time period by the parties.

(C) Should the residential customer default on the Payment Plan Agreement, utility services shall be terminated consistent with this code.

(Ord. 2010-09, passed 7-20-10)

§ 53.02 RETURNED CHECKS.

Any utility payment tendered by check/draft returned to the city for insufficient funds by the customer, the Clerk shall immediately terminate the affected utility service. Said utility services shall be reinstated when said customer tenders cash, certified check, money order or other guaranteed means of payment to the city directly which indicates payment is good and complete. All costs and services associated with the returned check(s), and restoration of utility service(s) shall be paid solely by the customer.

(Ord. 2010-09, passed 7-20-10)