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# Acknowledgments

Williamson County and Cities Health District (WCCHD) thanks the many individuals who enabled WCCHD to make the impact it did in 2022.

## Williamson County Board of Health

The Williamson County Board of Health is the administrative authority for the Health District. The member governments that form WCCHD via a Cooperative Agreement appoint representatives to serve as directors of the Board of Health.



Kathy Pierce,  
Board Chair,  
*Williamson County*



Chris Copple,  
*City of Cedar Park*



David Morgan,  
*City of Georgetown*



Jeffery Jenkins,  
*City of Taylor*



Bob Farley,  
*City of Hutto*



Laurie Hadley,  
*City of Round Rock*



Ed Tydings,  
*Williamson County*



Robert Powers,  
*City of Leander and  
City of Liberty Hill*

## WCCHD District Leadership Team

Michelle Broddrick,  
*Administration and Finance*

Nicole Evert, MPH,  
*Epidemiology and Emergency Preparedness*

Lori Murphy, RS, CPH, CPO,  
*Environmental Health*

Deb Strahler,  
*Marketing and Community Engagement*

Kaitlin Murphee, RN, BSN,  
*Clinical Services*

Tara Jempty, MS, LBA, BCBA,  
*Program Eligibility and Social Services*

Alissa Orozco,  
*WIC and Community Nutrition*

Ivah Sorber, MS,  
*Human Resources*

## Executive Summary

This Impact Report combines the annual Service Report and Strategic Plan Progress Report which highlight the impact the Williamson County and Cities Health District (WCCHD) has had on the health and well-being of Williamson County residents in 2022.

WCCHD staff spent 2022 successfully delivering and providing much-needed public health services throughout the county – from protecting the health of the community from infectious and foodborne illness, to connecting residents to needed resources, and engaging with them directly to gain feedback on the most pressing health issues they are facing in a post-pandemic world.

Through ongoing commitment to Quality Improvement, WCCHD was reaccredited by the Public Health Accreditation Board, becoming only the second local public health department in Texas to do so. As a newly reaccredited local public health agency, WCCHD has proven resiliency and adaptability to make a positive impact in our ever growing and changing community.

We are proud to partner with many organizations to promote and protect the health of the people of Williamson County, and we thank you for allowing WCCHD to serve as Your Local Health Department.

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### WCCHD Executive Leadership Team



**Executive Director**

Caroline Hilbert, MD, MPH



**Deputy Director**

Nancy Ejuma, PhD, MBA



**Medical Director/  
Health Authority**

Amanda Norwood, DO

# Strategic Plan Impact Areas

The 2020-23 WCCHD Strategic Plan is comprised of three themes: Community Outreach, Health Equity, Employee Satisfaction, Retention, and Professional Development. These themes were prioritized by WCCHD staff and the Board of Health through hands on, facilitated activities that encouraged group discussion and collaboration.

## Community Outreach



WCCHD strives to engage community leaders and residents to address the Top Health Priorities established by Healthy Williamson County Coalition's Community Health Assessment. Community outreach educates the community to build a healthy and resilient Williamson County.

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## Health Equity



WCCHD strives to create opportunities for all members of the Williamson County community to be healthy, including those whose access to resources for health and well-being has been limited. WCCHD aims to work with community members in addressing local health needs and removing barriers to an equitable health landscape in the county.

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## Employee Satisfaction, Retention, and Professional Development



Employee retention and satisfaction are essential to the success of WCCHD. By fostering a diverse and healthy work environment and by providing educational trainings and opportunities for professional development, WCCHD helps employees feel satisfied and advance their careers.

# Public Health Accreditation Board (PHAB)

## Reaccreditation

The Williamson County and Cities Health District (WCCHD) successfully completed a multi-year review process to maintain national accreditation status through the Public Health Accreditation Board (PHAB). The nonprofit PHAB works to improve and protect the health of the public by advancing and transforming the quality and performance of governmental public health agencies in the U.S. and abroad.



In maintaining its accreditation status for another five years, WCCHD has demonstrated that it meets PHAB's quality standards and measures and has the capacity to continue to evolve, improve and advance, thereby becoming increasingly effective at improving the health of the residents of Williamson County. WCCHD is one of eight accredited Texas local health departments, and just the second to achieve reaccreditation in the state of Texas.

WCCHD achieved national initial accreditation status through PHAB in 2016, after undergoing a rigorous, multi-faceted, peer-reviewed assessment process to ensure it met a set of quality standards and measures. Reaccreditation goes a step further by demonstrating that WCCHD has maintained the capacity to be effective at improving the health of the community.



# Division Updates

## >>Administration and Finance

Under the direction of the Executive Leadership Team, the Administration and Finance Director, CFO, and team handle fiscal management and analysis including but not limited to establishing, maintaining, and overseeing accounting systems, procedures, and controls, grant management and associated reporting, preparing and overseeing financial analyses and reports, budget preparations, analysis and projections, payroll processing, procurement, business operation functions, and asset control.

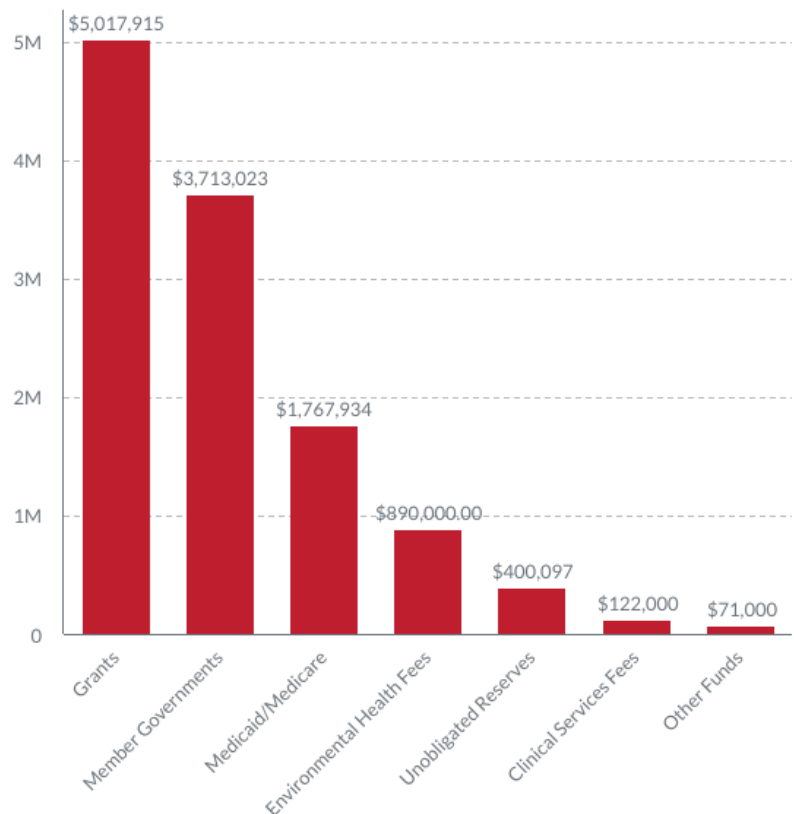
Administration and Finance added two new full-time positions in 2022 to streamline and improve finance processes and procedures, with an focus on continuous quality improvement, and re-established an aggressive approach to seek, retain, manage, and analyze funding opportunities and contracts. Strategic goals for Administration and Finance are focused on financial sustainability, increasing revenue to support essential services, diversifying revenue streams, and reducing dispensable costs.

WCCHD is audited annually by an independent certified public accountant. After the close of its fiscal year, WCCHD publishes an Annual Financial Report (AFR) containing information on its financial position and results of operations for the past fiscal year and any budgetary variances. The AFR is prepared to conform to the highest standards of public financial reporting as set forth by Governmental Accounting Standards Board (GASB).

Administration and Finance received an unqualified opinion in the summer of 2022, on the Fiscal Year Single Audit as outlined in 2021 Annual Financial Report. This exemplary standing for over 15 years of financial statements presumed to be free of material misstatements is an achievement that the team continues to be proud of.

### Fiscal Year 2022 Working Operating Budget

**\$11,981,970**



## >>Clinical Services

The core clinical health services provided at all four public health centers in Cedar Park, Georgetown, Round Rock, and Taylor include vaccinations for children and adults; screening and treatment of tuberculosis; and testing, treatment, and counseling for sexually transmitted infections (STI). Other services offered include flu shots, comprehensive well-women exams, and pregnancy screenings.

### Clinical Core Services 2022



Clinical Services partnered with Round Rock ISD and Texas Children's Hospital in a large joint outreach event at Stony Point High School to provide Texas Vaccines for Children (TVFC) vaccines free of charge to eligible children in the community. With this collaboration, 102 children were vaccinated, allowing them to attend school on time.



The City of Round Rock hosted its first Pride event in June. Clinical Services staff provided information and resources about tuberculosis, PrEP and STI testing. The event was a valuable health education and outreach opportunity to connect with the LGBTQI+ community and raise awareness of WCCHD services.



### COVID-19 Vaccination Outreach Team



The COVID-19 Vaccination Outreach Team focuses on outreach, education, and reaching vulnerable populations to increase COVID-19 and Flu vaccinations. The team held walk-in vaccination clinics each Tuesday, rotating among the four WCCHD sites, and held walk-in clinics at community resource centers and churches. In addition to attending outreach events such as health fairs and farmers markets, the team provided vaccinations to the home-bound and incarcerated population in 2022. A total of 1,364 COVID vaccines were administered in 2022, which included all ages, primary, second and booster doses.



## Immunization Advocacy



The Immunization Advocacy Team resumed the popular *Immunization Workshop for Healthcare Professionals*; this free training was a collaboration between WCCHD, DSHS and Baylor Scott & White – Round Rock. The workshop provided the latest information on childhood and adult vaccines, and awarded 6.75 continuous education hours to medical professionals.

Twenty-two healthcare personnel from Baylor Scott & White, Bluebonnet Trails Community Services, Ascension Seton, Austin Regional Clinic and Lone Star Circle of Care attended. With the participation of the WCCHD Clinical Services, Epidemiology and COVID-19 outreach teams, participants were educated on identifying notifiable conditions, reporting requirements, and the characteristics of vaccine preventable disease. Also included was training on storage and handling of vaccines, proper administration and the Texas Immunization Registry (ImmTrac), which allows easy access to immunizations records.

### Immunization Advocacy Services 2022

*DSHS' Texas Vaccines for Children (TVFC), Adult Safety Net (ASN), and ImmTrac2*



**30** outreach events



**56** Current TVFC providers enrolled



**44** New first responders registered in ImmTrac



**2** ISD school audits



**42** Licensed childcare facilities and homes audited for vaccine requirement compliance

## Tuberculosis Team



The tuberculosis program was awarded WCCHD's first federal grant from the CDC; "Strengthening Civil Surgeons' Capacity to Improve LTBI Surveillance and Treatment." Over the next two years, Clinical Services will work closely with the CDC and community stakeholders to improve reporting of positive latent tuberculosis and increasing treatment rates.

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## Cross-Division Teamwork Spotlight – Mpox Response



WCCHD epidemiologists were notified of the first Williamson County resident case of Mpox (formerly known as Monkeypox) in July. Upon investigation of the case, the patient met DSHS testing criteria, and a specimen collection was coordinated with the Clinical Services department. Clinical Services also saw Mpox-concerned patients in-clinic and coordinated testing with Epidemiology and DSHS and provided 75 vaccinations.

WCCHD investigated a total of 45 Mpox cases, starting in June and peaking in October, and responded to 198 Mpox-related phone calls. Each case investigation required a thorough exposure history, with partners and family members referred for post-exposure prophylaxis through WCCHD Clinical Services.

## >>Environmental Health

The Environmental Health (EH) Division is committed to preventing illness due to environment-related diseases through monitoring, investigating, and responding to environmental public health threats. The EH Division provides services through the Retail Food Safety program.



February of 2022, EH launched a new permitting and inspection software called *MyPermitNow*. The software consolidates permit application submittal, plan review, and inspection experience for retail food establishment customers via an online portal. Other services offered are general sanitation inspections required by daycare, foster care, and adoption agencies before licensing is approved. This shift to online applications and payments increases efficiency for businesses and the Health District.



Inspectors completed a 20-hour introductory training from CDC called *Environmental Health Training in Emergency Response* (ETHER). ETHER covers areas of emergency response which require environmental health guidance, oversight, and monitoring. These aspects include community-wide problems involving contaminated water, unsafe food, mass feeding, shelters, sewage spillage, substandard buildings, and vector and pest control.

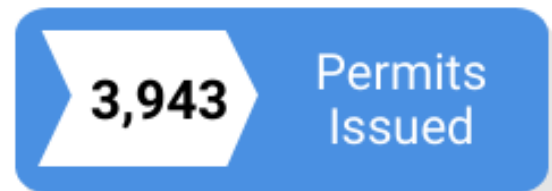
EH Director Lori Murphy presented with a local Emergency Management partner on the ETHER training at the Texas Environmental Health Association (TEHA) 2022 Annual Educational Conference called “Emergency Management and Public Health Preparing and Partnerships”.



The end of the year was a time of protection from an ancient nemesis of public health, raw oysters. In December, WCCHD sent a notice to all Williamson County food establishments about a DSHS recall of oysters harvested in Galveston Bay between November 17 and December 7 due to an outbreak of norovirus illness associated with the oysters.

WCCHD inspectors visited local commercial seafood restaurants to find and observe voluntary discarding of oysters harvested in the Galveston Bay. The recall included oysters in the shell and shucked oysters. Many of the restaurants visited by inspectors were not aware of the recall or did not realize that they had stock affected by the recall.

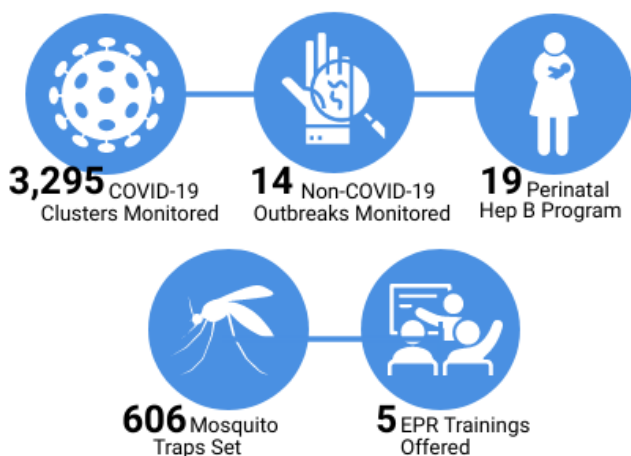
### Environmental Health Summary 2022



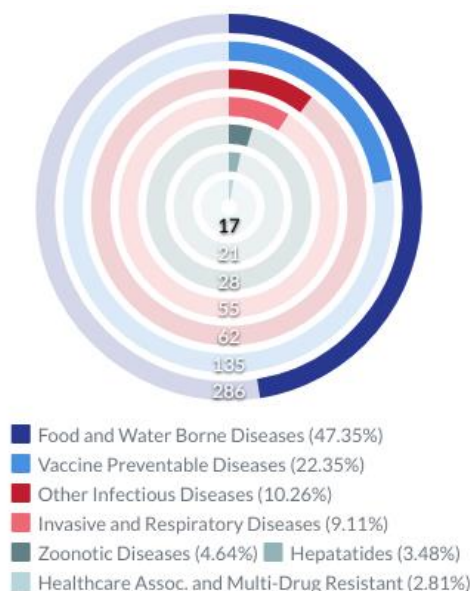
## >>Epidemiology and Emergency Preparedness

The Epidemiology and Emergency Preparedness (EEP) Division investigates and responds to disease outbreaks as well as collects and analyzes data on more than 80 diseases and disease syndromes. Additionally, the EEP Division leads planning and response activities for public health emergencies in Williamson County and collaborates with local and state agencies in these activities.

### EEP Activities 2022



### Notifiable Condition Investigations 2022



## Community Assessment for Public Health Emergency Response (CASPER)



For two days in October, survey teams traveled to randomly selected neighborhoods across the County to conduct door-to-door surveys. These surveys asked about household preparedness and preferred communications methods during a disaster. WCCHD partnered with DSHS Central Office, Austin Public Health, Williamson County, Southwestern University, University of Texas at Austin, Texas A&M University, and the Medical Reserve Corps. Fifty-seven staff and volunteers worked over 960 cumulative hours to plan and execute the CASPER. The results will be used as a small-scale community-needs evaluation. Data collected from these surveys provided WCCHD and local stakeholders with a better understanding of preparedness and response capabilities within the community and will drive how countywide emergency plans may be improved.



## Respiratory Illness Data Dashboard

In 2020, a COVID-19 dashboard served as an effective tool to communicate the status of the pandemic within Williamson County. To better capture the full picture of respiratory illness affecting the community, WCCHD retired the COVID-only dashboard and expanded reporting to multiple respiratory illnesses, including influenza (flu), COVID-19, and respiratory syncytial virus (RSV) on a new dashboard. Activity related to influenza-like illnesses and COVID-like illnesses is analyzed and reported, which heavily impacts the local provider and hospital systems.



## Medical Reserve Corps Volunteer Program



In 2022, Williamson County fell victim to not one, but three damaging windstorms that included tornadoes in Round Rock, Taylor, and Florence. Medical Reserve Corps (MRC) volunteers jumped in to assist with the aftermath of the storms.

Teams of volunteers visited impacted neighborhoods to help with clean-up efforts, pass out water, and offer emotional support. Help was offered to homeowners that had requested assistance - MRC volunteers met the residents and started the clean-up process together. Additionally, MRC volunteers staffed booths at the Multi-Agency Resource Center passing out Emergency Preparedness bags and other items to visiting families.

### Williamson Medical Reserve Corps Activities 2022



**PESS Call Center**  
2 volunteers = 720 volunteer hours



**CASPER**  
27 volunteers = 540 volunteer hours



**WIC NATIONAL BREASTFEEDING MONTH OUTREACH**  
7 volunteers = 35 volunteer hours



**Round Rock Tornado**  
9 volunteers = 216 volunteer hours



**Taylor Tornado**  
5 volunteers = 80 volunteer hours



**Florence Tornado**  
3 volunteers = 48 volunteer hours

**= 1,639 Volunteer Hours**



## Other MRC Activities:

- MRC/HOSA partnership team from Stony Point High School completed over 2,000 volunteer hours, attended over 30 community events, and participated in clean-up efforts after the Round Rock tornadoes.
- MRC/HOSA partnership team from Cedar Park High School completed over 1,000 volunteer hours in the community, attended over 30 events, and developed first aid kits for all classrooms for the visually impaired with braille instructions and stickers for each item. This team's project placed at HOSA's State Competition.
- MRC Coordinator sponsored a group of high school students to attend Preparedness Camp at Texas State University, where students were trained by the Community Emergency Response Team (CERT). All student received certification as CERT members.



## Integrated Vector Management



In October 2022, WCCHD's Integrated Vector Management (IVM) Program Lead, Jason Fritz, presented on action thresholds for mosquito control at the Texas Mosquito Control Association Fall meeting. The presentation outlined how the IVM Program at WCCHD utilized local mosquito surveillance data to guide mosquito control recommendations to its stakeholders following the detection of West Nile virus within mosquito, veterinary, and human populations. The conference provided a good opportunity for networking and sharing data-driven recommendations with partners.



## >>Human Resources

The Human Resources (HR) Division's core functions are to manage the employment lifecycle, which includes recruitment, compensation, diversity, equity and inclusion, training, labor relations, and personnel and employment policy management.

A key focus area in 2022 was to lead training with directors to improve their supervisory skills. Two training curriculums were presented to Division Leadership – “Life Cycle of a Manager,” and “LEAD Now” workshops. Diversity, Equity and Inclusion training opportunities were offered to staff throughout the year and were attended by 20 employees. HR also advocated and secured an extension for “DashTrain” – an online training portal accessible by all staff.

HR staff coordinated a large-scale compensation study with an outside vendor which required 100% staff participation. The analysis resulted in nearly half of positions receiving a salary adjustment, reclassification or both.

Improvements to the onboarding of the 23 new employees were implemented, such as integrating virtual components in the onboarding process through ServiceNow, and efforts to keep all staff connected and engaged were offered through monthly virtual all-staff meetings, “Virtual Cup with HR” meetings and the first in-person all staff meeting since 2019 that offered education and staff recognitions.

### Human Resources Activities 2022



*All Staff Meeting - Years of Service Recognition*

## >>Marketing and Community Engagement

The Marketing and Community Engagement Division helps to improve the health and wellness of the county by providing agency-level and community health information via the [wcchd.org](http://wcchd.org) website, news releases, and social media accounts. The Division coordinates requests for outreach events, manages the Healthy Williamson County coalition, and [healthywilliamsoncounty.org](http://healthywilliamsoncounty.org) community data website.



The Community Health Assessment (CHA) that was published in March was the first step of the community health improvement process. Through feedback and prioritization from residents and stakeholders, the CHA identified four health focus areas to prioritize work to improve health and wellness for all.



The 2022 Community Health Assessment is a comprehensive snapshot of the health and quality of life of Williamson County residents. Though the county consistently ranks among the healthiest in Texas, inequity persists — that is, health is not equally accessible for all community members. Community partners will use this assessment to guide the development of the Community Health Improvement Plan, the community's action plan to address the top health priorities and areas of need in the county.

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### 2022 Top Community Health Priorities



**Access to  
Healthcare**



**Chronic Disease  
and Risk Factors**



**Mental health  
and well-being**



**Social and structural  
determinants of  
health**

- 
- *Access to healthcare:* Focus on increasing access to culturally and linguistically appropriate care and dental care for vulnerable populations (e.g., older adults, people of color, and people experiencing homelessness).
  - *Chronic disease and chronic disease risk factors:* Focus on increasing healthy food access and physical activity.
  - *Mental health and well-being:* Focus on building resilience by improving mental health for children and youth and mitigating the impact of the COVID-19 pandemic.
  - *Social and structural determinants of health:* Focus on improving basic needs (housing, transportation, broadband internet access, and living wages) for all and eliminating ethnic and racial segregation.

## >>Program Eligibility and Social Services

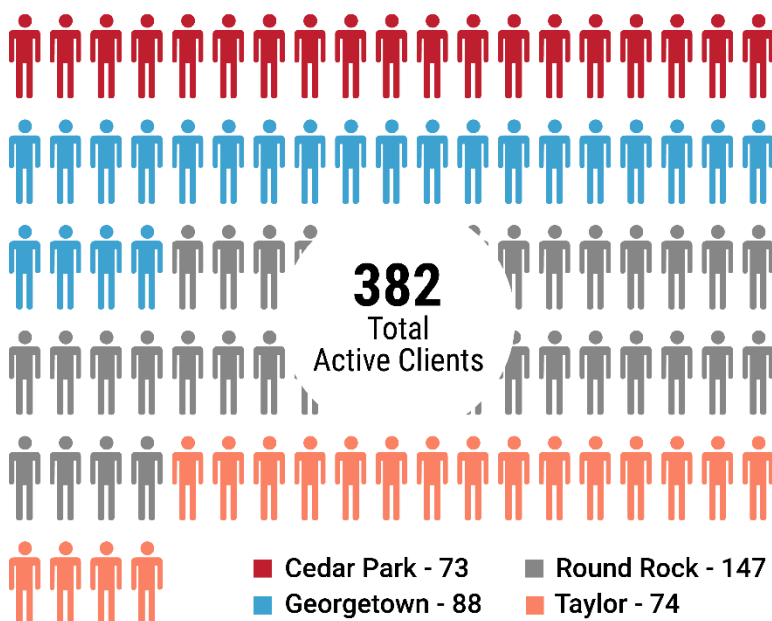
The Program Eligibility and Social Services (PESS) Division oversees the Williamson County Indigent Healthcare Program – Wilco Care. PESS staff screen residents for eligibility, process medical claims and billing, and case management.



The PESS Division increased community outreach activities through collaborations with Samaritan Health Ministries and Williamson County Community Paramedicine Program. Through discussions with these entities, PESS saw immediate need for their services in the community and organized community outreach and engagement. One of the largest areas of collaboration came from a mutual agreement with Williamson County Community Paramedicine Program, which focused on medical needs of clients over 60 living within health equity zones. Eighty-six clients were assisted, and the program boasted a 71% success rate in providing medication, health education, medical supplies and equipment, behavioral health, and other services as needed per individual case. Simultaneously, PESS established a schedule with Samaritan Health Ministries to be on site at their location to offer program assistance for the County Indigent Healthcare Program, Wilco Care. Several mutual referrals were made throughout the year and services were provided to those facing barriers to medical care.



WilCo Care Clients by Site 2022



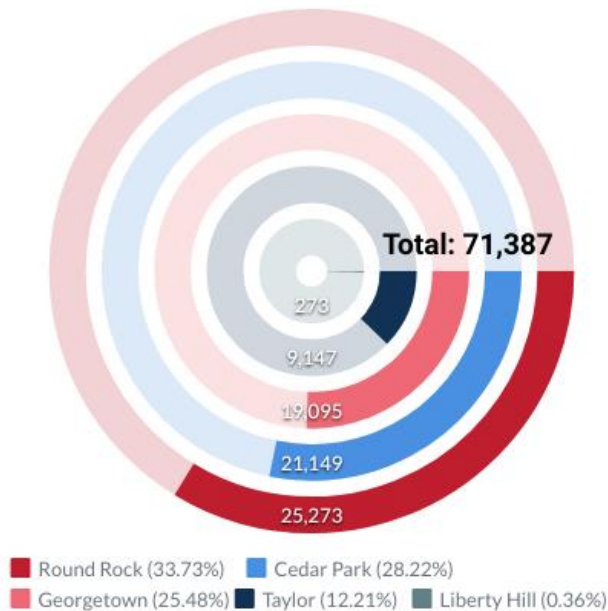
A new software was implemented to provide case management, data reporting, claims, and billing processes. Utilizing the new software brought medical claims processing and billing in-house, and additional staff were hired to complete a billing team. In addition, PESS focused on building more health providers into the Wilco Care program, including specialists. Forty-five providers were added to the list of specialists in behavioral health, orthopedic, cardiovascular, gastroenterology, endocrinology, and physical therapy. These specialists help our most vulnerable population attain a wide variety of healthcare.



## >>Women Infants and Children/Community Nutrition (WIC)

The Women, Infants, and Children and Community Nutrition (WIC) Division provides nutrition education and access to healthy foods for pregnant women, new mothers, infants, and young children. WIC services

### WIC Encounters by Site 2022



are provided at the four public health centers in Cedar Park, Georgetown, Round Rock, and Taylor, and the Community Resource Center in Liberty Hill.

### Modified Service Model

To protect the health and safety of our staff and clients, in 2020, the WIC offices operated a service model with staff completing appointments over the phone and providing drive-up benefit issuance appointments. This allowed clients to go to their home clinic to receive their WIC benefit issuance. Services transitioned back to in-person in July 2022. Services in Liberty Hill were added in April 2022, two days per week.

### Annual Baby Shower Event



The annual National Breastfeeding Month Celebration took place in August with a baby shower and breastfeeding celebration drive-thru event. The rock and roll theme celebrated moms and caregivers that “Rock Our World.” All 258 participants received outreach incentive items and awesome donated gifts from a prize table. For

some extra fun, there was a Scavenger Hunt and Bingo Game for participants to play along the way.

In addition to WIC, some of the programs in attendance were Any Baby Can, Texas Advocacy Project, WCCHD Clinical Services, and WCCHD Program Eligibility and Social Services.



# Appendix A: Division and Program Data

## Administration and Finance Division

Fiscal Year 2022 Operating Budget	
Fiscal Year Working Operating Budget	\$11,981,969.67
Grants	\$5,017,915.00
Member Governments	\$3,713,023.08
Medicaid/Medicare	\$1,767,934.00
Environmental Health Fees	\$890,000.00
Clinical Services Fees	\$122,000.00
Other Funds	\$71,000.00
Unobligated Reserves	\$400,097.00

Grants	
COMPLETE	National Association of City and County Health Officials - Disabilities
	National Association of City and County Health Officials - Medical Reserve Corp
	Council of State and Territorial Epidemiologists - EPR TTX
ONGOING	CDC Immigrant, Refugee, and Migrant Health - Civil Surgeons - NEW
	DSHS COVID-19 Health Disparities Grant
	DSHS COVID-19 Infectious Disease Unit Grant
	DSHS COVID-19 Recovery Phase 3
	DSHS COVID-19 Recovery Phase 4
	DSHS COVID-19 Response Part A
	DSHS COVID-19 Response Part B
	DSHS Immunizations Grant
	DSHS Local Public Health Systems Grant
	DSHS Public Health Emergency Preparedness
	DSHS Tuberculosis Prevention and Control
	Health and Human Services Commission (HHSC) Women, Infants, and Children
	Infectious Disease Unit Surveillance Grant
	NACCHO Vaccine Uptake Grant
	Public Health Workforce Grant
	Tuberculosis Prevention and Control



## Clinical Services Division

Women's Health Visits					
	Cedar Park	Georgetown	Round Rock	Taylor	TOTAL
Well Woman Exams	9	0	35	0	44
Birth Control	0	0	6	0	6
Pregnancy Tests	5	1	11	0	17
<b>TOTAL</b>					<b>67</b>

Sexual Health Visits					
	Cedar Park	Georgetown	Round Rock	Taylor	TOTAL
STI Follow Up	3	0	11	0	14
STI Male	25	2	154	0	181
STI Provider	26	1	120	0	147
STI Nurse	0	0	2	2	4
STI State	3	1	12	0	16
STI Telehealth	0	0	1	0	1
PrEP Initial	0	0	2	0	2
PrEP Routine	1	0	5	0	6
<b>TOTAL</b>					<b>371</b>

Clinical Services Vaccinations					
	Cedar Park	Georgetown	Round Rock	Taylor	TOTAL
TVFC Uninsured	569	371	582	130	1652
TVFC Medicaid	80	72	87	22	261
TVFC Underinsured	2	8	2	0	12
ASN	150	64	163	27	404
Private Flu	19	22	25	3	69
MOU Vaccine	0	9	0	0	9
Uninsured Flu	41	27	27	7	102
Rabies Vaccine	1	6	0	0	7
Monkeypox	0	0	75	0	75
COVID-19					1364
<b>TOTAL</b>					<b>3,955</b>

TVFC/Immtrac2 Team	
Outreach Events	30
TVFC Providers Enrolled	56
School Audits	2
Licensed Childcare Facilities and Home Audits	42
First Responders Newly Registered	44

Tuberculosis	
Active TB evaluated	16
Active TB cases treated	11
Latent TB cases evaluated	110
Latent TB cases treated	66
Total referrals of latent and active cases	282

## Environmental Health Division

Environmental Health Inspections by Type	
Inspection Type	Number of Inspections
Central Prep Inspection	2
Commissary Inspection	2
Complaint Inspections	107
Compliance Inspection	240
Day Care / Foster Home Inspection	64
Daycare Sanitation Inspection	152
Farmers Market Routine Inspection	3
Follow Up Compliance Inspection	9
Foster Care Sanitation Inspection	3
Mobile Inspection (Annual)	265
Mobile Inspection (Routine)	15
Observational Inspection	122
Pre-Opening Inspection	285
Routine Inspection	1407
Temp Routine Inspection	18
<b>Total</b>	<b>2,694</b>

Environmental Health Permits by Type	
Permit Type	Number of Permits
Fixed Food Permit	2528
School Permit	151
Daycare Permit	177
Mobile Permit	231
Temporary Permit	810
Farmer's Market	29
Eggs Only	4
Amended Permit	13
<b>Total</b>	<b>3,943</b>

Environmental Health Plan Reviews by Type	
Type	Number
Fixed Food Facilities	276
Daycares	13
Schools	4
<b>Total</b>	<b>288</b>

## Epidemiology and Emergency Preparedness Division

Notifiable Condition Investigations by City and Condition								
	Vaccine Preventable Diseases	Invasive and Respiratory Diseases	Food and Water Borne Diseases	Hepatitis	Zoonotic Diseases	Healthcare Assoc. and Multi-Drug Resistant	Other Infectious Diseases	Total
Austin	15	5	33	2	3	0	17	75
Bartlett	0	0	0	0	0	0	0	0
Cedar Park	21	8	33	4	1	2	7	76
Coupland	0	0	1	0	0	0	0	1
Elgin	0	1	0	0	0	0	0	1
Florence	1	0	4	0	0	0	0	5
Georgetown	25	8	63	3	9	7	12	127
Granger	0	1	2	1	0	0	0	4
Hutto	5	5	16	2	1	0	1	30
Jarrell	5	1	9	0	0	1	2	18
Leander	16	3	48	2	7	1	3	80
Liberty Hill	1	2	8	1	1	0	4	17
Round Rock	39	20	56	5	5	4	16	145
Taylor	7	1	12	1	1	2	0	24
Thrall	0	0	1	0	0	0	0	1
	135	55	286	21	28	17	62	604

Epidemiology	
Outreach Events	8
COVID-19 Clusters Monitored	3295
Non-COVID-19 Outbreaks Monitored	14
Mothers in Perinatal Hep B Program	13
Children in Perinatal Hep B program	6

Integrated Vector Management	
Total Traps Set	606
Total Traps Submitted for Testing	510
Average Numbers of Culex Mosquitos per Trap	30.5
Mosquito Pools Tested	634
WNV-Positive Mosquito Pools	4
WNV-Positive Reported Human Cases	1
'Fight the Bite' Outreach Events	10

Emergency Preparedness and Response	
Outreach Events	8
Response Incidents	4
Trainings Offered	5

Medical Reserve Corps		
<b>Registered Volunteers Total</b>	<b>58</b>	
Medical	24	
Non-medical	34	
High School/HOSA	8	
<b>Event</b>	<b>Volunteers</b>	<b>Hours</b>
CASPER	27	540
PESS Call Center	2	720
Florence Tornado Clean Up	3	48
Round Rock Tornado Clean Up	9	216
Taylor Tornado Clean Up	5	80
WIC Drive Thru Baby Shower	7	35
<b>High School/HOSA Participation</b>	<b>Students</b>	<b>Hours</b>
Partnership with Stony Point HS and Cedar Park HS	8	1807
Texas State Youth Preparedness Camp	6	240



## Marketing and Community Engagement

Social Media	
Facebook Reach	178,300
Facebook Page Visits	25,000
Facebook New Page Likes	535
Twitter New Followers	37
Tweet Impressions	123,000
Instagram Followers	48
Instagram Reach	348

Websites		
	www.wcchd.org	www.healthywilliamsoncounty.org
Total Users	114,000	9,600
New Users	111,000	9,500
Total Pageviews	272,000	9,400
Top Five Pages:		
1. /covid-19/dashboard	49,400	*
2. /COVID-19/testing	46,463	*
3. www.wcchd.org	39,406	*
4. /food_establishment_permits.	9,643	*
5. /COVID-19	8,562	
1. www.healthywilliamsoncounty.org	*	4,400
2. /2022 CHA	*	1,490
3. /Mental Health in Schools Conference	*	781
4. /HWC Coalition Home Page	*	733
5. /2020 CHIP	*	722

## Program Eligibility and Social Services Division

Number of Unique Clients Served	3,523
Number of Client Services Provided	11,973

WilcoCare Interviews by Month and Location					
	Cedar Park	Georgetown	Round Rock	Taylor	TOTAL
January	20	26	31	27	104
February	26	26	30	22	104
March	32	31	44	29	136
April	26	30	34	16	106
May	26	26	43	30	125
June	35	28	56	16	135
July	13	13	16	21	63
August	17	13	13	6	49
September	22	21	9	15	67
October	24	22	9	11	66
November	26	19	8	13	66
December	18	11	12	9	50
<b>Total</b>	<b>285</b>	<b>266</b>	<b>305</b>	<b>215</b>	<b>1,071</b>

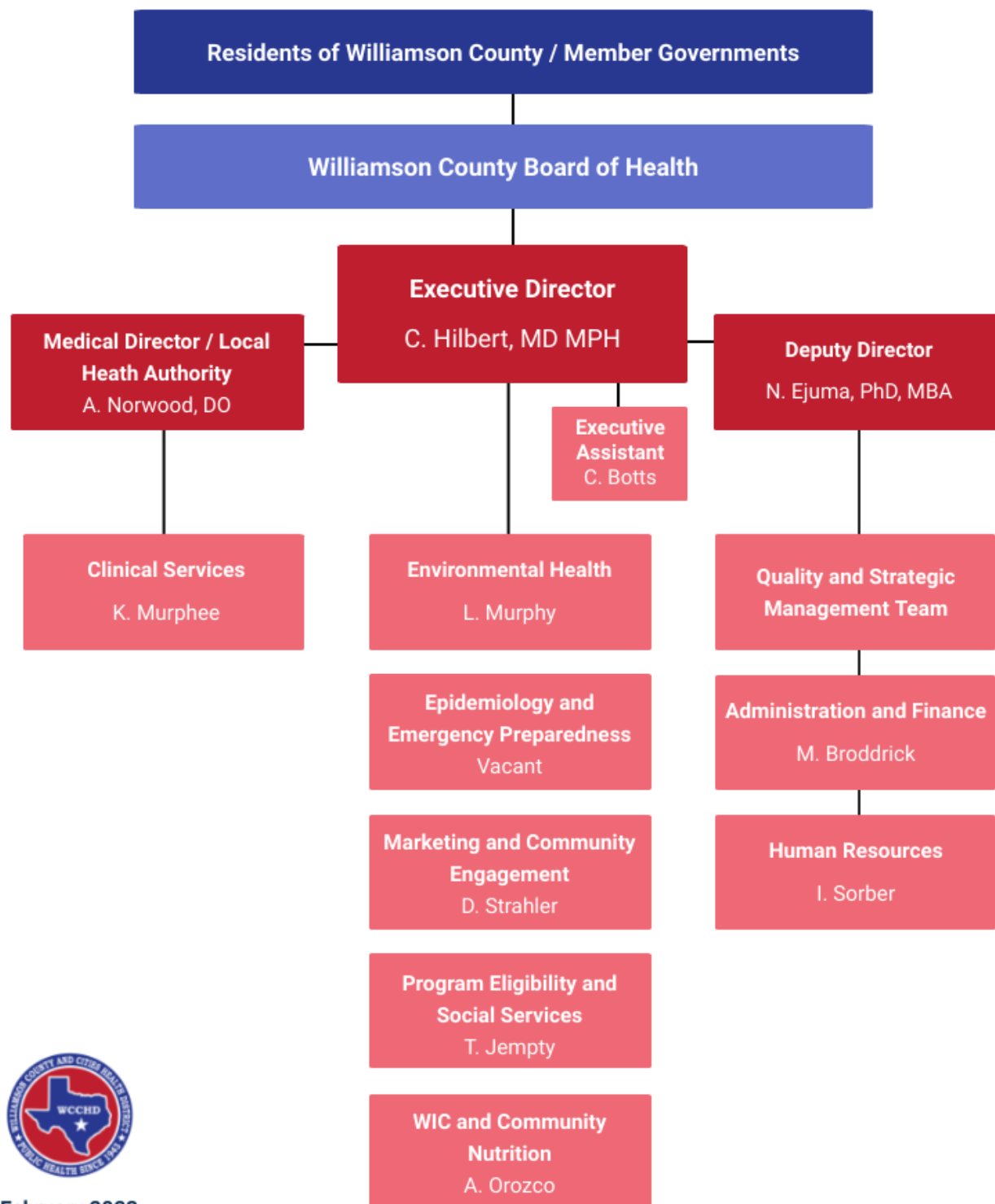
WilcoCare Clients by Location					
	Cedar Park	Georgetown	Round Rock	Taylor	TOTAL
Clients	73	88	147	74	382

## Women, Infants, and Children (WIC)

WIC Encounters by Month and WIC Clinic Location						
	Cedar Park	Georgetown	Liberty Hill	Round Rock	Taylor	TOTAL
January	1656	1783	0	1950	685	5734
February	1703	1481	0	1971	704	5859
March	1736	1539	0	2006	716	5997
April	1728	1507	5	1969	730	5939
May	1738	1500	11	1953	731	5933
June	1722	1492	11	1905	721	5851
July	1695	1450	12	1843	719	5719
August	1721	1520	16	1899	737	5893
September	1752	1568	21	1909	761	6011
October	1796	1597	27	1943	769	6132
November	1783	1637	34	1979	763	6196
December	1758	1585	43	1963	774	6123
<b>Total</b>	<b>20,788</b>	<b>18,319</b>	<b>180</b>	<b>23,290</b>	<b>8,810</b>	<b>71,387</b>

# Appendix C: WCCHD Organizational Chart

## Williamson County and Cities Health District Organizational Chart



February 2023