

City of Truth or Consequences

505 Sims Street
Truth or Consequences, New Mexico 87901
City (575) 894-6673 • Fax (575) 894-7767

City of Truth or Consequences

REQUEST FOR PROPOSALS (RFP)

REHABILITATION OF WELLS #6 AND #7

RFP# 20-21-005

RFP Release Date: May 18, 2021

Proposal Due Date: July 21, 2021

I. IN	NTRODUCTION	
A.	PURPOSE OF THIS REQUEST FOR PROPOSALS	
B.	BACKGROUND INFORMATION	
C.	SCOPE OF PROCUREMENT	
D.	CHIEF PROCUREMENT OFFICER	
E.	PROPOSAL DELIVERY	2
F.	DEFINITION OF TERMINOLOGY	2
G.	PROCUREMENT LIBRARY Error! I	Bookmark not defined.
II. C	CONDITIONS GOVERNING THE PROCUREMENT	8
A.	SEQUENCE OF EVENTS	8
B.	EXPLANATION OF EVENTS	8
1.	Issuance of RFP	8
2.	Acknowledgement of Receipt	8
3.	Pre-Proposal Conference	8
4.	Deadline to Submit Written Questions	9
5.	Response to Written Questions	9
6.	Submission of Proposal	9
7.	Proposal Evaluation	10
8.	Selection of Finalists	
9.	Best and Final Offers Error! I	Bookmark not defined.
10.	Oral Presentations	10
11.	Finalize Contractual Agreements	10
12.	Contract Awards	10
13.	Protest Deadline	
C.	GENERAL REQUIREMENTS	
1.	Acceptance of Conditions Governing the Procurement	11
2.	Incurring Cost	
3.	Prime Contractor Responsibility	
4.	Subcontractors/Consent	
5.	Amended Proposals	11
6.	Offeror's Rights to Withdraw Proposal	
7.	Proposal Offer Firm	
8.	Disclosure of Proposal Contents	
9.	No Obligation	
10.	Termination	
11.	Sufficient Appropriation	
12.	Legal Review	
13.	Governing Law	
14.	Basis for Proposal	
15.	Contract Terms and Conditions	
16.	Offeror's Terms and Conditions	
17.	Contract Deviations	
18.	Offeror Qualifications	
19.	Right to Waive Minor Irregularities	
20.	Change in Contractor Representatives	
21.	Notice of Penalties	14

	Agency Rights	14
22. 23.	Right to Publish	
24.	Ownership of Proposals	
25.	Confidentiality	
26.	Electronic mail address required	
27.	Use of Electronic Versions of this RFP	
28.	New Mexico Employees Health Coverage	
29.	Campaign Contribution Disclosure Form	
30.	Letter of Transmittal	
31.	Disclosure Regarding Responsibility	
32.	New Mexico Preferences	
	RESPONSE FORMAT AND ORGANIZATION	
Α.	NUMBER OF RESPONSES	
В.	NUMBER OF COPIES	
1.	Hard Copy Responses	
2.	Electronic Responses	
C.	PROPOSAL FORMAT	
1.	Proposal Content and Organization	
IV. S	SPECIFICATIONS	
A.	DETAILED SCOPE OF WORK	
В.	TECHNICAL SPECIFICATIONS	
1.	Organizational Experience	22
2.	Organizational References	
3.	Mandatory Specification	
4.	Desirable Specification	
\mathbf{C}	BUSINESS SPECIFICATIONS	
C.	DUBINESS SI ECHTICATIONS	
C. 1.		
	Financial Stability Performance Surety Bond	Error! Bookmark not defined.
1.	Financial Stability	Error! Bookmark not defined.
1. 2.	Financial Stability Performance Surety Bond Letter of Transmittal Form	Error! Bookmark not defined
1. 2. 3.	Financial Stability Performance Surety Bond	Error! Bookmark not defined
1. 2. 3. 4.	Financial Stability Performance Surety Bond Letter of Transmittal Form Campaign Contribution Disclosure Form	Error! Bookmark not defined
1. 2. 3. 4.	Financial Stability	Error! Bookmark not defined. 23 23 23 Error! Bookmark not defined. 23 23 23
1. 2. 3. 4. 5. 6.	Financial Stability	Error! Bookmark not defined
1. 2. 3. 4. 5. 6.	Financial Stability	Error! Bookmark not defined
1. 2. 3. 4. 5. 6. 7. V. I	Financial Stability	Error! Bookmark not defined
1. 2. 3. 4. 5. 6. 7. V. I	Financial Stability	Error! Bookmark not defined
1. 2. 3. 4. 5. 6. 7. V. H A. B.	Financial Stability	Error! Bookmark not defined
1. 2. 3. 4. 5. 6. 7. V. I A. B.	Financial Stability	Error! Bookmark not defined. 23
1. 2. 3. 4. 5. 6. 7. V. H A. B. 1.	Financial Stability	Error! Bookmark not defined
1. 2. 3. 4. 5. 6. 7. V. H A. B. 1. 2.	Financial Stability	Error! Bookmark not defined. 23 23 23 Error! Bookmark not defined. 23 24 24 24 24 27 28 29 29 29 20 20 20 21 20 21 21 22 22 22 23 24 24 25 26 27 28 29 29 20 20 20 20 20 20 20 20 20 20 20 20 20
1. 2. 3. 4. 5. 6. 7. V. H A. B. 1. 2. 3.	Financial Stability	Error! Bookmark not defined. 23 23 23 Error! Bookmark not defined. 23 24 24 24 24 27 28 29 29 29 20 20 20 21 20 21 21 22 22 22 23 24 24 25 26 27 28 29 29 20 20 20 20 20 20 20 20 20 20 20 20 20
1. 2. 3. 4. 5. 6. 7. V. I A. B. 1. 2. 3. 4.	Financial Stability	Error! Bookmark not defined. 23 23 23 Error! Bookmark not defined. 23 24 24 24 24 24 Error! Bookmark not defined. Error! Bookmark not defined. 25 25
1. 2. 3. 4. 5. 6. Y. H. 2. 3. 4. 5. 6. 6.	Financial Stability	Error! Bookmark not defined. 23 23 23 Error! Bookmark not defined. 23 24 24 24 24 24 27 28 29 29 20 20 20 21 20 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 20 21 21 22 22 22 25 25
1. 2. 3. 4. 5. 6. 7. V. H A. B. 1. 2. 3. 4. 5.	Financial Stability	Error! Bookmark not defined

11. C.7. New Mexico Preferences	
C. EVALUATION PROCESS	26
APPENDIX A	Error! Bookmark not defined
ACKNOWLEDGEMENT OF RECEIPT FORM	Error! Bookmark not defined
APPENDIX B	28
CAMPAIGN CONTRIBUTION DISCLOSURE FORM	28
APPENDIX C	31
DRAFT CONTRACT	
APPENDIX D	31
COST RESPONSE FORM	36
APPENDIX E	Error! Bookmark not defined
LETTER OF TRANSMITTAL FORM	Error! Bookmark not defined
APPENDIX F	38
ORGANIZATIONAL REFERENCE QUESTIONNAIRE.	38

I. INTRODUCTION

A. PURPOSE OF THIS REQUEST FOR PROPOSALS

The purpose of the Request for Proposal (RFP) is to solicit sealed proposals to establish a contract through competitive negotiations for the procurement of

- 1. Disconnect and pull well pump, including removal of roof access.
- 2. Remove motor and replace all bearings, clean, paint, test and oil change. And updated maintenance per manufacturer recommendations.
- 3. Troubleshoot pump, seals, bearings, wear rings, casing, oil lines, check valves, foot valve, pumping line, etc.
- 4. Quote for parts listed above or any other necessary appurtenances for pump to be put back online.
- 5. Acid wash, scrub, flush casing, and video of casing before and after cleaning.
- 6. Reassemble pump with approval of purchased parts by entity.
- 7. Reinstall pump, pumping line, motor, reconnect all electrical, and oil lines.
- 8. Test pump, and motor for proper operations.
- 9. Removal of all scrap metal and fixtures after project is complete.
- 10. Disinfect well for 24 hours, flush and test for E. coli.
- 11. Ensure pump is fully operational and tied into the system.

B. BACKGROUND INFORMATION

Wells have been having issues with alignment of shaft, bearings, and pumping. The two wells in question have the following attributes that may help in coming up with an estimate of work needed.

Well #7- Started leaking liquid with oil and metal filings from around the well seal while it is in operation. Before this occurred, the well was running and displayed normal pumping characteristics. We have shut it down to prevent further damages from occurring.

Well #6- Well 6 is similar in that it is leaking some oil and water solution when running with some intermittent shaft vibrations that occur. This well is also over-pumping its maximum GPM's. This is causing it to cavitate to some degree. This well is still in operation during daytime hours on manual operation.

C. SCOPE OF PROCUREMENT

This procurement will result in a contractual agreement between two parties; the procurement may ONLY be used by those two parties exclusively.

D. CHIEF PROCUREMENT OFFICER

City of Truth or Consequences has assigned a Chief Procurement Officer who is responsible for the conduct of this procurement whose name, address, telephone number and e-mail address are listed below:

Name: City of Truth or Consequences Finance Office c/o Chief Procurement Officer

Kristin Saavedra

Telephone: 575-894-6673 ext. 309 Email: Kristins@torcnm.org

1. **Any inquiries or requests** regarding this procurement should be submitted, in writing, to the Chief Procurement Officer. Offerors may contact **ONLY** the Chief Procurement Officer regarding this procurement. Other City employees or Evaluation Committee members do not have the authority to respond on behalf of the City of Truth or Consequences.

2. Protests of the solicitation or award must be submitted in writing to the Protest Manager identified in Section II.B.13. As a Protest Manager has been named in this Request for Proposals, pursuant to §13-1-172, NMSA 1978 and 1.4.1.82 NMAC, ONLY protests delivered directly to the Protest Manager in writing and in a timely fashion will be considered to have been submitted properly and in accordance with statute, rule and this Request for Proposals. Protests submitted or delivered to the Procurement Manager will NOT be considered properly submitted.

E. PROPOSAL DELIVERY

All deliveries of proposals via email and express carrier, courier, or hand delivery, must be addressed and submitted as follows to:

Name: Truth or Consequences Finance Office c/o Chief Procurement Officer

Kristin Saavedra

Reference RFP Name: Rehabilitation of Wells #6 and #7 Address: 505 Sims Street, Truth or Consequences, NM 87901

Email Address: Kristins@torcnm.org

F. DEFINITION OF TERMINOLOGY

This section contains definitions of terms used throughout this procurement document, including appropriate abbreviations:

- 1. "Agency" means the State Purchasing Division of the General Services Department or that State Agency sponsoring this Procurement.
- 2. "Authorized Purchaser" means an individual authorized by a Participating Entity to place orders against this contract.
- 3. "Award" means the final execution of the contract document.
- 4. "Best Value Procurement" Procurement method implemented by issuing *Request for Proposals (RFP)* where evaluation factors in addition to cost/price are considered in the selection of a firm or *contractor* and encompasses the total benefits a State entity expects from the acquisition.
- 5. "Business Hours" means 8:00 AM thru 5:00 PM MST/MDT, whichever is in effect on the date given.
- 6. "Close of Business" means 5:00 PM Mountain Standard or Daylight Time, whichever is in use at that time.
- 7. "Code of Conduct" Governmental Conduct Act. NMSA 1978, §10-16-1, et seq.
- 8. "Competitive Qualifications-Based Selection (QBS) Procurement method using and RFP but, because price in not an evaluation factor for selection of a firm or *contractor*, does not qualify as Best Value Procurement.

- 9. **Confidentiality Agreement**" Written covenant governing how *procurement* activities should be carried out by the evaluation committee.
- 10. "Confidential" means confidential financial information concerning Offeror's organization and data that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act §§57-3-A-1 through 57-3A-7, NMSA 1978, See also NMAC 1.4.1.45. The following items may **not** be labelled as confidential: Offeror's submitted Cost response, Staff/Personnel Resumes/Bios (excluding personal information such as personal telephone numbers and/or home addresses), and other submitted data that is **not** confidential financial information or that qualifies under the Uniform Trade Secrets Act.
- 11. "Construction" Building, altering, repairing, installing, or demolishing in the ordinary course of business any road, highway, bridge, parking area or related project; building, stadium, or other structure; airport, subway, or similar facility; park, trail, athletic field, golf course, or similar facility; dam, reservoir, canal, ditch, or similar facility; sewage or water treatment facility power generating plant, pump station, natural gas compressing station, or similar facility; sewage, gas, water, or other pipeline; transmission line; radio, television, or other tower; water, oil, or other storage tank; shaft, tunnel, or other mining appurtenance; electrical wiring, plumbing or plumbing fixture, gas piping, gas appliances, water conditioners; air conditioning conduit, heating or other similar mechanical work; or similar work, structures, or installations. Shall also include leveling or clearing land; excavating earth, drilling wells of any type, including seismographic shot holes or core drilling; and similar work, structures, or installations. NMSA 1978, §13-1-40
- 12. "Contract" means any agreement for the procurement of items of tangible personal property, services or construction.
- 13. "Contactor" means any business having a contract with a state agency or local public body.
- 14. "**Determination**" means the written documentation of a decision of a procurement officer including findings of fact required to support a decision. A determination becomes part of the procurement file to which it pertains.
- 15. "Design/Build" Type of project in which the *contract* includes design and *construction services*. NMSA 1978, §13-1-119.1
- 16. "**Desirable**" the terms "may," "can," "should," "preferably," or "prefers" identify a desirable or discretionary item or factor.
- 17. "**Electronic Submission**" means a successful electronic submittal of Offeror's proposal to the City of Truth or Consequences Chief Procurement Officer.
- 18. "Electronic Version/Copy" means a digital form consisting of text, images, or both readable on computers or other electronic devices that includes all content that the Original and Hard Copy proposals contain. The digital form may be submitted using a compact disc (CD) or USB flash drive. The electronic version/copy can NOT be emailed, unless specified within this RFP.

- 19. "Evaluation Committee" means a body appointed to perform the evaluation of Offerors' proposals.
- 20. "Evaluation Committee Report" means a report prepared by the Procurement Manager and the Evaluation Committee to support the Committee's recommendation for contract award. It will contain scores and written evaluations of all responsive Offeror proposals.
- 21. "Final Award" means, in the context of this Request for Proposals and all its attendant documents, that point at which the final required signature on the contract(s) resulting from the procurement has been affixed to the contract(s) thus making it fully executed.
- 22. "Finalist" means an Offeror who meets all the mandatory specifications of this Request for Proposals and whose score on evaluation factors is sufficiently high to merit further consideration by the Evaluation Committee.
- 23. "Goods" Tangible and consumable personal property having a physical existence, i.e., durable, commercial off-the-shelf products such as vehicles, computers, and equipment; products of economic output.
- 24. "Hourly Rate" means the proposed fully loaded maximum hourly rates that include travel, per diem, fringe benefits and any overhead costs for contractor personnel, as well as subcontractor personnel if appropriate.
- 25. "Invitation for Bid" All documents, including those attached or incorporated by reference, used for soliciting sealed bids.
- 26. "IT" means Information Technology.
- 27. "Local Public Body" "Every political subdivision of the State that expends money from whatever source derived, including but not limited to counties, county institutions, bureaus or commissions; incorporated cities, towns, or villages, drainage, conservancy, irrigation, or other districts; charitable institutions for which an appropriation is made by the legislature; and every office or officer of any of the above." NMSA 1978, §6-6-1
- 28. "Low Bid Procurement" Procurement process for selecting a firm or *contractor* based exclusively on price obtained by verbal or written quotes or issuing an official *Invitation for Bids*. Also, referred to as *Low* or *Lowest –Priced Procurement*.
- 29. "Mandatory" the terms "must," "shall," "will," "is required," or "are required," identify a mandatory item or factor. Failure to meet a mandatory item or factor may result in the rejection of the Offeror's proposal.
- 30. "Minor Irregularities" means anything in the proposal that does not affect the price, quality and/or quantity, or any other mandatory requirement.

- 31. "Multiple Source Award" means an award of an indefinite quantity contract for one or more similar services, items of tangible personal property or construction to more than one Offeror.
- 32. "Nonresponsive" Proposal or bid that does not conform to requirements set forth in the *Request* for *Proposals* or *Invitation for Bids* and is not evaluated by the evaluation committee
- 33. "Offeror" is any person, corporation, or partnership who chooses to submit a proposal.
- 34. "**Price Agreement**" means a definite quantity contract or indefinite quantity contract which requires the contractor to furnish items of tangible personal property, services or construction to a state agency or a local public body which issues a purchase order, if the purchase order is within the quantity limitations of the contract, if any.
- 35. "**Procurement**" Purchasing, renting, leasing, lease purchasing, or otherwise acquiring items of *tangible personal property, services, or construction*; all procurement functions, including but not limited to preparation of specifications, solicitation of sources, qualification or disqualification or sources, preparation and award of *contract* and contract administration. NMSA 1978, §13-1-74
- 36. "**Procurement Manager**" means any person or designee authorized by a state agency or local public body to enter into or administer contracts and make written determinations with respect thereto.
- 37. "**Procuring Agency**" means all State of New Mexico agencies, commissions, institutions, political subdivisions and local public bodies allowed by law to entertain procurements.
- 38. "Professional Services" Services of architects, archeologists, engineers, surveyors, landscape architects, medical arts practitioners, scientists, management and system analysists, certified public accountants, registered public accountants, lawyers, psychologists, planners, researchers, construction managers, and other persons or businesses providing similar professional services, which may be designated as such by a determination issued by the state purchasing agent or a central purchasing office. NMSA 1978, §13-1-76
- 39. "**Project**" means a temporary process undertaken to solve a well-defined goal or objective with clearly defined start and end times, a set of clearly defined tasks, and a budget. The project terminates once the project scope is achieved and project acceptance is given by the project executive sponsor.
- 40. "Qualifications-Based Selection (QBS)" *Procurement* process for selecting architects, engineers, landscape architects, surveyors, and *construction* management professional on the basis of qualifications and subsequent negotiations as to price rather than price being an evaluation factor.
- 41. "Redacted" means a version/copy of the Offeror's proposal with the information considered proprietary or confidential (as defined by §§57-3A-1 to 57-3A-7, NMSA 1978 and NMAC 1.4.1.45 and summarized herein and outlined in Section II.C.8 of this RFP) blacked-out <u>BUT NOT</u> omitted or removed.

- 42. "Request for Proposals (RFP)" means all documents, including those attached or incorporated by reference, used for soliciting proposals. Material respects of a request for a proposal include, but are not limited to, price, quality, quantity, or delivery requirements. NMSA 1978, §13-1-85
- 43. "Resident Preference" Business with a valid resident business of contractor certificate issued by the NM Taxation & Revenue Department. NMSA 1978, §13-1-22(A)
- 44. "Responsible Bidder" Bidder who submits a responsible bid and has furnished, when required, information and data to prove that his financial resources, production or service facilities, personnel, service reputation and experience are adequate to make satisfactory delivery of the services, construction or items of tangible personal property described in the Invitation for Bids. NMSA 1978, §13-1-82
- 45. "Responsible Offeror" means an Offeror who submits a responsive proposal and who has furnished, when required, information and data to prove that his financial resources, production or service facilities, personnel, service reputation and experience are adequate to make satisfactory delivery of the services, or items of tangible personal property described in the proposal.
- 46. "Responsive Bid" Bid which conforms in all material respects to the requirements to the requirements set forth in the *Invitation for Bids*. Material aspect of a bid include, but are not limited to, price, quality, quantity, or delivery requirements. NMSA 1978, §13-1-84
- 47. "Responsive Offer" or means an offer which conforms in all material respects to the requirements set forth in the request for proposals. Material respects of a request for proposals include, but are not limited to price, quality, quantity or delivery requirements.
- 48. "Scope of Work" Specific details of work to be performed in completion of a project under *contract*.
- 49. "Sealed" means, in terms of a non-electronic submission, that the proposal is enclosed in a package which is completely fastened in such a way that nothing can be added or removed. Open packages submitted will not be accepted except for packages that may have been damaged by the delivery service itself. The State reserves the right, however, to accept or reject packages where there may have been damage done by the delivery service itself. Whether a package has been damaged by the delivery service or left unfastened and should or should not be accepted is a determination to be made by the Procurement Manager. By submitting a proposal, the Offeror agrees to and concurs with this process and accepts the determination of the Procurement Manager in such cases.
- 50. "Services" Furnishing labor, time, or effort by a *contractor* not involving the delivery of a specific end product other than reports and other materials which are merely incidental to the required performance; includes the furnishing insurance but does not include *construction* or the *services* of employees of a *state agency* or a *local public body*. NMSA 1978, §13-1-87
- 51. "**Staff** means any individual who is a full-time, part-time, or an independently contracted employee with the Offerors' company.

- 52. "State (the State)" means the State of New Mexico.
- 53. "State Agency" means any department, commission, council, board, committee, institution, legislative body, agency, government corporation, educational institution or official of the executive, legislative or judicial branch of the government of this state. "State agency" includes the Purchasing Division of the General Services Department and the State Purchasing Agent but does not include local public bodies.
- 54. "Statement of Concurrence" means an affirmative statement from the Offeror to the required specification agreeing to comply and concur with the stated requirement(s). This statement shall be included in Offeror's proposal. (E.g., "We concur," "Understands and Complies," "Comply," "Will Comply if Applicable," etc.)
- 55. "Subcontractor" Individual who take a portion of a *contract* from the principal *contractor* or another *subcontractor*. Black Law's Dictionary 1651 (10th Ed.) 2014
- 56. "Tangible Personal Property" Tangible property other than real property having a physical existence, including but not limited to, supplies, equipment, materials, and printed materials. NMSA 1978, §13-1-93
- 57. "Unredacted" means a version/copy of the proposal containing all complete information; including any that the Offeror would otherwise consider confidential, such copy for use only for the purposes of evaluation.
- 58. "Vendor" Entity providing a service or tangible personal property to a state agency.
- 59. "Veterans Preference" Business with a valid resident veteran business certificate issued by the NM Taxation & Revenue Department. NMSA 1978, §13-1-11(A)
- 60. "Written" means typewritten on standard 8 ½ x 11 inch paper. Larger paper is permissible for charts, spreadsheets, etc.

II. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the schedule of events, the descriptions of each event, and the conditions governing this procurement.

A. SEQUENCE OF EVENTS

The Chief Procurement Officer will make every effort to adhere to the following schedule:

Action	Responsible Party	Due Dates
		These are sample time frames only.
		Adjust to suit Agency need. Use only dates; do not insert days of the week)
1. Issue RFP	City of T or C	May 18, 2021
2. Acknowledgement of	Potential Offerors	May 26, 2021
Receipt Form		
3. Pre-Proposal Conference	Agency	June 16, 2021
4. Deadline to submit	Potential Offerors	July 02, 2021
Questions		-
5. Response to Written	Chief Procurement	July 09, 2021
Questions	Officer	
6. Submission of Proposal	Potential Offerors	July 21, 2021
8.* Selection of Finalists	Evaluation Committee	August 04, 2021
9.* Best and Final Offers	Finalist Offerors	August 05, 2021
10 * Oral Presentation(s)	Finalist Offerors	August 05, 2021
11.* Finalize Contractual	Agency/Finalist	August 25, 2021
Agreements	Offerors	_
12.* Contract Awards	Agency/ Finalist	August 26, 2021
	Offerors	
13.* Protest Deadline	Chief Procurement	September 10, 2021
	Officer	

^{*}Dates indicated in Events 7 through 13 are estimates only, and may be subject to change without necessitating an amendment to the RFP.

B. EXPLANATION OF EVENTS

The following paragraphs describe the activities listed in the Sequence of Events shown in Section II.A., above.

1. Issuance of RFP

This RFP is being issued on behalf of the City of Truth of Consequences on the date indicated in Section II.A, Sequence of Events.

2. Acknowledgement of Receipt

Potential Offerors may e-mail the Acknowledgement of Receipt Form (APPENDIX A), to the City of Truth of Consequences buyer, Finance Office c/o Chief Procurement Officer Kristin Saavedra, kristins@torcnm.org, to have their organization placed on the Procurement Distribution List. The form must be returned to the City of Truth or Consequences Finance Office c/o Chief

Procurement Officer, Kristin Saavedra by 2:00 pm MST/MDT as indicated in Section II.A, Sequence of Events.

The procurement distribution list will be used for the distribution of written responses to questions, and/or any amendments to the RFP. Failure to return the Acknowledgement of Receipt Form does not prohibit potential Offerors from submitting a response to this RFP. However, by not returning the Acknowledgement of Receipt Form, the potential Offeror's representative shall not be included on the distribution list and will be solely responsible for obtaining from the Procurement Library (Section I.G.) responses to written questions and any amendments to the RFP.

3. Pre-Proposal Conference

A pre-proposal conference will be held as indicated in Section II.A, Sequence of Events, beginning at 2:00 PM MST/MDT in the City Clerk's Office. Potential Offeror(s) are encouraged to submit written questions in advance of the conference to the Chief Procurement Officer (see Section I.D). The identity of the organization submitting the question(s) will not be revealed. Additional written questions may be submitted at the conference. All questions answered during the Pre-Proposal Conference will be considered <u>unofficial</u> until they are posted in writing. All written questions will be addressed in writing on the date listed in Section II.A, Sequence of Events. A public log will be kept of the names of potential Offeror(s) that attended the pre-proposal conference.

Attendance at the pre-proposal conference is highly recommended, but not a prerequisite for submission of a proposal.

4. Deadline to Submit Written Questions

Potential Offerors may submit written questions to the Chief Procurement Officer as to the intent or clarity of this RFP until 2:00 PM MST/MDT as indicated in Section II.A, Sequence of Events. All written questions must be addressed to the Chief Procurement Officer as declared in Section I.D. Questions shall be clearly labeled and shall cite the Section(s) in the RFP or other document which form the basis of the question.

5. Response to Written Questions

Written responses to the written questions will be provided via e-mail, on or before the date indicated in Section II.A, Sequence of Events, to all potential Offerors who timely submitted an Acknowledgement of Receipt Form (Section II.B.2 and APPENDIX A).

6. Submission of Proposal

ALL OFFEROR PROPOSALS MUST BE RECEIVED FOR REVIEW AND EVALUATION BY THE CHIEF PROCUREMENT OFFICER OR DESIGNEE NO LATER THAN 2:00 PM MST/MDT ON THE DATE INDICATED IN SECTION II.A, SEQUENCE OF EVENTS. PROPOSALS RECEIVED AFTER THIS DEADLINE WILL NOT BE ACCEPTED.

7. Proposal Evaluation

The Evaluation Committee will select and the Chief Procurement Officer will notify the finalist Offerors as per schedule Section II.A, Sequence of Events or as soon as possible thereafter. A schedule for Oral Presentation, if any, will be determined at this time.

8. Selection of Finalists

The Evaluation Committee will select and the Chief Procurement Officer will notify the finalist Offerors as per schedule Section II.A, Sequence of Events or as soon as possible thereafter. A schedule for Oral Presentation, if any, will be determined at this time.

9. Oral Presentations

Finalist Offerors, as selected per Section II.B.8 above, may be required to conduct an oral presentation at a location to be determined as per schedule Section II.A., Sequence of Events, or as soon as possible thereafter. Whether or not Oral Presentations will be held is at the discretion of the Evaluation Committee and the Chief Procurement Officer.

10. Finalize Contractual Agreements

After approval of the Evaluation Committee Report, any contractual agreement(s) resulting from this RFP will be finalized with the most advantageous Offeror(s), taking into consideration the evaluation factors set forth in this RFP, as per Section II.A., Sequence of Events, or as soon as possible thereafter. The most advantageous proposal may or may not have received the most points. In the event mutually agreeable terms cannot be reached with the apparent most advantageous Offeror in the timeframe specified, the City of Truth or Consequences reserves the right to finalize a contractual agreement with the next most advantageous Offeror(s) without undertaking a new procurement process.

11. Contract Awards

Upon receipt of the signed contractual agreement, the Chief Procurement Officer office will award as per Section II.A., Sequence of Events, or as soon as possible thereafter. The award is subject to appropriate City approval.

12. Protest Deadline

Any protest by an Offeror must be timely submitted and in conformance with §13-1-172, NMSA 1978 and applicable procurement regulations. As a Protest Manager has been named in this Request for Proposals, pursuant to §13-1-172, NMSA 1978 and 1.4.1.82 NMAC, ONLY protests delivered directly to the Protest Manager in writing and in a timely fashion will be considered to have been submitted properly and in accordance with statute, rule and this Request for Proposals. The 15 calendar day protest period shall begin on the day following the notice of award of contract(s) and will end at 5:00 pm MST/MDT on the 15th day. Protests must be written and must include the name and address of the protestor and the request for proposal number. It must also contain a statement of the grounds for protest including appropriate supporting exhibits and it must specify the ruling requested from the party listed below. The protest must be delivered to:

Protest Manager: Chief Procurement Officer Kristin Saavedra, 505 Sims St., Truth or Consequences, NM, 87901

PROTESTS RECEIVED AFTER THE DEADLINE WILL NOT BE ACCEPTED.

C. GENERAL REQUIREMENTS

1. Acceptance of Conditions Governing the Procurement

Potential Offerors must indicate their acceptance of these Conditions Governing the Procurement, Section II.C, by completing and signing the Letter of Transmittal form, pursuant to the requirements in Section II.C.30, located in APPENDIX E.

2. Incurring Cost

Any cost incurred by the potential Offeror in preparation, transmittal, and/or presentation of any proposal or material submitted in response to this RFP shall be borne solely by the Offeror. Any cost incurred by the Offeror for set up and demonstration of the proposed equipment and/or system shall be borne solely by the Offeror.

3. Prime Contractor Responsibility

Any contractual agreement that may result from this RFP shall specify that the prime contractor is solely responsible for fulfillment of all requirements of the contractual agreement with a Local Public Body Agency which may derive from this RFP. The Local Public Body Agency entering into a contractual agreement with a vendor will make payments to only the prime contractor.

4. Subcontractors/Consent

The use of subcontractors is allowed. The prime contractor shall be wholly responsible for the entire performance of the contractual agreement whether or not subcontractors are used. Additionally, the prime contractor must receive approval, in writing, from the agency awarding any resultant contract, before any subcontractor is used during the term of this agreement.

5. Amended Proposals

An Offeror may submit an amended proposal before the deadline for receipt of proposals. Such amended proposals must be complete replacements for a previously submitted proposal and must be clearly identified as such in the transmittal letter. <u>Agency personnel will not merge, collate,</u> or assemble proposal materials.

6. Offeror's Rights to Withdraw Proposal

Offerors will be allowed to withdraw their proposals at any time <u>prior to</u> the deadline for receipt of proposals. The Offeror must submit a written withdrawal request addressed to the Chief Procurement Officer and signed by the Offeror's duly authorized representative.

The approval or denial of withdrawal requests received after the deadline for receipt of the proposals is governed by the applicable procurement regulations, 1.4.1.5 & 1.4.1.36 NMAC.

7. Proposal Offer Firm

Responses to this RFP, including proposal prices for services, will be considered firm for one-hundred twenty (120) days after the due date for receipt of proposals or ninety (90) days after the due date for the receipt of a best and final offer, if the Offeror is invited or required to submit one.

8. Disclosure of Proposal Contents

The contents of all submitted proposals will be kept confidential until the final award has been completed by the Agency. At that time, all proposals and documents pertaining to the proposals will be available for public inspection, *except* for proprietary or confidential material as follows:

- a. Proprietary and Confidential information is restricted to:
 - 1. Confidential financial information concerning the Offeror's organization; and
 - 2. Information that qualifies as a trade secret in accordance with the Uniform Trade Secrets Act, §§57-3A-1 through 57-3A-7, NMSA 1978.
- b. An additional but separate redacted version of Offeror's proposal, as outlined and identified in Sections III.B.1.a.i and III.B.2.a.i, shall be submitted containing the blacked-out proprietary or confidential information, in order to facilitate eventual public inspection of the non-confidential version of Offeror's proposal.

<u>IMPORTANT</u>: The price of products offered or the cost of services proposed <u>SHALL NOT</u> be designated as proprietary or confidential information.

If a request is received for disclosure of proprietary or confidential materials, the Agency shall examine the request and make a written determination that specifies which portions of the proposal should be disclosed. Unless the Offeror takes legal action to prevent the disclosure, the proposal will be so disclosed. The proposal shall be open to public inspection subject to any continuing prohibition on the disclosure of proprietary or confidential information.

9. No Obligation

This RFP in no manner obligates the City of Truth or Consequences or any of its Agencies to the use of any Offeror's services until a valid written contract is awarded and approved by appropriate authorities.

10. Termination

This RFP may be canceled at any time and any and all proposals may be rejected in whole or in part when the Agency determines such action to be in the best interest of the City of Truth or Consequences.

11. Sufficient Appropriation

Any contract awarded as a result of this RFP process may be terminated if sufficient appropriations or authorizations do not exist. Such terminations will be executed by sending written notice to the contractor. The Agency's decision as to whether sufficient appropriations and authorizations are available will be accepted by the contractor as final.

12. Legal Review

The Agency requires that all Offerors agree to be bound by the General Requirements contained in this RFP. Any Offeror's concerns must be promptly submitted in writing to the attention of the Chief Procurement Officer.

13. Governing Law

This RFP and any agreement with an Offeror which may result from this procurement shall be governed by the laws of the State of New Mexico.

14. Basis for Proposal

Only information supplied in writing by the Chief Procurement Officer or contained in this RFP shall be used as the basis for the preparation of Offeror proposals.

15. Contract Terms and Conditions

The contract between an agency and a contractor will follow the format specified by the Agency and contain the terms and conditions set forth in the Draft Contract Appendix C. However, the contracting agency reserves the right to negotiate provisions in addition to those contained in this RFP (Draft Contract) with any Offeror. The contents of this RFP, as revised and/or supplemented, and the successful Offeror's proposal will be incorporated into and become part of any resultant contract.

The Agency discourages exceptions from the contract terms and conditions as set forth in the RFP Draft Contract. Such exceptions may cause a proposal to be rejected as nonresponsive when, in the sole judgment of the Agency (and its evaluation team), the proposal appears to be conditioned on the exception, or correction of what is deemed to be a deficiency, or an unacceptable exception is proposed which would require a substantial proposal rewrite to correct.

Should an Offeror object to any of the terms and conditions as set forth in the RFP Draft Contract (APPENDIX C) strongly enough to propose alternate terms and conditions in spite of the above, the Offeror must propose **specific** alternative language. The Agency may or may not accept the alternative language. General references to the Offeror's terms and conditions or attempts at complete substitutions of the Draft Contract are not acceptable to the Agency and will result in disqualification of the Offeror's proposal.

Offerors must provide a brief discussion of the purpose and impact, if any, of each proposed change followed by the specific proposed alternate wording.

If an Offeror fails to propose any alternate terms and conditions during the procurement process (the RFP process prior to selection as successful Offeror), no proposed alternate terms and conditions will be considered later during the negotiation process. Failure to propose alternate terms and conditions during the procurement process (the RFP process prior to selection as successful Offeror) is an **explicit agreement** by the Offeror that the contractual terms and conditions contained herein are **accepted** by the Offeror.

16. Offeror's Terms and Conditions

Offerors must submit with the proposal a complete set of any additional terms and conditions they expect to have included in a contract negotiated with the Agency. See Section II.C.15 for requirements.

17. Contract Deviations

Any additional terms and conditions, which may be the subject of negotiation (such terms and conditions having been proposed during the procurement process, that is, the RFP process prior to selection as successful Offeror), will be discussed only between the Agency and the Offeror selected and shall not be deemed an opportunity to amend the Offeror's proposal.

18. Offeror Qualifications

The Evaluation Committee may make such investigations as necessary to determine the ability of the potential Offeror to adhere to the requirements specified within this RFP. The Evaluation Committee will reject the proposal of any potential Offeror who is not a Responsible Offeror or fails to submit a Responsive Offer as defined in §13-1-83 and §13-1-85, NMSA 1978.

19. Right to Waive Minor Irregularities

The Evaluation Committee reserves the right to waive minor irregularities, as defined in Section I.F.20. The Evaluation Committee also reserves the right to waive mandatory requirements, provided that <u>all</u> of the otherwise responsive proposals failed to meet the same mandatory requirements and the failure to do so does not otherwise materially affect the procurement. This right is at the sole discretion of the Evaluation Committee.

20. Change in Contractor Representatives

The Agency reserves the right to require a change in contractor representatives if the assigned representative(s) is (are) not, in the opinion of the Agency, adequately meeting the needs of the Agency.

21. Notice of Penalties

The Procurement Code, §§13-1-28 through 13-1-199, NMSA 1978, imposes civil, and misdemeanor and felony criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for bribes, gratuities and kickbacks.

22. Agency Rights

The Agency in agreement with the Evaluation Committee reserves the right to accept all or a portion of a potential Offeror's proposal.

23. Right to Publish

Throughout the duration of this procurement process and contract term, Offerors and contractors must secure from the agency written approval prior to the release of any information that pertains to the potential work or activities covered by this procurement and/or agency contracts deriving from this procurement. Failure to adhere to this requirement may result in disqualification of the Offeror's proposal or removal from the contract.

24. Ownership of Proposals

All documents submitted in response to the RFP shall become property of the State of New Mexico. If the RFP is cancelled, all responses received shall be destroyed by the Agency or Chief Procurement Officer unless the Offeror either picks up, or arranges for pick-up, the materials within three (3) business days of notification of the cancellation. Offeror is responsible for all costs involved in return mailing/shipping of proposals.

25. Confidentiality

Any confidential information provided to, or developed by, the contractor in the performance of the contract resulting from this RFP shall be kept confidential and shall not be made available to any individual or organization by the contractor without the prior written approval of the Agency.

The Contractor(s) agrees to protect the confidentiality of all confidential information and not to publish or disclose such information to any third party without the procuring Agency's written permission.

26. Electronic mail address required

A large part of the communication regarding this procurement will be conducted by electronic mail (e-mail). Offeror must have a valid e-mail address to receive this correspondence. (See also Section II.B.5, Response to Written Questions).

27. Use of Electronic Versions of this RFP

This RFP is being made available by electronic means. In the event of conflict between a version of the RFP in the Offeror's possession and the version maintained by the agency, the Offeror acknowledges that the version maintained by the agency shall govern. Please email your request to the Chief Procurement Officer, Kristin Saavedra at kristins@torcnm.org for an electronic version of the RFP.

28. New Mexico Employees Health Coverage

- A. If the Offeror has, or grows to, six (6) or more employees who work, or who are expected to work, an average of at least 20 hours per week over a six (6) month period during the term of the contract, Offeror must agree to have in place, and agree to maintain for the term of the contract, health insurance for those employees if the expected annual value in the aggregate of any and all contracts between Contractor and the State exceed \$250,000 dollars.
- B. Offeror must agree to maintain a record of the number of employees who have (a) accepted health insurance; (b) decline health insurance due to other health insurance coverage already in place; or (c) decline health insurance for other reasons. These records are subject to review and audit by a representative of the state.
- C. Offeror must agree to advise all employees of the availability of State publicly financed health care coverage programs by providing each employee with, as a minimum, the following web site link to additional information https://bewellnm.com.
- D. For Indefinite Quantity, Indefinite Delivery contracts (price agreements without specific limitations on quantity and providing for an indeterminate number of orders to be placed

against it); these requirements shall apply the first day of the second month after the Offeror reports combined sales (from state and, if applicable, from local public bodies if from a state price agreement) of \$250,000.

29. Campaign Contribution Disclosure Form

Offeror must complete, sign, and return the Campaign Contribution Disclosure Form, APPENDIX B, as a part of their proposal. This requirement applies regardless whether a covered contribution was made or not made for the positions of Governor and Lieutenant Governor or other identified official. Failure to complete and return the signed, unaltered form will result in Offeror's disqualification.

30. Letter of Transmittal

Offeror's proposal must be accompanied by an <u>unaltered</u> Letter of Transmittal Form (APPENDIX E), which must be <u>completed</u> and <u>signed</u> by the individual authorized to contractually obligate the company, identified in #2 below. <u>DO NOT LEAVE ANY OF THE ITEMS ON THE FORM BLANK</u> (N/A, None, Does not apply, etc. are acceptable responses).

The Letter of Transmittal MUST:

- 1. Identify the submitting business entity (its Name, Mailing Address and Phone Number);
- 2. Identify the Name, Title, Telephone, and E-mail address of the person authorized by the Offeror's organization to (A) contractually obligate the business entity providing the Offer, (B) negotiate a contract on behalf of the organization; and/or (C) provide clarifications or answer questions regarding the Offeror's proposal content (A response to B and/or C is only required if the responses differ from the individual identified in A);
- 3. Identify sub-contractors, if any, anticipated to be utilized in the performance of any resultant contract award;
- 4. Describe any relationship with any other entity (such as State Agency, reseller, etc., that is not a sub-contractor identified in #3), if any, which will be used in the performance of this awarded contract; and
- 5. Be signed and dated by the person identified in #2 above; attesting to the veracity of the information provided, and acknowledging (a) the organization's acceptance of the Conditions Governing the Procurement stated in Section II.C.1, (b) the organizations acceptance of the Section V Evaluation Factors, and (c) receipt of any and all amendments to the RFP.

Failure to respond to ALL items as indicated above, will result in Offeror's disqualification.

31. Disclosure Regarding Responsibility

- A. Any prospective Contractor and any of its Principals who enter into a contract greater than sixty thousand dollars (\$60,000.00) with any state agency or local public body for professional services, tangible personal property, services or construction agrees to disclose whether the Contractor, or any principal of the Contractor's company:
 - 1. is presently debarred, suspended, proposed for debarment, or declared ineligible for award of contract by any federal entity, state agency or local public body;

- 2. has within a three-year period preceding this offer, been convicted in a criminal matter or had a civil judgment rendered against them for:
 - a. The commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state or local) contract or subcontract;
 - b. Violation of Federal or state antitrust statutes related to the submission of offers; or
 - c. The commission in any federal or state jurisdiction of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violation of Federal criminal tax law, or receiving stolen property;
- 3. Is presently indicted for, or otherwise criminally or civilly charged by any (federal state or local) government entity with the commission of any of the offenses enumerated in paragraph A of this disclosure;
- 4. Has, preceding this offer, been notified of any delinquent Federal or state taxes in an amount that exceeds \$3,000.00 of which the liability remains unsatisfied. Taxes are considered delinquent if the following criteria apply.
- a. The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge of the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.
- b. The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.
- c. Have within a three year period preceding this offer, had one or more contracts terminated for default by any federal or state agency or local public body.)
- B. Principal, for the purpose of this disclosure, means an officer, director, owner, partner, or a person having primary management or supervisory responsibilities within a business entity or related entities.
- C. The Contractor shall provide immediate written notice to the State Purchasing Agent or other party to this Agreement if, at any time during the term of this Agreement, the Contractor learns that the Contractor's disclosure was at any time erroneous or became erroneous by reason of changed circumstances.
- D. A disclosure that any of the items in this requirement exist will not necessarily result in termination of this Agreement. However, the disclosure will be considered in the determination of the Contractor's responsibility and ability to perform under this Agreement. Failure of the Contractor to furnish a disclosure or provide additional information as requested will render the Offeror nonresponsive.
- E. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render, in good faith, the disclosure required by this document. The knowledge and information of a Contractor is not required to exceed that which is the normally possessed by a prudent person in the ordinary course of business dealings.
- F. The disclosure requirement provided is a material representation of fact upon which reliance was placed when making an award and is a continuing material representation of the facts

during the term of this Agreement. If during the performance of the contract, the Contractor is indicted for or otherwise criminally or civilly charged by any government entity (federal, state or local) with commission of any offenses named in this document the Contractor must provide immediate written notice to the State Purchasing Agent or other party to this Agreement. If it is later determined that the Contractor knowingly rendered an erroneous disclosure, in addition to other remedies available to the Government, the State Purchasing Agent or Central Purchasing Officer may terminate the involved contract for cause. Still further the State Purchasing Agent or Central Purchasing Officer may suspend or debar the Contractor from eligibility for future solicitations until such time as the matter is resolved to the satisfaction of the State Purchasing Agent or Central Purchasing Officer.

32. New Mexico Preferences

To ensure adequate consideration and application of §13-1-21, NMSA 1978 (as amended), Offerors <u>must</u> include a copy of their preference certificate with their proposal. Certificates for preferences must be obtained through the New Mexico Department of Taxation & Revenue http://www.tax.newmexico.gov/Businesses/in-state-veteran-preference-certification.aspx.

A. New Mexico Business Preference

A copy of the certification must accompany Offeror's proposal.

B. New Mexico Resident Veterans Business Preference

A copy of the certification must accompany Offeror's proposal.

An agency shall not award a business both a resident business preference and a resident veteran business preference.

III. RESPONSE FORMAT AND ORGANIZATION

A. NUMBER OF RESPONSES

Offerors shall submit only one electronic proposal in response to this RFP.

Technical Proposal (Binder 1) – <u>DO NOT INCLUDE ANY COST INFORMATION IN THE TECHNICAL PROPOSAL.</u>

- A. Signed Letter of Transmittal
- B. Signed Campaign Contribution Form
- C. Table of Contents
- D. Proposal Summary (Optional)
- E. Response to Contract Terms and Conditions (from Section II.C.15)
- F. Offeror's Additional Terms and Conditions (from Section II.C.16)
- G. Response to Specifications (except Cost information which shall be included ONLY in Cost Proposal/Binder 2)
 - 1. Organizational Experience
 - 2. Organizational References
 - 3. Oral Presentation (if applicable)
 - 4. Mandatory Specification
 - 5. Desirable Specification
 - 6. Financial Stability (Financial information considered confidential, as defined in Section I.E. and detailed in Section II.C.8, should be placed in the **Confidential Information** binder, per Section II.B.1.a.i or Section II.B.2.a.i, as applicable)
 - 7. Performance Surety Bond (if applicable)
 - 8. New Mexico Preferences (if applicable)
- H. Other Supporting Material (if applicable)

Cost Proposal (Binder 2):

1. Completed Cost Response Form

Within each section of the proposal, Offerors should address the items in the order indicated above. All forms provided in this RFP must be thoroughly completed and included in the appropriate section of the proposal. Any and all discussion of proposed costs, rates or expenses must occur ONLY in Binder 2.

A Proposal Summary may be included in Offeror's Technical Proposal (Binder 1), to provide the Evaluation Committee with an overview of the proposal; however, this material <u>will not</u> be used in the evaluation process unless specifically referenced from other portions of the Offeror's proposal. **DO NOT INCLUDE COST INFORMATION IN THE PROPOSAL SUMMARY.**

IV. SPECIFICATIONS

A. DETAILED SCOPE OF WORK/SITE MAP

Provide services as required to...

Additional requirements of this project are as follows:

- 1. A final report is required to be submitted to the City and will include below components to be furnished/completed by the Contractor:
 - a. Disconnect and pull well pump, including removal of roof access.
 - b. Remove motor and replace all bearings, clean, paint, test and oil change. And updated maintenance per manufacturer recommendations.
 - c. Troubleshoot pump, seals, bearings, wear rings, casing, oil lines, check valves, foot valve, pumping line, etc.
 - d. Quote for parts listed above or any other necessary appurtenances for pump to be put back online
 - e. Acid wash, scrub, flush casing, and video of casing before and after cleaning.
 - f. Reassemble pump with approval of purchased parts by entity.
 - g. Reinstall pump, pumping line, motor, reconnect all electrical, and oil lines.
 - h. Test pump and motor for proper operations.
 - i. Removal of all scrap metal and fixtures after project is complete.
 - j. Disinfect well for 24 hours, flush and test for E. coli.
 - k. Ensure pump is fully operational and tied into the system.

The resulting contract will be a single award.

Well #6



Well #7



1. Organizational Experience

Offeror **must**:

- a) Provide a detailed description of relevant corporate experience with state government and private sector. The experience of all proposed subcontractors must be described. The narrative **must** thoroughly describe how the Offeror has supplied expertise for similar contracts and must include the extent of their experience, expertise, and knowledge as a provider of well rehabilitations and well constructions that meet all state and federal guidelines.
- b) Provide a detailed resume of all key personnel Offeror proposes to use in performance of the resulting contract, should Offeror be awarded. Offeror must include key personnel education, work experience, relevant and applicable certifications and licenses, and other relevant criteria.
- c) Describe at least two project successes and failures of well rehabilitations or construction engagement. Include how each experience improved the Offeror's services

2. Organizational References

Offeror must provide a list of a minimum of three (3) references from similar projects/programs performed for private, state, or large local government clients within the last three (3) years.

Offeror shall include the following Business Reference information as part of its proposals:

- a) Client name;
- b) Project description;
- c) Project dates (starting and ending);
- d) Technical environment (i.e., Software applications, Internet capabilities, Data communications, Network, Hardware);
- e) Staff assigned to reference engagement that will be designated for work per this RFP; and
- f) Client project manager name, telephone number, fax number and e-mail address.

Offeror is required to submit APPENDIX F, Organizational Reference Questionnaire ("Questionnaire"), to the business references it lists. The business references must submit the Questionnaire directly to the designee identified in APPENDIX F. The business references must <u>not</u> return the completed Questionnaire to the Offeror. It is the Offeror's responsibility to ensure the completed forms are submitted on or before the date indicated in Section II.A, Sequence of Events, for inclusion in the evaluation process.

Organizational References that are not received or are not complete, may adversely affect the Offeror's score in the evaluation process. Offerors are encouraged to specifically request that their Organizational References provide detailed comments.

B. BUSINESS SPECIFICATIONS

1. Performance Surety Bond

Offeror(s) must have the ability to secure a Performance Surety Bond in favor of the Agency to insure the Contractor's performance upon any subsequent contract award. Each engagement will be different but the option to require a Performance Surety Bond must be available to the Agencies at time of contract award. A Statement of Concurrence, as defined in Section I.F.37, must be submitted in the Offeror's proposal.

2. Letter of Transmittal Form

The Offeror's proposal **must** be accompanied by the Letter of Transmittal Form located in APPENDIX E. The form **must** be completed and must be signed by the person authorized to obligate the company. Failure to respond to ALL items, as indicated in Section II.C.30 and APPENDIX E, and to return a signed, unaltered form will result in Offeror's disqualification.

3. Campaign Contribution Disclosure Form

The Offeror must complete an unaltered Campaign Contribution Disclosure Form and submit a signed copy with the Offeror's proposal. This must be accomplished whether or not an applicable contribution has been made. (See APPENDIX B). <u>Failure to complete and return the signed</u>, unaltered form will result in Offeror's disqualification.

4. Cost

Offerors must complete the Cost Response Form in APPENDIX D. Cost will be measured by US dollars.

5. Resident Business or Resident Veterans Preference

To ensure adequate consideration and application of NMSA 1978, § 13-1-21 (as amended), Offerors <u>MUST</u> include a copy, in this section, of its NM Resident preference certificate, as issued by the New Mexico Taxation and Revenue Department.

V. EVALUATION

A. EVALUATION POINT SUMMARY

The following is a summary of evaluation factors with point values assigned to each. These weighted factors will be used in the evaluation of individual potential Offeror proposals by sub-category.

	ation Factors	Points	
(Corres)	pond to section IV.B and IV C)	Available	
В.	Technical Specifications		
B. 1.	Organizational Experience	500	
B. 2.	Organizational References	300	
Busin	ess Specifications		
C.1.	Financial Stability	Pass/Fail	
C.1.	Performance Surety Bond	Pass/Fail	
C.2.	Letter of Transmittal	Pass/Fail	
C.3.	Campaign Contribution Disclosure Form	Pass/Fail	
C.4.	Cost	200	
TOTA	AL POINTS AVAILABLE	1,000	
C.5.A	New Mexico Preference - Resident Vendor	50	
Points	per Section IV C. 7		
C.5.B.	New Mexico Preference - Resident Veterans	100	
Points	per Section IV C.7		

Table 1: Evaluation Point Summary

B. EVALUATION FACTORS

1. B.1 Organizational Experience (See Table 1)

Points will be awarded based on the thoroughness and clarity of Offeror's response in this Section. The Evaluation Committee will also weigh the relevancy and extent of Offeror's experience, expertise and knowledge; and of personnel education, experience and certifications/licenses. In addition, points will be awarded based on Offeror's candid and well-thought-out response to successes and failures, as well as the ability of the Offeror to learn from its failures and grow from its successes.

2. B.2 Organizational References (See Table 1)

Points will be awarded based upon an evaluation of the responses to a series of questions on the Organizational Reference Questionnaire (Appendix F). Offeror will be evaluated on references that show positive service history, successful execution of services and evidence of satisfaction by each reference. References indicating significantly similar services/scopes of work and comments provided by a submitted reference will add weight and value to a recommendation during the evaluation process. Points will be awarded for each individual response up to 1/3 of the total points for this category. Lack of a response will receive zero (0) points.

The Evaluation Committee may contact any or all business references for validation of information submitted. If this step is taken, the Chief Procurement Officer and the Evaluation Committee must all be together on a conference call with the submitted reference so that the Chief Procurement Officer and all members of the Evaluation Committee receive the same information. Additionally, the Agency reserves the right to consider any and all information available to it (outside of the Organizational Reference information required herein), in its evaluation of Offeror responsibility per Section II.C.18.

3. C.1 Financial Stability (See Table 1)

Pass/Fail only. No points assigned.

4. C.1 Performance Bond (See Table 1)

Pass/Fail only. No points assigned.

5. C.2 Letter of Transmittal (See Table 1)

Pass/Fail only. No points assigned.

6. C.3 Campaign Contribution Disclosure Form (See Table 1)

Pass/Fail only. No points assigned.

7. C.4 Cost (See Table 1)

Points will be awarded per evaluation committee recommendations

8. C.5. New Mexico Preferences

Percentages will be determined based upon the point based system outlined in NMSA 1978, § 13-1-21 (as amended).

A. New Mexico Resident Business Preference

If the Offeror has provided a copy of their Preference Certificate the Preference Points for a New Mexico Resident Business is 5% of the total points available in this RFP.

B. New Mexico Resident Veterans Business Preference

If the Offeror has provided a copy of their Preference Certificate the Preference Points for a New Mexico Resident Veteran Business is 10% of the total points available in this RFP.

C. EVALUATION PROCESS

- 1. All Offeror proposals will be reviewed for compliance with the requirements and specifications stated within the RFP. Proposals deemed non-responsive will be eliminated from further consideration.
- 2. The Procurement Manager may contact the Offeror for clarification of the response as specified in Section II. B.7.
- 3. Responsive proposals will be evaluated on the factors in Section IV, which have been assigned a point value in Section V. The responsible Offerors with the highest scores will be selected as finalist Offerors, based upon the proposals submitted. In accordance with 13-1-117 NMSA 1978, the responsible Offerors whose proposals are most advantageous to the State taking into consideration the Evaluation Factors in Section V will be recommended for award (as specified in Section II.B.12). Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.

APPENDIX A

REQUEST FOR PROPOSAL

RFP NAME: REHABILITATION OF WELLS #6 AND #7

RFP # 20-21-005

ACKNOWLEDGEMENT OF RECEIPT FORM

This Acknowledgement of Receipt Form should be signed and submitted no later than May 26, 2021. Only potential Offerors who elect to return this form will receive copies of all submitted questions and the written responses to those questions, as well as any RFP amendments, if any are issued.

In acknowledgement of receipt of this Request for Proposal, the undersigned agrees that he or she has received a complete copy of the RFP, beginning with the title page, and ending with APPENDIX F.

ORGANIZATION:		
CONTACT NAME:		
TITLE:	PHONE N	NO.:
E-MAIL:		
ADDRESS:		
CITY:	_ STATE:	ZIP CODE:

This name and address will be used for all correspondence related to the Request for Proposal.

Submit Acknowledgement of Receipt Form to:

To: City of Truth or Consequences Finance Office c/o Chief Procurement Officer

E-mail: Kristins@torcnm.org Subject Line: RFP #20-21-005

APPENDIX B

CAMPAIGN CONTRIBUTION DISCLOSURE FORM

Pursuant to the Procurement Code, Sections 13-1-28, et seq., NMSA 1978 and NMSA 1978, § 13-1-191.1 (2006), as amended by Laws of 2007, Chapter 234, a prospective contractor subject to this section shall disclose all campaign contributions given by the prospective contractor or a family member or representative of the prospective contractor to an applicable public official of the state or a local public body during the two years prior to the date on which a proposal is submitted or, in the case of a sole source or small purchase contract, the two years prior to the date on which the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor or a family member or representative of the prospective contractor to the public official exceeds two hundred fifty dollars (\$250) over the two-year period. A prospective contractor submitting a disclosure statement pursuant to this section who has not contributed to an applicable public official, whose family members have not contributed to an applicable public official shall make a statement that no contribution was made.

A prospective contractor or a family member or representative of the prospective contractor shall not give a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process or during the pendency of negotiations for a sole source or small purchase contract.

Furthermore, a solicitation or proposed award for a proposed contract may be canceled pursuant to Section 13-1-181 NMSA 1978 or a contract that is executed may be ratified or terminated pursuant to Section 13-1-182 NMSA 1978 if a prospective contractor fails to submit a fully completed disclosure statement pursuant to this section; or a prospective contractor or family member or representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process.

The state agency or local public body that procures the services or items of tangible personal property shall indicate on the form the name or names of every applicable public official, if any, for which disclosure is required by a prospective contractor.

THIS FORM MUST BE INCLUDED IN THE REQUEST FOR PROPOSALS AND MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

"Applicable public official" means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

"Campaign Contribution" means a gift, subscription, loan, advance or deposit of moneyor other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an

applicable public official or any person authorized to raise, collect or expend contributions on that official's behalf for the purpose of electing the official to statewide or local office. "Campaign Contribution" includes the payment of a debt incurred in an election campaign, but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.

"Family member" means a spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or son-in-law of (a) a prospective contractor, if the prospective contractor is a natural person; or (b) an owner of a prospective contractor;

"Pendency of the procurement process" means the time period commencing with the public notice of the request for proposals and ending with the award of the contract or the cancellation of the request for proposals.

"Prospective contractor" means a person or business that is subject to the competitive sealed proposal process set forth in the Procurement Code [Sections 13-1-28 through 13-1-199 NMSA 1978] or is not required to submit a competitive sealed proposal because that person or business qualifies for a sole source or small purchase contract.

"Representative of a prospective contractor" means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

Name(s) of Applicable Public Official(s) if any: Mayor Sandra Whitehead, Mayor Pro-tem Amanda Forrister, Commissioner Paul Baca, Commissioner Frances Luna, Commissioner Randall Aragon

DISCLOSURE OF CONTRIBUTIONS BY PROSPECTIVE CONTRACTOR:

Contribution Made By:	
Relation to Prospective Contractor:	
Date Contribution(s) Made:	
Amount(s) of Contribution(s)	
Nature of Contribution(s)	
Purpose of Contribution(s)	
1	

(Attach extra pages if necessary)		
Signature	Date	
Title (position)		
OR-		
		OVER TWO HUNDRED FIFTY official by me, a family member or
Signature	Date	
Title (Position)	_	

APPENDIX C DRAFT CONTRACT

THIS A	AGREEMENT entered into the	day of	, 2021 by and between
the cor	rporation,	· ·	
Truth	or Consequences herein called City	y of Truth or Conse	equences.
1.	SCOPE OF WORK:		
		escribed in the City	equipment necessary to fulfill the project of T or C RFP #20-21-005, amendments 0-21-005
2.	COMPENSATION:		D
	City of Truth or Consequences on a		Paragraph 1, the Contractor shall charge the basis and
	City of Truth or Consequences sh <insert bid="" from<="" tab="" td=""><td>nall pay only the f</td><td>following charges for services performed:</td></insert>	nall pay only the f	following charges for services performed:
3.	TERM : Subject to the parties executing thi	s contract, the term	n of this Agreement shall be effective from
	to .20XX	unless sooner tern	ninated.

4. **TERMINATION**:

Termination for Cause. If, through any cause, the CONTRACTOR fails to fulfill in a timely and proper manner the Contractor's obligations under this Agreement, or if the CONTRACTOR violates any of the covenants, agreements, or stipulations of this Agreement, the CITY OF TRUTH OR CONSEQUENCES may order CONTRACTOR by written notice to stop the services or any portion of them until the cause for such order has been eliminated. If the CONTRACTOR fails to correct the cause within five (5) working days of date of written notice, CITY OF TRUTH OR CONSEQUENCES shall have the right to immediately terminate this Agreement. The CONTRACTOR shall be entitled to receive just and equitable compensation for any work satisfactorily completed.

Termination for Convenience. Notwithstanding the above, this Agreement may be terminated without cause by the City of Truth or Consequences upon written notice delivered to the CONTRACTOR at least Thirty (30) **DAYS** prior to the intended date of termination. By such termination, neither party may nullify obligations already incurred for performance or failure to perform prior to the date of termination.

5. **STATUS OF CONTRACTOR**:

The Contractor and his agents and employees are independent contractors performing professional services for the City of Truth or Consequences and are not employees of the City of Truth or Consequences. The Contractor, and his agent and employees shall not accrue leave, retirement, insurance, bonding, use of City of Truth or Consequences vehicles, or any other benefits afforded to employees of the City of Truth or Consequences as a result of this Agreement. Neither shall the City of Truth or Consequences be liable to the Contractor nor its Agents, nor their estates for any injury to person or property incurred in the course of the performance of this Agreement unless such injury shall have directly and proximately resulted from grossly negligent or reckless conduct on the part of the City of Truth or Consequences or its Agents acting within the scope of their employment and official duties.

6. **INDEMNITY**:

The contractor shall indemnify and hold harmless the City of Truth or Consequences, its officers and employees, against liability, claims, damages, losses or expenses arising out of bodily injury to persons' or damage to property caused by, or resulting from, contractor's and /or its employees, own negligent act(s) or omission(s) while contractor and/or its employees performs or fails to perform its obligations and duties under this agreement.

7. **ASSIGNMENT**:

The Contractor shall not assign or transfer any interest in this Agreement or assign any claims for money due or to become due under this Agreement without the prior written approval of the City of Truth or Consequences.

8. **SUBCONTRACTING**:

The Contractor may not subcontract any portion of the services to be performed under this Agreement without the prior written approval of the City of Truth or Consequences.

9. **RECORDS AND AUDIT**:

The Contractor shall maintain detailed time records which indicate the date, time, and nature of services rendered. These records shall be subject to inspection by the City of Truth or Consequences and the New Mexico Auditor. The City of Truth or Consequences shall have the right to audit billings both before and after payment. Payment under this Agreement shall not foreclose the right of the City of Truth or Consequences to recover excessive or illegal payments.

APPROPRIATIONS:

The terms of this Agreement are contingent upon sufficient monies being made available by the City of Truth or Consequences for the performance of this Agreement. If sufficient appropriations and authorizations are not made by the City of Truth or Consequences, this Agreement shall terminate upon written notice being given by the City of Truth or Consequences to the Contractor. The City of Truth or Consequences decision as to whether sufficient appropriations are available shall be accepted by the Contractor and shall be final.

10. **<u>RELEASE</u>**:

The Contractor, upon final payment of the amount due under this Agreement, releases the City of Truth or Consequences, its officers and employees, and the City of Truth or Consequences from all liabilities, claims and obligations whatsoever arising from or under this Agreement. The Contractor agrees not to purport to bind the City of Truth or Consequences to any

obligations not assumed herein by the City of Truth or Consequences, unless the Contractor has express written authority to do so, and then only within the strict limits of that authority.

11. **CONFIDENTIALITY**:

Any information given to or developed by the Contractor in the performance of this Agreement shall be kept confidential and shall not be made available to any individual or organization by the Contractor without the prior written approval of the City of Truth or Consequences.

12. **CONFLICT OF INTEREST**:

The Contractor warrants that it currently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance or services required under this Agreement. The Contractor further covenants that, in the performance of this Agreement, no person having any such interest shall be employed by the Contractor. The Contractor warrants that it does not employ, has not employed, and will not employ during the term of this Agreement any City of Truth or Consequences employee while such employee was or is employed by the City of Truth or Consequences and participating directly or indirectly in the City of Truth or Consequences contracting process.

13. **AMENDMENT**:

This Agreement shall not be altered, changed, or amended except by instrument in writing executed by the parties hereto.

14. **SCOPE OF AGREEMENT**:

This Agreement incorporates all the agreements, covenants, and understandings between the parties hereto concerning the subject matter hereof, and all such covenants, agreements and understandings have merged into this written Agreement. No prior agreement or understanding, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Agreement. And no subsequent agreement or understanding, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless incorporated by way of amendment as described in Paragraph 14.

15. **NOTICE OF PROCUREMENT CODE**:

The Procurement Code of the City imposes civil and criminal penalties for its violation. In addition, the New Mexico criminal statutes impose felony penalties for illegal bribes, gratuities, and kickbacks.

16. **EOUAL OPPORTUNITY COMPLIANCE**:

The Contractor agrees to abide by all Federal and State laws and rules and regulations, and executive orders of the Governor of the State of New Mexico, pertaining to equal employment opportunity. In accordance with all such laws and rules and regulations, and executive orders of the Governor of the State of New Mexico, the Contractor agrees to assure that no person in the United States shall, on the grounds of race, color, national origin, sex, sexual preference, age or handicap, be excluded from employment with or participation in, be denied the benefits of, or be otherwise subjected to discrimination under, any program or activity performed

under this Agreement. If the Contractor is found to be not in compliance with these requirements during the life of this Agreement, the Contractor agrees to take appropriate steps to correct these deficiencies.

17. **INSURANCE**:

Contractor shall provide certificate of insurance which includes statutory limits for worker's compensation, commercial liability including automotive/vehicle liability, and professional errors and omissions liability. Certificate evidencing the above shall be furnished to the City of Truth or Consequences with the City of Truth or Consequences named as additional insured on the commercial liability policy.

18. **APPLICABLE LAW**:

This Agreement shall be governed by the ordinances of the City of Truth or Consequences and the laws of the State of New Mexico.

19. ENTIRE AGREEMENT:

This Agreement represents the entire contract between the parties and, except as otherwise provided herein, may not be amended, changed, modified, or altered without the written consent of the parties hereto.

20. **RENEWAL**:

The City of Truth or Consequences shall have the option to renew this contract for One Each additional Two (2) year term upon thirty (30) days written notice from the City of Truth or Consequences to Contractor.

21. WAIVER OF CONTRACTURAL RIGHT:

The failure of either party to enforce any provision of this Agreement shall not be construed as a waiver of that party's right to subsequently enforce and compel strict compliance with every provision of this Agreement.

22. **SEVERABILITY**:

If any provision of this agreement shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any provision of this agreement is invalid or unenforceable, but that by limiting such provision it would become valid or enforceable, then such provision shall be deemed to be written, construed and enforced as so limited.

23. **NOTICE:**

All notices, requests, demands or other communications required or desired to be made or given hereunder or in connection herewith shall be in writing and shall be deemed to be duly given if delivered in person or mailed by certified or registered mail, postage prepaid, to the parties at the following addresses, or to such other addresses as may from time to time be designated by the parties by written notice in the manner herein provided:

City of Truth or Consequences
Contractor: <insert &="" contact="" contractor's="" information="" name=""></insert>
IN WITNESS THEREOF, the parties hereto have executed this Agreement as of the date of executing by the City of Truth or Consequences below:
CONTRACTOR:
COMPANY NAME:
SIGNED BY: NAME AND TITLE
CITY OF TRUTH OR CONSEQUENCES
BY: Title:
Attest:
Date:

APPENDIX D

COST RESPONSE FORM

Description	Туре	Quantity	Cost per Item

All amounts provided must include all labor, materials, equipment, transportation, configuration, installation, training and profit to provide the goods and/or services described in Section IV.A, (as amended by any current RFP amendments for the period specified).

APPENDIX E - LETTER OF TRANSMITTAL FORM

ITEMS #1 to #4 EACH MUST BE COMPLETED IN FULL (pursuant to Section II.C.30). FAILURE TO RESPOND TO ALL FOUR (4) ITEMS WILL RESULT IN THE DISQUALIFICATION OF OFFEROR'S PROPOSAL! DO NOT LEAVE ANY ITEM BLANK! (N/A, None, Does not apply, etc. are acceptable responses.)

O CC NT	the following information for	the submitting organiz	ation:
Offeror Na			
Mailing A			
Telephone			
FED ID#			
NM CRS#			
	the individual(s) authorized clarify/respond to queries on		o (A) contractually obligate, (B) negotiate,
	A Contractually Obligate	B Negotiate*	C Clarify/Respond to Queries*
Name	- Convince any Congress	1105011111	Clarify 1000 point to Querios
Title			
E-mail			
Telephone			
(Attach extra		tity (such as a State Age	ncy, reseller, etc. that is not a subcontractor of any resultant contract. (N/A, None, Does
listed in #3	c. are acceptable responses to	this item.)	
not apply, et		this item.)	
listed in #3 a not apply, et (Attach extra By signing to provided on the I con Sect	a sheets, as needed) the form below, the Authorize this form, and explicitly acknowledges behalf of the submitting-organ Procurement, as required in Se	ed Signatory attests to the consultation identified in item ction II.C.1. of this RFP; oposal constitutes accepta	#1, above, I accept the Conditions Governing nce of the Evaluation Factors contained in

APPENDIX F

ORGANIZATIONAL REFERENCE QUESTIONNAIRE

The State of New Mexico, as a part of the RFP process, requires Offerors to list a minimum of three (3) organizational references in their proposals. The purpose of these references is to document Offeror's experience relevant to the Section IV.A, Detailed Scope of Work in an effort to evaluate Offeror's ability to provide goods and/or services, performance under similar contracts, and ability to provide knowledgeable and experienced staffing.

Offeror is required to send the following Organizational Reference Questionnaire to each business reference listed in its proposal. The business reference, if it chooses to respond, is required to submit its response to the Organizational Reference Questionnaire directly to: Chief Procurement Officer Kristin Saavedra at Kristins@torcnm.org by July 07, 2021 MST/MDT for inclusion in the evaluation process. The Questionnaire and information provided will become a part of the submitted proposal. Businesses/Organizations providing references may be contacted for validation of content provided therein.

RFP # 20-21-005 ORGANIZATIONAL REFERENCE QUESTIONNAIRE FOR:

(Name of Offeror)							
This form is be	eing submitted to	your compa	ny for comple	etion as a ref	erence for the	organization 1	listed

above. This Questionnaire is to be submitted to the City of Truth or Consequences, via e-mail at:

Name: Kristin Saavedra Email: Kristins@torcnm.org

Forms must be submitted no later than July 21, 2021 by 2:00 pm and <u>must not</u> be returned to the organization requesting the reference. References are <u>strongly encouraged</u> to provide comments in response to organizational ratings.

For questions or concerns regarding this form, please contact the City of Truth or Consequences Chief Procurement Office at 575-894-6673 ext. 309 Kristins@torcnm.org. When contacting the Chief Procurement Officer, include the Request for Proposal number provided at the top of this page.

Organization providing reference	
Contact name and title/position	
Contact telephone number(s)	
Contact e-mail address	
Project description	
Project dates (start and end dates)	
Technical environment for the	
project you're providing a reference	
(i.e., Software applications, Internet	
capabilities, Data communications,	
Network, Hardware);	

QUESTIONS:

1.	In what capacity have you worked with this vendor in the past? COMMENTS:
2.	How would you rate this firm's knowledge and expertise? (3 = Excellent; 2 = Satisfactory; 1 = Unsatisfactory; 0 = Unacceptable) COMMENTS:
3.	How would you rate the vendor's flexibility relative to changes in the project scope and timelines? (3 = Excellent; 2 = Satisfactory; 1 = Unsatisfactory; 0 = Unacceptable) COMMENTS:
4.	What is your level of satisfaction with hard-copy materials produced by the vendor? (3 = Excellent; 2 = Satisfactory; 1 = Unsatisfactory; 0 = Unacceptable, N/A = Not applicable) COMMENTS:

5.	How would you rate the dynamics/interaction between vendor personnel and your staff?				
	(3 = Excellent; 2 = Satisfactory; 1 = Unsatisfactory; 0 = Unacceptable)				
	COMMENTS:				
6.	Who are/were the vendor's principal representatives involved in your project and how would you rate them individually? Would you, please, comment on the skills, knowledge, behaviors or other factors on which you based the rating?				
	(3 = Excellent; 2 = Satisfactory; 1 = U	nsatisfactory; 0 = Unacceptable)			
	Name:	Rating:			
	Name:	Rating:			
	Name:	Rating:			
	Name:	Rating:			
	COMMENTS:				
7.	How satisfied are/were you with the products developed by the vendor?				
	(3 = Excellent; 2 = Satisfactory; 1 = Unsatisfactory; 0 = Unacceptable, N/A = Not applicable)				
	COMMENTS:				

8.	With which aspect(s) of this vendor's services are/were you most satisfied?
	COMMENTS:
9.	With which aspect(s) of this vendor's services are/were you least satisfied?
	COMMENTS:
10.	Would you recommend this vendor's services to your organization again?
	COMMENTS: