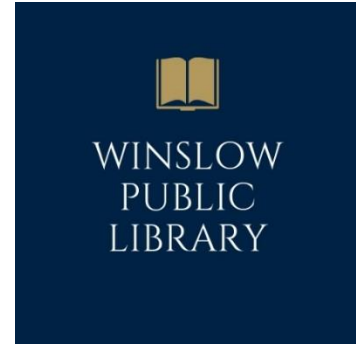


# WINSLOW PUBLIC LIBRARY ANNUAL REPORT 2020

**(2019-2020)**



The 2019-2020 year at the the library was eventful. The pandemic negiitvly affected our statistics during the last three months of the fiscal year, but not the good will of the library's patrons.

## Statistics

<b>Materials</b>							
<b>Adult Books</b>	<b>Juv. Books</b>	<b>YA books</b>	<b>Audio Books</b>	<b>DVDs</b>	<b>Music</b>	<b>Weeded</b>	
663	630	154	52	71	5	4333	
<b>Total Items Added: 1,475</b> <b>Collection Size: 39,918</b> <b>Collection Value: \$794,438</b> <b>Increase/Decrease from previous year: -15%</b>							
<b>Circulation</b>							
<b>Items Checked Outs</b>	<b>Renewals</b>	<b>Cloud Library</b>	<b>Kanopy (Video)</b>	<b>Total</b>	<b>ILL Borrowed</b>	<b>IL Loaned</b>	<b>Total ILL</b>
19,351	6,587	1,234	1,123	28,295	1,188	1,503	2,691
<b>Total Circulation: 34,522</b> <b>Increase/Decrease from previous year - .65%</b>							
<b>Technology</b>							
<b>Adult Computer Use</b>		<b>Student Computer Use</b>		<b>Non-Resident Computer Use</b>		<b>Wireless Users</b>	
2,009		376		607		1,156	
<b>Total Computer Use: 4,148 Website Views: 14,933 Total Online Traffic: 23,229</b> <b>Increase/Decrease from previous year: -19%</b>							
<b>Patrons</b>							
<b>New Patrons</b>		<b>Patron Visits</b>		<b>Total Reference/Questions</b>			
197		18,900		1,038			
<b>Increase/Decrease from previous year: -27%</b>							

<b>Programs</b>						
<b>Adult Programs</b>	<b>Adult Attendance</b>	<b>Meeting Room Use</b>	<b>Youth Programs</b>	<b>Youth Attendance</b>	<b>Outreach</b>	
30	1366	1,656	123	835	1,015	
<b>Attendance Increase/Decrease from previous year: -15%</b>		<b>Increase/Decrease from previous year: -7%</b>	<b>Attendance Increase/Decrease from previous year: +107%</b>		NA	
<b>Income</b>						
<b>Copies</b>	<b>Fax</b>	<b>Fines</b>	<b>Material Replacement</b>	<b>Non-Resident Fees</b>	<b>Total Monthly Income</b>	<b>Donations &amp; Gifts</b>
\$1,232.60	\$168.20	\$581.85	\$106.22	\$423.20	\$2,659.87	\$3,251.55
<b>Increase/Decrease in Income from previous year: - 29.5%</b>						
<b>Increase/Decrease in Donations from previous year: +23%</b>						

### **Building, Grounds, & Equipment**

- Thanks in large part to the fundraising efforts of the Friends/library volunteers, the library was able to acquire a beautiful new library sign in August.
- The library replaced the light over the front entry to make it safer for our patrons and staff to come and go during the winter months.
- The library purchased new shelving for the children's area.
- The library replaced 5 computers.
- During a spring storm the library's power went out, causing the security and fire alarm keypads to malfunction. With the help of the Consolidated phone company and SeaCoast Security, we were able to fix the problem and reset the alarm systems.
- In February the library's seven year old server crashed and had to be rebuilt. During the rebuild, we discovered that one of the three server's drives had failed. The cost of a new server was included in the library's 2020-21 capital requests

## **Staffing**

- During the 2019-2020 fiscal year the library has 3 staff members retire. Pam Bonney, Brenda Wilson, and Stephanie Kierstead all bid the library fairwell and moved on to new adventures. New staff include Lisa Auriemma, Lauren Vensel, and Hilary Lanbrecht.
- The Library staff attended a training session on Cyber-Security offered by the Waterville IT department. This was done so library staff could better answer patron technology questions about this subject.
- The library staff attended a workshop offerf but Chief Shawn O'Leary on how to deal with challenging patron interactions.
- A number of library policies were updated with trustee approval, and a WPL Policy Manual is now available to patron through the library's webpage.

## **Other News of Note**

- Even with the library closing to the public for the last 3 months of the fiscal period in response to the pandemic, we increased the attendance at our children's prograqms by 107% over the previous year.
- In December 2019 the offered a Winter Workshop. This program combined crafts for all ages, goodies and live music to create a family friendly event for all ages. Despite snow on the day of the workshop, this event was attended by 70 patrons.
- In the spring the library hosted a number of free Finincial Planning workshops provided by Sasha Firzpatrick of Edward Jones Finicial Advisors.
- The library started a monthly electronic newsletter in 2019 with the help of David Carew. Dave continues to volunteer his time every month putting together the newsletter for the library.

The Library VolunTERS raised over \$3000 this year in support of the library. We are truly blessed to have such wonderful support from the community.