



Town of Stafford
Water Pollution Control Authority

P.O. Box 101 50 River Road
Stafford Springs, CT 06076
Phone: (860) 684-4914 Fax: (860) 684-1181
Email: Hartenstein@staffordct.org

Stafford Residents

The Stafford Water Pollution Control Facility is asking residents to be mindful about what they are flushing down the toilet. Amidst the shortage of toilet paper, we are expecting an increase in the amount of flushable wipes, paper towels, and other items to enter the sanitary sewer system during the COVID-19 pandemic.

The problem being, even though the package may say 'flushable' these items are not really flushable. Byproducts of non-biodegradable materials create what is known as a rag in the sewer system. These items are flushable but will not break down like toilet paper and will get caught in sewer lines, pumps, screens and filters and it can cost a significant amount to fix. Another problem is that these items may lead to blockages in your private laterals and ultimately causing backups into your home.

The Stafford WPCF is requesting the public not flush the following items:

- Personal and baby wipes
- Paper Towels
- Tampons and sanitary products
- Cigarettes
- Dental floss
- Cleaning wipes and rags
- Cotton ball and swabs
- Cat litter
- Condoms
- Facial tissues
- Cooking oil or food

The proper way to dispose of non-flushable items is to simply throw them away in the garbage.

Thank you for your attention to this matter,

Rick Hartenstein
Superintendent