

Re: Quality Issues with Recyclables

Dear supplier:

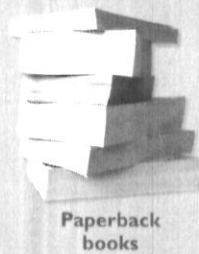
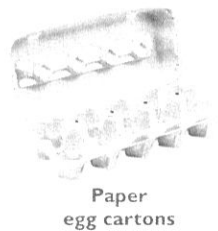
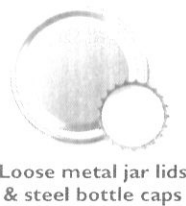
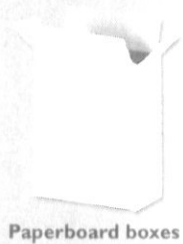
This letter is to inform you that we have been seeing an enormous volume of unacceptable items in your recyclables. The biggest culprits are plastic bags, trash and food waste. These items have always been considered unacceptable items and not within our quality specifications.

Additionally, we have been seeing a lot of unrinsed containers, clothing, garden hoses, Styrofoam, and small items such as needles, pens, and small toys. These items (just to name a few) are considered unacceptable and have always been prohibited in recyclables.

Please communicate to your residents, customers and employees on what is considered an acceptable item for recycling; in order avoid additional processing fees, downgrades, residue charge backs and/or a debagging fee. We will be emailing pictures of loads that do not meet our quality specifications.

Single Stream Recycling

You can place all **acceptable** recyclables in one bin!



PROHIBITED ITEMS

Plastic Bags

Trash / Food Waste / Garbage

Unacceptable Paper – Wax paper, soiled paper, soiled napkins & paper, pet food bags & dryer sheets, shredded paper

Unacceptable Plastics – Non Bottles Plastics (Examples: Garden hose, trash & zip lock bags, cereal box bags, bubble wrap, clear plastic wrap, potato chip bags, single cheese wrappers, soiled plastic bottles & bags, Styrofoam, coolers, straws, silverware



Unacceptable Aluminum – Soiled aluminum foil, soiled tin cans

Unacceptable Cardboard – Soiled pizza boxes & soiled cardboard (Examples: Grease, mold, paint)

Unacceptable Glass – Windowpane glass, plated glass, windshield glass, ceramics, candle glass

Unacceptable Items Miscellaneous – Pillows, clothing items, furniture, sheet rock, wood, yard waste

“Hauling Your Trash, Recycling Our World!”