

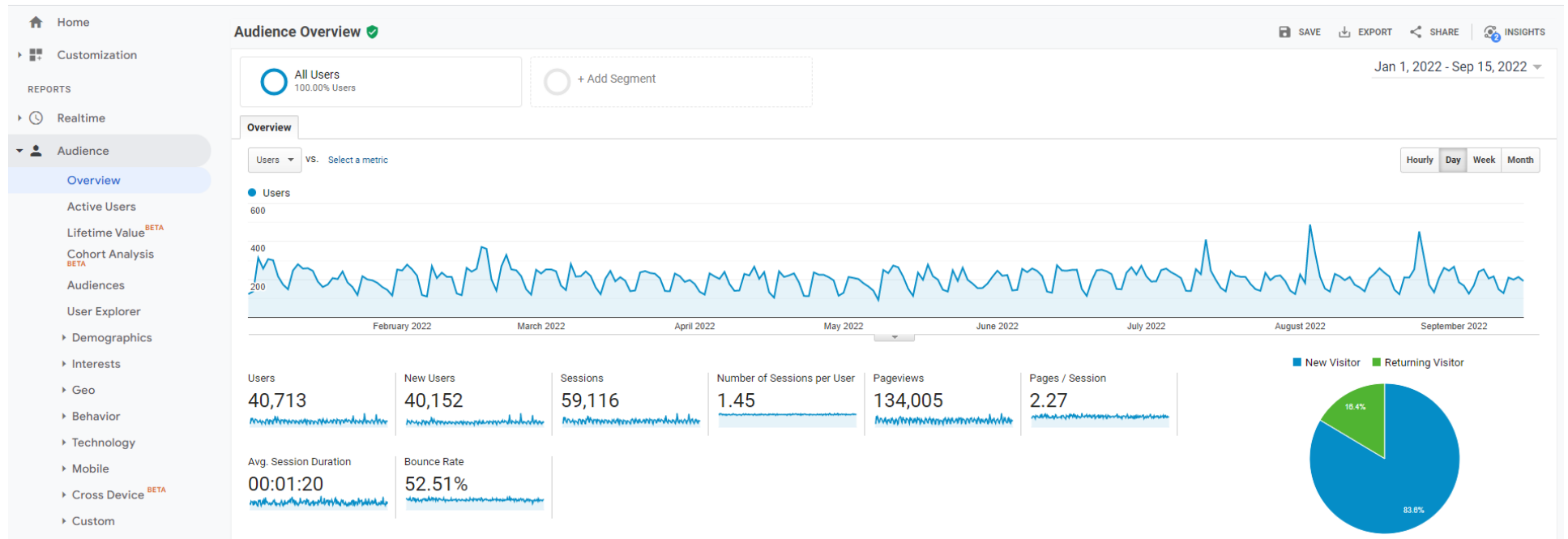
# IT Department Report for September 16, 2022

## Statistics

### IT Helpdesk:

Responded to **86** Helpdesk requests in **August**.

### Website:



# Facebook/Instagram:

## Insights

Review performance results and more.

City of Sedro-Woolley, Washington

This year: Jan 1, 2022 – Sep 16, 2022

### Overview

Results

Audience

Benchmarking

Content

Overview

Content

Video

Performance

### Results

Facebook Page reach ⓘ

103,478 ↑ 26.1%

Instagram reach ⓘ

593 ↑ 100%



See results report

### Content ⓘ

Sort by: Reach ▼



Wed Aug 17, 2:29pm  
The City of Sedro-Woo...  
Post  
Reach 12,054



Thu Aug 25, 3:32pm  
The City of Sedro-Woo...  
Post  
Reach 6,675



Wed Aug 24, 12:38pm  
2022 Pavement Impr...  
Post  
Reach 5,849



Wed Aug 3, 4:10pm  
Skagit YMCA Seeks Co...  
Post  
Reach 5,423



Mon Aug 29, 2:06pm  
2022 Pavement Impr...  
Post  
Reach 3,555



Thu Aug 4, 2:03pm  
City Public Works Cre...  
Post  
Reach 3,466

See content report

[LinkedIn:](#)

### Visitor highlights ?

**291**  
Page views  
▲ 118.8%

**169**  
Unique visitors  
▲ 191.4%

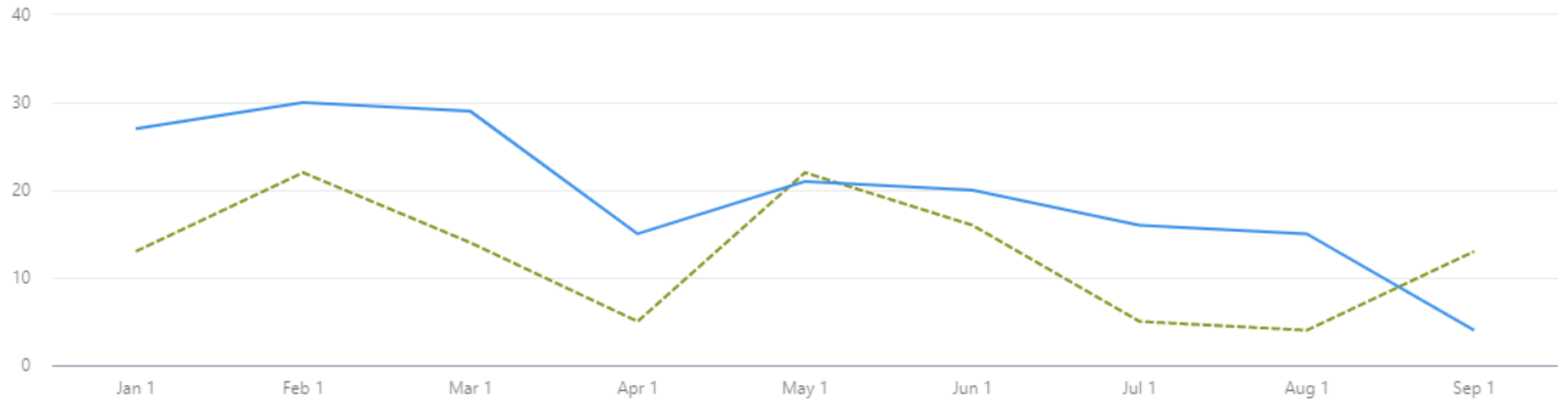
**9**  
Custom button clicks  
▼ 59.1%

### Visitor metrics ?

Page views ▾

All pages ▾

All filters



Desktop

177

Mobile

114

Public Surplus:

Closed Auctions for: City of Sedro-Woolley

Keyword

Ended between  and

Please enter dates in the mm/dd/yyyy format (i.e., 04/23/2019)

Category

Sold Status

User   [Find User]

Pay Status  Rcpt/Conf #

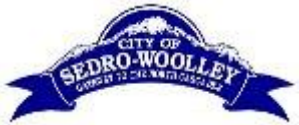
Pickup Location

[Search](#)

Auction	Title	Price	Status	Paid	Pick-up	Notes	Date Ended	Copy
3026642	Wood Office Chairs	\$100.00		<input type="checkbox"/>			Apr 29, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3026649	32-Drawer Card Catalog Cabinet	\$242.50		<input type="checkbox"/>			Apr 29, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3026653	15-Drawer Card Catalog Cabinet	\$355.00		<input type="checkbox"/>			Apr 29, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3026662	National Geographic Magazine Collection, 1913-1992	\$31.00		<input type="checkbox"/>			Apr 29, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3027910	Metal Library Book Shelving	\$50.00		<input type="checkbox"/>			May 2, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3026666	Plastic Stacking Office Chairs	\$25.00					May 6, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3029236	The Harvard Classics	\$50.00		<input type="checkbox"/>			May 10, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3029637	Perkins Brailier	\$51.50		<input type="checkbox"/>			May 11, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3020275	1986 Yard Goat - 421	\$7,000.00		<input type="checkbox"/>			May 19, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3020409	2005 Autocar Front Load - 509	\$21,100.00		<input type="checkbox"/>			May 19, 2022 3:00:56 PM PDT	<input type="checkbox"/>
3020290	1986 Ford Roll Off Truck - 505	\$7,069.69		<input type="checkbox"/>			May 19, 2022 3:06:45 PM PDT	<input type="checkbox"/>
3020417	1998 Ford Ranger Extra Cab - 517	\$4,700.00		<input type="checkbox"/>			May 19, 2022 3:17:05 PM PDT	<input type="checkbox"/>
3072092	Old Growth Cedar Beams	\$710.00		<input type="checkbox"/>			Jul 8, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3087413	50" Sanyo TV	\$52.00		<input type="checkbox"/>			Aug 3, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3111839	18 Motorola HT1250 Radios	\$510.00		<input type="checkbox"/>			Sep 12, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3112239	2006 Ford Crown Victoria - Unit 253	\$2,557.00		<input type="checkbox"/>			Sep 12, 2022 3:00:00 PM PDT	<input type="checkbox"/>
3112235	2007 Ford Crown Victoria - Unit 250	\$3,750.00		<input type="checkbox"/>			Sep 12, 2022 3:10:45 PM PDT	<input type="checkbox"/>
		<b>Page Total:</b> \$48,353.69		<input type="checkbox"/>	<a href="#">Copy Selected Auctions</a>			
		<b>Grand Total:</b> \$48,353.69						

## Technology Advisory Group Projects

- Completed WIMS Wastewater Management System implementation at WWTP
- Working with WWTP to support SCADA (Supervisory Control and Data Acquisition) upgrades
- Completed improvements to Global Contact List delivery
- Completed setup for Smarsh Archiving of MS Teams data
- Beginning iWorq Permitting project with Building/Planning
- Assisting Public Works Operations with On-Call Scheduling System
- Beginning software upgrade for DocuWare Digital Document Management System
- Installing Network Switches, Phones, and Security Systems at new Public Works and Wastewater Facilities
- Making Improvements to Data Backup/Recovery System using Veeam
- Completed BitWarden Password Management Pilot Program
- Website Refresh Project with Revize scheduled for February 2023
- Continuing development of IT Department Strategic Plan and Succession Plan
- Large Screen Displays and mounting hardware ordered for Phase 3 of Council Chambers A/V Upgrade
- Adding Large Screen Display and Mini PC (with camera, microphone, and speaker) to Breakroom to accommodate Council Exec/Closed Sessions
- Continuing to replace computer workstations in preparation for migration to Windows 11
- Assisting numerous departments with Public Records Requests
- Continuing to develop ways to increase website and social media reach
- Continuing to develop content for staff training/coaching



**Bill Chambers**  
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**City of Sedro-Woolley**

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