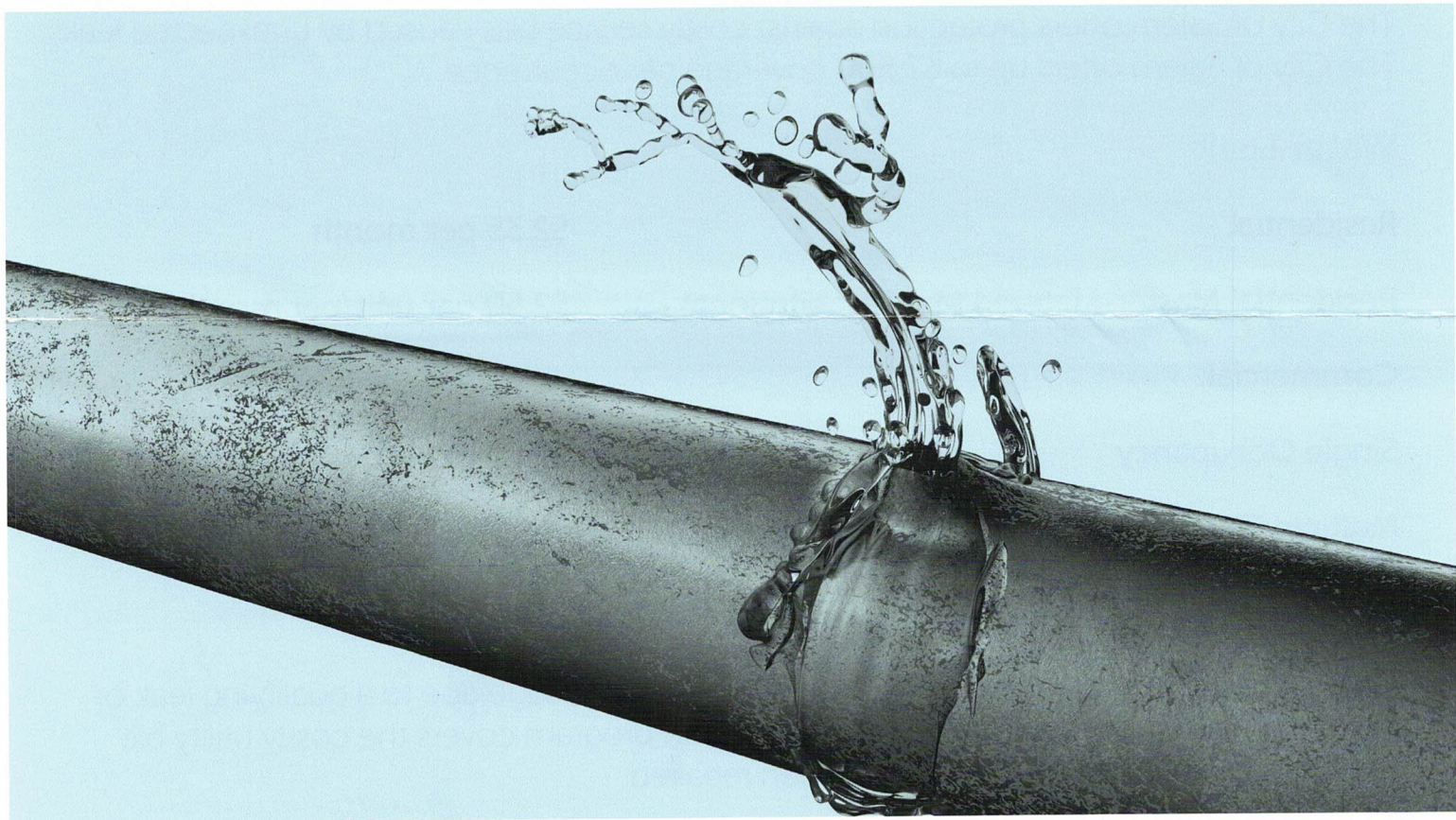


Protection that provides
peace of mind



City of Salem
ServLine® Protection Program



————— **Contact us Today** —————
Call 844-952-0741

City of Salem’s ServLine® Protection Program

Beginning July 1, 2024

Leak Loss Protection Program*

The City of Salem offers protection against costly service bills caused by unexpected leaks. The City of Salem offers up to \$2,500 coverage per occurrence.

Water Leak

| | |
|---|---------------------------|
| Residential | \$2.35 per month |
| Residential Master-Metered Multi-Habitational | \$2.50 per unit/per month |
| Commercial: | |
| Single Occupancy | \$6.50 per month |
| Multiple Occupancy | \$13.00 per month |

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, the City of Salem’s leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible City of Salem customers are automatically enrolled in our optional expanded Water Leak Loss Protection Program and charges will appear on your utility bill. Call us at 844-952-0741 to decline protection and accept full responsibility for all excess water charges caused by a leak.

Contact us Today
Call 844-952-0741

***Information for the City of Salem Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2” meter. High water bills due to leaks occurring after 7/1/24 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call the City of Salem’s dedicated ServLine phone number at 844-952-0741 for more information and to request a copy of the full terms and restrictions for any of the programs.

The financial obligations of the City of Salem Leak Loss Protection Program are backed by an insurance policy procured as part of the ServLine program.