



## **NOTICE OF POTENTIAL SERVICE SHUT OFF DUE TO LAND MOVEMENT**

Dear [CUSTOMER NAME],

Significant and accelerating land movement is impacting the electrical grid supplying power to your area, putting multiple properties and utilities' infrastructure at risk. Please be advised that Southern California Edison's service to your property may be discontinued if conditions warrant. At this time, we are not planning to deenergize service to your home, but we are actively monitoring the dynamic conditions as they change.

Nothing is more important than the safety of the public, customers and our crews. The ground movement affecting the circuit that serves your neighborhood has created unsafe and hazardous conditions, which have already impacted SCE's infrastructure, causing power poles to lean and power lines to fail. The impact on SCE's equipment caused by these hazardous conditions increases the risk of system failure, fire ignition or other public safety hazards.

SCE will continue to serve your community as long as it is safe to do so. The decision to turn off power is never taken lightly. We are working closely with officials at the City of Rolling Hills and Los Angeles County to monitor area conditions and share information about utility impacts.

We know how disruptive the loss of power would be, and we appreciate your understanding and patience. We will make every effort to provide timely communications regarding impact to your service. However, the dynamic conditions in the area may not allow for advance notification. Because of this, customers receiving this notice in the Quail Ridge area are encouraged to begin planning for the potential suspension of electric service.

### **Learn More:**

If you have questions, please visit [sce.com/rpv](http://sce.com/rpv) or call 1-800-250-7339 from 7 a.m. to 7 p.m. Monday through Friday or Saturdays from 8 a.m. to 5 p.m. for the most up-to-date information on the situation.

**REMEMBER:** If you see a downed power line, call 911 first and notify SCE at 1-800-611-1911.

Sincerely,

A handwritten signature in black ink that reads "Jill C. Anderson". The signature is written in a cursive, flowing style.

Jill C. Anderson  
Executive Vice President and Chief Operating Officer  
Southern California Edison