



APPROVED
Regional Coordinating Council (RCC)
Meeting Minutes
4/22/2021

Attendees:

Camille Pattison, NTS
Donna Marceau, NSKS
Angela Wesson, NTS
Carol Brooks, SVTC
Janet Langdell, SVTC
John Savage, NTS
James Wilkie- Caregivers Inc.

Pat Murphy, Town of Merrimack
Henry Harris, Southern NH Services
Sara O'Neil, NTS
Matt Waitkins, NRPC
Jay Minkarah, NRPC
Mason Twombly, NRPC

CALL TO ORDER AND INTRODUCTIONS

Matt Waitkins opened the meeting at 1:05pm asking for a round of introductions.

REVIEW OF MARCH 2021 MEETING MINUTES

Waitkins asked if there were any questions about the March 2021 meeting minutes. Langdell pointed out some spelling errors and clarifications.

All were in favor of accepting the March 2021 Meeting Minutes as amended.

NASHUA RCC LOGO DEVELOPMENT AND MARKETING DISCUSSION

Waitkins opened the floor to discussion about an RCC logo for the group. Pattison mentioned she had asked O'Neil to be here because she is good with marketing. O'Neil introduced herself to the group and asked about the background of the group and what they were trying to capture. Waitkins explained that in past meetings there had been discussion about how to better explain what the group does. Pattison, Langdell, and Waitkins explained the groups purpose and how it works. There was continued discussion about what was desired in the logo and what the branding would be used for. O'Neil told the group should we bring a mockup to the next meeting.

TANFF WORKSHOP SUMMARY

Waitkins, Langdell, and Wesson gave an overview of the Temporary Assistance for Needy Families (TANFF) workshop they all had attended. The breakout groups that happened during the workshops were an opportunity for RCC's to explain to TANFF counselors about what the RCC's do, and to get feedback regarding what how the RCC's could be helpful to TANFF counselors and the families they assist. They shared what they had taken away from the breakout groups. Each group was asked what are the biggest transit obstacles and what do transit operators need to know. There were comments about having to get to daycare and work through transit is difficult. Interregional service was also identified as an issue. There was continued conversation about those findings. Marceau mentioned that getting TANFF recipients bus passes could be easily done and provide relief.

AGENCY UPDATES

NTS

Pattison told the group that vaccination among staff members is really picking up. She mentioned a programming initiative with the schools. Pattison mentioned that she would be leaving at the end of May and there would be a transition to a different transit administrator. Pattison and Wesson explained an ADA guide that Wesson had been working on. Wesson also shared plans to start a travel training videos. There was a discussion about on demand training and how useful that could be. Pattison mentioned that ridership was still rebounding somewhere between 50-60% of ridership levels pre-covid.

SVTC

Langdell shared that rides had been slightly on the rise but with many activities still closed far below normal levels. She shared Pattison's thoughts that the ridership will most likely not fully recover for some time. She mentioned they had been able to give people rides to covid clinics. Langdell asked Wilkie about what service was looking like in the Milford/Amherst area. Wilkie explained they do not currently have much presence in the area but with possible grant funding that is a priority.

NRPC

Waitkins shared that the Greater Nashua Volunteer Driver Program Study would begin around July 1 and that we would need to have a more in-depth conversation about how the study would be conducted. A sub-committee would hopefully be formed at the May meeting steer the study. There was some discussion around staffing levels and the time NRPC could allocate to the project. Waitkins explained that he was not certain at this point and would have to speak to the management about upcoming projects. Langdell asked about what information we need to inform the study and whether that had been addressed at all yet. Waitkins explained there had not been much discussion yet. Langdell pointed out that since the funding is available July 1 there may be room to push the early task timeline by a month or so. Langdell suggested that Waitkins send out the full approved application in advance of the next meeting so members could review it.

OTHER BUSINESS

Marceau had mentioned that there was a community bike and accessory sale being held by Gate City Bike Co-op on May 22 if our networks could share it.

ADJOURN:

The meeting adjourned at 2:31 pm.

NEXT MEETING:

THURSDAY, MAY 27ND, 2021 (10:00AM-11:30AM)