



The TOWN OF NORWOOD

Commonwealth of Massachusetts

**GENERAL MANAGER**

Tony Mazzucco

**ASSISTANT**

**GENERAL MANAGER**

Michael Rosen

December 14, 2022

Mr. William Mergendahl  
Pro EMS Solutions  
31 Smith Place  
Cambridge, MA 02138

Dear Mr. Mergendahl:

Please be advised that Pro EMS Solutions has been awarded the Town of Norwood's November 29, 2022, Request for Proposals for ambulance billing and collection services (Contract #NFD-23-03). The Town shall be invoiced a fee of 4% of collection revenue as well as an additional 1% cost for training of two (2) EMT-Basic to Paramedic level staff members. This is a three-year contract, commencing on January 1, 2023, and expiring on January 1, 2026.

Please contact Chief Dave Hayes at (781) 440-5202 to discuss the terms of the contract.

Very truly yours,

Tony Mazzucco  
General Manager

TM:cc

cc: C. Carney  
Chief D. Hayes