

Town of Norwood

Tony Mazzucco,
General Manager

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FOR IMMEDIATE RELEASE

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Town of Norwood Announces Transition to Online Permitting System for Business Owners

New System to Take Effect Aug. 31

NORWOOD -- General Manager Tony Mazzucco is pleased to announce that the Town of Norwood will soon be switching to an online system for issuing licenses, permits and approvals to those doing business with the Town.

Beginning Tuesday, Aug. 31, the Town of Norwood will be transitioning to the online system EnerGov to conduct all permit applications.

The switch will bring the Town in line with the way many communities across the state and the country process permit applications. The new online permitting software will allow for automatic notifications if action is required by the applicant to complete the permitting process, as well as transparency of all documents submitted both internally

and externally connected with any application pending with the Town.

The new system will also allow for business owners to access the permitting software from any computer 24 hours a day, seven days a week.

To access the EnerGov online permitting site, as well as for more information on the new permitting process, [click here](#).

The Town changed its accounting system three years ago, and one of the features offered was the EnerGov online permitting program. The Town has been working with consultants from EnerGov for the past two years to develop customized online permitting software that meets the specific needs of the Town of Norwood. The software was designed to mirror the way the Town has traditionally processed various types of permits, now in a digital format.

The Town will provide a computer station with a scanner and printer on the first floor of Town Hall in Room 11, across from the Building Department. For those looking for assistance, they can contact the Town department through which they are seeking a permit.

“We are excited about being able to offer this new modern online permitting system for the business owners in our community. We believe it will streamline the permitting process and make the process more accountable and transparent for all parties involved,” General Manager Mazzucco said.

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