

# **Norwalk Police Department 2022 Annual Report**



Inspired Service  Community in Uniform

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## Message from the Chief

2022 was a year to remember for the Norwalk Police Department. It was marked with continued customer satisfaction, dedicated work by the officers and a successful investigation into a rare, violent crime. The hard work and proactive policing from all officers lead to a very monumental year with officer promotions and new additions to the force.

In the most recent Norwalk citizen survey, 98% of respondents indicated that the number one reason residents like living in Norwalk was because of the safety and security of the community and 93% of respondents indicated they had an overall feeling of safety in the City. These results are a great reflection of the positive work the Norwalk Police Department puts forth every day.

The population of the City is increasing and likewise, the requests for police service are also increasing. In 2022, the department responded to over 8,300 calls for service which is the most calls received in a year and represents a 33% increase over 2021. Through professional and committed work, the officers answered each of these calls in a manner that the community can be proud of. Due to the increasing population and demand, the department was able to increase the sworn staff and promote two officers to Sergeant.

Most notably in mid-September, Officers were called to an apartment complex for a reported stabbing. Initial responding officers quickly located a suspect, detained him and secured the scene. Subsequent investigation coupled with the quick actions of the responding units led to an arrest for Murder in the First Degree. This incident turned out to be the first homicide reported in the City in almost 25 years. This work took on a heightened meaning when, for many, the feeling of safety in town was in question. The Police Department continues to work to ensure the safety and security of all City of Norwalk residents.

It is a joy to serve this fine community. The opportunity to lead the 21 outstanding individuals who work in the department is a continued blessing. We enjoy our mission to preserve safety and provide protection. I appreciate the on-going support of the department provided by Mayor Tom Phillips and the City Council. I, and the rest of the members of the department look forward to a great 2023!

Respectfully,

Greg Staples  
Chief of Police



## Mission & Values

**With commitment and resolve, the Norwalk Police Department will provide noticeable, professional and dedicated service through citizen focused efforts that solve problems, maintain public trust and produce a safe, prosperous community.**

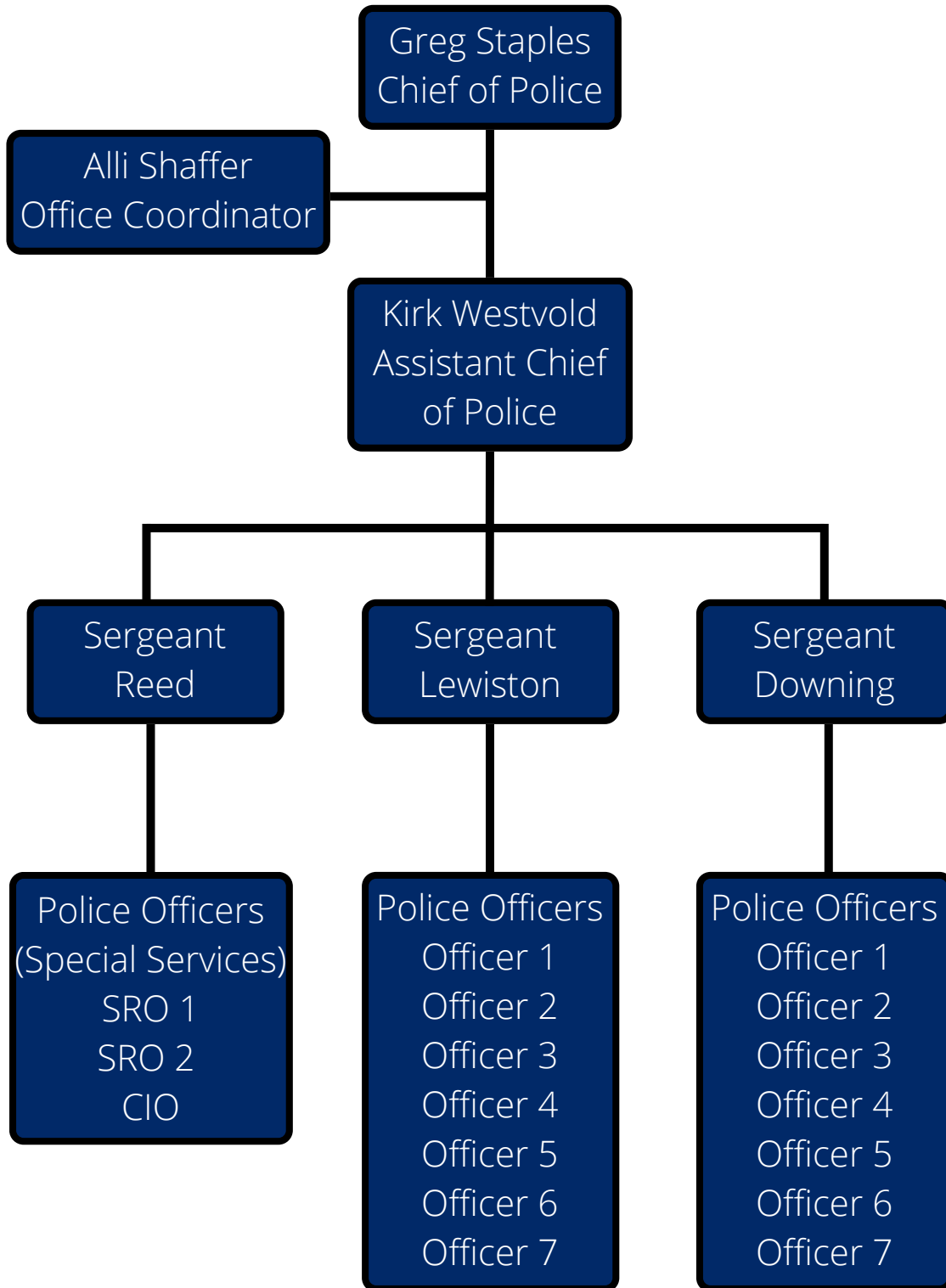
**In the pursuit of this mission, we will maintain value oriented service that emphasizes:**

- **Accountability for our actions and in-actions**
- **Citizen-centric customer service**
- **The diversity of life experience among us**

**We also encourage all members of the community to take an active role in the protection of life and property as together we work to make Norwalk the metro's most desirable place to live and work.**



# Organizational Chart



# Crime and Activity Statistics

2022 saw an increase in crime, as to be expected with the growing Norwalk population. The department responded to a homicide in September, the first since 1997. A rare armed robbery also occurred at a local business. Notably, there was an increase in assaults, property damage and fraudulent activity cases across the City of Norwalk.

Crimes Against Person			2018	2019	2020	2021	2022	Change
Assault Offenses			30	37	28	32	43	11
Sexual Assault Forcible			4	7	4	5	5	0
Sexual Assault Non-Forcible			1	0	0	1	0	-1
Robbery			0	1	0	0	1	1
Homicide			0	0	0	0	1	1
Subtotal			35	45	32	38	50	12
Crimes Against Property			2018	2019	2020	2021	2022	Change
Burglary			23	15	9	6	6	0
Fraud / Forgery / Embezzle			37	35	31	28	30	2
Theft / Larceny			75	75	27	31	27	-4
Motor Vehicle Theft			7	7	4	9	3	-6
Property Damage			22	24	13	21	30	9
Subtotal			164	156	84	95	96	1
Total			199	201	116	133	146	13

*The change listed in the right hand column is the change between 2021 and 2022*

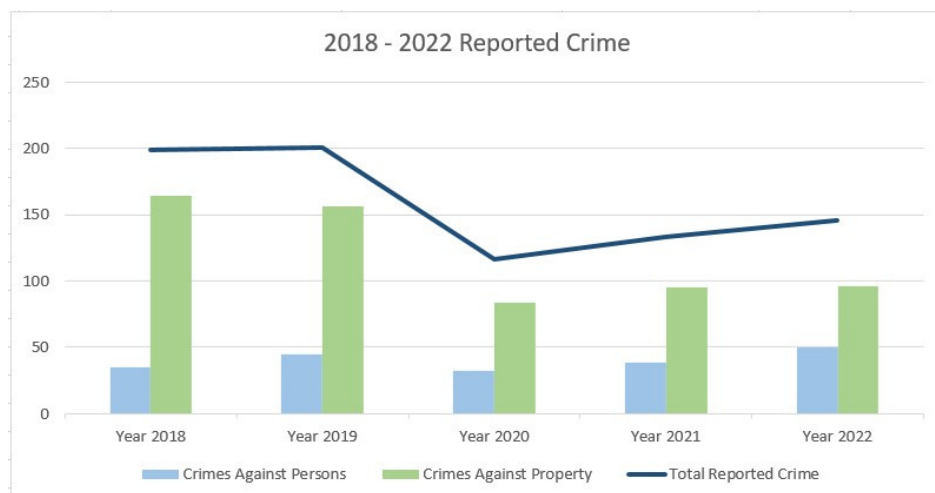
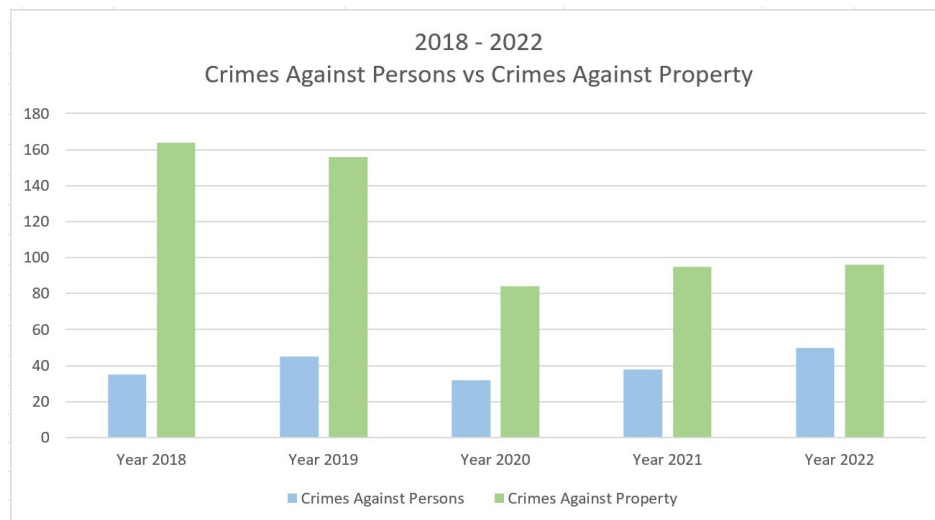
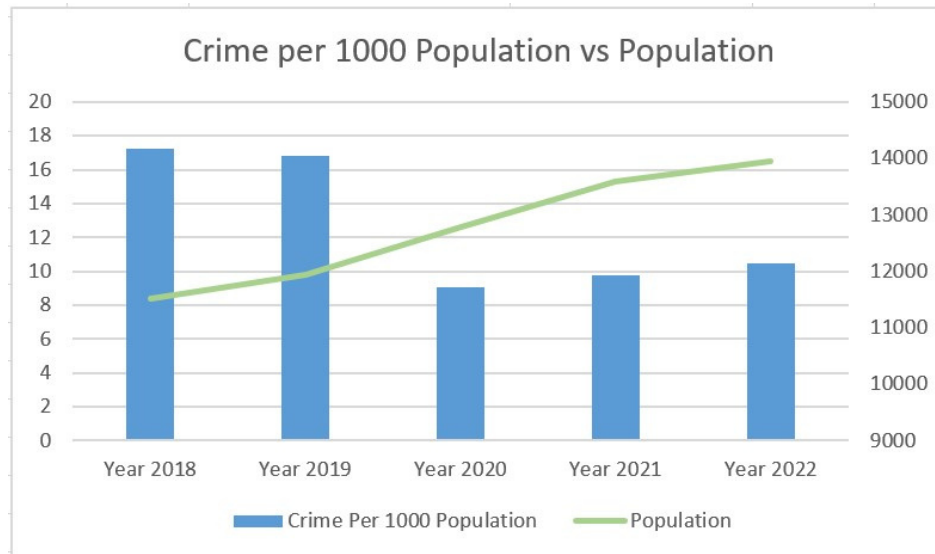
# Crime and Activity Statistics Continued

The below chart shows the breakdown of individuals arrested in Norwalk in 2022 per quarter. As shown, a little over half of those arrested in the City are *not* Norwalk residents.

Arrests 2022											
1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
GENDER			GENDER			GENDER			GENDER		
Male	31	72.09%	Male	35	81.40%	Male	35	77.78%	Male	29	78.38%
Female	12	27.91%	Female	8	18.60%	Female	10	22.22%	Female	8	21.62%
RACE			RACE			RACE			RACE		
White	36	83.72%	White	33	76.74%	White	39	86.67%	White	21	56.76%
Black	7	16.28%	Black	8	18.60%	Black	5	11.11%	Black	16	43.24%
Asian	0	0.00%	Asian	0	0.00%	Asian	0	0.00%	Asian	0	0.00%
Indian	0	0.00%	Indian	0	0.00%	Indian	0	0.00%	Indian	0	0.00%
Unknown	0	0.00%	Unknown	2	4.65%	Unknown	1	2.22%	Unknown	0	0.00%
ETHNICITY			ETHNICITY			ETHNICITY			ETHNICITY		
Hispanic	4	9.30%	Hispanic	2	4.65%	Hispanic	3	6.67%	Hispanic	4	10.81%
Non-Hispanic	32	74.42%	Non-Hispanic	35	81.40%	Non-Hispanic	36	80.00%	Non-Hispanic	30	81.08%
Unknown	7	16.28%	Unknown	6	13.95%	Unknown	6	13.33%	Unknown	3	8.11%
ADDRESS			ADDRESS			ADDRESS			ADDRESS		
Norwalk	18	41.86%	Norwalk	21	48.84%	Norwalk	24	53.33%	Norwalk	15	40.54%
Other	25	58.14%	Other	22	51.16%	Other	21	46.67%	Other	22	59.46%
<b>Total</b>	<b>43</b>		<b>Total</b>	<b>43</b>		<b>Total</b>	<b>45</b>		<b>Total</b>	<b>37</b>	
Grand Totals											
GENDER			RACE			ETHNICITY			ADDRESS		
Male	130	77.38%	White	129	76.79%	Hispanic	13	7.74%	Norwalk	78	46.43%
Female	38	22.62%	Black	36	21.43%	Non-Hispanic	133	79.17%	Other	90	53.57%
<b>Total</b>	<b>168</b>		Asian	0	0.00%	Unknown	22	13.10%	<b>Total</b>	<b>168</b>	
			Indian	0	0.00%	<b>Total</b>	<b>168</b>				
			Unknown	3	1.79%						
			<b>Total</b>	<b>168</b>							

# Crime and Activity Statistics Continued

The below charts are a visual representation of the increasing population and the rate of crime per resident as well as the types of crimes reported.



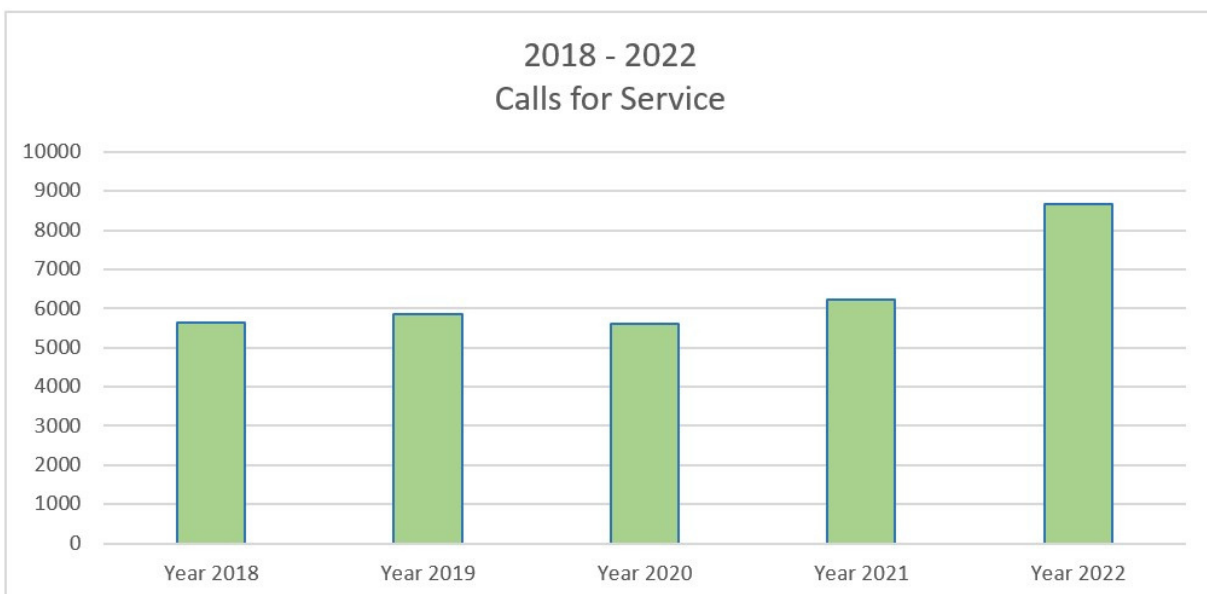
# General Activity & Proactive Law Enforcement

Calls for service in 2022 increased by 2,066. This is an increase of 33% over the previous year. With the increase in the City's population, it is expected the calls for police services will increase. About 70% of all traffic stops resulted in a written warning. Officers believe that in general, a written warning has the same deterrent effect on driving behavior as does a citation. Therefore, we generally choose to issue a warning.

## General Activities

Traffic Related		2018	2019	2020	2021	2022	Change
Traffic Stops		3421	2,153	1,921	2,124	1,934	-190
Moving Violations		848	520	328	416	385	-31
<i>Speeding</i>		709	421	255	335	313	-22
<i>Impaired Driving</i>		40	39	31	42	34	-8
Equipment / License Citations		365	191	184	299	245	-54
Occupant Protection		38	14	7	9	8	-1
Written Warnings		2672	1571	1295	1393	1353	-40
Crash Investigations		80	104	84	105	101	-4
General Activities		2018	2019	2020	2021	2022	Change
Public Service Calls		1044	1094	1203	1274	882	-392
Calls For Service		5633	5844	5611	6242	8308	2066

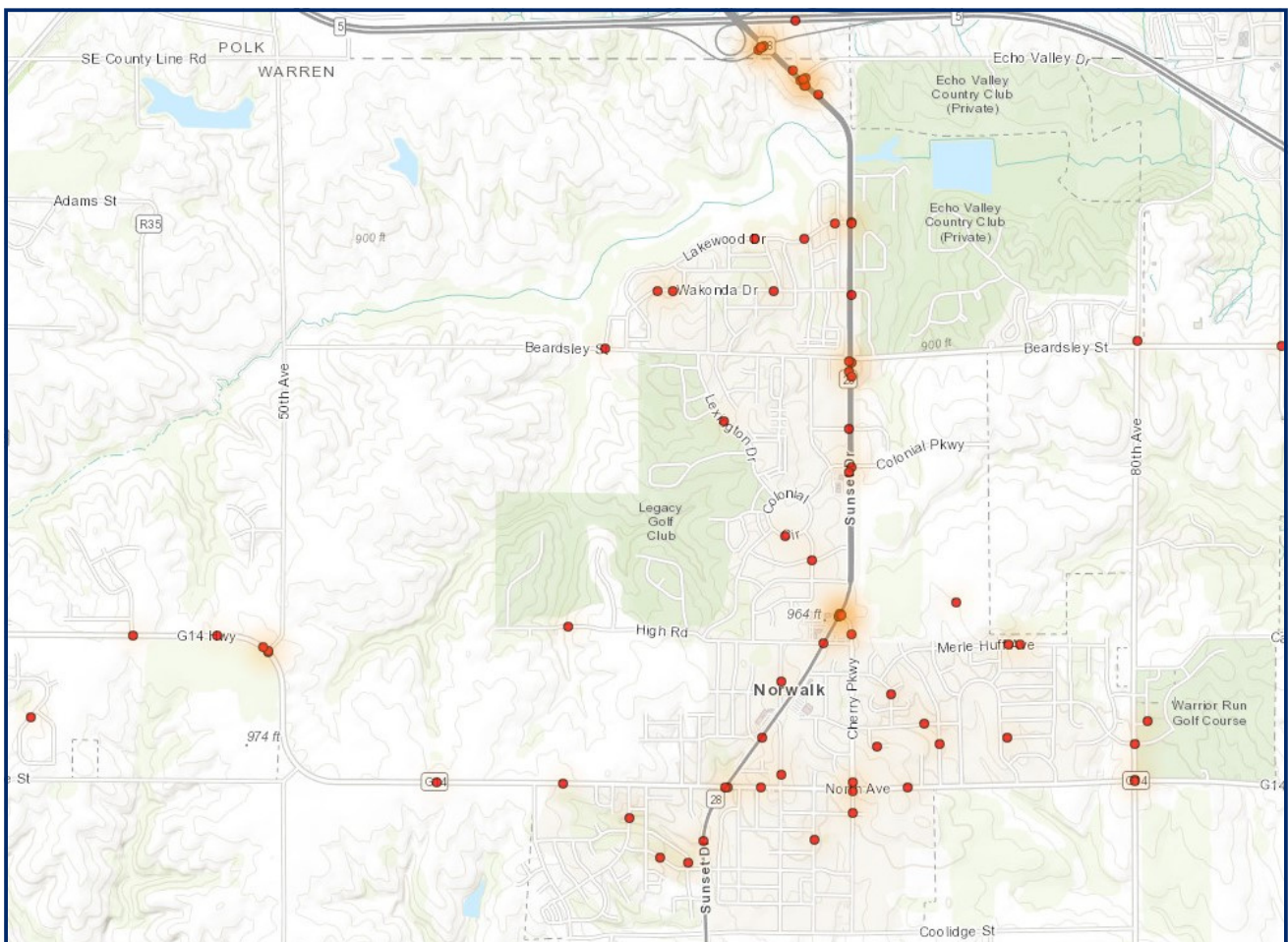
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# Traffic Enforcement

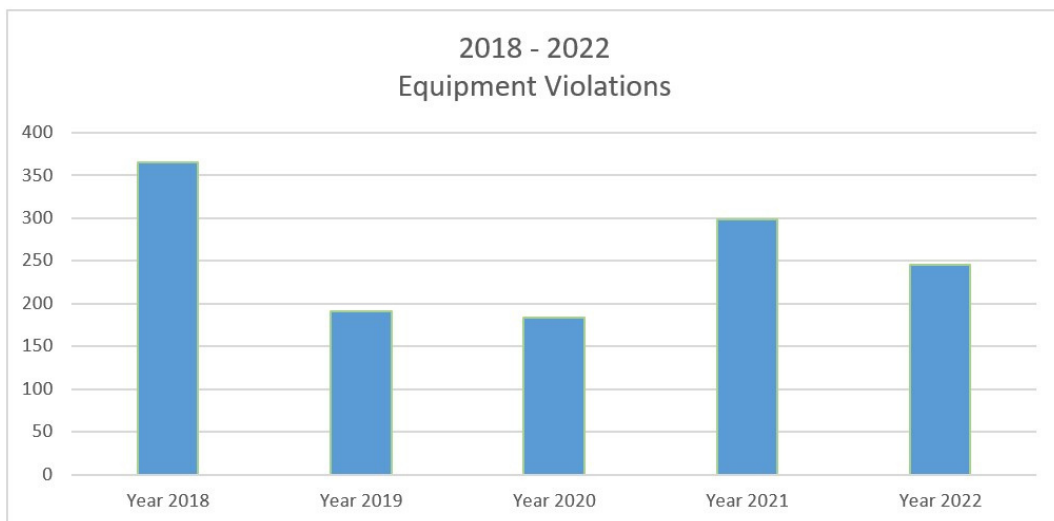
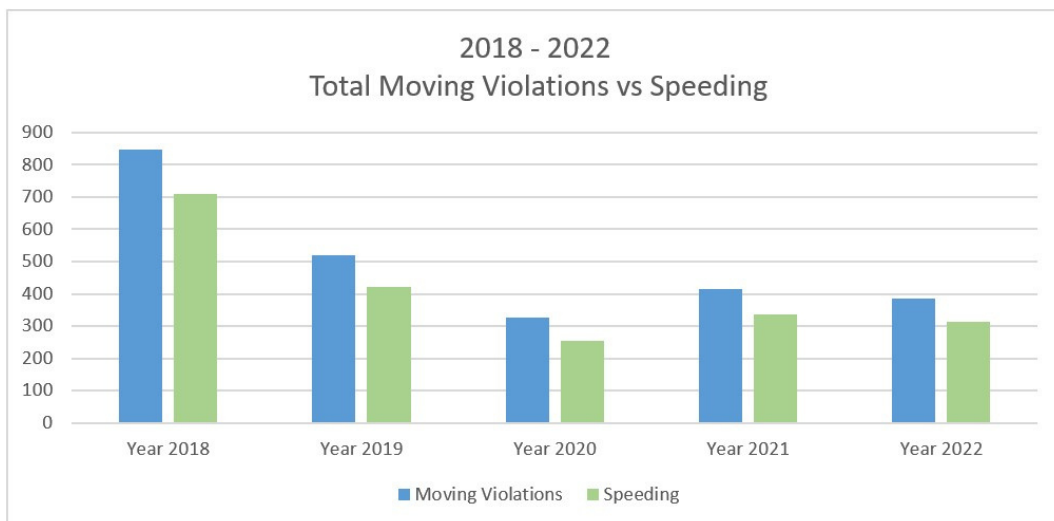
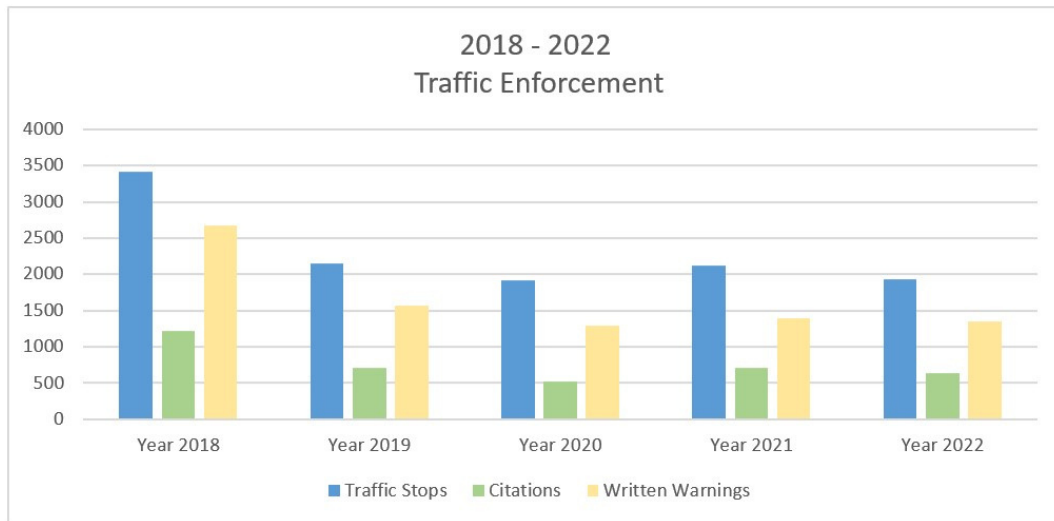
The map below shows the vehicle accident locations across Norwalk. The hot spot locations where accidents occur the most are at the intersections of Hwy 28 & Cherry Parkway, Hwy 28 & Echo Valley Drive and on the Hwy 5 off ramp merging onto Hwy 28. 101 accident reports were written in 2022. This is consistent with the accidents reported over the last five years. Officers continue to diligently enforce traffic laws to keep the roadways safe.





# Traffic Enforcement Continued

The graphs below show traffic enforcement and citation trends. Data has stayed relatively steady over the last four years.



# Annual Training

Officers regularly attend various trainings in person and online to ensure they are staying up to date and certified. Listed below are the trainings each officer attended during 2022. The department totaled 2,668 training hours.

<b>January</b>  <i>203 Hours</i>	SERT Training	Haller	8
	ILEA Basic Academy	Williams	144
	Advanced Roadside Impaired Driving Enforcement	Alcorn & Slagle	32
	Online Training - Drones	All Officers	19
<b>February</b>  <i>182 Hours</i>	Informants & Stress Management	Haller	2
	SERT Training	Haller	8
	Red Dot Site (RDS) Handgun Course	Frye	8
	NCIC Recertification	Frye & Jackson	2
	TacMobility: Controlling the Mind	Koestler	4
	ICU Building Community Partnerships	11 Officers	44
	Crime Scene Investigation	All Officers	38
	De-escalation & Case Law Update	All Officers	38
	RDS Systems with new Firearm & Holster	All Officers	19
	Identifying & Preventing Active Shooters	All Officers	19
<b>March</b>  <i>345 Hours</i>	SERT Training - Low Light Building Searches	Haller	5
	Assisted ILEA with OC Exposure	Haller	4
	Assisted ILEA with Defensive Tactics Testing	Lewiston	3
	Recertified ALICE Instructor	Criswell & Lewiston	6
	Assisted ILEA with Defensive Tactics Testing	Koestler & Lewiston	6
	ICU Building Community Partnerships	8 Officers	32
	RDS Handgun Classroom Training	8 Officers	64
	CSI Training	8 Officers	16
	First Amendment Law	All Officers	19
	RDS Handgun Range Training/Qualification	All Officers	190
<b>April</b>  <i>161 Hours</i>	Firearms Instructor Development	Frye	8
	ILEA Instructor - Building Clearing/Searches	Haller	4
	SERT Training	Haller	8
	Crisis Intervention Training	Lewiston & Dunlop	80
	Assisted ILEA with Expandable Baton Testing	Lewiston & Koestler	4
	Implicit Bias & Case Law Update	All Officers	38
	Harassment Prevention	All Officers	19
<b>May</b>  <i>145.5 Hours</i>	NCIC Recertification	Downing	1
	SERT Training	Haller	8
	Assisted ILEA with Building Searches	Haller	4.5
	FBI LEEDAs Supervisor Leadership Institute	Lewiston	32
	Law Enforcement Ethics	Westvold	1
	Crisis Intervention Training	Hepperly & Albers	80
	Crisis Management	All Officers	19

<b>June</b>  <i>154 Hours</i>	SERT FBI Entry/Firearms Training ALERRT AAIR Instructor School CTK Interview & Interrogation School NCIC Recertification Traffic Incident Management FBI Command College Legal Updates	Haller Reed Reed Spurr Downing & Lewiston Lewiston & Reed All Officers	8 40 30 1 8 48 19
<b>July</b>  <i>154 Hours</i>	DARE Conference High Risk CQB Instructor SERT Training Sirchie Evidence Processing Local Security Officer Training Leading without Rank NCIC Recertification Diverse Communities/Bias Prevention & Legislative Update Firearms Training	Dunlop Frye Haller Reed Westvold Hepperly & Jackson Lewiston & Koestler All Officers All Officers	16 32 8 40 1 16 2 19 20
<b>August</b>  <i>493 Hours</i>	RADAR/LIDAR Instructor School Driving Instructor Recertification & Assisted ILEA BASIC Crisis Intervention Training Expandable Baton Instructor Recertification School Case Law Update RAID Training Presented by SERT Active Threat Response & TASER Recertification	Palmer Spurr Alcorn & Williams Lewiston & Koestler All Officers All Officers All Officers	32 12 80 8 19 152 190
<b>September</b>  <i>83 Hours</i>	Bicycle Patrol Instructor School SWAT Tactics by Reston Group Case Law Update	Lewiston Haller All Officers	40 24 19
<b>October</b>  <i>211 Hours</i>	SERT Team Evaluation Training Firearms Instructor Recertification Case Law Update- Diverse Communities/Bias Prevention Firearms Qualification Open Range	Haller Downing & Frye All Officers All Officers	24 16 19 152
<b>November</b>  <i>231 Hours</i>	Assisted ILEA with Defensive Tactics Scenarios/Testing NCIC Recertification SERT Monthly Training Officer Safety for High Risk Ops Firearms Instructor School Officer Investigations - Back the Blue Legislation Crisis Intervention Training Range for Remedial Pistol Qual & Small Handgun Qual Case Law Update - Diverse Communities/Bias Prevention	Koestler Hutchinson Haller Haller Haller Lewiston Spurr & Slagle All Officers All Officers	5 1 8 1 40 1 80 76 19
<b>December</b>  <i>306 Hours</i>	NCIC Recertification Inside the Tape - Patrol Response to Homicide Crisis Intervention Training TASER Instructor Recertification Quota-free Police Productivity Case Law Update CPR/AED. Control the Bleed, Cyber Security, County Attorney Legal Update & OWI Update	Jackson Haller Haller Lewiston & Koestler Staples, Reed, Palmer All Officers All Officers	1 8 40 16 32 190 19

## Police Fleet Status

The police vehicle fleet consists of nine marked patrol vehicles and four unmarked command/investigative vehicles. The marked vehicles were driven 181,564 miles during the year.

Shop	Year & Make	2022 Miles	Total Miles
133	2016 Ford SUV	3,329	162,468
134	2017 Ford SUV	2,148	134,945
136	2017 Ford SUV	27,363	151,666
137	2017 Ford SUV	16,378	71,832
138	2019 Ford SUV	24,007	86,310
139	2019 Ford SUV	20,468	82,159
142	2021 Chevy Tahoe	19,994	28,200
143	2021 Dodge SUV	30,053	39,361
144	2021 Chevy Tahoe	24,843	24,855





# Community Outreach

The Norwalk officers continued community policing and engagement with the residents of the City. Throughout the year, officers try and interact with the community in an effort to build trust and partnerships. There were 108 various events around the city that officers and staff attended.

## LYFE

The Limitless Youth For Excellence program (LYFE) continues to be a highlight for Norwalk students. Three life events were held in 2022. A gaming day was hosted at the Public Safety Building where kids played a variety of indoor games. The second event was held at Windflower Park where students and officers played basketball and pickleball. The final LYFE event was a fieldtrip to Howell's Pumpkin Patch. Students picked pumpkins, rode on the tractor ride and raced carts.



## Youth Activities / DARE Golf Tournament

The 20th Annual Youth Activities / DARE golf tournament took place in August at Shady Oaks Golf Course in Ackworth. It was another successful event that raised money to help fund Norwalk and Warren County youth outreach activities.



# Community Outreach Continued

## Front Porch Norwalk

Front Porch Norwalk was once again a success and a great community builder. The Norwalk Police Officers, along with other City of Norwalk personnel made an effort to stop at various Front Porch Norwalk host sites and interact with community members. This is a great time to get feedback from the community and connect with residents.



## Cops with Carts

Our annual fundraiser, Cops with Carts, took place at the end of November. This fundraiser helps raise food and monetary goods for the local food pantry. This year the community filled 9 police cars with food. Around \$10,000 total was raised in food and cash donations. All donations went to the Norwalk Area Food Pantry to help restock their supply and to help community members in need.





## Professional Standards

There were no formal complaints filed against any Norwalk Police Department Officer in 2022.

During the 2022 Annual Awards Banquet, many officers were recognized and awarded for their service throughout the year.

Officer Dunlop was awarded Community Policing Excellence for her many positive interactions with the Norwalk community.

Officer Williams was awarded Traffic Enforcement Excellence for her dedication to ensuring traffic laws are enforced in the City.

Officer Jackson was awarded Top Shot for his perfect scores during firearms qualifications and also the Positivity Award for his overall knowledge and outgoing personality within the department and with community members.

Officer Haller was awarded OWI Excellence for having the most Operating While Intoxicated arrests during the year and Officer of the Year. Officer Haller was voted on by his peers to receive this award due to his dedication to service and policing, with great leadership and communication.

The Norwalk Police Department is proud of all members for their dedication to policing and work they do to serve the City of Norwalk.

## Personnel

Officer Williams graduated from the Iowa Law Enforcement Academy on April 21st. She completed her field training and being solo patrol in August.

Officer Allen and Officer Sauer were hired in August and graduated December 16th from the 306th Basic at the Iowa Law Enforcement Academy. They began field training shortly after. There are now 20 sworn staff on the force.

On May 5th, Officer Lewiston and Officer Reed were promoted to Sergeant.

A new Office Coordinator was hired in January to replace the previous Office Manager who had served the community for 26 years.

## Personnel Continued

Officer Sauer was sworn into the Department August 1st. He started at the Iowa Law Enforcement Academy August 29th and graduated December 16th. He began field training upon graduation that will be completed in the spring of 2023.



Officer Allen was sworn into the Department August 23rd. He started at the Iowa Law Enforcement Academy August 29th and graduated December 16th. He began field training upon graduation that will be completed in the spring of 2023.

Sergeant Reed was promoted to Special Services Sergeant May 5th.



Sergeant Lewiston was promoted to Patrol Sergeant May 5th.



## Out & About





# Community Support



## Contact Us



Dial 9-1-1 in an emergency

Non-emergency Dispatch:  
515-222-3321

Police Department:  
515-981-0666



[norwalkpolice@norwalk.iowa.gov](mailto:norwalkpolice@norwalk.iowa.gov)



1100 Chatham Ave  
Norwalk, IA 50211



[www.norwalk.iowa.gov](http://www.norwalk.iowa.gov)

