

## HOURS OF OPERATION

MON- THURS  
8:30AM-NOON  
1:00 PM—4:00 PM  
FRIDAY  
8:30 AM-NOON  
1:00 PM—3:00 PM

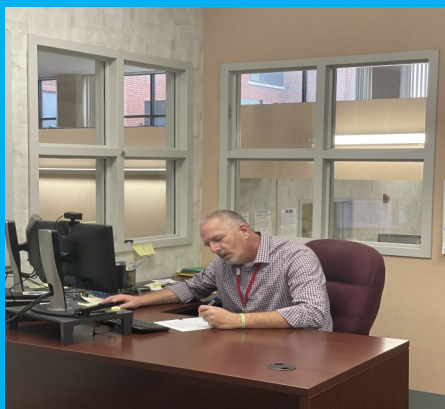


## TROTT ACCESS CENTER

1001 ELEVENTH ST.  
NIAGARA FALLS, NY  
14301

Issue # 19 **A Quarterly Business Update** December 2021

# Welcome Aboard



Niagara's WorkSourceOne is proud to announce that Glenn Aronow is the new head of Employment and Training's Business Services. Glenn brings a wealth of private sector business experience to the position, and most recently successfully led our youth department through the pandemic. Glenn possesses a multitude of skills and abilities, which will lend themselves well to the department, and we are all looking forward to his strength in leadership and his abundance of knowledge in this area.



We are pleased to announce the promotion of Dawn Cody to Senior Employment and Training Coordinator.

Dawn will lead the Young Adult Year Round Youth program and the Summer Youth Employment Program, as well as several new grant programs providing services to the youth and employers of Niagara County.

Dawn joined the Employment and Training Department in 2018 as an E & T Assistant and has advanced through progressively more responsible positions. She has been instrumental in the success of the youth programs as an outreach and eligibility counselor and has been particularly involved in the Summer Youth Employment Program.

"I am excited to continue my work with the youth programs in this new role and would like to recognize the dedication and hard work of the youth team. They are truly a group of caring and knowledgeable individuals," Dawn said.

If your company is interested in learning more about how our youth employment programs can help you or if you or anyone you know is a youth between the ages of 16 and 24, please reach out to Dawn at (716) 278-8182 or [dawn.cody@niagaracounty.com](mailto:dawn.cody@niagaracounty.com)

## *What's New in the One Stop Center*

- ◆ New Check-In Kiosks in the One Stop Center to provide a more streamlined customer service experience
- ◆ Friday One Stop Center hours have changed and are now 8:30 am-Noon & 1 pm - 3 pm

## Year-Round Youth Spotlight

### Aaron Ranney

While Aaron was enrolled with NCET Young Adult Year-Round Program, he was linked to a worksite where he worked with a local after-school program to assist and supervise children. Aaron excelled at his work experience and was able to gain additional skills and knowledge, while working. Aaron obtained a high school diploma and enrolled at Buffalo State College, at which time he started working at McDonald's.

Due to the successes with the NCET Year-Round Program, Aaron was able to earn many incentives as he accomplished certain milestones, such as obtaining his diploma, obtaining and retaining employment, and earning a certification.

Aaron is currently working at the Seneca Niagara Casino as a Poker Dealer and is in training to become a Black Jack Dealer. He looks forward to learning new skills through the casino and the training classes that they offer.

## IS YOUR BUSINESS HIRING?

If you plan to hire someone who lives in Niagara Falls or Lockport, and is between the ages of

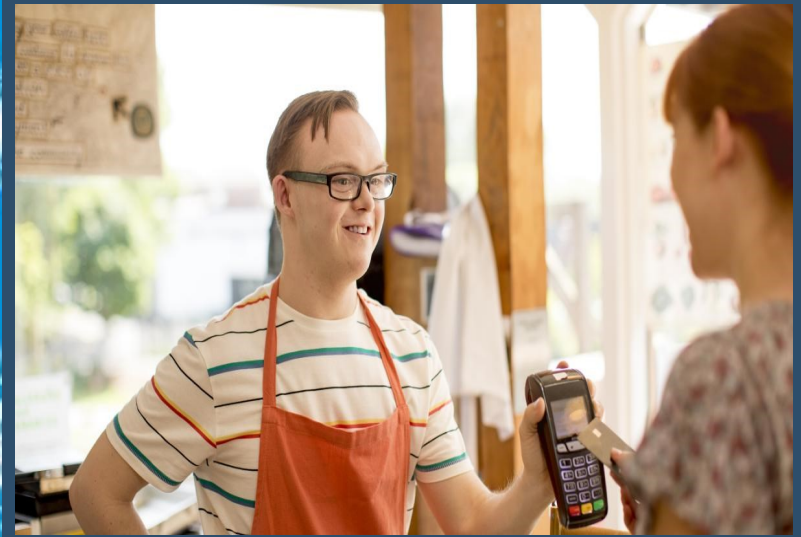
18-24, **call us before you hire!**

With funds made available through a grant from the state, Niagara County Employment & Training can offer you **90% wage reimbursement** for new hires.

Both the business and new hire must be pre-qualified **before** the new hire starts work.

For more information, please contact Dawn Cody via email at:

[Dawn.Cody@niagaracounty.com](mailto:Dawn.Cody@niagaracounty.com)



## Inclusion Workshop Update

The Inclusion Committee with Niagara's Workforce Development Board successfully held its first free workshop for businesses supporting employees who have developed a disability(ies). The workshop focused on existing low or no cost supports available to businesses.

A Spring workshop is currently being planned. The focus will be on low cost tech solutions for businesses. More information on the workshop will be sent to your business soon. These workshops are offered at **no cost** to your business.

If your business is interested in getting involved with the Inclusion Committee, contact the Chair of the Committee Dennis Martinez by email at [Dennis.Martinez@nysed.gov](mailto:Dennis.Martinez@nysed.gov).

