

Town of Middlebury
Emergency Management Bulletin
October 30, 2020

Update on UVM Health Network IT Incident

The University of Vermont Health Network continues to manage the cyberattack event that impacted some of UVMHN systems this week. The IT team is working around-the-clock to restore systems as quickly as possible. While steady progress is being made in that effort, it is anticipated that it will take some time to return to normal operations. The IT team will work through the weekend to continue this effort.

UVMHN and Porter Hospital want the public to know their entire team prepares for such a challenge and is rising to the occasion as always. Staff is doing what they do best, and patients are continuing to receive high-level care across the Network and at UVM Medical Center.

UVMHN will continue to provide systems and patient service updates when they are available. All media inquiries regarding the investigation should be directed to FBI Public Affairs Specialist Sarah Ruane at scrwane@fbi.gov.

This is the service update from last night:

UVM Health Network Service Status Update for Oct. 29

-
Alice Hyde Medical Center – Malone, NY

Maintaining all patient care services.

-
Central Vermont Medical Center – Berlin, VT

Maintaining all patient care services, but patients may experience slight delays.

-
Champlain Valley Physicians Hospital – Plattsburgh, NY

Maintaining all patient care services, but physician practice patients may experience slight delays.

Elizabethtown Community Hospital – Elizabethtown, NY

Maintaining all patient care services.

-
Porter Medical Center – Middlebury, VT

Maintaining all patient care services at Porter Medical Center, including services at the hospital, Helen Porter nursing home and ambulatory practices.

-
UVMHN Home Health and Hospice

Maintaining all patient and resident care services.

UVM Medical Center – Burlington, VT

- Rescheduling some non-urgent elective procedures. Laboratory test results will be delayed. Outpatient radiology sites are closed at this time.

- ****Access to the MyChart Patient Portal is currently unavailable****