

MONTGOMERY COUNTY SHERIFF'S OFFICE SHERIFF RAND HENDERSON **MEDIA ADVISORY**

For Immediate Release

July 3, 2024

Montgomery County Sheriff's Office Implements GovQA Technology to Improve Public Records Request Process

The Montgomery County Sheriff's Office (MCTXSheriff) is pleased to announce the implementation of GovQA software, a cutting-edge solution designed to streamline and enhance the public records request process.

Effective July 8, 2024, GovQA's cloud-based platform will enable the MCTXSheriff to efficiently manage and process public records requests from citizens and the media, including electronic documents, videos, and audio files. As the volume and complexity of requests continue to grow, GovQA's secure and configurable platform provides the scalability and flexibility needed to meet the MCTXSheriff's evolving needs.

The new system offers a centralized and secure public records portal, allowing residents to easily submit and track their requests online. It also streamlines workflows for MCTXSheriff employees, ensuring timely responses and improved accuracy. Self-service tools and automated features empower citizens to access information proactively, fostering greater transparency and trust.

Sheriff Rand Henderson of the Montgomery County Sheriff's Office emphasized the importance of this technological advancement, stating, "Investing in innovative technology like GovQA is crucial for enhancing citizen engagement and ensuring transparency. This new platform will significantly modernize our public records request process, allowing us to serve our community more efficiently and effectively."

GovQA is the largest provider of cloud-based Software as a Service (SaaS) automated workflow solutions for government compliance, handling more Public Information Act (PIA) requests for state and local governments than any other software provider.

To experience the new platform, visit the website, click [HERE](#)

About the Montgomery County Sheriff's Office

The Montgomery County Sheriff's Office is budgeted for over 1,000 employees, making it the seventh largest sheriff's office in the State of Texas. The growing agency has approximately 574 sworn peace officer positions and 461 non-sworn positions.



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About GovQA

GovQA LLC, part of Granicus, is the leading cloud-based SaaS automated workflow solutions provider for government compliance. Their software helps government agencies process and manage public records and information requests efficiently. With 20 years of experience and a commitment to innovation, GovQA empowers governments to connect with their communities and foster greater transparency. Visit www.govqa.com for more information.

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