

# Village of Machesney Park



PRESS RELEASE

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## Village of Machesney Park Launching New Website

Redesigned website and citizen request portal to launch on Monday, November 28

**MACHESNEY PARK, IL (November 21, 2022)** – The official Village of Machesney Park website will soon have a new look and added functionality. After several months of extensive work on a new design and technological advancements, the new website will launch on Monday, November 28 at [machesneypark.org](https://machesneypark.org).

The website includes access to a new citizen request portal, extensive frequently asked questions, news, events, staff directory, social media integration, and online forms and payments. The citizen request portal will allow users to apply and pay for select residential building permits and business licenses as well as submit a variety of inquiries and service requests, such as potholes, tall grass, or safety concerns.

Village of Machesney Park  
**NEW WEBSITE LAUNCHING ON 11/28**

[machesneypark.org](https://machesneypark.org)

**NEW LOOK.  
NEW FEATURES.**

- BUILDING PERMITS**
- BUSINESS LICENSES**
- SERVICE REQUESTS**

The website's modern and responsive design is paired with enhanced security for user privacy protection and robust accessibility tools. "Our website will be the new virtual 24/7/365 Village Hall for residents and businesses in Machesney Park," said Mayor Steve Johnson. "Members of the community can expect the Village to continuously improve our online services with the new approach we're taking."

Visit [machesneypark.org](http://machesneypark.org) on November 28 to explore all of the website's new features. Feedback on the website or citizen request portal may be submitted through a General Inquiries request on the website.

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