

The Enrichment Center of Lee County Trip Policy

Priority is given to Lee County residents age 50 or better. Those who are younger than 50 or non-Lee County residents may be placed on the waiting list and will be allowed to register after a 45-day waiting period, space permitting.

You must be of serious interest when placing your name on a desired trip. If you sign up for a trip that interests you, you must pay a non-refundable deposit of amount determined by trip vendor (unless otherwise requested) at the time of registration. **No names will be accepted unless accompanied by a deposit or payment in full.** The remaining balance terms will be on the trip information flyer.

If a Lee County resident reserves a spot on an overnight trip and their traveling companion is not a Lee County resident, this will be allowed. One of the individuals in the room MUST be a Lee County resident. Proof of residence may be requested.

If you would like to cancel your plans to take a trip on a chartered bus with us, we will make every available effort to refund any money you have paid towards the trip. Please understand that when a chartered trip is planned, we must send in a deposit which the charter company will not refund. In such cases, we will assist in finding someone to take your place-if there is a waiting list. **Paid reservations are non-transferable. It is highly recommended that for overnight trips you purchase trip insurance coverage which is available through the motor coach company.**

Occasionally, there is not enough interest in a trip causing us to cancel the event. In this case, you will receive a refund in full. If alternate vehicles are used for the trip (instead of a bus), a partial refund will be made to you. (The cost of fuel/vehicle rental will be divided equally amongst the participants.)

Please remember that our trips depart on time. When departing from the Riverbirch parking lot, **please park behind the pond in front of the Belk stores (Women's Dept) - as close to the pond as possible.**

Seating on the bus is on a first come, first served basis. Saving of seats is NOT allowed except in the case of one (1) travelling companion. Since it is necessary for the staff/volunteer escort(s) to communicate with the driver, he or she will occupy the front seat on the van(s) or the first seat on the passenger side of the bus.

Please complete an Emergency Contact Form prior to each trip. Forms are available at the front desk. It is our desire to provide you with a pleasurable and memorable experience. If you have any questions, please contact Jourdan Huskey at 919-776-0501 x2206.

The Enrichment Center-Certified Senior Center of Excellence
1615 S. Third Street, Sanford, NC 27330 919-776-0501

Trip policy revised and approved by the Lee County Senior Services Advisory Board
(Board members appointed by the Lee County Commissioners)

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