



ANNUAL REPORT **2016**

2016 knox county health department annual report



Public Health
Prevent. Promote. Protect.

KCHD VISION

"Healthy people in a healthy community!"



KCHD MISSION

To serve Knox County by assessing health and environmental needs, developing policies, and assuring those needs are effectively addressed.

Letter from the President

2017 will mark the 25th anniversary of the Knox County Health Department. We have much to celebrate. Our vision is healthy people in a healthy community. We provide a foundation for public safety and security with our programs and advocacy. And thanks to a dedicated staff and the support of the people of Knox County, we offer a variety of services determined via ongoing needs assessment and continuous improvement. Our annual report highlights our efforts during 2016.

As you can see, we've had a successful year. The report shows how we've served you, your family, friends, neighbors and businesses, joining with you to make Knox County a healthy community for all. We invite you to attend our Board of Health meetings on the 2nd Thursday of the month at 7 pm. You are also welcome to come by the health department to see first-hand all the good work that is going on. But most importantly, please know that our services are for you. Whether it is something we provide at the health department or out in the community, such as ensuring food safety or monitoring communicable diseases. We work in partnership with many groups and agencies across Knox County and draw on support from the state and national level all in our efforts to serve you and your families.

We look forward to continuing to serve you in 2017. Look for activities and opportunities to join in our 25th anniversary all throughout the year.

Carol Scotton
President



Knox County Health Department Board

Front from the left: Kimberly DeSutter; Carol Scotton, President; Kevin Satsky, M.D., Secretary. Back: David Amor, County Board Liaison; Doug Gibb, Treasurer; DuRae Fletcher, Sr.; Dan Harris. Not pictured: Bruce Bobofchak, DDS, Vice President; and Samuel Fox, M.D.



KNOX COUNTY HEALTH DEPARTMENT

1361 West Fremont Street, Galesburg, Illinois
Hours: Monday – Friday 8:00am – 4:30pm

(309) 344-2224

New code to help improve food safety

Did you hear about the new Food Code? The Illinois Department of Public Health has made great strides to improve food safety throughout Illinois by adopting the 2013 FDA Model Food Code.

Why has Illinois adopted the 2013 FDA Model Food Code?

- The FDA Model Food Code contains the most up-to-date food safety guidelines based on science and research
- Using a comprehensive and uniform inspection process and common language statewide will ensure consistency between local health departments in the state and nationwide
- The FDA Model Food Code is not much different from what is currently in the Illinois Food Code, except for structure and wording
- The new inspection report form will cause the health inspections to become more comprehensive and focus on foodborne illness risk factors

What is expected to change?

- More dialogue with the facility operator will be required, which will demonstrate a better picture of what is happening in the flow of food throughout the facility
- At the beginning, inspections will take longer, but as inspectors and facilities become more familiar with the new code, inspection time will decrease
- The state health department has released an inspection field guide to assist with the transition
- Inspections will focus on 'foodborne illness risk factors and public health interventions' and 'good retail practices', such as:

1. Improper holding temperatures
2. Inadequate cooking
3. Contaminated equipment
4. Food from unsafe sources
5. Poor personal hygiene

• Critical and Non-Critical Violations will now be called 'Priority', 'Priority Foundation', and 'Core' violations



What's the difference between Priority, Priority Foundation, and Core violations?

A Priority Item means a provision has a direct connection to preventing foodborne illness; for example, re-heating, un-cooling food and handwashing.

A Priority Foundation means a provision provides the foundation for or enables compliance with a Priority Item. Examples of this include labeling, record keeping and staff training.

A Core Item is a provision that relates to sanitation, equipment design, and general maintenance of the facility.

What is not changing?

These items have not changed in the Illinois Food Code.

- Definitions of Risk Categories, Food Employee, Food Establishment
- Food Service Manager's Certification Requirement
- Food Handler Training Requirement
- Farmer's Market

When will the change occur?

- The statewide implementation date is July 1, 2018.
- The Knox County Health Department plans to implement January 1, 2018.
- All of 2017 will be used for training and education throughout the county.

For more information on the new codes, visit our website at www.knoxcountyhealth.org.

Food Protection

Our Food Protection Program strives to ensure food safety through: licensure of food facilities, inspections, and educational programs in our community. Health inspectors work with food vendors of all types to ensure the food you eat is safe.

	2014	2015	2016
Licensed Food establishments	331	319	335
Number of Routine inspections conducted	644	643	622
Number of Re-inspections	213	249	202
Number of complaint investigations	39	42	47

Potable Water Safety

The Potable Water Safety Program aims to reduce the risk of contracting a waterborne disease from community, non-community, and private water wells. The Knox County Health Department samples water for bacteria and nitrates, indicators of contamination.

	2014	2015	2016
Number of water well permits issued	35	25	17
Number of water wells installed	22	17	4
Number of water wells inspected	27	13	4
Number of water wells sealed	21	29	13

Preparedness and Medical Reserve Corps

The best things you can do to prepare for an emergency are: get informed, make a plan, and build a kit. Visit www.ready.gov for more information about personal and family preparedness.

The Health Department's volunteer group the Knox County Medical Reserve Corps is open to anyone who would like help the Health Department prepare for and respond to emergencies. To learn more contact the Unit Coordinator at (309) 344-2224 ext 238, or visit www.illinoishelps.net to register as a volunteer.

GET INFORMED, MAKE A PLAN AND BUILD AN EMERGENCY KIT!

West Nile Virus



The Knox County Health Department conducts surveillance for West Nile Virus. Throughout the warmer months, mosquito samples and dead birds are tested for the disease. In 2016, 14 Samples were taken throughout the county, with an average sample size of 42 mosquitoes. 2 dead birds were able to be sent off to the lab and 2 were positive for West Nile Virus.

14 SAMPLES TAKEN	42 AVERAGE OF MOSQUITOES	02 DEAD BIRDS SENT TO LAB	02 BIRDS POSITIVE FOR WEST NILE
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Onsite Wastewater Disposal Program

Because so many toxic chemicals and pathogens are in sewage, it's extremely important to ensure proper treatment of sewage. The Knox County Health Department works in conjunction with Private Sewage Contractors, Home Owners, and the Illinois Department of Public Health to protect the environment from contamination.

	2014	2015	2016
Sewage System Permits Issued	36	44	38
Sewage Systems Installed	26	30	11
Sewage Systems Inspected	26	29	11
Sewage Complaints Received & Inspected	1	1	2

Immunizations

We provide immunizations to infants, children, and adults at minimal or no cost to protect against vaccine-preventable diseases.

	2014	2015	2016
Children served	371	562	554
Immunizations given - children	664	1099	1139
Adults served	277	1125	969
Immunizations given - adults	495	1223	1076

Communicable Disease Investigation, Surveillance

The Health Department protects the health and welfare of Knox County residents through the control of infectious diseases. In partnership with the Illinois Department of Public Health and local healthcare providers, the department identifies and investigates cases to control outbreaks and the spread of disease.

	2014	2015	2016
Hepatitis	27	37	31
HIV Infection	2	2	1
Lyme Disease	6	5	2
Salmonellosis	4	6	8
Tuberculosis	2	0	0

STD Reports

	2014	2015	2016
Chlamydia	217	243	268
Gonorrhea	44	62	68
Syphilis	8	3	2

	2014	2015	2016
HIV Tests Performed	149	244	163
STD Tests Performed	182	270	200

Drive-thru Flu Clinic

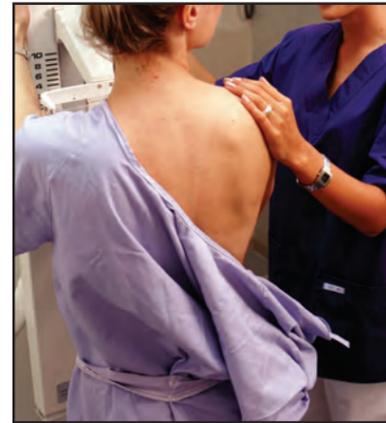
The Knox County Health Department held its Annual Drive Thru Flu Clinic. On September 26, 2015, we gave 185 Flu shots in 3 hours...or in other words... 76.6 shots per hour! **A huge THANK YOU to Hinchliff-Pearson-West, Inc.**



Front from the left: Sarah Willett – Licensed Environmental Health Practitioner Supervisor, Julie Corben, RN-Emergency Response Coordinator, Tammy Nelson, LPN-Communicable Disease. Back row: Sam Jarvis – Director of Health Protection, Henry Onyiah – Environmental Health Specialist



Employees of our Family Health Division include, front from the left: Tammy Poland; Nicole Brandenburg, RN; and Michelle Rickard. Back: Catherine Ayers, BSN; Penny Bollivar, RN; Jill Seiberlich, RN; Carol Winbigler, RN.



IBCCP services

Women between the ages of 35 and 64 living in Knox, Warren or Henderson counties can qualify for free screenings and treatment for breast and cervical cancer if they are uninsured, underinsured, or have a high deductible for these services. If symptomatic, younger women can also qualify for free treatment.



The 7th Annual Teen Leadership Conference was held at Carl Sandburg College for 50 sophomore students from Galesburg, GHS North and Knoxville High Schools.

What is WIC?

WIC, the Supplemental Nutrition Program for Women, Infants and Children (WIC) is intended to reach income-eligible pregnant, postpartum and breastfeeding women, infants and children up to five years of age eat well and stay healthy.

- WIC PROVIDES:
- Nutrition and health screening assessment
 - Breastfeeding education and support
 - Referral to other health, family, and social services
 - Supplemental healthy foods designed to meet special nutrition needs
- WIC is about good nutrition and good health for the family

WIC ELIGIBILITY CHART			
# of Persons Family Household Size	Annual Income	Monthly Income	Weekly Income
2 People	\$29,637	\$2,470	\$570
3 People	\$37,296	\$3,108	\$718
4 People	\$44,955	\$3,747	\$865
5 People	\$52,614	\$4,385	\$1,012



344
PROGRAMS
TO 5,895 ATTENDEES

The Knox County Health Department offered 344 programs to 5,895 attendees in 2016. We are pleased to offer FREE health education programs that educate youth and adults about healthy choices.

- Dental Hygiene
- Handwashing
- Lice
- Puberty for Girls and Boys
- STD/HIV
- R.I.S.K. Simulator (Real Issues of the Sexual Kind)
- Health Fairs
- Knox County Health Department/Knox Community Health Center Services



Members of the Knox County Health Department Wellness Division include: Erin Olson, Director of Wellness; Samuel Chen; and Maggie Acosta.

Congratulations to **Carol Winbigler, RN, IBCLC, RNC**, she became an International Board Certified Lactation Consultant in 2016.

Governance Board Members

President	Pastor Dan Siems
Vice President	Melissa Delgado
Treasurer	Joe Patterson
Secretary	Karen Lynch
Board Member	Marty Andrews
Board Member	Harlan Cook
Board Member	Annette Faul
Board Member	Sally Fischell
Board Member	Ronda Olin
Board Member	Angela Peterson
Board Member	Helen Sotelo

KCHC Vision

A community without barriers to healthcare.

KCHC Mission

The mission of the Knox Community Health Center is to serve as a medical home providing comprehensive health care for all walks and stages of life. We are dedicated to providing services which unite the ideals of prevention, wellness, and disease management; resulting in enhanced physical and mental well-being for the community members we serve.



1361 West Fremont Street
Galesburg, Illinois 61401

Hours: Monday – Friday 8:00am – 6:00pm
www.knoxcommunityclinic.org
(309) 344-2225

Letter from the President

As the Knox Community Health Center is now into its sixth year as a Federally Qualified Health Center (FQHC), we continue to serve more patients who are making the Center their home for their health needs.

As a reminder, the Knox Community Health Center is a nonprofit, community directed Health Center where health care providers serve low income and medically underserved communities. Created by the United States Congress over 40 years ago, clinics designated as FQHC's provide quality, affordable primary and preventive care for those whom other providers do not serve.

Offering dental and medical and starting this past year behavioral health services to both children and adults, your primary healthcare needs can be met under one roof. Our expanded hours offer evening appointments on given days. Our friendly and competent staff will discuss your needs as well as explain the services and fees with you so you understand your healthcare conditions and associated costs. In fact, this year we have added staff to better serve you. Call our Center to schedule your health care appointment.

The Center is governed by a group of volunteers whose focus is to ensure

the health needs of the community are addressed regardless of the individual's ability to pay. Following the established guidelines by the U.S. Department of Health and Human Services and the Health Resources and Services Administration (HRSA), the Governance Board members evaluate data of the community to determine which services are to be provided by the Health Center as well as assist in determining the need for future services. With the majority of the board members themselves receiving services at the Center, the needs of the individuals being served by the Center are always at the forefront of decision making. If you are interested in serving on the Governance Board, please contact any staff member at the Knox Community Health Center and a board member will get in touch with you.

We hope you will take an active part in making the Knox Community Health Center a part of your health care community. Please take advantage of the services and activities offered. Together, we can make our community a healthy community.

Regards,
Daniel R. Siems, President
Knox Community Health Center
Governance Board

Health Center Value Statements

INTEGRITY We act with a consistency of character and are accountable for our actions.	RELIABLE We provide forthcoming, impartial, and courteous care for every patient every time.
QUALITY We achieve an exemplary level of service through individual efforts and teamwork.	ATTAINABLE We eliminate barriers that impede an individual's ability to access medical and dental care.
COMPASSIONATE We nurture a sense of family and community among our patients and ourselves.	



COMMUNITY HEALTH CENTER EMPLOYEES
Front row, from the left: Neneth Stein, Andrea Jacobs- Director of Operations, Izamar Garcia, Kelly McCormick. Back Row: Staci Simpson-CHC Coordinator, Lori Quick, Carol Rogers, Holly Lundgren.

Health Center patient billing

The Knox Community Health Center always ensures that billing for patients without insurance, collection of co-payments and fees, and screening for financial status is done annually and in a culturally appropriate manner to ensure that these steps do not present any barriers to a patient receiving care.



Funding sources
The Knox County Health Department's Knox Community Health Center is a Section 330, federally funded Community Health Center. We participate in the 340b pharmacy program providing access to low-cost medications for patients; as well as maintain Federal Tort Claims Act liability insurance for the Knox Community Health Center.

How the sliding scale works

- All patients whose annual individual and/or family income is below 200% of the Federal Poverty Level guidelines are eligible for discounts on the care they receive.
- Insured patients whose income falls below 200% of the Federal Poverty Level guidelines are also eligible for discounts their portion of health care costs for the care they receive
 - Patients whose incomes fall below 100 percent of the poverty guidelines receive care at no cost or for a small fee.
 - Patients whose incomes fall between 100 and 200 percent of the poverty guidelines pay some portion or percent of the care received.
 - The amount or percentage is determined annually through policies set by the Knox Community Health Center Governance Board.

Federally Qualified Health Centers:
THE HEART OF ILLINOIS' HEALTHY COMMUNITIES

360 SITES
1.3 Million Patients

51 Health Centers

IPHCA
Illinois Primary Health Care Association
www.iphca.org

2017

- Your Health Center Providers -



Renee Elmer
MS, FNP, Medical Doctor



Hillary Searles
MSN, APN, FNP-BC



Kelly Mixon
MSN, APN, FNP-C



Wanda Rohl
MSW, LCSW



Sarah Paul
LCPC



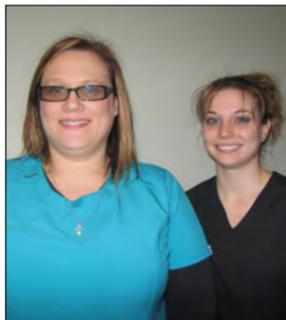
Dr. Matt Rozny
Dental Director



Dr. Dan Stephens
Dentist



Dr. Akash Patel
Dentist



**Heather Frakes
& April Miller**
Dental Hygienists



Dr. Tommy West
Doctor
Collaborative Physician



Administrative employees include, front from the left: Cathy Pearson, Billing & Ins Coordinator; Michele Gabriel, Administrator/CEO; Lisa Reid, Jerome Townsell, Director of Facility & Finance; Kathy Crafton, Director of Human Resources; Pam Reiber, Shawn Duran, and Irma Garcia.



Knox Community Health Center Governance Board

Front from the left: Helen Sotelo; Komi S. Adamessi, Pastor Dan Siems, President. Back: Sally Fischell; Angela Petersen, Vice-President; Annette Faull, Treasurer; Marty Andrews; Harlan Cook. Not pictured: Karen Lynch, Secretary and Ronda Olin.

4922

unduplicated patients were seen at the Knox Community Health Center at 10,763 visits.

92.98%

92.98% of our patients say it is very easy to make an appointment.

98.86%

98.86% of patients were able to make an appointment that fit into their schedule.

74.47%

74.47% of patients were seen within 2 weeks.

65.5%

65.5% of all KCHC patients are aged 19 and older and only 7% are over the age of 64.

90.24%

90.24% of patients would use or refer friends/family to our behavioral health services if needed.

53%

53% of the dental exams were emergency.

16

KCHD has 1 full-time FNP/Medical Director, 2 full-time APNs, 1 full-time dentist, 2 full-time behavioral health counselors, 2 full-time hygienists, 3 full-time LPNs, 1 full-time Rn Care Coordinator, 2 part-time dentists and 2 part-time hygienists.

7%

7% of our patients participated in the sliding fee schedule.

75.86%

75.86% of patients gave KCHC 5 out of 5 for their last visit.



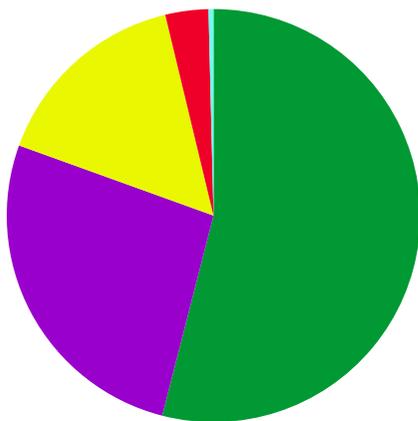
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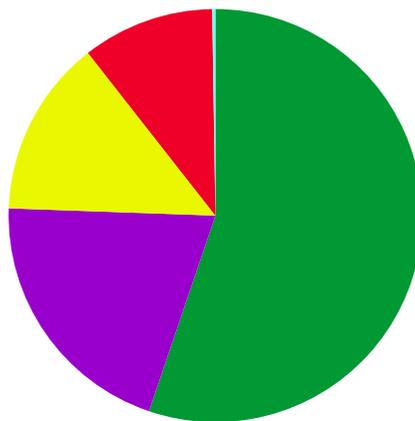
<https://www.facebook.com/KCHD92/>



**2016 Revenue Summary for
Knox County Health Department**

■ Federal & State Grants/ Foundation Awards	2,079,268.84
■ Service Fees	1,021,235.14
■ Tax Levy	605,803.74
■ Miscellaneous	129,708.43
■ Interest	14,856.86
■ Account Transfer	0.00

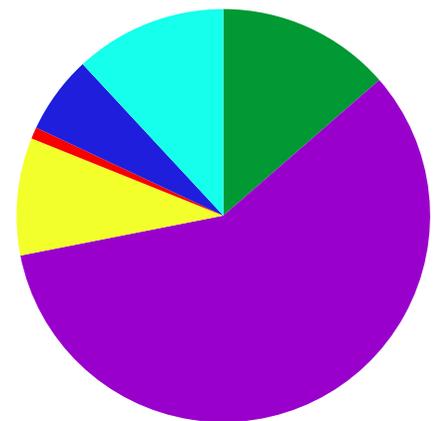
Total 3,850,873.01



**2016 Expense Summary for
Knox County Health Department**

■ Personnel (Grant Contingent)	1,915,851.15
■ Personnel	706,370.56
■ Grant Program Activities	481,400.85
■ Operating Expense	358,163.66
■ Building Construction	8,606.29
■ Account Transfer	0.00

Total 3,470,392.51



**Distribution of Knox County
2016 Property Taxes**

■ Education	58.1%
■ County	13.5%
■ Fire, Library, Sanitary, Misc.	11.7%
■ Cities & Villages	9.8%
■ Township	6.0%
■ Knox County Health Dept.	0.9%