



City of Kewanee  
401 East Third Street  
Kewanee, Illinois 61443-2365  
Voice 309-852-2611  
www.cityofkewanee.com

## FACT SHEET

**Garbage** is picked up in Kewanee once a week. If unsure of your garbage pickup day, please call City Hall at 309-852-2611 extension 222. Each residential trash customer is issued a 95 gallon refuse cart. These carts are the property of the City of Kewanee and are assigned to that utility account and must remain at that address. All trash needs to be bagged before it is deposited into the trash cart. Carts should be set out the night before or by 6:00 a.m. on your collection day (wheels and **handle towards the house**, arrows and lid opening towards the street) but cannot be set out before noon of the day before your scheduled collection. Carts need to be rolled back to private property as soon as possible after collection and no later than noon of the following day after collection. **OVERFLOW-out of cart will not be picked up.** **OVERFLOW is anything that does not fit inside of a closed cart.** Carts shall not weigh more than **150** pounds. If you have overflow trash you can hold it until the next collection date, or you may purchase excess bag stickers at a cost of \$1.00 each and place them on the overflow 32 gallon garbage bags and take them to the transfer station during normal hours of operation. If your household consistently has overflow you can add an extra cart to your utility bill (Rate x 2). Excess bag stickers may be purchased at City Hall, Beck Oil on East 2<sup>nd</sup> St, Beck's South, Farm King, JoJo's Convenience Store, CVS Pharmacy, Shell Express, Casey's, Sullivan Foods, or Wal-Mart. Landscape waste and recyclable materials are not allowed in garbage carts nor will we pick up vehicle or implement batteries or tires. Sharps (needles) must be placed in a sharps container that has a lid and is sealed. Sharps containers are to be placed inside of the cart.

**Refuse Cart Set-out placement** Carts shall be set out at the curb with the lids closed and no material on top of the lids. Carts shall be placed within 3 feet of the curb. (Most commonly at the end of the driveway near the street) Carts shall not be placed within 4 feet of any objects (such as trees, mailboxes, vehicles, power poles or other impediments to either side of the cart including another cart). Carts shall not be blocked by parked vehicles as the collection truck needs room to maneuver the automated arm without risk to personal property.

**Recycling bags must be transparent blue or clear** and are picked up on the same day as your garbage pickup. There are no limits on number of recycling bags out, and recycling bags do not need excess bags stickers. Recycle bags need to be set out only when full. Any size blue recycling bag may be used. The bags may be purchased at most grocery or hardware stores. The City does not sell recycling bags. Please see attached sheet for details on recycling.

**Landscape waste collection** uses generic, biodegradable Kraft paper bags intended to be used for landscape waste. Users may purchase landscape bags at a retailer of your choice. A \$1.00 City of Kewanee Excess Bag sticker must be affixed to each landscape bag to be collected by the City. Stickers are available at the locations listed above. Bags are **picked up on Mondays only** between the third Monday in March and the first Monday of December. If a holiday falls during a particular week, landscape waste will not be picked up that week. It will be picked up on the following Monday. Bags should be set out on Sunday night. The number of landscape waste bags that may be set out for pickup is unlimited.

**Bulk Brush** is picked up on Tuesdays and Thursdays. Appointments are made when stickers are purchased at City Hall. Bulk brush pickup requires a \$10.00 sticker for a volume of 2 cubic yards, or a \$5.00 sticker for a volume of 1 cubic yard or less. These stickers can only be purchased at City Hall. **All limbs must be smaller**

**than 4 inches in diameter and cut in lengths of less than 5 feet long.** There will be NO pickup from alleys or refunds for bulk brush stickers.

**Burning** of landscape waste is allowed during the months of April, May, June, September, October, and November on Wednesdays and Saturdays if conditions are favorable. Check the City website at [www.cityofkewanee.com](http://www.cityofkewanee.com), listen to the Kewanee radio station or call City Hall to get information regarding a burn day. Call 309-852-2611 then press "6" for automated information on burn days. **Only landscape waste may be burned.**

**Large item pickup** is scheduled on Mondays only, observed holidays excluded. The cost for removal of a large item is \$10.00 for each item. Stickers for this service may only be purchased at City Hall. See attached listing for more details on this service. You may use your free transfer station coupon to have any two (2) items picked up at the curb, free of charge. Coupon must be redeemed at City Hall in exchange for two large item stickers.

**To apply for water service**, come to City Hall in person. If you are renting a **\$125.00 water deposit** is required. Water deposits are refunded upon termination of service less any amount due and are not transferable to another address. If you are buying on personal contract, a copy of the contract must be provided. If you are buying outright or going through a financial institution, a deposit is not required however owners must provide **proof of ownership**. Water, sewer, and garbage pickup are billed on your utility bill which is sent out every other month. Payment is due 20 days after the bills are mailed. A "yellow penalty bill" adds 10% penalty to the bill and gives another 10 days to pay the bill. After the penalty bill is due, a "red tag" is attached to your door giving a warning that unless the entire utility bill and the red tag fee are paid by 10:00 am on the second day after the tag is hung the water will be shut off. There is a \$15.00 charge for this red tag. If the water is shut off after 10:00 am on the due date of the red tag, there is an additional \$40.00 charged as a reconnection fee. The bill, red tag fee, and reconnection fee must be paid in full before the water is turned back on.

Water bill payments may be mailed or paid in person at City Hall. City Hall is open Monday through Friday, 7:00 am to 5:00 pm. A drop box for payments is located in the parking lot on the east side of the building. They may also be paid at State Bank of Toulon Kewanee Branch, located at 635 Tenney Street, until two days before the due date on the original white bill. Water bills may also be paid online at [www.cityofkewanee.com](http://www.cityofkewanee.com) or by calling 877-885-7968. Electronic payment withdrawal from your checking or savings account is available by completing an application at City Hall. **Water bills are credited to your account on the date they are received, not on the date mailed.**

To apply for **gas and electric service** in the City of Kewanee, call Ameren at 1-800-755-5000.

To apply for **telephone service** in the City of Kewanee, call Frontier at 1-877-462-8188.

To apply for **cable television service** in the City of Kewanee, call Comcast at 1-866-553-4448.

To apply for **internet service** in the City of Kewanee, you may call one of the following:

Frontier offers DSL service 1-877-462-1105      Comcast offers broadband service 1-866-553-4448  
Open Range (4G) internet, phone, and WiFi service 1-877-739-0888.

**Kewanee Police** non-emergency 309-853-1911      **Kewanee Fire** non-emergency 309-852-2115

**Henry County** Courthouse in Cambridge 1-309-937-5192  
Kewanee branch of the Circuit Clerk's office 309-852-2507  
Henry County Health Department, Kewanee, 309-852-0197

**Senior Citizen's Center** The center provides service and activities to enhance health, happiness, and independent living. This includes meals, home delivered meals, information and assistance, transportation, recreation, and trips. Much more is available by calling 853-8831.