

# Mental Health Resource Guide For Adults

www.adultmentalhealth.org

East Central Crisis Services 1-800-523-3333

Crisis Text Line
Text "MN" to 741741

#### **Adult Mental Health Initiative**

#### **Region 7E Adult Mental Health Initiative**

#### www.adultmentalhealth.org

054 057 4000

320-532-3430

800-450-7463

320-629-8380

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Crisis Nursery: Children's Home Society of MN, Chisago County 651-674-8498

East Central Crisis Services 800-523-3333

canvashealth.org/crisis-support

www.millelacsband.com

Tribal Police

**Pine County** 

www.co.pine.mn.us Sheriff's Office

Northern MN Suicide Prevention and Crisis Text Line Text "MN" to 741741

MN Warm Line (Peer Support Connection) 844-739-6369

www.mnwitw.org (Call or Text. Limited hours.)

National Suicide Hopeline Hotline 800-SUICIDE (784-2433)

SAVE Suicide Hotline 888-511-SAVE (7283)

National Suicide Prevention Lifeline 800-273-TALK (8255) Press "1" for Veterans

**Veterans Homeless Line** 877-4- AID –VET (877-424-3838)

**County Agencies** 

Chisago Health/Human Services www.chisagocounty.us	651-257-1300
Sheriff's Office	651-257-4100
Isanti County Family Services www.co.isanti.mn.us	763-689-1711
Sheriff's Office	763-689-2141
Kanabec County Family Services www.kanabeccounty.org	320-679-6350
Sheriff's Office	320-679-8400
Mille Lacs Community/Vet Services www.millelacs.mn.gov	320-983-8208
Sheriff's Office	320-983-8250
Mille Lacs Band of Ojibwe	320-674-4384

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Hospitals with Mental Health Services			
Abbot Northwestern Hospital, Minneapolis www.abbottnorthwestern.com	612-863-4000		
Allina Health-Cambridge Medical Center, Cambridge <a href="https://account.allinahealth.org/servicelines/826">https://account.allinahealth.org/servicelines/826</a>	763-689-7700		
CentraCare - St. Cloud Hospital, St. Cloud Behavioral Access Nurse <a href="https://www.centracare.com/locations/centracare-st-cloud-hospital-">https://www.centracare.com/locations/centracare-st-cloud-hospital-</a>	320-200-3200 320-255-5774 behavioral-health/?L=true		
Hennepin Healthcare, Minneapolis Acute Psychiatric Services Psychiatric ER www.hennepinhealthcare.org	612-873-3000 612-873-3161		
Hutchinson Medical Center, Hutchinson Mental Health Clinic www.hutchhealth.com	320-484-4610 320-234-5000		
Mercy Hospital / Unity Clinic, Fridley <a href="https://www.allinahealth.org/mercy-hospital">https://www.allinahealth.org/mercy-hospital</a>	763-236-5000		
North Memorial, Robbinsdale <a href="https://northmemorial.com/specialty/mental-health/">https://northmemorial.com/specialty/mental-health/</a>	763-520-5200		
United Hospital, St. Paul <a href="https://account.allinahealth.org/services/793#locations">https://account.allinahealth.org/services/793#locations</a>	651-241-8000		
University of Minnesota; M Health Fairview, Minneapolis www.mhealth.org	612-273-3000		
Community Behavioral Health Hospitals			
*Accessed through Central Pre-Admissions	866-966-2337 Fax: 763-712-4119		
Alexandria 1610 8th Avenue E Alexandria, MN 56308	320-335-6201		
Annandale 400 Annandale Boulevard Annandale, MN 55302	651-259-3850 Fax: 320-274-7019		
Baxter 14241 Grand Oaks Drive Baxter, MN 56425	218-316-3101		
Bemidji 800 Bemidji Avenue N, Suite 200 Bemidji, MN 56601	218-308-2400		

**Fergus Falls** 218-332-5001

1801 W Alcott Avenue, Box 478

Fergus Falls, MN 56538

**Rochester** 507-206-2561

251 Wood Lake Drive SE Rochester, MN 55904

#### **Mental Health Treatment**

#### **Counseling & Psychiatric Services**

\*These Providers have multiple locations

**Allina Health-Cambridge Medical Center** 

763-689-7700 (Hospital Mainline) 866-603-0013 (Scheduling)

701 S. Dellwood Street Cambridge, MN 55008

https://account.allinahealth.org/servicelines/826

Canvas Health\* 651-777-2222 (General Intake)

North Branch 651-401-3060

5842 Old Main Street. #2 North Branch, MN 55056

https://www.canvashealth.org/

**Empower Recovery Services** 320-629-0059

645 3rd Avenue SW Pine City, MN 55063

\*Does not require a substance use diagnosis for MH services

https://www.empowerrecoveryservices.org/

**Fairview Northland Medical Center** 763-389-1313

911 Northland Drive Princeton, MN 55371 www.fairview.org

Family Based Therapy Associates\* https://fbta.biz/

Cambridge	237 SW 2 <sup>nd</sup> Ave, Suite 117; Cambridge MN 55008	763-689-9407
Chisago City	11549 Lake Lane, Suite 2; Chisago City MN 55013	651-257-2733

#### Intuitive Therapy & Consulting, LLC\*

651-387-5312

38878 12th Avenue

North Branch, MN 55056

https://www.intuitivetherapyclinics.com/

**Legacy Counseling Services** 320-679-2438

820 Howe Avenue, #108

Mora MN 55051

https://www.legacycounselingservices.org/

#### **Lighthouse Child & Family Services\***

https://lighthousecfs.com/

320-983-2335

Milaca	160 3 <sup>rd</sup> Ave NW; Milaca MN 56353
Cambridge	340 Garfield St. So; Cambridge MN 55008
Princeton	101 18th Ave N; Princeton MN 55371

**Love the Journey** 

320-679-6964 Fax: 320-679-8183

23 Pine Street N Mora, MN 55051 frontdesk@lovethejourneymn.com www.lovethejourneymn.com

Mental Health Counseling Services\*

612-436-0295

6448 Main St., Unit 15; North Branch MN 55056 615 1<sup>st</sup> Ave NE, STE 310; Minneapolis MN 55413 www.mhcs.online/

**Monarch Counseling Service** 

218-372-3801

72351 Pine River Road Willow River, MN 55795 http://www.monarchcounselingservice.com/

Nystrom & Associates, LTD\*

763-325-0300

817 N Main Street NE Cambridge, MN 55008 https://www.nystromcounseling.com/

**Recovering Hope** 

844-314-4673 Fax: 651-323-2558

2031 Rowland Road Mora, MN 55051 https://recoveringhope.life/

**River Counseling** 

763-444-5567 Fax: 763-444-4991

711 6<sup>th</sup> Avenue NE Isanti, MN 55040

\*Located inside the Flagship Bank Building

https://www.rivercounselingmn.com/

#### Therapeutic Services Agency\*

320-629-7600

Cambridge	1700 East Rum River Drive So, Suite B; Cambridge MN 55008
Coon Rapids	3915 Coon Rapids Blvd; Coon Rapids MN 55433 (outside of Region 7E)
Lindstrom	13265 Sylvan Ave; Lindstrom MN 55045 // https://www.hoperealized.com
Pine City	750 Hillside Ave; Pine City MN 55063
Sandstone	707 Lundorff Drive, Suite 1; Sandstone MN 55072

#### Day Treatment

\*These Providers have multiple locations

#### Allina Health-Cambridge Medical Center

763-688-8208

701 S. Dellwood Street Cambridge, MN 55008

Partial Hospitalization Program and Outpatient Day Treatment Programs available

Canvas Health\* Central Intake: 651-777-5222

5842 Old Main St. Suites 2,3,&4

651-401-3060

North Branch, MN 55056 www.canvashealth.org

Lighthouse Child & Family Services\*

320-983-2335

160 3<sup>rd</sup> Avenue NW Milaca, MN 56353 Adult DBT Skills group is offered at this location https://lighthousecfs.com/

#### Intensive Residential Treatment Services (IRTS)

Please note these locations are not within the Region 7E counties, please consult your insurance provider prior to service.

**Anchor House** 612-529-2040

Serves individuals that identify as female

1319 Girard Ave. N.; Minneapolis, MN 55411

https://www.peopleincorporated.org/program/intensive-residential-treatment-services-irts/

#### **Community Options Fridley**

763-241-2513 Fax: 763-537-7162

763-572-0009 Fax: 763-537-7162

Serves both men and women

5384 NE 5th St.; Fridley, MN 55421

https://www.rescare.com/residential-services/locations/minnesota

Maghakian Place 651-793-6333

Serves individuals across the gender spectrum

1100 Hancock Street; St. Paul, MN 55106

https://www.peopleincorporated.org/program/intensive-residential-treatment-services-irts/

Northside Residence 612-230-0750

Serves individuals that identify as male; emphasizes treatment of opioid use disorder

1622 Hillside Ave. N.; Minneapolis, MN 55411

https://www.peopleincorporated.org/program/intensive-residential-treatment-services-irts/

#### **ResCare Recovery Residence**

Serves both men and women

633 Upland Avenue NW; Elk River, MN 55330

https://www.rescare.com/residential-services/locations/minnesota

**Riverwind Residence** 763-862-7944

Serves individuals across the gender spectrum 2708 119th Ave. NW.; Coon Rapids, MN 55433

https://www.peopleincorporated.org/program/intensive-residential-treatment-services-irts/

**Touchstone Mental Health Lyric Lane** 

612-314-1100 Fax: 612-314-1120

Serves both men and women

7590 Lyric Lane NE: Fridley, MN 55432

https://www.touchstonemh.org/wp-content/uploads/2017/11/Lyric-Lane-Info-sheet-Final.pdf

Willow Haven 651-770-2224 Fax: 651-773-6501

Serves both men and women

3819 Laverne Ave.: Lake Elmo. MN 55042

https://www.thrivebehavioralnetwork.com/willow-haven

#### **Chemical Dependency / Addiction**

Al-Anon 888-425-2666

www.al-anon.org

Alano Club

www.onlinealano.org OR www.alanoclubs.org

**Alcoholics Anonymous (AA)** 

www.aaminneapolis.org

651-999-3537 **Alcohol & Drug Detoxification** 

Admissions: 833-DETOX-80 Gateway Recovery Center LLC

6775 Cahill Ave.

Inver Grove Heights, MN 55076

Unity Hospital 763-236-3290 Fax: 763-236-4520

550 Osborne Road Fridley, MN 55432

Chemical Dependency Assessment (please consult your insurance provider prior to services)

Pine (via Teen Focus)	320-358-4065
Chisago	651-213-5600 Fax: 651-213-5685
Isanti	763-689-1711 Fax: 763-689-9877
Mille Lacs	320-983-8208 Fax: 320-983-8306
Kanabec (via Recovering Hope OR Teen Focus)	
Recovering Hope	844-314-4673
Teen Focus	320-679-2003
Mille Lacs Band of Ojibwe	320-532-7773

**Gamblers Anonymous** 

www.gamblersanonymous.org

855-2CALLGA (855-222-5542)

www.naminnesota.org

Milaca Cambridge

Onamia

#### **Chemical Dependency Outpatient Treatment**

\*These Providers have multiple locations

Allina Health-Outpatient Addiction Services 522 11th Ave. SW Cambridge, MN 55008	763-688-8221 Fax: 763-688-7870
Canvas Health* 5842 Old Main Street, Suite 2 North Branch, MN 55056	651-777-5222 Fax: 651-674-2534
Central Minnesota Mental Health Center 1321 N 13 <sup>th</sup> Street; St. Cloud, MN 56303 www.cmmhc.org	320-252-5010 Fax: 320-252-0908
Effective Living Center, Inc. 821 W Saint Germain Street; St. Cloud, MN 56301 www.effectivelivingcenter.com	320-259-5381 Fax: 320-259-6171
Empower Recovery Services 645 3rd Avenue SW; Pine City, MN 55063 <a href="https://www.empowerrecoveryservices.org/">https://www.empowerrecoveryservices.org/</a>	320-629-0059 Fax: 320-629-9983
Freedom Center* Same telephone number and fax number for all locations Princeton 105 6th Ave S; Princeton, MN 55371	763-308-0006 Fax: 763-631-0339

Mille Lacs Band of Ojibwe Addictions Services	800-709-6445
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140 2nd Ave NE; Milaca, MN 56353

102 Croiser Dr; Onamia, MN 56359

133 2nd Ave SW; Cambridge, MN 55008

Recovering Hope	844-314-4673 Fax: 651-323-2558
2031 Rowland Road; Mora, MN 55051	
https://recoveringhope.life/	

Recovery Plus	800-742-4357, 320-229-3760
713 Anderson Avenue; St. Cloud, MN 56303	Fax 320-229-3763
www.centracare.com	

Sobriety First	320-251-0035 Fax: 320-251-0209
3333 W Division Street, Suite 2101; St. Cloud, MN 56301	

http://sobrietyfirstllc.com/ **Sobriety First LLC** 320-251-0035 Fax: 320-251-0209 210 Central Ave. N, Suite 1 Milaca, MN 56353 6

#### St. Cloud Metro Treatment Center (Methadone)

524 25th Avenue N; St. Cloud, MN 56303

www.methadonetreatment.com

Teen Focus <a href="http://www.teenfocusrecoverycenterlic.com/">http://www.teenfocusrecoverycenterlic.com/</a>

475 S Dana Ave; Rush City, MN 55069	320-358-4065 Fax: 320-358-4297
209 E Maple Ave; PO Box 140; Mora, MN 55051	320-679-2003 Fax: 320-679-2058

#### **Community Services & Supports**

#### **Adult Mental Health Case Management**

Chisago County <u>www.chisagocounty.us</u>

651-213-5612, Fax:651-213-5686

320-202-1909 Fax: 320-202-1910

For additional case management services, please visit the above website or call 651-213-5200.

Isanti County www.co.isanti.mn.us

763-689-1711, Fax:763-689-9877

For additional case management services, please visit the above website or call 763-689-1711.

Kanabec County www.kanabeccounty.org

320-679-6350, Fax:320-679-6351

For additional case management services, please visit the above website or call 320-679-6350.

Mille Lacs County www.millelacs.mn.gov

320-983-8208, Fax:320-983-8306

For additional case management services, please visit the above website or call 888-270-8208.

Mille Lacs Band of Ojibwe www.millelacsband.com

320-532-4163

For additional case management services, please visit the above website or call:

Aanjibimaadizing-Urban Office

866-746-4888, 612-746-4800 Fax: 612-870-3631

Pine County www.co.pine.mn.us

800-450-7463, 320-591-1400

For additional case management services, please visit the above website or call 320-591-1570.

\*If enrolled in a Minnesota Health Plan, you may be referred to another provider\*

Nystrom & Associates, LTD.\*

763-325-0300

817 N Main Street NE; Cambridge, MN 55008

https://www.nystromcounseling.com/

Volunteers of America

952-945-4168

38 Union St. N.; Mora, MN 55051

Mental Health Minnesota www.mentalhealthmn.org

800-862-1799, 651-493-6634

2233 University Ave. W.; Ste 200 St. Paul, MN 55114

National Alliance on Mental Illness-Minnesota

651-645-2948

1919 University Ave. W.; Suite 400 St. Paul, MN 55104 www.namihelps.org

Senior Linkage Line

800-333-2433

**United Way First Call for Help** 

211, 800-543-7709

<sup>\*\*\*</sup>Contact your local counseling agency or your case manager for support groups in your area\*\*\*

#### **Community Support Programs (CSP)**

Isanti County	763-689-1711
Chisago, Mille Lacs, & Pine Counties CSP services via Lighthouse Child & Family Services For more information, please contact Carrie Reeves Email for intake to CSP: Shelly@lighthouse.health	320-983-2335 320-983-8019
Kanabec County	320-679-6350

#### **Adult Drop-in Centers**

#### Lighthouse Child & Family Services <a href="https://lighthousecfs.com/">https://lighthousecfs.com/</a>

320-362-4343

- Call Lighthouse for specific locations and general information.
- 10:00am-3:00pm
- No fees and registration is not required.
- Closed holidays.

Friday

Monthly Drop In Center calendars are posted at <u>www.adultmentalhealth.org</u>

Pine County, Pine City, Last day is December 17, 2021

Monday Kanabec County, CLOSED PERMANENTLY
Tuesday Mille Lacs County, CLOSED PERMANENTLY
Wednesday Chisago County, North Branch: Last day is December 29, 2021
Thursday Isanti County, Cambridge: Last day is December 30, 2021

After the above listed dates, the Drop in Centers will close permanently and will not reopen in 2022.

#### **Local Advisory Councils (LACs)**

Local Mental Health Advisory Councils (LACs) offer individuals, parents, and mental health service providers the opportunity to make a real difference in how mental health care is provided in the community. They offer county and state policy makers the wisdom of those who experience mental health concerns firsthand.

Please navigate to <a href="https://www.adultmentalhealth.org">www.adultmentalhealth.org</a> for updated information on county LAC meetings.

#### **Personal Care Attendant (PCA)**

This list includes agencies that have offices within the region.

#### For additional PCA service providers information contact:

Senior LinkAge Line 800-333-2433, Disability Hub MN 866-333-2466, Veterans LinkAge Line 888-LINKVET (546-5838) or your county health and human services office.

#### \*\*\*Contact your insurance company or county Public Health Department to access services\*\*\*

All About Caring Home Care, Inc.	320-358-0987
All Families Homecare Inc	651-955-1060
Alliance Home Care Services	651-399-4923

B's Homecare	763-689-8984
Comfort At Home LLC	651-270-1865
Family Care Services	320-629-4800
Foundations Group of MN, Inc.	651-408-1433
Home Advantage Health Care LLC	320-420-1118
Joy-Us-Cares, Inc	763-444-7318
Mille Lacs Home Care	320-532-4127
North Country Home Care	763-856-9956
Select Home Care	763-856-4237

#### **Veteran's Services**

Eagles Healing Nest 320-351-6200

310 Highway 71 N, Unit 881, Sauk Centre, MN 56378

**Minnesota Department of Veterans Affairs** 

www.mdva.state.mn.us

St. Cloud VA Health Care System 320-252-1670

4801 Veterans Drive; St. Cloud, MN 56303 www.stcloud.va.gov

Veterans Linkage Line 888-LINKVET (546-5838)

**Veterans Services** 

Chisago County 651-213-5605 Fax: 651-213-5701

313 N Main Street; Room 230; Center City, MN 55012

Isanti County 763-689-3591 Fax:763-689-8307

555 18th Ave SW Upper Level, Room 2118; Cambridge, MN 55008

Kanabec County 320-679-6380

18 Vine Street North; Mora, MN 55051

Mille Lacs County 320-983-8208 Fax:320-983-8306

525 2nd Street SE; Milaca, MN 56353 888-270-8208

Mille Lacs Band of Ojibwe Tribal Veterans Services Office (TVSO) 320-532-7731

43408 Oodena Dr; Onamia, MN 56359-2236

Pine County 320-216-4250 Fax: 320-216-4254

1602 Hwy 23 North, Sandstone, MN 55072 800-450-7463, Ext 4250

#### **Adult Rehabilitative Mental Health Services (ARMHS)**

The following table is from the list of ARMHS Certified Providers published by the Minnesota Department of Human Services (DHS) on their website as of November 3, 2020. The list is periodically updated and can be found on the DHS website under ARMHS Providers: <a href="https://mn.gov/dhs/">https://mn.gov/dhs/</a>

Certified ARMS Providers	Chisago	Isanti	Kanabec	Mille Lacs	Pine
A New Dawn Consulting, LLC 763-227-7223 Fax: 651-317-6332 38780 8 <sup>th</sup> Ave. N.; North Branch, MN 55056 Email: anewdawn1@outlook.com	x	X			
Applied Care Services Inc. 612-205-5332 Fax: 612-435-0263 4710 White Bear Parkway, White Bear Lake, MN 55110 Email: info@appliedcareservices.com	х				
Family Innovations, Incorporated 651-748-5019 Fax: 651-773-7591 2103 B County Road D, Maplewood, MN 55109	X				
Family Support Services Inc. (Associated with Nystrom & Associates, LTD) 651-628-4993 Fax: 952-997-3026 Corrections Referral: 651-529-8680 7300 W 147 <sup>th</sup> St., Suite 204; Apple Valley, MN 55124	х	Х	х	Х	х
Lighthouse Child & Family Services, LLC 320-983-8019 340 Garfield Street S., Cambridge, MN 55008 Email: carrie@lighthouse.health	Х	Х	Х	Х	х
Minnesota CarePartner 612-289-5656 Fax: 651-925-0278 393 North Dunlap St., Suite 300; St. Paul, MN 55104		Х			x
Rise Incorporated 320-656-5608 Fax: 320-656-5617 PO Box 336; 13265 Sylvan Ave; Lindstrom, MN 55045 Email: acarter@rise.org	X	X	X	X	х
Safe Transitions 218-878-1364 Fax: 218-878-2029 1501 Hwy 33 South; Cloquet, MN 55720	Х	Х		Х	х

#### Financial

#### **Energy Assistance**

**Lakes and Pines Community Action Council** 

1700 Maple Avenue East, Mora, MN 55051

lap@lakesandpines.org

https://www.lakesandpines.org/

320-679-1800 or 1-800-832-6082

Fax: 320-679-4139

Salvation Army (HeatShare Program)		Statewide Line: 1-800-842-7279
Chisago County	Washington/Chisago Office	651-739-6288
Isanti County	Cloquet Service Unit	218-879-1693
Kanabec County	Cloquet Service Unit	218-879-1693
Mille Lacs County	Grand Rapids Service Unit	888-301-0643
Pine County	Cloquet Service Unit	218-879-1693

#### **Medication & Prescriptions**

GoodRx www.goodrx.com

Partnership for Prescription Assistance www.pparx.org

888-477-2669

Rx Assist Patient Assistance Program Center www.rxassist.org

Rx Connect www.rxconnect.com

615-330-8080 Fax: 770-904-6911

651-227-6121 Fax: 651-227-2553

Rx Outreach www.rxoutreach.org

800-769-3880

Rx Hope www.rxhope.com

**Together Rx Access** www.togetherrxaccess.com

#### Other Information & Financial Resources

Bridge to Benefits <a href="http://mn.bridgetobenefits.org/">http://mn.bridgetobenefits.org/</a> Home2

Children's Defense Fund Minnesota

555 Park Street, Suite 410; St. Paul, MN 55103

www.cdf-mn.org

Catholic Charities (Kanabec, Isanti, Mille Lacs) 800-830-8254, 320-650-1550

911 18th St. N; St Cloud, MN 56303

Fax: 320-650-1528

612-204-8500

www.ccstcloud.org

Catholic Charities of St. Paul and Minneapolis

1200 2<sup>nd</sup> Avenue S; Minneapolis, MN 55403

www.cctwincities.org

**Lutheran Social Service of Minnesota** 

2485 Como Avenue: St. Paul, MN 55108

800-582-5260, 651-642-5990

www.lssmn.org

Minnesota Work Incentive Connection 800-976-6728, 651-632-5113

**MNsure** <u>www.mnsure.org</u> 855-3-MNSURE (855-366-7873)

Public Utilities Commission (phone lines) 800-657-3782

www.mn.gov/puc/consumers

**Salvation Army** (heat & housing assistance)

http://salvationarmynorth.org/programs-that-help/basic-needs/

The 30-Days Foundation (ONLY TEXTS OR EMAILS) 952-334-9996

Email: <u>The30DaysFoundation@live.com</u>

8014 Olson Memorial Hwy, Ste195; Golden Valley, MN 55427

https://www.the30-daysfoundation.org/

United Way 2-1-1

Lakes and Pines Community Action Council 320-679-1800 or 1-800-832-6082

1700 Maple Avenue East; Mora, MN 55051 Fax: 320-679-4139

Email: lap@lakesandpines.org https://www.lakesandpines.org/

**Social Security** 

**Disability Specialists** 800-642-6393 or 218-666-2676 Fax: 218-666-3136

www.disabilityspecialists.net

**Social Security Administration** 866-667-7481 Fax: 1-833-902-2692

332 Minnesota Street; St. Paul, MN 55101

www.ssa.gov

SSI/SSDI Outreach, Access and Recovery (SOAR) <a href="https://soarworks.prainc.com/states/minnesota">https://soarworks.prainc.com/states/minnesota</a>

**Lakes and Pines Community Action Council** 320-679-1800 or 1-800-832-6082 Fax:320-679-4139

1700 Maple Avenue East; Mora, MN 55051

Email: lap@lakesandpines.org https://www.lakesandpines.org/

\*Offers SSI & SSDI application assistance for adults that qualify.

#### Housing

The following providers offer assistance in locating and finding housing as well as opportunities for housing payment assistance. Please contact the provider directly for more detailed program information. Additional housing definitions can be found in the Glossary.

#### **Housing Assistance**

**Lakes and Pines, Community Action Council** 

800-832-6082, option 4

https://www.lakesandpines.org Section 8, Coordinated Entry

**Rise Inc.** 651-257-2281, Fax: 651-257-3861

13265 Sylvan Avenue, P.O. Box 336 Lindstrom, Minnesota 55045 https://rise.org/mental-health-and-housing

Central Minnesota Housing Partnership, Inc.

37 28th Avenue N, Suite 102; St. Cloud, MN 56303

320-259-0393, 888-203-9301

Fax: 320-259-9590

www.cmhp.net

**Mora Housing & Redevelopment Authority** 

(Assistance and Housing, Section 8) morahra.org/

320-679-4789

Mille Lacs Band of Oiibwe Housing Authority

320-532-7409

FOR HOUSING EMERGENCIES 866-822-8538 (Press 1, 2 or 3 for respective districts)

http://www.millelacsband.com/services/housing

Senior LinkAge Line 800-333-2433

Central Minnesota Senior Housing and Services Guide <a href="http://www.cmcoa.org">http://www.cmcoa.org</a>.

East Central MN Habitat for Humanity <a href="https://www.ecmhabitat.com">www.ecmhabitat.com</a> 763-689-0288

Chisago County HRA-EDA <a href="https://www.chisagocounty.org/">https://www.chisagocounty.org/</a> 651-674-5664

Adult Foster Care (contact your County social service agency)

For current licensing information please visit <a href="https://licensinglookup.dhs.state.mn.us/">https://licensinglookup.dhs.state.mn.us/</a> and select Adult Foster Care under license type.

Housing Link (Affordable housing search resource) www.housinglink.org 612-522-2500

Minnesota Homeownership Center www.hocmn.org 866-462-6466

**US Department of Housing and Urban Development** (Low-rent apartment search) https://www.hud.gov

#### **Housing with Supports**

Salvation Army - Central Minnesota Program

320-252-4552

400 Highway 10 S; St. Cloud, MN 56304 http://salvationarmynorth.org

**Willow Grove** 651-243-5205, Fax:651-243-5122

38485 14th Avenue, North Branch, Minnesota 55056

New Pathways, Inc. 763-691-1899

Supportive Housing Program

**Safe Transitions** 218-389-3291, Fax:218-389-9851

Locations serving Pine, Isanti, Chisago, & Mille Lacs Co.

#### **Board and Lodges**

Housing for five or more people who may have individual or shared bedrooms, depending on the facility. Other spaces, such as living rooms, dining rooms, or cafeterias, are shared. Board and Lodge is licensed by the Minnesota Department of Health (MDH). Learn more about Board and Lodge: <a href="https://mn.hb101.org/a/2/">https://mn.hb101.org/a/2/</a>

Name	Address	Phone	Fax
Alternative Homes of Minneapolis	2446 Portland Ave Minneapolis, MN 55404	612-874-6321	612-813-1331
Anishinabe Wakiagun LTD	1600 East 19 <sup>th</sup> St Minneapolis, MN 55404	612-871-2883 Main 612-813-1610	612-871-0803
Bristol Place	412 Ridgewood Ave Minneapolis, MN 55403	612-871-0805	612-871-0455
Catalina Care with Special Services	129 Wilson Ave SE St Cloud, MN 56304	320-259-0586	320-251-0883
Catalina Care with Special Services	305 2 <sup>nd</sup> Ave S Sauk Rapids, MN 56379	320-654-8452	320-240-9067
Cummings Care Center	213 2 <sup>nd</sup> Ave N Sauk Rapids, MN 56379	320-251-3447	320-258-3635
Deputat Board and Lodge	2304 Pillsbury Ave S. Minneapolis MN 55404	612-871-1728	612-871-5336
Elliot Park Lodge	1826 Portland Ave Minneapolis, MN 55404	(612) 871-3327	(612) 979-2611
Hati House	1558 E 80 <sup>th</sup> St. Bloomington, MN 55425	952-854-0023	952-854-0991

Name	Address	Phone	Fax
Lange Board & Rooming Home	13892 37 <sup>th</sup> St. Clear Lake, MN 55319 http://www.langeboardandroom.com	763) 662-2836	763-662-2317
Murphy's Board and Care Home	1101 3 <sup>rd</sup> St N. St Cloud, MN 56303	320) 251-6567	
Medallion Manor	2444 Pillsbury Ave S. Minneapolis, MN 55404	612-874-0207	612-813-1331
Mission Lodge	3409 E Medicine Lake Blvd Plymouth, MN 55441	(763) 559-4249 Intake (612) 879-3560	(763) 559-4621
Norpol Residence	1921 1 <sup>st</sup> Ave S Minneapolis, MN 55403	(612) 872-1444	(612) 253-0606
Nouis Board & Lodging	308 First St SE Little Falls, MN 56345	(320) 632-3868	(888) 470-8177
Pursuit Hometel	1918 Park Ave Minneapolis, MN 55404	(612) 874-0332	
St. Elizabeth Board and Lodge	306 N 15 <sup>th</sup> Ave St Cloud, MN 56301 http://ccstcloud.org	(320) 252-8350	(218) 252-8350
Smith Lodge	3409 E Medicine Lake Blvd Minneapolis, MN 55441	(763) 550-9802	(763) 550-0095
Stevens House	1928 Stevens Ave S Minneapolis, MN 55403	(612) 872-9035	(612) 879-8462
Stillwater Residence	220 W Olive St Stillwater, MN 55082	(651) 439-1601	(651) 439-1625
Sunset Ridge	PO Box 705; 4986 County Rd 6 NW Annandale, MN 55302	(320) 274-8060	(218) 274-3123
Washington Place LLC	820 8 <sup>th</sup> Avenue S St. Cloud, MN 56301	320-203-1707	
Whittier Place	2405 1 <sup>st</sup> Ave S Minneapolis, MN 55404	(612) 872-1926	(612) 870-4064

#### **Emergency Shelters**

Alexandra House 763-780-2330

10065 3rd St NE, Blaine, MN 55434

For information on support group services visit: <a href="https://www.alexandrahouse.org/our-">https://www.alexandrahouse.org/our-</a>

services/support-groups/

A Place for You <a href="http://www.apfy.org">http://www.apfy.org</a> 320-438-7070

220 3rd Ave. SE; Pine City, MN 55063

**Family Pathways** 

Black Dog Hill (Shelter Domestic Abuse Victims) 763-629-3532 or 800-338-7233

(Formerly) The Refuge Network 800-338-7233

Chisago (offers a domestic violence shelter), Isanti, Kanabec, Pine

https://www.familypathways.org

Mille Lacs Band Ojibwe-Women's Shelter 320-630-2499

New Pathways <a href="http://newpathwaysmn.com">http://newpathwaysmn.com</a> 763-691-0121

310 Ashland Street South; Cambridge, MN 55008

Place of Hope Ministries; St. Cloud, MN <a href="https://www.placeofhopeministries.org">www.placeofhopeministries.org</a> 320-203-7881

Salvation Army <a href="http://salvationarmynorth.org">http://salvationarmynorth.org</a> 320-252-4552 Fax: 320-252-1424

400 Highway 10 S; St. Cloud, MN 56304

#### **Crisis Beds**

Crisis Beds are typically available for 1-10 days and are geared towards individuals with a mental health crisis. Currently there are no Crisis Beds within Region 7E. Contact your local County Family Services / Behavioral Health Services office for more information.

Diane Ahrens Crisis Residence 651-645-9424

St. Paul, Ramsey County

Hennepin Healthcare Crisis Residence 612-352-5600

Minneapolis

Nancy Page Crisis Residence 612-870-3787

Minneapolis

Riverwind Crisis Residence 763-862-7944

Coon Rapids

#### **Transitional Housing**

**Rise, Inc.** www.rise.org 651-257-2281 Fax: 651-257-3861

PO Box 336; 13265 Sylvan Avenue; Lindstrom, MN 55045

**A Place for You** 320-438-7070

220 3rd Ave SE, Pine City, MN 55063

http://www.apfy.org.

**Catholic Charities of St. Cloud, MN** 320-259-9270 or 320-229-4576 or 800-830-8254

Property and Transitional Housing
157 Roosevelt Road, Suite 200; St. Cloud MN 56301
www.ccstcloud.org

Salvation Army – Central Minnesota Program <a href="http://salvationarmynorth.org">http://salvationarmynorth.org</a> 320-252-4552

400 Highway 10 S; St. Cloud, MN 56304

#### **Vocational / Employment**

CareerForce Center (formerly WorkForce Center)

763-279-4492

140 Buchanan Street North, Suite 152; Cambridge, MN 55008

Email: <a href="mailto:careerforce.cambridge@state.mn.us">careerforce.cambridge@state.mn.us</a> https://www.careerforcemn.com/cambridge

\*Vocational Rehabilitation Services are also offered at this location. The telephone number is the same but the email for vocational services is: VRS.CustomerService@state.mn.us

CareerForce Center (formerly WorkForce Center)

320-679-6484

903 Forest Avenue East; Mora, MN 55051 Email: <a href="mailto:careerforce.mora@state.mn.us">careerforce.mora@state.mn.us</a> https://www.careerforcemn.com/mora

Vocational Rehabilitation Services Deaf and Hard of Hearing

651-539-4140

540 Fairview Ave N, Ste 103; St. Paul, MN 55104

Email: VRS.CustomerService@state.mn.us

https://www.careerforcemn.com/VRS-Deaf-Hard-of-Hearing

Industries Inc.-A division of PHASE

Headquarters Location: 500 S Walnut Street; Mora, MN 55051 320-679-2354 Fax: 320-679-2355 Satellite Location: 601 S Cleveland St; Cambridge, MN 55008 763-689-5434 Fax: 763-552-1281

Email: jspicer@industriesinc.org

http://industriesinc.org/programs\_&\_services.html

Rise 651-257-2281 Fax: 651-257-3861

PO Box 336; 13265 Sylvan Avenue, Lindstrom, MN 55045

www.rise.org

#### **Transportation**

Be advised: Heartland Bus and Heartland Express are anticipated to be replaced with a new provider in February 2021.

For an updated list of transportation providers within Region 7E, please navigate to this website: <a href="http://www.ecrdc.org/regional-transit-coordination-council/">http://www.ecrdc.org/regional-transit-coordination-council/</a>

Chisago County Attaboy's Taxi 606 MN 123 Ste E; Sandstone, MN 55072	320-245-5355
Arrowhead Transit 702 3rd Ave S; Virginia, MN 55792 <a href="https://arrowheadtransit.com/">https://arrowheadtransit.com/</a>	800-862-0175
C&C Taxi Inc. 22709 Danube St. NE; Stacy, MN 55079	612-723-5766
County Chauffeurs 280 Andrews Ave, #338; Center City, MN 55012 <a href="https://quality-mobility-equipmentcounty.business.site/">https://quality-mobility-equipmentcounty.business.site/</a>	651-257-4876
Lee's Limousine 26237 Forest Blvd; Wyoming, MN 55092 <a href="https://www.facebook.com/LeesLimousine/?ref=br_rs">https://www.facebook.com/LeesLimousine/?ref=br_rs</a>	651-462-5466
North Branch Cab 6356 Elm St; North Branch, MN 55056	651-674-7979
North Country Cab PO Box 52; Rush City, MN 55069	320-629-1441
Isanti County	
Attaboy's Taxi 606 MN 123 Ste E; Sandstone, MN 55072	320-245-5355
Arrowhead Transit 702 3rd Ave S; Virginia, MN 55792 <a href="https://arrowheadtransit.com/">https://arrowheadtransit.com/</a>	800-862-0175
Brad's Taxi East Central Transportation 1698 301st NE, Isanti, MN 55040 https://www.facebook.com/pg/East-Central-Transportation-Brads-Cab-1132080666806	763-302-9245 6113/about/
Cambridge Cab Inc. 1103 Blossom Blvd NW; Isanti, MN 55040	763-552-8294

http://cambridge-cab.com/

Cambridge Transportation 2900 Clinton Ave; Minneapolis, MN 55408 info@cambridgetransportation.com	651-340-7571
Kanabec County Attaboy's Taxi 606 MN 123 Ste E; Sandstone, MN 55072	320-245-5355
Kuehn's Limousine 1376 155th Ave; Ogilvie, MN 56358	320-272-4358
Timber Trails 905 Forest Ave E, Ste 127; Mora, MN 55051 https://timbertrailstransit.com/	888-217-5222
TRY 1700 E Maple Ave; Mora, MN 55051 try.transportation@gmail.com	320-438-9331
Mille Lacs County Attaboy's Taxi 606 MN 123 Ste E; Sandstone, MN 55072	320-245-5355
Arrowhead Transit 702 3rd Ave S; Virginia, MN 55792 https://arrowheadtransit.com/	800-862-0175
Brainerd Crow Wing Transit 501 Laurel St; Brainerd, MN 56401 https://www.ci.brainerd.mn.us/195/Transit	866-925-7433
Great River Area Faith in Action 13074 Edgewood St SE; Becker, MN 55308 https://www.grfia.org/transportation/	763-263-0274
Kuehn's Limousine 1376 155th Ave; Ogilvie, MN 56358	320-272-4358
LJ's Handi-Van 15001 309th Ave NW; Princeton, MN 55371 Email: jwiedewitsch@gmail.com	763-389-9440
Loving Hands Transportation 26407 136th St NW; Zimmerman, MN 55398	763-607-8700 <a href="https://www.lovinghandstransportation.com/">https://www.lovinghandstransportation.com/</a>
Princeton Cab 1103 Blossom Blvd NW; Isanti, MN 55040	763-438-6169 https://www.cambridge-cab.com/

Schu-Tran 325 Glen St; Foley, MN 56329 Email: <u>schutran@gmail.com</u>	320-968-7478
Select Transportation 12631 Fremont Ave, Ste 3; Zimmerman, MN 55398 <a href="https://www.facebook.com/KenGreen2016/">https://www.facebook.com/KenGreen2016/</a>	763-267-5999
Sherburne Volunteer Driver Program 13880 Business Center Dr NW, Ste 100; Elk River, MN 55330 <a href="https://www.co.sherburne.mn.us/996/Transportation-Program">https://www.co.sherburne.mn.us/996/Transportation-Program</a>	763-765-3100
Sue's Bus Service 1686 Church Ave; Bock, MN 56313	320-556-3482
Tri-CAP 1210 23rd Ave S; Waite Park, MN 56387 https://tricap.org/transportation/	320-251-1612
Pine County Arrowhead Transit 702 3rd Ave S; Virginia, MN 55792 <a href="https://arrowheadtransit.com/">https://arrowheadtransit.com/</a>	800-862-0175
Attaboy's Taxi 606 MN 123 Ste E; Sandstone, MN 55072	320-245-5355
Empower Recovery Services 645 3rd Ave SW; Pine City, MN 55063 Email: <a href="mailto:empowerrecoveryservices@gmail.com">empowerrecoveryservices@gmail.com</a> <a href="mailto:https://www.empowerrecoveryservices.org/">https://www.empowerrecoveryservices.org/</a>	320-629-0059
Health East Medical Transportation 799 Reaney Ave; Saint Paul, MN 55106 <a href="https://www.fairview.org/services/medical-transportation">https://www.fairview.org/services/medical-transportation</a>	651-232-1717
Lifts: Lee Isaacson's Friendly Transportation Service 730 Main St S; Pine City, MN 55063 Email: info@liftstransportation.com	888-469-7433
*For a complete list of additional transportation providers in Region 7E, please visit	

Medical Assistance Provider Call Center	800- 366-5411
Minnesota Care Member Help Desk	800-657-3672
<b>NEMT</b> (non-emergency medical transportation) <a href="https://www.mtm-inc.net">www.mtm-inc.net</a>	866-467-1724
U-Care Health Ride	800-864-2157

#### **Additional Resources**

#### Abuse / Assault

Alexandra House 763-780-2330

10065 3rd St NE; Blaine, MN 55434

For information on support group services visit: https://www.alexandrahouse.org/our-

services/support-groups/

Mille Lacs Band of Ojibwe-Women's Shelter 320-495-3514

Mille Lacs Band of Ojibwe-Sexual Assault Advocate 320-362-4995

Mille Lacs Band of Ojibwe 24/7 Crisis Line 866-867-4006

Minnesota Day One Crisis Hotline Phone support: 1-866-223-1111

Text support: 612-399-9995

Fax: 320-253-5794

**Family Pathways** 

Black Dog Hill (Shelter Domestic Abuse Victims) 763-629-3532 or 800-338-7233

(Formerly) The Refuge Network 800-338-7233

Chisago (offers a domestic violence shelter)

https://www.familypathways.org

For a comprehensive list of resources available for victims of crime, please visit: https://dps.mn.gov/divisions/ojp/help-for-crime-victims/Pages/resource-list-victims.aspx

#### **Advocacy & Legal Aid**

Central Minnesota Legal Services 800-622-7773, 320-253-0138

Serves individuals in Chisago, Isanti, & Mille Lacs Co.
110 6<sup>th</sup> Avenue S, Suite 205; St. Cloud, MN 56301

www.centralmnlegal.org

Family Pathways, formerly The Refuge Network 800-338-7233 (SAFE), 320-679-1737

Legal Aid services are available in Kanabec, Isanti, & Chisago Counties

214 Railroad Ave NW; Mora, MN 55051

**Legal Aid Service of Northeastern Minnesota** 

Serves individuals in Pine & Kanabec Counties

Pine City Location 800-933-1112, 320-629-7166 1015 Hillside Ave SW, Suite 4 Fax: 320-629-0185

Pine City, MN 55063

Self-Advocates Minnesota (SAM) 651-641-0297

Contact for Central Region

https://www.selfadvocacy.org/act-programs/self-advocates-minnesota-sam/

Minnesota Department of Human Services 651-431-3040

Equal Opportunity and Access Division P.O. Box 64997, St. Paul, MN 55164

Minnesota Department of Human Rights 800-657-3704, 651-539-1100

Freeman Building, 625 North Robert Street St. Paul. MN 55155

Mid-Minnesota Legal Assistance 800-292-4150 Fax: 612-334-5755

430 1<sup>st</sup> Avenue N, Suite 300, Minneapolis, MN 55401 www.mndlc.org

Neighborhood Justice Center 651-222-4703

500 Laurel Avenue, St. Paul, MN 55102 www.njcinc.org

State Ombudsman

Mental Health & Developmental Disability 651-757-1800

www.mn.gov/omhdd/

#### Dental

#### BlueCross BlueShield Mobile Dental Unit

https://www.bluecrossmn.com/shop-plans/minnesota-health-care-programs/mobile-dental-unit

Dental Associates of St. Paul 651-735-0595

1790 7<sup>th</sup> Street E, St. Paul, MN 55119 www.dentalassociatesmn.com

Dr Stephen Marquard 763-784-7570

8960 Springbrook Dr NW, Ste 150

Coon Rapids, MN

**Dr Samy Boulos** 763-225-8448

97 85th Ave NW Coon Rapids MN

Dr Brenda Junnila 320-983-2455

140 2nd St SE Milaca, MN

<sup>\*</sup> Prior to Services Contact Your Insurance to Locate a Provider in Your Network \*

Dr Robert Keck *Oral Surgery 106 S Rum River Dr Princeton, MN	320-252-3611
Bayview Dental 420 Grand Ave Center City, MN 55012	651-257-1140
Wyoming Family Dental 5305 East Viking Blvd Wyoming, MN 55092	651-462-5150
Dr. Gordon Fredeen 410 Dual Blvd. E. P.O. Box 310 Isanti, MN 55040	763-444-5541
Health Source Dental Clinic Dr. Carla Heino & Dr. Keira Nicholson 1425 E Rum River Dr. S. Cambridge, MN 55008	763-689-7306
<b>Dr. Reny Chacko</b> 547 S Union St. Mora, MN 55051	320-679-2147
Haasken Dental Office 130 E Forest Ave. Mora, MN 55051	320-679-1010
<b>Dr. Michael Doty</b> 140 2nd St. SE. Milaca, MN 56353	320-983-2455
Dr. Preeti Gupta NE IA SHING Clinic 18562 Minobimaadizi Loop Onamia, MN 56359	320-532-4163
Dr. Daniel Reardon NE IA SHING Clinic 43500 Migizi Dr. Onamia, MN 56359	320-532-4163
University of Minnesota School of Dentistry Moos Tower, 515 Delaware Street SE Minneapolis, MN 55455 www.dentistry.umn.edu	612-625-2495

#### **Interpreters / Cultural Competence**

**Language Line** 800-752-0696

Minnesota Relay 7-1-1

(Telecommunications Relay Services (TRS) for deaf, deafblind, hard of hearing or speech disabled individuals)

#### **Nutrition**

#### **Supplemental Nutrition Assistance Program (SNAP)**

Contact your county if you need help applying	or if you have problems with your benefits.	
Chisago County Chisago County Center City Office North Branch Office		651-213-5600 651-213-5200
Isanti County		763-689-1711
Kanabec County		320-679-6350
Mille Lacs County		320-983-8208
Mille Lacs Band of Ojibwe Aanjibimaadizing-Urban Office	866-746-4888, 612-746-4800 Fax	: 612-870-3631
Pine County	800-450-7463 ex	t. 1570 or 4100
SNAP Hotlines	Twin Cities Metro Area: Outside Metro Area:	651-431-4050 800-657-3698
Family Pathways	Call for your first monthly appointment:	651-674-8040
Pine Community Food Shelf		320-629-0128
Cambridge Food Shelf		763-552-3663
North Branch Food Shelf		651-674-8313
Sandstone Food Shelf		320-245-2485
Chisago Lakes Area Food Shelf		651-257-1308
Onamia Food Shelf		320-532-7665
Family Pathways Mobile Food Truck		763-552-3663
Least' On Earl Desta		700 002 0000

	107
Isanti Co. Food Pantry 763-689-17	107
Milaca Area Pantry 320-982-37	773
Angels of Hope Food Shelf 320-336-9	191
Braham Area Food Shelf 320-396-33	377
Mora Food Pantry 320-679-55	513
Kanabec County Food Pantry 320-679-59	513

Find local site here: <a href="https://fareforall.org/find-a-site/">https://fareforall.org/find-a-site/</a> Fare For All **Second Harvest Heartland SNAP** 651-387-1606

\*For assistance with SNAP application, call: 320-650-1550 OR 800-830-8254

#### **Catholic Charities Senior Nutrition Programs**

http://ccstcloud.org/seniordining

320-650-1550 or 800-830-8254

Lakes and Pines Community Action Council-SNAP Benefits 1700 Maple Avenue East, Mora, MN 55051

Email: snap@lakesandpines.org https://www.lakesandpines.org/

Find Your Local Food Bank at <a href="http://www.feedingamerica.org/">http://www.feedingamerica.org/</a>

Option 4; Fax: 320-679-4139

320-679-1800 or 1-800-832-6082

#### Websites

ADHD Resources & Info	www.adhdoutloud.com	
The Arc (Intellectual and developmental disabilities advocacy)	http://thearcofminnesota.org/	
Big Give MN	www.biggivemn.org	
Bipolar Disorder Information	www.healthline.com/health/bipolar-disorder	
Brain Injury Alliance	www.braininjurymn.org	
Department of Human Services	www.mn.gov/dhs	
Disability Resources	www.disability.gov	
Disability Benefits 101	www.db101.org	
Doctor on Demand	www.doctorondemand.com	
Fast-Tracker – Your link to MN Resources	www.fast-trackermn.org	
Help for Depression	www.helpfordepression.com	
Housing Link	www.housinglink.org	
Legal Services – Online	www.mnlegalservices.org	
Mental Health America	www.mentalhealthamerica.net	
Mental Health Association of Minnesota	www.mentalhealthmn.org	
Mental Health Consumer/Survivor Network	www.mhcsn.org	
Minnesota Help.info	www.minnesotahelp.info	
Minnesota Military Family Foundation	www.minnesotamilitaryfamilyfoundation.org	
Minn. State Advisory Council on Mental Health	www.mentalhealthcouncilsmn.com	
National Alliance on Mental Illness	www.namihelps.org	
National Coalition for Mental Health Recovery	www.ncmhr.org	
National Council	www.thenationalcouncil.org	
National Mental Health Information Center	www.mentalhealth.samhsa.gov	
Office of the Ombudsman for Mental Health and Developmental Disabilities	www.ombudmhdd.state.mn.us	
Resource Center to Promote Acceptance, Dignity and Social Inclusion	www.stopstigma.samhsa.gov	
Ruby's Pantry (Rural Foodbank, see website for locations)	www.rubyspantry.org	
Social Security Online	www.ssa.gov	
<b>Substance Abuse and Mental Health Services Admin</b>	istration <u>www.samhsa.gov</u>	
Suicide Awareness Voices of Education	www.save.org	
Ticket to Work	www.yourtickettowork.com	
Work Incentives Connection	www.mnworkincentives.com	
WRAP and Recovery Books	www.mentalhealthrecovery.com	

#### **Glossary**

**Advanced Psychiatric Directive:** A written tool used to make mental health care decisions when an individual is unable to do so because of incapacity.

**Adult Foster Care:** Licensed, sheltered living arrangement for up to four functionally impaired adults in a family - like environment. Adult foster care is available to persons aged 18 years or older. Adult foster homes provide food, lodging, protection, supervision, and household services. They may also provide living skills assistance or training, medication assistance and assistance safeguarding cash resources.

Adult Rehabilitative Mental Health Services (ARMHS): also known as the "MA Rehab Option" and Adult Mental Health Crisis Response Services are Medical Assistance (MA) State Plan Mental Health Services.

**Assertive Community Treatment (ACT):** An intensive, non-residential rehabilitative mental health service that is an identified evidence-based practice. ACT services are provided by multidisciplinary staff using a team approach and directed to adults with a serious mental illness who require intensive services.

**Assessment:** Process of identifying: a) a person's strengths, preferences, functional skills and need for support and services; b) the extent to which natural supports can meet the person's need for support and services; and c) the extent to which human services agencies and providers are able to provide or develop needed support or services.

**Board and Lodge:** Housing for five or more people who may have individual or shared bedrooms, depending on the facility. Other spaces, such as living rooms, dining rooms, or cafeterias, are shared. Board and Lodge is licensed by the Minnesota Department of Health (MDH). Learn more about Board and Lodge

**Brain Injury (BI) Waiver:** Home and community - based services necessary as an alternative to institutionalization that promote the optimal health, independence, safety and integration of an eligible person and who would otherwise require the level of care provided in a specialized nursing facility or neurobe havioral hospital.

**Case Manager:** An individual who organizes and coordinates services and supports for adults with mental health concerns.

**Case Management Services:** Includes a functional assessment, individual community support plan, referral, and assistance in getting needed mental health and other services, coordination of services and monitoring of the delivery of services.

Community Access for Disability Inclusion (CADI) Waiver: Home and community-based services necessary as an alternative to institutionalization that promote the optimal health, independence, safety, and integration of a person who would otherwise require the level of care provided in a nursing facility.

**Community Support Plan:** Person-centered plan that reflects a person's needs and preferences.

**Community Support Program (CSP):** Services designed to help adults with serious and persistent mental illness to function and remain in the community. These services may include medication monitoring, assistance in independent living skills, crisis, psychological rehabilitation, and help in applying for government benefits.

**Coordinated Entry:** A centralized or coordinated process designed to coordinate program participant intake, assessment, and provision of referrals.

Counselor/Therapist: A professional who helps with personal, social, or psychological problems.

**Crisis Services:** Provides specific short-term care and intervention strategies to a person due to the need for relief and support. This includes addressing both medical and behavioral needs.

Crisis Beds: Typically available for 1-10 days and are geared toward individuals with a mental health crisis.

**Day Treatment:** A short-term structured program consisting of group psychotherapy and other intensive therapeutic services provided by a multidisciplinary team. Day treatment services are provided to stabilize a recipient's mental health status while developing and improving his/her independent living and socialization skills. The goal of day treatment is to reduce or relieve the effects of mental illness and provide training to enable the recipient to live in the community.

**Diagnosis (Dx):** The identification of a disease or problem from signs and symptoms.

**Disability:** Inability to engage in substantial gainful activity by reason of any medically determined physical or mental impairment that can be expected to last for a continuous period of not less than 12 months.

**Emergency Shelter:** An emergency shelter is a place for people to live temporarily when they cannot live in their previous residence, similar to homeless shelters.

**Evidence-Based Practices:** Interventions which have consistent scientific evidence showing that they improve client outcomes.

**Federal Poverty Guidelines (FPG):** Index of poverty in the United States that is updated annually; the measure forms the basis of eligibility for numerous programs.

Fee-For-Service (FFS): Payment to a provider for the provision of services on a service-by-service basis.

**General Assistance Medical Care (GAMC):** A state-funded program that covers low-income individuals who qualify for MA but are not categorically eligible for MA benefits (that is, they are not elderly, not disabled, not parents of minor children, not under age 21).

**Health Maintenance Organization (HMO):** Organization that provides an agreed-upon set of basic and supplemental health maintenance and treatment services to an enrolled group of persons in a particular geographic area.

**Housing with Supports:** A state-funded income supplement program that pays for room-and-board costs for low-income adults who have been placed in a licensed or registered setting with which a county human service agency has negotiated a monthly rate.

**Independent Living Skills (ILS):** Services that develop and maintain the community living skills and community integration of a person. ILS is provided in the home of a person or in the community.

**Independent Living:** Housing designed for seniors 55 and older. Independent senior living communities commonly provide apartments, but some also offer cottages, condominiums, and single-family homes.

**Intensive Residential Treatment Services (IRTS):** A short-term (90-day max), service provided in a 24-hour, 7 day a week residential setting to individuals who are in need of a more restrictive setting and are at risk of significant functional deterioration. Services are designed to develop and enhance psychiatric stability, personal and emotional adjustment, self-sufficiency, and skills to live in a more independent setting.

Intermediate Care Facilities: For Persons with Developmental Disabilities (ICF/DDs): Residential long-term care facilities that provide services to people with developmental disabilities or related conditions. Long-term care facilities are licensed by the Minnesota Department of Health (MDH) and most are certified to accept Medical Assistance (MA) as payment.

Jarvis: Law concerning non-compliant use of psychotropic medications.

**Local Advisory Council (LAC) on Mental Health:** The Mental Health Act of 1987 and the Children's Mental Health Act of 1989 require counties to establish local Mental Health Advisory Councils. The Act gives LAC's a broad role in the review, evaluation and planning of local mental health systems and reporting to the county board. Minnesota Statute 245.466.

**Medical Assistance (MA):** Minnesota's basic Medicaid program.

**Mental Health:** Refers to how a person thinks feels and acts when faced with life's situations. It is how people look at themselves, their lives, and the other people in their lives; evaluate the challenges and the problems; and explore choices. This includes handling stress, relating to other people, and making decisions. Mental health is impacted by genetics, brain chemistry, trauma, and environment.

**Mental Health Practitioner:** Person who provides services in the treatment of mental illness, under the supervision of a mental health professional.

**Mental Health Professional:** Licensed Psychologist, Licensed Psychological Practitioner, Licensed Independent Clinical Social Worker, Clinical Nurse Specialist Mental Health, Licensed Marriage and Family Therapist or Psychiatrist providing clinical services in the treatment of mental illness. These licensed professionals can complete diagnostic assessments to determine appropriate diagnoses and treatment plans.

**Mental Illness:** Organic disorder of the brain or a clinically significant disorder of thought, mood, perception, orientation, memory, or behavior.

**Mentally III and Chemically Dependent (MI/CD):** A "dual diagnosis" of at least one form of mental illness and at least one substance use disorder.

**MinnesotaCare:** A program that provides access to health coverage for lower income persons. MinnesotaCare, which charges enrollment premiums based on household income, is operationally distinct from Minnesota's Medicaid program.

**Ombudsman:** Independent governmental official who receives complaints against government (and government-regulated) agencies and/or its officials from aggrieved persons, who investigates, and who if the complaints are justified, makes recommendations to remedy the complaints.

**Personal Care Assistant (PCA):** Assistance and support to eligible persons with disabilities and special health care needs, who live independently in the community. Services are provided by a qualified PCA and may be provided in the person's own home or in the community.

**Prepaid Medical Assistance Program (PMAP):** A program in which the state contracts with health plans to cover and manage health care services for Medical Assistance enrollees.

**Protection and Advocacy (P & A):** Federally funded organizations located in every state that protect the rights of persons with developmental disabilities. In Minnesota, the Disability Law Center is the designated Protection and Advocacy agency.

**Psychiatrist:** A Physician who specializes in psychiatry and is certified in treating mental disorders. **Psychologist:** A Mental Health professional with special training to listen to people with problems and help them to resolve their problems.

**Rapid Re-housing:** An intervention, informed by a Housing First approach that is a critical part of a community's effective homeless crisis response system. Rapid re-housing rapidly connects families and individuals experiencing homelessness to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services.

**Self-Determination:** Person, or his or her authorized representative, makes his/her own decisions, plans his/her own future, determines how money is spent for his/her supports and takes responsibility for the decision he/she makes.

**Senior Living:** A retirement community is a residential community or housing complex designed for older adults who are generally able to care for themselves; however, assistance from home care agencies is allowed in some communities. Activities and socialization opportunities are often provided.

**Serious and Persistent Mental Illness (SPMI):** Person aged 18 years or older who has a mental illness diagnosis and meets one of the following conditions:

- has undergone two or more episodes of inpatient care for mental illness within the preceding 24 months has experienced a continuous psychiatric hospitalization or residential treatment exceeding six months duration within the preceding 12 months has been treated by a crisis team two or more times within the preceding 24 months has a diagnosis of schizophrenia, bipolar disorder, major depression or borderline personality disorder, evidences a significant impairment in functioning, and has a written opinion from a mental health professional stating he/she is likely to have future episodes requiring inpatient or residential treatment, unless community support program services are provided
- has, in the last three years, been committed by a court as a mentally ill person under Minnesota statutes, or the adult's commitment as a mentally ill person has stayed or continued was eligible under one of the above criteria but the specified time period has expired or the person was eligible as a child with severe emotional disturbance and the person has a written opinion from a mental health professional, in the last three years, stating that he/she is reasonably likely to have future episodes.

**Sliding Fee Scale:** Payment to a provider based on a percentage of income.

**Sober Housing:** Sober living houses, also called sober homes and sober living environments, are facilities that provide safe housing and supportive, structured living conditions for people exiting chemical dependency programs. SLHs serve as a transitional environment between such programs and mainstream society.

**Special Needs BasicCare (SNBC):** is a voluntary managed care program for people with disabilities ages 18 through 64 who have Medical Assistance. Enrollees may have a care coordinator or navigator to help them get health care and support services. SNBC health plans coordinate with other payers including Medicare Parts A, B and D coverage for enrollees who have that coverage.

**Spenddown:** Amount of money that a person enrolled in a Minnesota Health Care Program (MHCP) is responsible to pay before they are eligible for Medical Assistance (MA).

**Subsidized Housing:** Housing that receives some form of financial assistance from the government through the use of operating subsidies, tax credits or rent payments in order to make the rent affordable to low-to-moderate income renters. These programs were established to provide decent, safe rental housing for eligible low-to-moderate income families, the elderly, and persons with disabilities. https://www.housinglink.org/SubsidizedHousing

- Section 8 is a government-funded program that helps low-income households pay the rent on private, market-rate rental units.
- Project Based Section 8 housing is a government-funded program that provides rental housing to low-income households in privately owned and managed rental units. The subsidy stays with the building; when you move out, you no longer have the rental assistance. Most units rental cost will be 30% of your household adjusted gross income. There may be a variety of housing types available through this program including single-family homes, townhomes, or apartments.
- Public Housing is a government-funded program that provides rental housing to low-income households. Renters in Public Housing units pay 30% of their income for rent\* while some units may have a low fixed rent amount. Some of the buildings are older and more basic. This subsidy generally stays with the building; when you move, out you no longer have the rental assistance. Example of rent at 30% of income: Household with one full-time worker at \$7.25/hour might pay \$348 per month.
- Section 42 Tax Credit; The Tax Credit Reform Act of 1986 created the Low-Income Housing Tax Credit Program (LIHTC). The program regulations are under Section 42 of the Internal Revenue Code. The tax credit encourages developers to build affordable housing to meet the needs of the community. As a condition for receiving Housing Tax Credits, owners must keep the units affordable for a specified number of years. Affordable rents are defined and calculated based on Median Household Income figures published annually by the U.S. Department of Housing and Urban Development (HUD).
- State Medical Review Team (SMRT): Division of the Department of Human Services who makes blind and disability determinations using criteria from the Social Security Administration. SMRT determines disability status for: individuals whose application for SSI or RSDI is pending and individuals who are disabled but are not eligible for SSI or RSDI.

**Subsidy:** A pre-determined amount of funding given to a private company to decrease expenses.

**Transitional Housing:** Transitional housing is temporary housing for certain segments of the homeless population, including working homeless people who are earning too little money to afford long-term housing. Transitional housing is set up to transition residents into permanent, affordable housing.



#### Frequently Asked Questions

Below are some frequently asked questions you may receive while leading a conversation about mental illnesses. Remember...

- You don't have to be an expert. It's ok to say "I don't know."
- · Let people know if you are uncomfortable answering a specific question.
- If someone needs more or more specific information, NAMI Minnesota is an excellent resource. You can
  find them online at NAMIhelps.org.

# I am concerned about someone I know who appears to be struggling with their mental health. Should I say something?

It depends who they are and how close you are to them. If it is someone you know very well, express concern, let them know you are open to talking about it. You might say you went to a presentation where they educated you about mental illnesses and that you learned a lot – including that it's nothing to be ashamed about and that treatment is very effective. Don't try to diagnose or give too much advice.

### What do I say to someone who I fear is thinking of suicide?

Asking doesn't plant the seed. It's ok to ask someone if they are thinking about suicide and if they have a plan. Refer them to the suicide hotline or the local county crisis team. That number is 1-800-273-8255. If someone is in serious danger of committing suicide in the very near future, call 9-1-1, and don't leave them.

#### I supervise someone who has a mental illness. What should I or can I reveal to my team?

You can't reveal anything. Treat this as you would any other health care condition.

#### Can you refer me to a psychiatrist, therapist, etc.?

We never refer anyone to a specific person. Tell them to contact their insurance plan to see who is in their network. There is a fact sheet on the NAMI website that provides questions to ask when seeking a mental health provider.

# Should someone disclose to their employer that they have a mental illness?

There are no easy answers. You need to think about whether accommodations are needed, how people will react, if it will affect raises or promotions, have there been negative stories in the news lately and more. Talk with an advocacy organization such as NAMI or visit ADA.gov.

# Someone I supervise has just been diagnosed with a mental illness. What are my legal obligations as an employer?

Treat them like you would anyone else. Do they need accommodations? Are they asking for time off? Just because you have a mental illness doesn't mean you need to be treated any differently than an employee with some other health care condition.

# How can I get involved in the Make It OK campaign?

Visit the website and take the pledge. You can also give me your name and contact information and I'll pass it on.

## I have a loved one with a mental illness who won't seek treatment. What can I do?

Be patient. Continue to encourage them to seek help, let them know they don't have to feel this way. Don't get into arguments about it – that won't help. Attend a NAMI class or support group to learn more. Read the book "I'm Not Sick I Don't Need Help."

# Region 7E Adult Mental Health Initiative



Serving: Chisago, Isanti, Kanabec, Mille Lacs, & Pine Counties & the Mille Lacs Band of Ojibwe



Contact the Region 7E Adult Mental Health Initiative with any updated information via email at <a href="mailto:jasanovich@resourcecoop-mn.gov">jasanovich@resourcecoop-mn.gov</a>

Updated 11/7/2021

The information contained in this Adult Mental Health Resource Guide is believed to be reliable but is not guaranteed to be accurate. It is compiled from provider descriptions of their own services as well as other public data sources and is subject to change without further notice.