

FOR IMMEDIATE RELEASE

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Harding County Renews Emergency Air Medical Membership Agreement

Agreement with PHI Cares will provide air medical transport benefits for all Harding County residents

HARDING COUNTY, NM, 01 NOVEMBER 2021 – The Harding County commissioners approved the renewal of the emergency air medical transportation agreement with PHI Air Medical’s membership program, PHI Cares. The agreement will provide air medical transport benefits for all residents of Harding County, New Mexico when they are transported by Rico Aviation or a PHI Air Medical Aircraft in the region. The new agreement begins on January 1 2022.

The PHI Air Medical membership program, PHI Cares, supports all of the households and residents of Harding County, New Mexico. With this agreement, Harding County residents will not be required to pay any additional out-of-pocket expense for their emergency air medical transportation when Rico Aviation or a PHI Air Medical aircraft in the region transports them from Harding County or a surrounding county including Union, Quay, San Miguel, Mora, and Colfax counties.

Residents should **always call 911 first** when they have a medical emergency. The 911 dispatchers are well trained at assessing the medical needs of each caller and will determine if a ground or air ambulance is necessary. If a resident is transported by Rico Aviation or a PHI Air Medical Aircraft, they should notify the PHI Cares membership department at 1.888.I.Fly.PHI (1.888.435.9744) and provide them with the Harding County **PHI Cares membership number #20-92245** and their date of transport.

Rico Aviation will be providing Harding County with special membership cards that include the PHI Cares membership number. Residents can obtain their PHI Cares membership cards from the following locations after January 1st, 2022:

County Courthouse
35 Pine Street
Mosquero, New Mexico 87733

County residents can upgrade their limited county membership benefit coverage to include nationwide PHI Cares coverage by filling out a membership benefit upgrade request form and paying a \$45.00 annual fee. The form to upgrade your county membership to national household coverage can be obtained by downloading the form from the Harding County website at www.Hardingnm.us. You may also email the PHI Cares Membership Department at membership@PHIAirMedical.com or call 1.888.435.9744 Monday through Friday, 8:00 am to 4:00 pm MST to obtain an upgrade form. Please reference the “Harding County” Membership program when calling or writing them.

Residents can visit the PHI company website at www.PHIAirMedical.com to learn more about the company and www.PHICares.com to learn more about their membership program.

Additional information about Rico Aviation can be found at www.ricoaviation.com.

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About PHI Air Medical

PHI Air Medical is a leading air medical transport provider, operating over 80 air medical bases in the nation with twenty-two of those bases in Texas. These bases provide outreach education to local communities and healthcare systems across the nation. Safely transporting more than 30,000 patients each year, each PHI Air Medical base maintains a crew of highly trained pilots, flight nurses and paramedics – prepared to respond to emergency medical transport requests.

About Rico Aviation

Rico Aviation is the premiere air ambulance service in the Texas Panhandle and Eastern New Mexico. We are available 24 hours a day for emergency transportation. Rico Aviation has an elevated standard of care. Our care starts at the bedside and continues through the flight until the patients is safely at their new bedside. We only have the best pilots, nurses, and paramedics on our team. Pilots are required to have the highest rating, and our nurses and paramedics must have advanced certifications