



**COLLABORATIVE
RESOLUTIONS GROUP**

info@crg-collab.org | 413-774-7469
www.collaborativeresolutionsgroup.org
P.O. Box 931, Greenfield MA 01302

COLLABORATIVE RESOLUTIONS GROUP (CRG) CONTACT INFO

Collaborative Resolutions Group (CRG) is an independent tax-exempt non-profit organization, and is a successor to The Mediation & Training Collaborative. CRG’s mission is to increase individuals’ and organizations’ capacity to communicate effectively, manage differences, resolve conflict, and work collaboratively. We offer customized mediation, training, facilitation, restorative practices processes, and conflict coaching services in online, phone, and (when possible) in-person settings.

CRG is led by a diverse Board and staff, and depends on a roster of consultant and volunteer mediators, trainers and other providers to serve local communities in ways that work for them. We believe in basing our work on community needs, training and serving community members, and adapting what we do to fit various community cultural contexts. We are committed internally, and in our external work with community members, to developing equity, empowerment and collaboration in sustainable ways.

General CRG contact info:

Referrals, info requests: info@crg-collab.org, 413-774-7469
Mailing address: P.O. Box 931, Greenfield MA 01302
Website: www.collaborativeresolutionsgroup.org

CRG Staff contacts*:

Name	Email address	Phone	Title, area of focus
Gloria A. Santa Anna (she/her)	gasantaanna@crg-collab.org	413-636-1183	Co-Executive Director Organizational development, community partnerships, fundraising, evaluation
Debbie Lynangale (she/her)	dlynangale@crg-collab.org	413-636-1587	Co-Executive Director Operations, training, facilitation, current funders
Betsy Williams (she/her)	ewilliams@crg-collab.org	413-636-1402	Mediation Director Court liaison, mediator supervision/support, case management
Christopher Sabo (he/him)	csabo@crg-collab.org	413-834-2571	School Services Director Restorative practices, school support, case management
Sam Fox (them/them)	sfox@crg-collab.org	413-834-5587	Administrative Coordinator Data entry, reporting, inquiries/ case correspondence

Please note that CRG staff are working remotely at this time; we do not have a physical office.

CRG Board of Directors:

Cate Woolner (she/her), Chair & Interim Treasurer, catewool@comcast.net
Dana Mengwasser (they/them), Secretary, danamengwasser@gmail.com
Jean Frazier (she/her), Member at Large, je12puzzle@verizon.net