

Village of Glendale

New Resident/Business Utility Account Registration

30 Village Square
Glendale, Ohio 45246

513-771-7200

www.glendaleohio.org

The Village of Glendale Utility Department provides water and treats sewage at actual cost. The water and sewer utilities are non-profit entities and rates are based on the actual cost to produce, treat, collect and distribute services. The Village does not offer discounted rates for lawn irrigation or swimming pools.

The following information is necessary to establish your utility account with the Village of Glendale.

Property Address: _____, **Glendale, Ohio 45246**

Property Owner Name: _____

Owner Address (if different)*: _____

Primary Phone: _____

Secondary Phone: _____

Email Address: _____

*A copy of the bill will be sent to the Property Address as well as the Owner Address listed above.

Personally Identifiable Information Policy

This policy shall apply to new Personally Identifiable Information collected on our after October 5, 2020.

The Village of Glendale will not rent, sell or give away Personally Identifiable Information to third parties for marketing or mailing list purposes, except to the extent than an individual 'opts in' to such disclosure. Your Personally Identifiable Information may also be shared as otherwise required by law.

In the event an individual 'opts in', Personally Identifiable Information will only be sent to the following organizations: Glendale Fire Department, First Presbyterian Church Glendale (for publication of the Glendale Directory), Harry Whiting Brown Community Center, Glendale Heritage Preservation, Glendale Youth Sports and the Glendale Police Needy Family Fund. This information is to be provided only for the purposes of advancing the non-profit goals of the listed organizations. Individuals who have opted in may opt out at any time by contacting the Village Office.

I agree to 'opt in' to my information being disclosed as described above by initialing here: _____

Alert HC & Smart911

Visit www.alerthc.org for more information and to register!

Residents in the Village are encouraged to register for Alert HC and Smart911, both offered by the Hamilton County Emergency Management Agency. Alert HC allows users to receive emergency alerts via text message, email or phone for over 40 different emergency types. The Village of Glendale also uses Alert HC to put out important information regarding local emergencies or urgent alerts. Smart911 allows vital information to be shared directly with first responders and 911 dispatchers so they can know exactly what they need to know in the event of an emergency.

Village of Glendale

New Resident/Business Utility Account Agreement

In accordance with the Village of Glendale Codified Ordinance §51.05, I:

Property Owner Full Name

do hereby apply for water and sewer service to be supplied to:

_____, Glendale, Ohio 45246

with service to begin on:

Occupancy/closing date

Conditions of this agreement

I certify that I am the property owner above and acknowledge that I am solely responsible for costs and fees that may be associated with establishing and maintaining utility services to the Property Address above and understand that all bills for service will be sent to my attention on a quarterly basis and these bills are due net 20 days. If bills sent to my attention are not paid within net 20 days, my utility account will be considered past due and assessed a 10% late charge. I further understand that my service may be terminated and assessed a \$25 shut off fee if my account becomes more than 51 days past due. In the event of non-payment following shut off, I understand any unpaid balances may be assessed to the property tax duplicate as a lien.

I further acknowledge that meter readings are taken on a quarterly basis and that it is my responsibility to provide the Glendale Utility Department reasonable and timely access to my water meter during working hours. If your meter is located inside your home, you may leave a key on file with the Utility Department for their use only.

I understand that the Village of Glendale requires the information in this packet for water meter reads, utility billing and maintenance responsibilities and that it is my responsibility to notify the Village of Glendale in the event this information changes.

Property Owner Signature: _____ **Date:** _____

Print Name: _____ **Phone:** _____

Property Owner Signature: _____ **Date:** _____

Print Name: _____ **Phone:** _____