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DATES TO REMEMBER:

Board of Aldermen

7:30 p.m.
1st & 3rd Monday
City Hall Auditorium

Glendale Women's Club

Noon 3rd Monday
City Hall Auditorium

JazzFest

6 p.m. May 23
City Hall parking lot

Aquatic Center opening

May 24
Kirkwood Aquatic Center
111 S. Geyer Road

Historical Society

7:30 p.m. June 12
City Hall Auditorium

Red Cross Blood Drive

2:30-6:30 p.m. June 17
City Hall auditorium

CONTACT NUMBERS

City Hall	965-3600
Police Dept.	965-0000
Fire Dept.	965-7097
Public Works	968-8157
EMERGENCY	911

Glendale gets Tree City USA status

By Aaron Nauman,
Ward 2 Alderman

In the Spring 2013 newsletter, I wrote an article highlighting the fact that Glendale was not an Arbor Day Foundation Tree City USA.

What a year it's been! On the heels of being named Movoto's "Best Place to Live in Missouri," we have yet another new designation of which we can be proud.

The Mayor and Board of Aldermen established a Tree Board on August 19, 2013 to assist in the selection, planting and maintenance of trees within the city limits; to study the city's urban forest, determine needs, compose and review annually a Tree Plan; and seek ways to implement the plan.

The Tree Board comprises one member of the Board of Aldermen, the City Forester, the City Administrator, the Public Works Superintendent and two Glendale citizens appointed by the Mayor. I'm proud to serve as its president.

The Arbor Day Foundation application pro-



cess began immediately after the formation of the Tree Board. We knew once we successfully completed the application process and achieved approval, we would be part of an exclusive group of communities across the country that

Glendale officials accept the Tree City USA designation at an April 4 luncheon. Shown from left are: Lisa Allen, Missouri State Forester; Jaysen Christensen, Glendale City Administrator; Robert Weaver, Glendale Tree Board; Don Baumstark, Glendale City Forester; Mark Grueber, Urban Forester with the Missouri Department of Conservation; Alderman Aaron Nauman, Glendale Tree Board Chair; Tom Draper, Deputy Director of Missouri Department of Conservation; Terry Jones, Glendale Public Works Superintendent; Glendale Alderman John Schuster.

Continued on Page 2

Kirkham Avenue construction is now under way

Work on the Kirkham Avenue reconstruction project began in early March and is expected to be completed by sometime in October of this year, barring any unforeseen delays.

After reviewing bids from eight local contractors, the City awarded a contract to the lowest bidder, Brentwood-based NB West, for approximately

\$1.19 million. Eighty percent of the project is funded by a federal grant.

NB West is a well-known and well-qualified contractor and has completed a number of street projects for Glendale in past years.

The initial phase of the project will include installing new curbs, gutters, sidewalks and driveway aprons as well

as moving utilities in certain locations. Once this is complete, work will begin on the asphalt mill and overlay. The final phase will include restoring landscaping.

Residents may obtain additional information about the project by visiting the City's website at www.glendalemo.org or by calling City Hall at 965-3600.

MAYOR'S MESSAGE



Dear Resident:

I am pleased that we are finally well into spring after one of the harshest winters on record. During the past winter, our city crews

plowed and salted more than 3,600 miles of streets, using approximately 800 tons of salt over 25 separate snow events. I echo many of you in commending our crews for the outstanding job they do in keeping our streets clear during the winter.

Speaking of streets, the Kirkham Av-

enue project is now well under way and is anticipated to be completed on schedule in October of this year. St. Louis County also is planning to begin work to repave Lockwood Avenue later this summer, and the Berry Road repaving project is still on schedule to begin in early 2015. We are working with the County to coordinate traffic management, and we appreciate everyone's patience as we look forward to next year when these long-anticipated projects are completed and we can begin enjoying the improvements.

You may have noticed recently the Tree City USA signs at the various entrances into Glendale. The Arbor Day Foundation officially designated Glendale as a Tree City USA for its commitment to protecting and promoting our urban forest. I commend the City's Tree Board for its hard work in

helping us to achieve this designation.

I also would like to commend two Glendale teenagers, Isabel Marten and Travis Nuelle, for coming to the aid of an elderly resident who was outside in the extreme cold last January. Isabel and Travis are great examples of compassion and assertiveness. Please take the time to read more about this story on page 4.

Finally, I would like to remind and invite everyone to attend the 15th annual JazzFest on the evening of Friday, May 23 in the City Hall parking lot. Please come out and enjoy the music and family-friendly festivities with your friends and neighbors.

As always, thank you for your continued interest and involvement in our community.

Warmest regards,
Mayor Richard Magee

Tree City

from Page 1

demonstrate a commitment to caring for and managing their public trees. Of the approximately 25,000 towns and cities across the United States, 3,400 are Tree City USA members, serving some 135 million Americans.

Cities become Tree City USA members by meeting four core standards of sound urban forestry management:

1. Maintaining a tree board or department.
2. Having a community tree ordinance.
3. Spending at least \$2 per capita on urban forestry.
4. Celebrating Arbor Day.

Our mission is to create, publicize and consistently administer a policy for the planting, maintenance and removal of trees and shrubs in the City of Glendale that fairly, equitably and judiciously encourages and enhances the beauty of Glendale, in

conformance with current and future City ordinances, but ever mindful of the long-term benefits to the community of a vibrant and healthy urban forest.

The Glendale Tree Board also approved a "do not plant list" as a way to guide citizens to better choices in planting trees on city property. Rather than provide a seemingly endless list of suggestions, we took the approach that it would be easier to create a "baker's dozen" of trees that are not desirable and let homeowners retain the creativity. The Public Works Department of the City of Glendale spends countless hours and dollars caring for and removing trees from city property. The list, along with a new tree permit, will go a long way toward reducing the need for some of those costs. Although we would like to see none of the named trees planted, this list only pertains to city property and rights of way, not private property. Our goal is to reduce

costs and damage from existing and newly planted trees. The list can be found at www.glendalemo.org under the Tree Board links.

Arbor Day will be celebrated as part of the Ice Cream Social at 6:30 p.m. Aug. 22.

In last year's article, I also wrote that I'm proud to be part of a group of like-minded individuals who care deeply for their city, volunteer their time and believe that sometimes it's best to invest in resources that will outlive us. The Tree Board is one part of a comprehensive plan to improve Glendale, continue to make it a place people seek out to establish their families, and be a good steward of our environment.

We found those like-minded people and they became the foundation on which we built the Tree Board. I would like to personally thank my fellow board members Jaysen Christensen, Terry Jones, Don Baumstark, J.R. Walters, and Robert Weaver.

We did it!

Conservation program evaluates homeowners' landscaping

Glendale already is a member of the Deer Creek Watershed Alliance, and now homeowners have another way to promote land stewardship.

Bring Conservation Home is an urban land habitat restoration assistance and certification program, coordinated by the St. Louis Audubon Society. It addresses native and invasive plants, water conservation and

stewardship for the benefit of birds, butterflies, other animals and people.

For a small fee, Bring Conservation Home's trained habitat advisers will visit a homeowner's landscape, perform an assessment and consultation, and provide a written report with a menu of recommendations on how to restore natural habitat value to the landscape.

The trained consultants review the yard for invasive plants, native/nonnative plants, water conservation and wildlife stewardship. The advisers give recommendations and answer questions. When property owners achieve a certain level of conservation on the landscape, they will earn one of three

Continued on Page 5

Glendale Women's Club still working for Glendale after 62 years

The Glendale Women's Club is still going strong after 62 years.

The Women's Club was founded in 1952 as a civic club with the purpose of working toward the betterment of Glendale. The club's first project was ensuring the passage of a bond issue that resulted in the construction of the City Hall, including the auditorium where the club now holds meetings.

For many years, a garden auxiliary assisted with the beautification of the City Hall grounds, and the club routinely sponsored a Red Cross Blood Drive and various social events in the City.

The club's original meeting place was within the firehouse, which occasionally unnerved both the Women's Club members and the firefighters when an alarm sounded. Today, the club meets on a regular basis in the city auditorium. Membership is open to all Glendale women.

Currently, the main recipient of the Women's Club financial efforts is the Missouri Girls Town Foundation. Missouri Girls Town is located on 20 acres in mid-Missouri, just off Interstate 70 near Kingdom City in Calhoun County. Girls Town provides a continuum of care that ranges from outpatient assessment and



Members of the Glendale Women's Club pose with City Administrator Jaysen Christensen at their December 2013 Christmas party.

counseling for families and children to a residential system that provides year-round care for adolescent girls from age 8 through 21. The Glendale Women's Club begins its season in September with a program presented by the director of Missouri Girls Town. The club follows this event with

monthly meetings, featuring discussions of various interesting topics and a potluck lunch. Some monthly meetings include a card or bingo party, book review or movie day, with the club ending the calendar year with a Christmas party.

Continued on Page 4

City considers stricter zoning codes, new front porch setback rules

The City recently has been considering amendments to two areas of the zoning code: one addressing the size of new homes and one addressing front setback requirements for open front porches.

Size of New Homes

As you may know, the City has taken steps in recent years to address the character and size of new homes by establishing an Architectural Review Board along with architectural guidelines and stricter zoning codes. These changes have significantly improved the architecture and neighborhood compatibility of the new homes being built, and the City is grateful to the citizen members of the Architectural Review Board who donate their time to facilitate this process.

The City recognizes that guidelines and

codes must be continually evaluated and modified to best address the needs and interests of the community. In recent months, the City has specifically turned its attention to finished first-floor height, floor area ratio and impervious surface or lot coverage to consider additional restrictions to the size of new homes. Please stay tuned to the City's website and future newsletters for additional information as the City works through this process.

Front Porches

The Board of Aldermen recently approved an amendment to the zoning code to allow open front porches to extend up to 10 feet into the required front-yard setback. An open front porch is a covered or uncovered porch that is not closed in by screens or walls.

Depending on the zoning district, single-family homes in Glendale have a 30- to 35-foot setback requirement from the front property. Because homes often are already built up to the front setback line, many have discovered that they are restricted from building a covered front porch unless they appeal to the City's Board of Adjustment for a variance from the zoning code.

The City has not found open front porches within the setback to be problematic. Open front porches can enhance a home with more character and safer ingress and egress. They also do not have a significant impact on line of sight from neighboring properties.

If you have any questions or comments about these changes, please contact a member of the staff at (314) 965-3600.

POLICE BEAT

Police Department gets grant for a live scan machine

The Glendale Police Department recently was awarded a grant through the Missouri Police Chiefs Association to acquire a live scan fingerprinting machine valued at more than \$30,000. The department applied for the grant last fall.

The live scan machine is a digital fingerprinting and photographing machine used when booking and processing arrested prisoners. The data then is sent electronically to the Missouri State Highway Patrol and the FBI as required by law. This biometric booking information is used within state and federal criminal databases. It also is available to other law enforcement agencies for official criminal justice purposes.



With the acquisition of the live scan machine, the Police Department cuts down on the staff hours in preparing information and the postage needed for sending the prisoner information to the Highway Patrol and the FBI. It also keeps the Glendale Police Department up to current best practice standards when using and sharing prisoner biometric information.

The Glendale Police Department will continue to look for quality grant opportunities to ensure that they have advanced technologies to provide the citizens of the City of Glendale with the best possible police service.

Two teenagers come to the aid of an elderly resident

On January 7, teenager Isabel Marten, along with Travis Nuelle, assisted an elderly resident of the City of Glendale during a time of great need. Isabel and Travis discovered an elderly woman kneeling in the snow when weather conditions were well below freezing. Isabel and Travis without hesitation came to the aid of the resident and immediately called 911 to report the incident. Both Isabel and Travis remained with the resident until police, fire and EMS personnel arrived to render aid.

It was determined that the elderly resi-



dent, who suffers from Alzheimer's disease, was disoriented and having difficulty communicating effectively.

"Isabel Marten and Travis Nuelle showed great compassion and concern for the City of Glendale resident," said Police Chief Jeff Beaton. "If not for the actions of Isabel and Travis, the elderly resident would have undoubtedly suffered from a weather-related illness due to the extreme cold conditions. We applaud both Isabel Marten and Travis Nuelle for their actions."

Glendale welcomes new businesses

Changes in our economy have given rise to new businesses in Glendale. Relatively new to the neighborhood are four businesses that enliven the city.

The Jeweled Cottage, 421 N. Sappington Road, is a shop offering kitchen and bath design, home furnishings and furniture. The shop is the creation of mother-daughter team Ellen and Robin Bretz, who have been designing kitchen and baths for 10 years.

Live Local and **John Jackson Neighborhood Real Estate**, 423 N. Sappington Road, both cater to local real estate needs. Ginger Fawcett manages Live Local, and her neighbor, John Jackson, manages John Jackson Neighborhood Real Estate. Their signs in Glendale neighborhoods have been a welcome addition.

Colour Me Salon, 425 N. Sappington Road, is focused on providing high-quality hair styling services and customer satisfaction. The salon's skilled team of professionals provides the latest in colors and cuts, techniques acquired through ongoing training.

More recent additions to the City include:

Hertz Rent-a-Car, 10092 Manchester Road, a Hertz Local Edition location.

Master Kim's Kum Sung Martial Arts, 10096 Manchester Road specializes in the Korean style Martial Arts, a balanced system of traditional Martial Arts blended with modern techniques, ancient philosophies and modern psychology.

Natalie Clark Studio, 10038 Manchester Road, Suite 206, a new hair design studio.

Marketplace at the Abbey, 10090 Manchester Road, opened March 6, featuring Michael Moore Custom Furniture along with 5,800 square feet of accessories, upholstery and more.

For more information visit www.glendalemo.org under general information, local businesses.

Women's Club from Page 3

The Women's Club continues to sponsor the annual JazzFest in May and a Red Cross Blood Drive in June. This year's blood drive is from 2:30 to 6:30 p.m. June 17 at City Hall. To sign up, call Maggie Bauer, Women's Club president, at (314) 965-1690 or visit www.redcrossblood.org and use the sponsor code GWC.

New members are welcome to call Pat Crimmins at (314) 918-0154 with questions or any new ideas as the club moves forward in its 62nd year of serving Glendale.

BURNING ISSUES

Fire Department still improving medical service delivery capabilities

The Glendale Fire Department is once again expanding its role in the delivery of emergency medicine. Recently the Glendale Board of Aldermen approved a request by the Fire Department for the purchase of a new cardiac monitor defibrillator.

"Over the past 88 years, the Glendale Fire Department has proudly served and made a commitment from day one to continually look for ways to improve the level of service it provides to the citizens it protects," said Capt. Curtis VanGaasbeek, the department's medical officer. "This purchase is proof of that commitment."

The cardiac monitor defibrillator is used to help firefighter/paramedics and EMTs recognize and treat patients with potentially life-threatening heart and breathing conditions.



The monitor defibrillator has the ability to display a patient's heart rhythm and/or breathing capacity status on a screen for the EMS worker to see. Paramedics can then interpret that pattern to get an idea of what condition the patient may be encountering, at which point they can provide proper treatment.

In addition to assisting EMS providers, the monitor can send an electronic copy of

the display to the emergency room to which the patient will be sent. The defibrillator portion of the device has the capacity to "jumpstart" a heart that has stopped beating or is not beating properly.

The current Fire Department monitor has been in use since 2007. The 2006 Phillips Heartstart MRX, purchased directly from Phillips Medical, is computer driven and must be updated periodically. Its "time of service," as established by the U.S. Food and Drug Administration, will expire in the very near future. The FDA recommends replacing monitors after five years of service without any updates, and mandates that a monitor be placed out of service after 10 years, at which time, it must be completely refurbished. Refurbishment can cost as much as a new monitor.

The city will purchase the new monitor, a 2014 Phillips Heartstart MRX, from Boundtree Medical, the department's main provider of medical supplies. The decision to continue use of the same style and brand of monitor was based on price, personnel familiarity and product evaluation. Glendale personnel evaluated monitors from different manufacturers and provided feedback. Glendale personnel have become very familiar with the Phillips model over the past seven years and have always been



impressed with its performance. The Phillips model also was the most cost-effective.

The purchase of a new monitor will ensure that the machine will have the most up-to-date technology on board, a longer life span and greater functionality. This in turn will allow Glendale paramedics and EMTs to continue delivery of the highest quality of care that their citizens deserve.

The new monitor is scheduled for delivery this summer. The current monitor then will go into reserve status to be used in the event the new one is being repaired or is not available. It also will be used on standby during events such as JazzFest or the Firehouse Run when extra medical personnel are on duty.

Glendale paramedics and EMTs have used the current model more than 2,400 times and have documented multiple events in which the monitor/defibrillator successfully resuscitated people in cardiac or respiratory arrest.

Glendale Women's Club

Annual Red Cross Blood Drive

2:30 to 6:30 p.m. Tuesday, June 17

Glendale City Hall
424 N. Sappington Road

To make an appointment, call (314) 965-1690
or visit www.redcrossblood.org
and use the sponsor code GWC.

Conservation

from Page 2

levels of certification.

For more information visit the Audubon Society website at <http://www.stlouisaudubon.org>/BCH, or call (314) 599-7390.

In a related program, the third round of the RainScope Rebate program ended March 21. All selected applicants were notified by April 18.

www.glendalefd.com

Mosquito control and prevention is everyone's job in the summer

In Glendale, mosquito control and prevention is a two-part collaborative effort. The first part is the responsibility of your local government. The City of Glendale sprays for adult mosquitoes every Thursday night beginning at dusk from May through late September. In addition, larvicide briquettes are applied to all creeks and stormwater inlets once a month to prevent mosquito larvae from developing into adults.

The majority of the mosquito population is produced in areas untreatable by the City, such as backyards and rooftops. This is why the second part of a good mosquito control program, involving prevention and protection, falls on all residents.

Prevention

Prevention is the best protection. Mosquitoes lay eggs in stagnant or slow-moving water. By eliminating these sources of water, you can drastically reduce the number of mosquitoes in the area. Here are a few simple steps you can take to ensure that you don't become a mosquito breeder:

- Drill holes in the bottom of your trash, yard waste and recycling containers. This will allow water to drain completely from the container. Water will still collect in containers with holes in the side.
- Any outdoor items such as tires, children's toys, pottery, birdbaths and wheelbarrows that hold water following a rain should be dumped out.
- Keep your gutters clean and unclogged. Studies show that this is the number one breeding site in urban settings.
- If you find standing water in your yard three to four days following a rain, re-grade the area.
- Swimming pools should be kept clean and chlorinated, even when not in use.
- Check on the elderly in your neighborhood and help them follow the steps above.

Protection

Let's face it, we will never drive mosquitoes to extinction. We always will have to protect ourselves and our pets during the

summer months. Mosquitoes bite because they require blood to feed their eggs. Their bites, while painful and itchy, are how they transmit disease. They are attracted to us and our pets because they are programmed to seek out carbon dioxide from our breath. But we can confuse them by sending them in the wrong direction or completely masking our presence to prevent bites. Here are some things you can do protect yourself:

USE REPELLANTS. For best results, use repellants containing DEET. DEET-based repellents are recommended by the Centers for Disease Control and Prevention, the National Institute for Occupational Safety and Health, the American Academy of Pediatrics, and state and local public health officials, among others. The AAP recommends that they can be used on all family members over the age of 2 months in concentrations up to 30 percent. DEET works by jamming mosquitoes' sensors and confusing them so they are unable to land and bite. This product works in short distances, so you still may see mosquitoes in the area. The following safety precautions always should be followed when using repellants:

- Read and follow instructions on the label and avoid excessive use and over-application.
- To make sure you do not have a reaction to the repellent, apply the product to a small area of skin on your arm or leg before general use.
- Use just enough repellent to cover exposed skin and/or clothing.
- Do not spray directly on face; spray the repellent onto hands and then apply to face.
- Avoid sensitive areas such as the eyes, mouth and nasal membranes.
- Do not apply over cuts, wounds or irritated skin.
- Do not use under clothing.
- Do not spray repellents while smoking, as repellents are flammable.
- Do not spray DEET-containing products in enclosed areas.
- Avoid spraying on eyeglasses, leather or synthetic materials, as DEET can damage these surfaces.

Apply only the amount needed for the time you will be outdoors. A higher concentration of DEET is needed for longer periods, a lower concentration for shorter. Typically:

- A product containing 23.8 percent DEET provides an average of five hours of protection from mosquito bites.
- A product containing 20 percent DEET provides almost four hours of protection.
- A product containing 6.65 percent DEET provides almost two hours of protection.
- A product containing 4.75 percent DEET and 2 percent soybean oil provides roughly 90 minutes of protection.

PET CARE. Most heartworm contractions are due to mosquito bites. Many pet repellent products are available at local pet care stores. Always read and follow the instructions on the label. These products generally contain permethrin, which is safe for dogs but toxic to cats. Always consult a veterinarian before applying repellents to cats.

The best way to ensure your pet is safe is to avoid exposure. Keep your pet indoors during the early morning and evening hours.

BUG ZAPPERS. While we all love hearing the sound of another insect meeting its end, studies show that less than 1 percent of these bugs are mosquitoes. Zappers are not an effective means of mosquito control.

BARRIERS. Numerous mosquito-repelling aerosols or liquids are available at local hardware stores. These are generally safe for public application around children and pets as they use naturally products such as garlic and citronella.

COILS AND TORCHES. These products have been shown to repel mosquitoes but can be used only during times of little to no wind, as the repellent mixture remains in the air column surrounding the body.

TRAPS. Rapidly becoming a popular staple in the American backyard, traps work primarily by emitting carbon dioxide, thus mimicking a mammal to lure the mosquito. Once near the trap, mosquitoes are either sucked into it by a fan or land on a sticky surface. Propane or electric powered traps are available.

Continued on next page

Bosman Twins to headline Glendale's 15th annual JazzFest May 23

Glendale will once again celebrate its love for music with the 15th annual Glendale JazzFest at 6 p.m. Friday, May 23. Started in 2000 and co-sponsored by the City of Glendale, Glendale Women's Club and local businesses, the event has grown each year, with last year's attendance topping 4,000. Sappington Road will be closed between Moreland and Essex drives and there is no admission charge, making the festival a safe, family-friendly event.

Jazz expert Don Wolff will serve as host of this year's festival, which will showcase three groups, all of which have their roots in St. Louis. The line-up includes:

Sarah Jane and the Blue Notes: A native of St. Louis, Sarah Jane sings in the tradition of a "red hot mama." The Blue Notes perform big band swing music, along with swinging hot jazz and St. Louis blues from the 1920s through 1950s.

Hudson and the Hoo Doo Cats: A fixture in the St. Louis music scene for more than 20 years, this trio is known for its ability to mix everything from rock 'n'



roll to rhythm and blues to swing to New Orleans-style jazz.

The Bosman Twins: One can't think of St. Louis and jazz without 'thinking of the Bosman Twins. Performing together since they were 14 years old, Dwayne and Dwight Bosman were influenced by Count Basie and Duke Ellington (with whom their father performed), Louis Armstrong (a family friend), Earl "Fatha" Hines, John Coltrane and Charlie Parker (to name just a few). They are almost as well-known for their dedication to preserving school and community music programs through work-

shops, seminars and training programs.

As if the music weren't reason enough to come, the accompanying "Taste of Glendale" is also a treat. Westwood Catering and P'Sghetti's will offer food and drink for sale, and Gelato di Riso will provide dessert. For those looking for a unique experience with beer, Six Row Brewing Co. will be on hand with some outstanding varieties of beer. Finally, the Boy Scouts of Troop 360 will sell soft pretzels and bottled water. Patrons are welcome to bring their own refreshments (no glass allowed).

Mosquitoes

from Page 6

DUNKS. This is a solid cubical product containing methoprene that is applied to areas of standing water such as birdbaths and ornamental ponds. Methoprene is not toxic to humans or pets and often is used in drinking water systems to prevent mosquito development. Methoprene works as a growth regulator and prevents mosquito larvae from developing into adulthood. Dunks are available at any hardware store in 30-, 60- and 90-day active increments.

We must all do our part to control the mosquito population and educate ourselves on personal protection. With a little effort, we can drastically reduce the number of mosquitoes and enjoy those backyard barbecues all summer long.

For more information regarding the City of Glendale's mosquito control program, visit www.glendalemo.org, under the Public Works Department page.

Trash billing changes are now in effect

As previously indicated, effective April 2014, trash bills are due by the end of the first month of each quarter, in other words, by the end of January, April, July and October.

All customers whose bills are not paid on time will be charged a 1.5% delinquent fee each month.

Previously the bills were due at the end of each quarter. This change will improve the City's cash flow, as the City must pay the trash hauler on a monthly basis. The City also has experienced a significant rise in delinquencies in recent years, often due to customers innocently forgetting about the bill because it was not due for nearly

90 days.

Residents are encouraged to consider signing up for the "Bank Draft" program through which the City automatically drafts the quarterly payments from the resident's account. Residents may sign up or obtain more information by contacting City Hall at 965-3600.

NEW BILLING PROCEDURES EFFECTIVE APRIL 1, 2014

This bill is due and payable upon receipt. If not paid within 30 days of invoice "bill from" date, a 1.5% monthly penalty will be charged.



Directory

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