



2007 Annual Report

Richard H. Black
Chief of Police

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Richard H. Black
Chief of Police

Dear Fellow Residents:

It is with great pleasure that I submit to you the 2007 Annual Report of the City of Glendale Police Department.

For over 38 years, I have had the pleasure of serving my fellow citizens of Glendale as a Police Officer, over half of those as your Chief of Police. During my tenure, I have seen many great strides taken to improve our department's professionalism and progress.

This Annual Report contains many examples of our work to make the City of Glendale the safe place to live, work and play. The secret to our success, however, is the cooperation and support of our citizens and the partnerships with neighboring municipalities. This support begins here at home. Our citizens, through their elected officials, insure our department is supplied with the necessary tools to assist us in the execution of our sworn duties.

A highlight of that cooperation and support was evident in Glendale being listed as the 37th safest city in the nation and the safest city in Missouri!

On behalf of the men and women of the City of Glendale Police Department, I want to thank each of you for your support. We look forward to serving you in this and the coming years.

Sincerely,

Richard H. Black

Richard H. Black
Chief of Police

Department Mission and Purpose Statement

The Glendale Police Department constitutes an organization whose existence is justified solely on the basis of service to our community. It is the duty and privilege of each employee not only to protect our citizens from the criminal, but also to protect and defend the rights guaranteed under our structure of government. We must extend a strong determination to protect and support individual rights while at times providing for the security of persons and property in the community. We must enforce the laws of the State of Missouri and the City of Glendale with impartiality, compassion and professionalism.



*Administration of the
Glendale Police Department*

Overview

The Glendale Police Department is a full service law enforcement agency providing quality protection and services to the citizens of Glendale, Missouri, twenty-four hours a day, seven days per week. The department is committed to the principles of Community Policing and to providing high quality public safety service to the nearly 6,000 residents and businesses of Glendale.

In addition to serving the Citizens of Glendale, the department provides support services to the City of Warson Woods, Missouri pursuant to contracts entered into between the cities. These services include radio dispatching services for their Police Department, 911 and telephone operator services, and incarceration facilities.

Chief of Police Richard H. Black, a thirty-eight year veteran of the department, commands the Glendale Police Department. Chief Black's commitment to his fellow residents is to provide quality public safety service to the department's 6,000 employees, the citizens of Glendale. The department is comprised of thirteen (13) sworn, commissioned police officers (12 full time and 1 part time) and fifteen (15) civilian employees (3 full time and 12 part time) who form two divisions. The commissioned officers are assigned to the Patrol Division and are commanded by the Deputy Chief of Police, Captain Gary S. Woepke, also a thirty-eight year veteran of the department. All commissioned officers are certified by the State of Missouri as having received a minimum level of training as mandated by state law to perform their duties. These officers are sworn to uphold the laws of the United States of America, the State of Missouri and the City of Glendale.

The civilian employees are assigned to the Communications Division and were supervised by Communications Supervisor and Court Administrator Pam Copeland, a twenty-five year veteran of the department until her retirement in June. At that time, Sergeant Bob Catlett, a twenty-one year veteran of the department assumed the responsibilities of supervising all civilian employees of the department. The civilian employees are primarily responsible for dispatching services for the police and fire departments. However, their duties are no less important than the police officers with whom they work. Our civilian employees are often the first City of Glendale representatives with whom our citizens come into contact. The civilian employees play a vital role in the day-to-day operation of the department. Their duties include the majority of clerical functions for the department as well as the operation of the Municipal Court, whose functions are further outlined in the "Municipal Court" section of this document.

The Men and Women of the Glendale Police Department

Chief of Police	Richard H. Black
Captain/Deputy Chief	Gary S. Woepke
Lieutenant	Joseph E. Laramie
Sergeants	Randall J. Carrico Robert A. Catlett, Jr. Keith M. Wandless
Police Officers	Daniel M. Phillips Mark E. McDaniel Christopher J. Sarantakis Steven K. DeBisschop, Jr. Brent W. Goewert Matthew A. Mason
Communications Supervisor and Court Administrator	Pam Copeland
Communications Specialists	Mathias Backer Rhonda Butler Brian Grossenheider Patricia Allison Kristin Goin Scott Wehlage Catina Cobb Tim Oglesby
School Crossing Guards	William Sorrell

Resignations

The department reported the following resignations during 2007:

Police Officer William A. Parks
Police Officer Steven R. Olsen
Communications Supervisor Pam Copeland (retired)
Communications Specialist Aimee Brand
Communications Specialist Anthony Buss
Communications Specialist Rebecca Green
Communications Specialist Connie Martin
Communications Specialist Dave Mason
Communications Specialist Ray Richards
Communications Specialist Edward Robertson

Special Recognitions

The Glendale Police Department takes pride in providing high quality public safety services to the community every day. Our employees insure this commitment every day when they report for work. Many of our employees' efforts go unnoticed. However, the department frequently received letters and telephone calls from citizens and other law enforcement agencies wishing to express their gratitude for commitment above and beyond the call of duty. The following employees received specific recognition from the Chief of Police during 2007:

Employee of the Month:

Robert A. Catlett, Jr. (January)
Gary S. Woepke (March)

American Legion Public Safety Award

Steven K. DeBisschop, Jr.

Special Duty Assignments

Many of our employees receive specialized assignments based on their experience, education and interests. The following employees have such assignments:

Gary S. Woepke

Deputy Chief of Police, Commander of Patrol Division, Code Enforcement

Randall J. Carrico

Detective Sergeant, Firearms Instructor, Major Case Squad Member, Evidence Officer

Joseph E. Laramie

Internet Crimes Against Children Task Force, Regional Computer Crime Education and Enforcement Group

Robert A. Catlett, Jr.

Executive Assistant to the Chief of Police, Information Systems Administrator, Deputy Director of Emergency Management, Crime Prevention and Community Policing Specialist, Certified Fire Investigator, Accident Reconstructionist, Uniform Crime Report Compliance, Court Bailiff

Daniel M. Phillips

Field Training Officer, Police Department Representative: Police and Fire Pension Board of Trustees

Keith M. Wandless

Traffic, Firearms Instructor

Mark E. McDaniel

Mobile Response Team, Taser Instructor, Crisis Intervention Team

Special Duty Assignments (continued)

Christopher J. Sarantakis

Special Olympics Representative, Warner's Winter Warm-Up, Crisis Intervention Team

Steven K. DeBisschop

Baseball Card Program

Pam Copeland

Municipal Court Administrator

Professional Development

Overview

The Glendale Police Department is committed to providing its citizens with a highly trained police department. The State of Missouri requires officers to receive a minimum of 48 hours of training during each three-year period. Glendale Police Officers received an amount of training, which greatly exceeded the state requirement. Officers received more than 300 hours of "In-Service" training during 2007, including one (1) hour of mandated "Racial Profiling Training" for each officer. This training helps officers prepare for a variety of situations and circumstances.

In addition to the requirements for police officer training, the State of Missouri now requires a minimum level of training for Police, Fire and EMS Dispatchers. This requirement calls for 40 hours of training for new employees and a minimum of 16 continuing education hours of training for existing employees every two years. Dispatchers received 169 hours of training in 2007.

Firearms Training

A significant component of an officer's continuing education is the exercise of proficiency in the use of firearms. All officers are required to attend an annual refresher qualification course conducted by the Police Academy. During 2007, our officers completed over 44 hours of training at the police academy firing range. The officers fired a total of 1,320 rounds of handgun ammunition and 300 rounds of shotgun ammunition this year. These practice sessions continue to enforce the confidence level of the officers in the handling of their weapons. We are fortunate to have two officers who are Certified Firearms Instructors. Sergeants Randy Carrico and Keith Wandless assist the police academy with in-service training, as well as supervising the department's firearms training.

Major Case Squad

Our department continued its involvement with the Major Case Squad of Greater St. Louis. Detective Sergeant Randy Carrico is assigned to the Major Case Squad as an Investigator. The purpose of the Major Case Squad is to assist law enforcement agencies in the investigation of homicides and the apprehension of those persons responsible for such heinous offenses. The Major Case Squad requires each investigator to attend an annual 16 hour training session. Through their advanced investigative skills, the Major Case Squad is able to boast a very high clearance rate.

Activities of the Department

General Statistics

Miles Patrolled	120,463
Service Calls	3,528
Formal Police Reports (Included in Service Calls)	354
Court Citations Issued	1,479
Auto Accident Reports	74
Fire Department Calls	842
Assists To Other Departments	131
Alarms Sounding	145

Part 1 Crimes

<u>OFFENSE</u>	<u>REPORTED</u>	<u>CLEARED</u>
Burglary:		
1st Degree	0	0
2nd Degree	6	0
Stealing:		
Over \$ 500	9	3
Assault	8	8
Rape/Sex Abuse	1	1
Auto Theft	1	1
TOTAL	25	13

Part 2 Crimes

<u>OFFENSE</u>	<u>REPORTED</u>	<u>CLEARED</u>
Stealing (Misdemeanor)		
Items Valued Under \$ 500	21	0
Stealing Under \$ 500 (License Plates/Tabs)	11	0
Property Damage	18	1
Fraud (Forgery, Bad Checks, etc.)	18	18
Identity Theft	16	1
Narcotics Violations	3	3
TOTAL	87	23

Values of Property Stolen/Damaged/Recovered

<u>OFFENSE</u>	<u>STOLEN/DAMAGED</u>	<u>RECOVERED</u>
Burglary	\$ 50.00	\$ 0.00
Stealing	\$ 41,491.97	\$ 2,500.00
Property Damage	\$ 3,400.35	\$ 400.35
Worthless Documents/Fraud	\$ 16,036.08	\$ 14,829.28
TOTALS	\$ 60,984.40	\$ 17,729.63

Juvenile Offenses

A juvenile is a person under the age of 17. The St. Louis County Family Court handles juvenile law violations. An exception to this is traffic violations committed by someone 15-1/2 years of age or older. These traffic violations are handled through the Glendale Municipal Court.

The department reported the following number of contacts with juveniles:

Reports Involving Juveniles	22
Juveniles Taken Into Custody	3

Offenses Involving Juveniles:

Curfew Violations	1
Runaway	1
Incorrigible	1

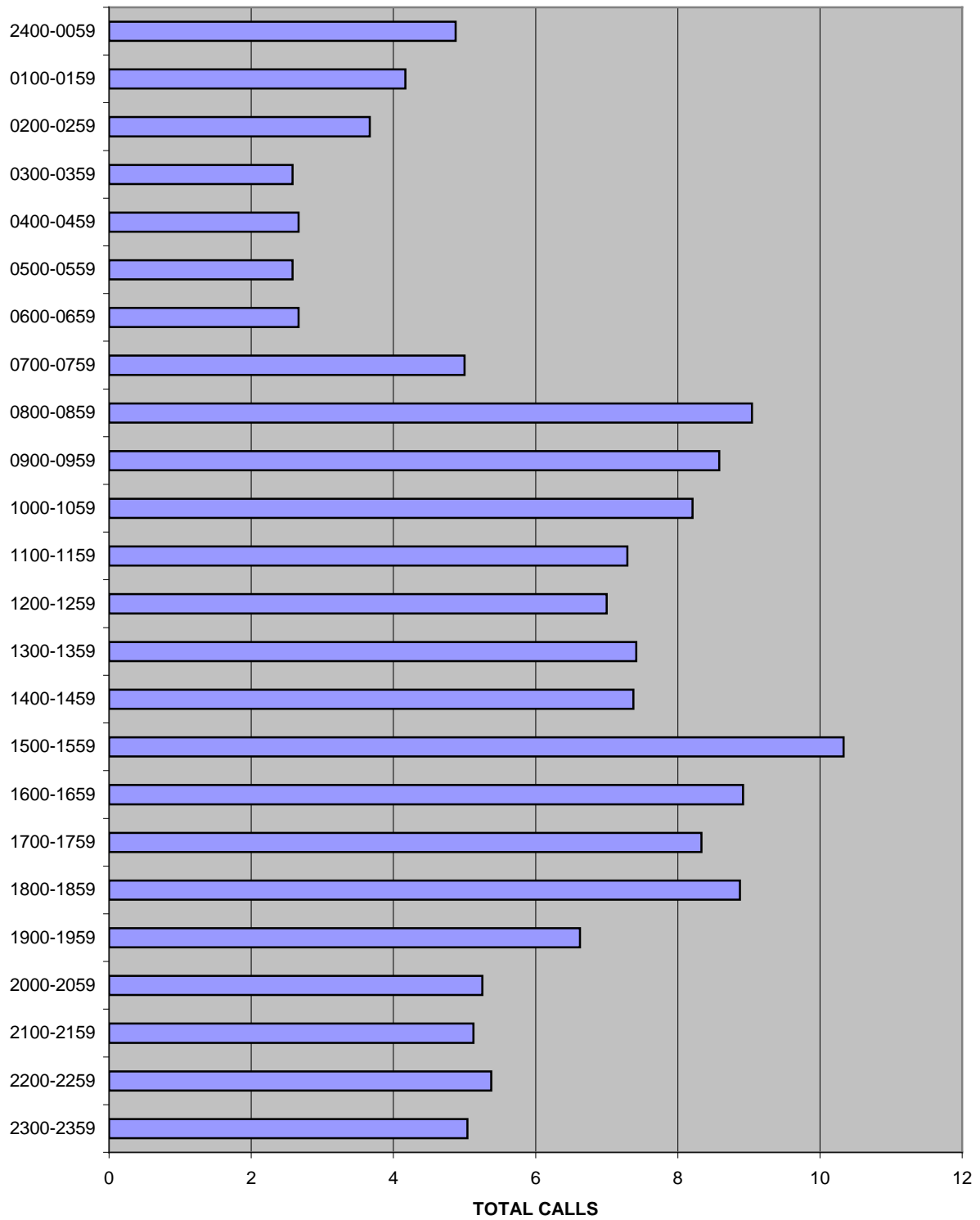
Calls For Service

911 Hangup	40	Identity Theft	18
Accident, Injury	11	Indecent Exposure	2
Accident, No Injury	79	Information	71
Alarm, Business	29	Insecure Business or Residence	37
Alarm, Holdup	8	Intoxicated Driver	5
Alarm, Residential	106	Intoxicated Pedestrian	1
Alarm, Vehicle	4	Invalid Assist, No FD	1
Animal Bite Case, Domestic	3	Juvenile, Arrest	1
Animal Case, Domestic	209	Juvenile, Complaint	18
Animal Case, Wild	12	Juvenile, Curfew Violation	2
Arrest	168	Juvenile, Runaway	1
Arrest, Attempt	9	Keep the Peace	6
Arrest, NRN	12	Littering	3
Assault, Domestic Violence	1	Lost or Missing Person	7
Assist Motorist	62	Mental Case	2
Assist Other PD	170	Miscellaneous	49
Assist, Business	2	Neighbor Problems	11
Assist, Resident	23	Notification	20
Attempt to Locate	1	Order of Protection	5
Bad Check	23	Ordinance Violation	224
Burglary, Commercial	1	Parking Complaint/Problem	143
Burglary, In Progress	2	Pedestrian Check	50
Burglary, Residential	5	Prisoner, Release	131
Business Check	17	Prisoner, Warson Woods	32
Car Clouting	8	Property, Damage	41
Check the Area	22	Property, Found	25
Check the Residence	10	Property, Lost or Missing	5
Check the Welfare	42	Property, Recovered	2
Civil Problem	1	Prowler	4
Close Patrol	67	Residential Lockout	13
Conveyance	6	Road Rage	1
Court Appearance	3	Robbery	1
Criminal Non-Support	1	Sex Crimes	1
Detail, Block Party	9	Shots Fired	1
Detail, Fingerprint Assignment	25	Solicitor Complaint	34
Detail, Funeral	2	Stealing, Credit Device	4
Detail, Hand Deliveries	60	Stealing, Motor Vehicle	4
Detail, School Crossing	20	Stealing, Over \$500	12
Detail, Station Assignment	45	Stealing, Under \$500	24
Dispatch Info	3	Stolen License/Tabs	11
Disturbance, Family	15	Suicide, Attempt	3

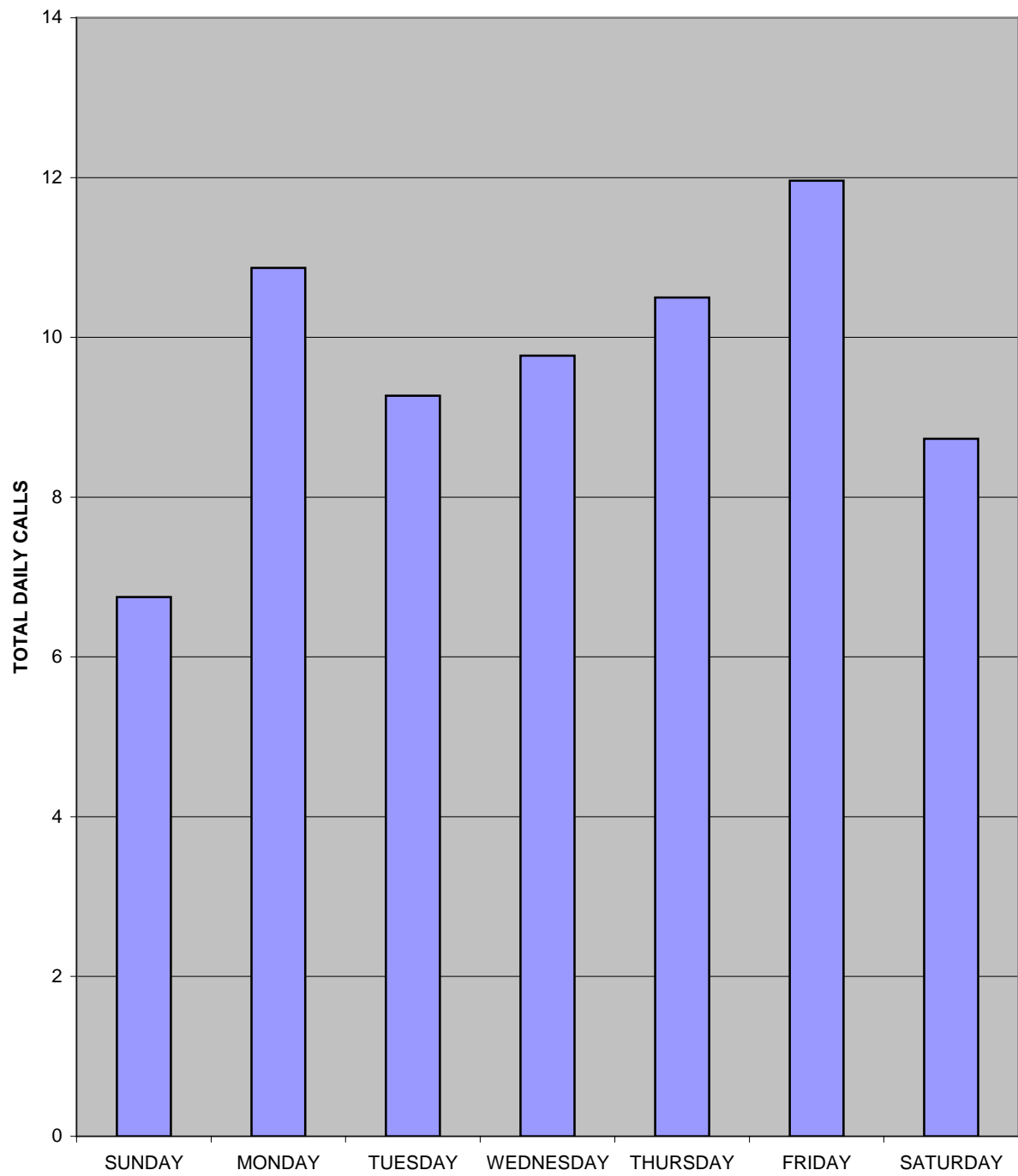
Disturbance, General	11	Suspicious, Incident	49
Disturbance, Noise	44	Suspicious, Noise	6
Disturbance, Peace	6	Suspicious, Person	61
Drug/Narcotics Violations	2	Suspicious, Vehicle	87
Family Problems	8	Traffic, Control	29
FD, Alarm Sounding	10	Traffic, Enforcement	33
FD, Commercial Fire	2	Traffic, Hazard	109
FD, EMS	175	Trespassing	3
FD, Invalid Assist	1	Vacation House Checks	21
FD, Modified Still Alarm	6	VARDA Alarm	1
FD, Residential Fire	10	Vehicle, Abandoned	2
FD, Still Alarm	81	Vehicle, C & I Driver	27
FD, Sudden Death	4	Vehicle, Derelict	1
Fight In Progress	1	Vehicle, Lockout	39
Fireworks Complaint	9	Vehicle, Repossession	2
Follow Up Investigation	244	Vehicle, Speeding	16
Forgery	2	Warrant Application	10
Fraud	5	Water, Main Break	22
Harassment	16	Wires Down, No FD	11

TOTAL CALLS FOR SERVICE 3,528

CALLS FOR SERVICE BY TIME OF DAY



CALLS FOR SERVICE BY DAY OF WEEK



Safest City Designation

For the fourth year in a row, the City of Glendale is listed at the 37th Safest City in America of cities with populations over 5,000 and the Safest City in the State of Missouri.

The web site City-Data.com collected and analyzed data from numerous sources (Crime Data, Demographics, etc.) to compile the “Top 100 Safest Cities” list.

This designation is a testament to the high level of cooperation between our residents and their Police Department.

Congratulations to our residents for helping us to make the City of Glendale the safest place in Missouri to live and work!

Internet Crimes Against Children Task Force

In 2001, the Glendale Police Department, representing the St. Louis region, obtained a \$45,000 grant from the Department of Justice, Office of Juvenile Justice and Delinquency Prevention. Through this grant, the Glendale Police Department became the lead agency for the Internet Crimes Against Children (ICAC) Task Force of Greater St. Louis. In March 2002, the ICAC Task Force of Greater St. Louis became a subgroup to the newly formed Regional Computer Crime Education and Enforcement Group of Greater St. Louis, known as RCCEEG (R'Seg). RCCEEG now provides computer crime investigative assistance to all agencies in the St. Louis region. This covers St. Louis City and the counties of St. Louis, St. Charles, Franklin and Jefferson. RCCEEG is similar to the Major Case Squad, in that any agency within our area may request assistance with the investigation of a computer crime.

Lt. Joe Laramie, the ICAC Task Force Coordinator and RCCEEG Supervisor, attended numerous computer crime related training courses during 2007. He taught Basic Cyber Crime at the St. Louis County and Municipal Police Academy, and conducted computer crime workshops at various training conferences. Lt. Laramie also presented on the topic of Internet Safety to professional groups, service organizations and schools.

Traffic Enforcement Activities

A major responsibility of each Glendale Police Officer is the enforcement of the traffic laws of the City of Glendale and the State of Missouri. It is by and through this enforcement, we are able to reduce the loss of life, limb and property due to the careless and/or reckless operation of motor vehicles.

Grants

The Police Department received several grants from the Division of Highway Safety to reduce the number of accidents in our area. This grant money pays for officers to work overtime hours to reduce the number of traffic violations, which lead to traffic accidents. An audit of our traffic accident reports found that the majority of the accidents in 2007 occurred on City maintained streets on Wednesdays, Thursdays, and Fridays between the hours of 12 noon and 4:00 p.m. The City received a grant to fund overtime enforcement for this area.

Selective Traffic Enforcement

During 2007, our officers responded to numerous citizen requests for speed enforcement. These requests were addressed in a variety of ways, one of which was the Side Street Radar Program. In an attempt to make the motorists more aware of their vehicle speed and surroundings, the officers select specific locations and issue citations or warnings as necessary. The results of our enforcement program in 2006 are as follows:

Total Hours Worked	44.5
Number of Vehicles Clocked	5,314
Summonses Issued	23
Warnings Issued	38

Driving While Intoxicated Enforcement

During their patrol duties, our officers issued citations for more than 1,500 hazardous moving violations in 2006. The most serious offense and usually the most difficult to identify is the intoxicated motorist. Nationwide programs have been launched in an effort to identify this potentially deadly driver. As part of our continuing effort to protect the motoring public, our officers attend seminars and classes provided by the police academy and experts in the area of D.W.I. identification.

Another problem area, which has been identified and addressed by the Missouri Department of Revenue and our officers, is the impaired teenage driver. The Abuse and Lose Law, also known as the Zero Tolerance, targets the driver under the age of 21.

In 2006, our officers made 31 arrests for Driving While Intoxicated and Abuse and Lose Violations.

Auto Accident Breakdown

Total Accidents: 73 Property Damage Only: 61 Injury: 12

<u>Time Occurred</u>	<u>Day of Week</u>	<u>Month</u>	<u>Traffic Control</u>
0000 to 0159 – 3	Sunday 5	January 9	
0200 to 0359 – 0	Monday 9	February 4	Stop Sign 27
0400 to 0559 – 1	Tuesday 13	March 5	Electric Signal 12
0600 to 0759 – 2	Wednesday 11	April 4	School/Work Zones 5
0800 to 0959 – 8	Thursday 8	May 11	None 94
1000 to 1159 – 8	Friday 15	June 4	<u>Driver Sex</u>
1200 to 1359 – 13	Saturday 12	July 1	Male 61
1400 to 1559 – 10		August 9	Female 57
1600 to 1759 – 11		September 10	
1800 to 1959 – 8		October 5	<u>Driver Age</u>
2000 to 2159 – 6		November 4	Under 16 3
2200 to 2359 – 3		December 7	16 to 19 14
			20 to 29 18
			30 to 39 18
			40 to 49 31
			50 to 59 16
			60 to 69 8
			70 to 79 7
			Over 80 3

<u>Accident Type</u>	<u>Weather Conditions*</u>
Fixed Object 8	Clear 52
Other Object 3	Cloudy 20
Moving Veh. 45	Rain 2
Parked Veh. 14	Snow 1
Pedestrian 2	Freezing Temp 2
	Intermediate 0
	Fog/Mist 1

<u>Road Condition*</u>	<u>Road Maintained By</u>
Dry 63	State 24
Wet 10	County 10
Snow 3	Municipal 35
Ice 3	Private 4
Slush 1	

*More than 1 can apply

<u>Probable Contributing Circumstances*</u>	<u>Inattention Codes</u>
Vehicle Defects 1	Using Cell Phone 2
Wrong Side (not passing) 2	Stereo/Audio Equipment 0
Exceeded Speed Limit 2	Computer Equipment 0
Too Fast For Conditions 4	Passenger 1
Improper Passing 1	Tobacco Use 0
Violation Traffic Control Sign/Signal 2	Eating/Drinking 1
Following Too Close 2	Reading 1
Improper Signal 0	Grooming 0
Improper Backing 4	Other (not listed) 46
Improper Turn 2	
Improper Lane Use/Change 3	
Improperly Parked 0	
Failed To Yield 17	
Alcohol 2	
Physical Impairment 1	
Inattention (see codes) 51	
Improperly Stopped on Roadway 1	
Improper Start from Park 2	
None 63	

*More than 1 can apply

North Glendale School Partnership

The Police Department is an integral part of the City's partnership with North Glendale School. Through this partnership, the Police Department provides assistance to the staff and students of North Glendale in several ways. Some of the activities in which the Police Department shares a responsibility are providing a School Crossing Guard, Cub Scout Bicycle Rodeo, Fun Fair Security, traffic control for the Halloween and End of School Parades, traffic control for the Annual Turkey Trot Run, judging the Cub Scout Pinewood Derby, and sponsoring the School Safety Patrol Appreciation Party.

Racial Profiling Law Statistics

As required by Missouri State Statute, every traffic stop conducted by a police officer is documented with various information such as date, time, race, sex, age, etc. of the driver.

The following results were reported by the Glendale Police Department during 2006:

Total Number of Traffic Stops	1,851
Caucasian Drivers Stopped	1,620 (87.5%)
Asian Drivers Stopped	17 (0.92%)
Hispanic/Latino Drivers Stopped	23 (1.24%)
African American Drivers Stopped	174 (9.4%)
American Indian	4 (0.24%)
Other (unknown)	13 (0.70%)
Citations Issued	1,095 (59.15%)
Warnings Issued	920 (49.70%)
N/A	21 (1.13%)

These results are submitted yearly to the Attorney General of the State of Missouri who compiles the information from all law enforcement agencies and submits an annual report to the Missouri General Assembly.

Other information gathered, but not submitted to the Attorney General as part of the mandate, is as follows:

Officer knew the Race of the Driver Prior to the Stop	217 (11.72%)
Glendale Resident	172 (9.29%)
Male Drivers	1,027 (55.48%)
Female Drivers	824 (44.51%)
Drivers Age:	
Under 18	163 (8.80%)
18-29	592 (31.98%)
30-39	425 (22.96%)
40+	671 (36.25%)
Location of Stops:	
State Highway (Manchester Road)	709 (38.3%)
County Roadway (Berry and Lockwood)	857 (46.3%)
Municipal Street	285 (15.4%)
Reasons for Stop	
Moving Violations	1,578 (85.25%)
Equipment Violations	102 (5.5%)
License	152 (8.2%)
Investigation	60 (3.24%)

Crime Summary

The City of Glendale continues to experience a relatively low crime rate during 2006. Our major crime concern continues to be the theft of personal items from unlocked vehicles and garages. Citizens can take a more active role in reducing these thefts by remembering to lock their vehicle and garages when unattended. All suspicious activity should be reported to the Police Department immediately. An emerging trend is also the crime of Identity Theft. With the rapid growth of computers and electronic technology, a person's identity can be obtained by credit card receipts, driver's license numbers, "pre-approved" credit card applications, etc.

The following summarizes crimes reported to the Glendale Police Department during 2006:

Burglary

The crime of Burglary is defined as the unlawful entry of an inhabitable structure for the purpose of committing a crime.

During 2006 one (1) Burglary was reported. Nothing was taken in this burglary as the victim scared him away from the residence.

Assault

Eight (8) Assault cases were reported this year. All of these cases were domestic related and resolved with little or no court intervention.

Fraud, Forgery, Worthless Documents

There were fifteen (15) reports taken for fraudulent activity. On three (3) of these occasions, suspects attempted to cash stolen or bogus checks at local banks. Arrests and convictions were obtained in nine (9) of the cases. Several insufficient funds checks were written to the City of Glendale for various fees, fines, etc. All checks were made good.

Property Damage

Nine (9) cases of Property Damage were reported during 2006, six (6) of which remain as open investigations.

Identity Theft

Identity Theft is the fastest growing crime in the United States. Over 750,000 Americans were the victims of Identity Theft in 2006. There were six (6) cases of Identity Theft or related crimes in Glendale during 2006. In all these cases, residents were notified by credit card companies or collection agencies that they were allegedly delinquent in paying for purchases fraudulently made over the internet, credit card accounts and cellular phone accounts fraudulently opened in their names, or purchases delivered to their home that were never ordered.

Stealing

Stealing remains the crime most often reported to the Police Department. The department took 32 Stealing reports during 2006. Of these 32 reports, there were 2 auto thefts, 4 stolen credit cards, 2 prescription thefts, and 8 license plate tab thefts. The remaining 16 reports consisted of mostly thefts from unlocked vehicles and thefts by deception.

Emergency Management

In response to the September 11, 2001 incidents and other weather-related disasters, President George W. Bush signed Homeland Security Presidential Directive #5 which directed the Secretary of the Department of Homeland Security to develop and administer a National Incident Management System which would provide a consistent nationwide approach for Federal, State, local, and tribal governments to work together more effectively and efficiently to prepare for, prevent, respond to, and recover from domestic incidents, regardless of cause, size, or complexity;

The collective input and guidance from all Federal, State, local, and tribal homeland security partners has been, and will continue to be, vital to the effective implementation and utilization of a comprehensive NIMS.

In consultation with Mayor Richard Magee, City Administrator Mike Pounds and Fire Chief Larry Zeitzmann, it was deemed necessary and desirable that all City of Glendale departments and personnel coordinate their efforts to effectively and efficiently provide the highest levels of incident management.

This Presidential Directive required Federal departments and agencies to make adoption of the NIMS by State, tribal, and local organizations a condition for Federal preparedness assistance beginning in fiscal year 2005. The goal was to facilitate the most efficient and effective incident management it is critical that Federal, State, local, and tribal organizations utilize standardized terminology, standardized organizational structures, interoperable communications, consolidated action plans, unified command structures, uniform personnel qualification standards, uniform standards for planning, training, and exercising, comprehensive resource management, and designated incident facilities during emergencies or disasters. These standardized procedures for managing personnel, communications, facilities and resources will improve the State's ability to utilize federal funding to enhance local and state agency readiness, maintain first responder safety, and streamline incident management processes.

Our study found the Incident Command System components of NIMS were already an integral part of various incident management activities throughout the State, including current emergency management training programs; and the National Commission on Terrorist Attacks (9-11 Commission) recommended adoption of a standardized Incident Command System.

In October 2005, Mayor Magee, with the approval of the Board of Aldermen, established the National Incident Management System (NIMS) as the City of Glendale's standard for incident management. The NIMS program required all elected officials and city employees to receive certain levels of training according to their respective positions. In the late Winter and early Spring, all employees and elected officials received their

training to prepare them for what would soon be one of the largest disasters to strike the City of Glendale.

Under the direction of Assistant Fire Chief Don Bley, all departments worked together to develop an Emergency Operations Plan for the City of Glendale. In July 2006, the document was presented to the Board of Aldermen for their review.

The ink was barely dry on the document, when on Wednesday, July 19, 2006, at approximately 7:00 PM, a major storm struck the Greater St. Louis area, affecting electrical power supply to the entire region. The City of Glendale was one of the severely affected areas. Most of our residents (98%) were without power for several days, with many neighborhoods remained without power for extended periods – some up to eight days..

On Friday, July 21, 2006, with no estimation on when power would be restored, Mayor Magee and City Administrator Pounds called an emergency meeting of all department heads to address the City's needs. Mayor Magee, after consulting with City Staff, declared the City's first "State of Emergency" and implemented the City's brand new Emergency Operations Plan. Mayor Magee appointed Fire Chief Larry Zeitzmann as the Emergency Management Director and Sergeant Bob Catlett at the City's Public Information Officer. Chief Zeitzmann then appointed Sergeant Catlett and Assistant Fire Chief Don Bley as his Deputy Directors. The brand new Emergency Operations Plan was put into action. The City Hall Conference Room was quickly converted to a makeshift Emergency Operations Center (EOC) with telephone, computer and communications equipment. Chief Zeitzmann, Assistant Fire Chief Bley and Sergeant Catlett worked day and night to operate the EOC during the incident. The Municipal Auditorium was established as a cooling center, with many residents calling City Hall home for several days.

The City Hall complex operated on generator power for over 52 hours. Many neighborhoods were affected by large limbs on power lines, causing major power outages to the area. AmerenUE, the area's electric utility wasn't able to restore power to many area neighborhoods for over eight (8) days. The Police, Fire, Public Works and City Hall employees worked countless hours responding to emergency calls, clearing debris from streets and what seemed to be the endless struggle to clear tree debris from the curbs.

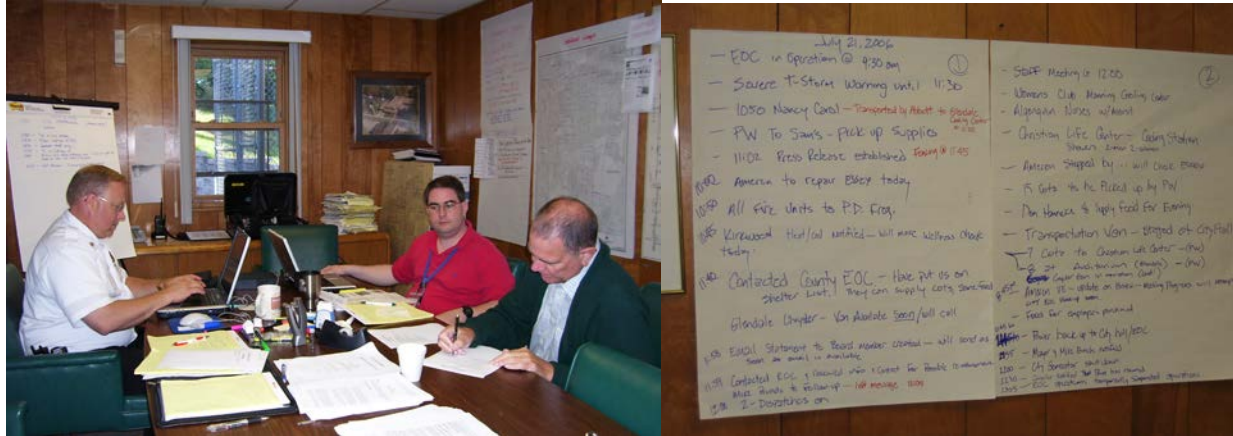
Several days later, word reached the news media about our successes. A news crew from KSDK-TV/Newschannel 5 did a story on how our small town successfully "weathered the storm" and applied the lessons learned in the NIMS training sessions to this "disaster". Chief Zeitzmann and Sergeant Catlett were later asked by the St. Louis County Municipal League to give a presentation on Municipal Emergency Management to their membership.

Just when the City thought everything was under control again, a major winter snow and ice storm struck the area on the evening of November 30, 2006. Mayor Magee quickly

put our Emergency Operations Plan into action and the City once again successfully managed to overcome the disaster.

For their tireless efforts, the City's Public Works Department was awarded "Employees of the Month" for July 2006. Chief Zeitzmann and Sergeant Catlett were awarded the City's Annual Community Service Award at the Employee Holiday Luncheon in December. And for his leadership role, the employees presented Mayor Magee with an Award of Appreciation at the appreciation luncheon.

The City of Glendale EOC – July 2006



Top Left: The Conference Room was quickly converted to an Emergency Operations Center (EOC). Chief Zeitzmann, Sergeant Catlett and Chief Black meet to discuss operational strategies. Top Right: Situation-Status (Sit-Stat) Reports. Bottom Left: City maps, Media Releases, Weather Updates kept staff informed. Bottom Right: Mayor Magee is given the honors of clearing the last of the power outages from the "Outage Board".

Cooling Centers:

Glendale Municipal Auditorium

Many residents, including their pets, visited the Municipal Cooling Center – sometimes for a short time, others called City Hall “Home” until their power was restored:



Christian Life Center, Webster Hills United Methodist Church:

The Christian Life Center was invaluable to our area in the two disasters, providing shelter, meals, laundry and bathing facilities.



Examples of the Storm's Damage:





Post-Incident Analysis:

Mayor Magee convenes department heads and key personnel to evaluate the City's response during the July storm.



Give credit where credit is due:

The Public Works crews worked tirelessly for over 6 months clearing debris from the roadways and curblines.



Top left: Public Works Foreman Terry Jones discusses the day's plans with a representative from the City's waste hauler. Top right: City work crews unloading one of thousands of truckloads of debris at the Public Works facility. Bottom left: The Glendale Public Works crew (left to right: Rodney Maddox, Josh Akers, Director Carl Politte, Jim Smith, Foreman Terry Jones). The Public Works crew was awarded "Employees of the Month" for their tireless work cleaning the City after the storm.

Community Involvement

Overview

An involved police department and involved community make residents feel more secure, as well as increase the trust between the police and community. This involvement on both parts increases perception of police services and operations. Our citizens expect the highest quality police service from our department. Therefore, we review closely the methods and efficiency used to attain this goal.

The Glendale Police Department provides a host of services available to our residents, which fosters our great partnership. Through the involvement of our citizens, we are able to keep crime statistics at a reduced level and foster a safer community, in which all can feel comfortable to live, work and raise a family.

The Glendale Police Department's list of services and involvement in the community continues to grow as we assess the needs of the community. Several of our officers have so excelled in this area that they have been called upon to assist officers and departments across the state. Sergeant Joe Laramie serves as the Director of the Internet Crimes Against Children Task Force and a Supervisor with the Regional Computer Education and Enforcement Group. Sergeant Bob Catlett has been recognized on local, state and national levels as a Crime Prevention and Community Policing Specialist. He serves on several boards and commissions and is the Executive Director of the Missouri Crime Prevention Association. In this position, he is called upon to provide direction and instruction to officers and communities across the country in the areas of crime prevention and community policing. He has instructed on the local, state and national levels. Police Officer Chris Sarantakis is the department's coordinator in the city's participation in the Missouri Special Olympics Torch Run, which helps raise money for those less fortunate.

The following is a sampling of the many services the Glendale Police Department offers to enhance community involvement.

Neighborhood Watch

The Neighborhood Watch program is one of the most effective partnerships between a community and its police department. Information provided by residents trained in Neighborhood Watch is used to solve and prevent crime. Citizens involved in Neighborhood Watch take ownership of their neighborhood.

Neighborhood Watch programs target residential burglary, thefts from vehicles, vandalism, auto theft and personal safety. Neighborhood Watch organizes a neighborhood and teaches residents what is and how to report suspicious activity.

Special Olympics Torch Run

In conjunction with 117 other law enforcement agencies across the state, we participated in the annual Law Enforcement Torch Run for Special Olympics.

The mission of the Torch Run is simple: to raise money to provide year-round sports training and Olympic style competition for children and adults with mental retardation or closely related developmental disabilities. The training provides the opportunity to develop physical fitness, demonstrate courage and experience the joy of being a winner in life. The money raised, over \$ 1,000,000.00, enables the Missouri Special Olympics to serve 22,000 athletes, which is 42% of Missourians with mental retardation at no charge to the athletes or their parents.

Police Officer Chris Sarantakis coordinated our department's efforts, which raised over \$1,000.00 in donations from residents and businesses.

VARDA

The Voice Activated Radio Dispatched Alarm (VARDA) is a portable alarm system available to Glendale residents, free of charge, on a first-come-first-served basis. The alarm may be used when the resident is out of town for a short period, ideally 5 to 10 days. During this time, no one, including pets, may enter or remain in the home.

Two thermal detection units are strategically placed to monitor the most vulnerable areas of a home. If an intruder crosses the detector's path, a radio message is broadcast over the police radio alerting officers of a burglary in progress, allowing immediate response by the department.

During 2006, the VARDA was placed in 2 homes with successful results.

Glendale Night Out

Our seventh annual "Glendale Night Out", sponsored by the City of Glendale in cooperation with the National Association of Town Watch, was held on Tuesday, July 25. This event is part of the National Night Out and Neighborhood Watch Programs. The Police, Fire and Public Works Departments displayed and demonstrated their vehicles and equipment for the attendees. This event promotes crime prevention efforts throughout the City, as well as getting to know your neighbors in the community.



Left: Officer Chris Sarantakis mans the dunking booth at the Night Out festivities to raise money for the Special Olympics. Right: Several hundred residents turn out to take a break during the power outages.

Block Parties

One of the most important avenues to meet our residents on a positive aspect is our acceptance of invitations to attend their block parties. During 2006, our officers attended 10 block parties in an effort to improve our police-community relations.

Baseball Card Program

For the sixteenth consecutive year, our department was one of nearly 100 Police Departments to participate in this well received program. The baseball cards consist of pictures of St. Louis Cardinals Baseball players on the front with a safety message from the player on the reverse. One card is passed out each week of the regular baseball season.

Miscellaneous Events

February 23 Partners in Education Program at North Glendale School

April 7 Steve Olsen attended the Fun Fair at Kirkwood Early Childhood

April 8 Chris Sarantakis attended the Customer Appreciation Day at Glendale Chrysler

April 10 Baseball card giveaway program began

April 29 Mary Queen of Peace Parade and Spring Carnival

May 4 National Day of Prayer

May 6 800 Fuhrmann Block Party

May 12 Uniform Day in St. Louis County

May 13 1200-1300 Brownell Block Party

May 15 Tony LaRussa Golf Tournament at Algonquin Golf Club

May 16 Principal Tom Waltz Retirement Party at City Hall

May 23 Blood Drive at City Hall

May 26 Jazz Fest at City Hall

May 26	Mary Queen of Peace's last day of school
May 28	Frederick Lane Block Party
May 28	800 Warwick Block Party
May 29	Bob Catlett sings the National Anthem at the Kirkwood Veteran's Memorial Park
June 1	North Glendale's last day of school
June 3	MS Challenge Walk on Lockwood Boulevard
June 3	200 Elm Block Party
June 25	800 Alexandra Block Party
June 25	20 th Annual Connection Run – Kirkwood YMCA to Webster Groves YMCA
July 11	Dedication of McEntee Park & Memorial at Kirkwood PD
July 17	Chris Sarantakis spoke with a NAMI Support Group about the Crisis Intervention Team
July 19	Major storms hits Glendale causes Power Outages
July 25	Glendale Night Out
July 29	700 Oakway Block Party
August 22	First day of school at North Glendale & Mary Queen of Peace
September 1	Ice Cream Social
Sept. 5-8	Annual FBI National Academy Training
September 9	Hill Drive Block Party
September 10	200 Parkland Block Party
September 16	700 Glenvista Block Party
September 21	MSHP Troop C 75 th Anniversary Open House
September 22	700 Fuhrmann Terrace Block Party

September 24	Concert at Monaco Park
September 30	900 Chelsea Block Party
September 30	800 Hanamoor Court Block Party
October 1	Nolan Block Party
October 14	North Glendale School Fair
October 15	Edwin Block Party
Oct. 14-18	International Association of Chiefs of Police Conference
Oct. 28	Essex and Hill Block Party
Oct. 31	North Glendale Halloween Parade
November 16	37 th Medal of Valor Ceremony
November 18	Boy Scouts "Scouting for Food"
November 19	700 Fuhrmann Chili Cook Off
November 20	Warner's Warm-Up – Donations for winter coats
November 23	Turkey Day Run from Kirkwood to Webster Groves
December 8	Christmas tree Lighting & arrival of Santa
December 22	Employee Appreciation Luncheon

Communications and Municipal Court

Communications Division

An Overview

The most important division of the Glendale Police Department is the Communications Division. It is by and through this division that residents contact us in person or by telephone to report crimes, ask for assistance, report fires, request medical attention, and in some cases, just to talk to someone.

Pam Copeland supervises the Communications Division. The Communications Supervisor is responsible for the direction of two other full time and ten part time Telecommunicators.

The Telecommunicators are responsible for answering seven incoming lines, three 911 lines, six radio channels, prisoner monitoring, and two computers with which they must show proficiency prior to working by themselves. They are also responsible for many clerical duties, such as processing court summonses, traffic tickets, police reports, preparing monthly crime statistics for city, county, state and federal agencies, collecting court payments, parking tickets, etc., and maintaining the Resident Emergency Contact List.

It is important that these employees receive proper recognition for the jobs that they do, as these employees are often the residents' first contact with the City when they need assistance.

Municipal Court

An Overview

The Municipal Court of the City of Glendale is a component of the Municipal Division of the 21st Circuit Court of St. Louis County. The court is presided over by the Honorable Judge Terry Burnet, who is assisted in the execution of his duties by Prosecuting Attorney James E. McDaniel, and Municipal Court Administrator Pam Copeland. In Judge Burnet's absence, or in the event of disqualification, the Honorable Judge Paul Streiff presides over the court.

The Municipal Court Administrator is an employee of the Police Department. The Court Clerk is responsible for the day-to-day operation of the Municipal Court, including all court correspondence, processing of fines and costs assessed to defendants by mail or in person at the Violations Bureau.

The City of Glendale holds court sessions monthly. The monthly court docket, on average, contains approximately 300 municipal court cases ranging in severity from Failure To Confine Dogs and Speeding Violations to more serious offenses such as Driving While Intoxicated, Assault and Stealing. There are two types of cases tried in our Municipal Court: Traffic and Non-Traffic. In 2006, 1,515 cases were submitted to the Municipal Court for disposition. In addition, 793 parking tickets were issued with the primary charge being the violation of the city's No Parking Between 2:00 a.m. and 6:00 a.m. ordinance.

Financial Statement of the Municipal Court

The following is a breakdown of Municipal Court Receipts for the period January 1, 2006 through December 31, 2006:

Fines & Costs	\$ 183,634.50
Parking Tickets	5,010.00
Bond Forfeitures	2,080.00
False Alarm Fines	100.00
Police Reports	400.00

Total Receipts	\$ 191,224.50
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The following is a breakdown of Municipal Court Disbursements mandated by state law in order to assist in funding of law enforcement training and operation of other community programs such as domestic violence shelters for the period January 1, 2006 through December 31, 2006:

Crime Victim's Compensation	\$ 10,597.50
P.O.S.T. Commission	1,413.00
Domestic Violence Shelters	2,827.00

Total Disbursements	(\$ 14,837.50)
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NET COURT REVENUE	\$ 176,387.00
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Municipal Court Case Breakdown

Assault 3rd Degree	4	Impeding The Flow Of Traffic	1
Altered Drivers License	2	Improper Lane Use	31
Allow Unlicensed Person To Drive	2	Improper Start From A Stop (Peeling)	1
Barking Or Annoying Dog	1	Improper Turn	2
Building Code Violation	5	Improper Vehicle Registration	21
Carrying A Concealed Weapon	1	Leaving Scene Of Accident	2
Careless & Imprudent Driving	9	No City Sticker	24
Violate Child Restraint Law	2	No Front License Plate	11
Disorderly Conduct	1	No Headlights	5
Destruction Of Property	1	No License Plates	5
Displayed Plates Of Another	2	OMV Without Motorcycle Helmet	1
Driving While Intoxicated	31	No Operators License	4
Driving While Revoked	7	No Proof Of Insurance	88
Driving While Suspended	26	No Tail-Lights	6
Excessive Acceleration	5	Only One Headlight	6
Expired Drivers License	8	OMV With Only One License Plate	2
Expired License Plate	77	OMV With Only One Brake Light	1
Electric Signal Violation	18	Only One Tail Light	1
Excessive Vehicle Noise	2	Possession Controlled Substance	6
Failure To Comply Officers Directions	4	Peace Disturbance	1
Failure To Confine Dog	2	Possession Drug Paraphernalia	8
Failure To Dim Lights	1	Possession of Alcohol By Minor	5
Fail To Obtain Missouri License	1	Passing Stopped School Bus	1
Failure To Appear	8	Prohibited Vehicle Lighting	2
Following Too Close	7	Resisting Arrest	1
Failure To Signal	14	Speeding	934
Failure To Yield	4	OMV Without Wearing a Seatbelt	53
Fail To Yield Emergency Vehicle	1	Stop Sign Violation	48
Housing Code Violations	3	Unlawful Use Of A Weapon	1
Improperly Affixed Plates	2	Wrong Way/One Way Street	3
Improperly Displayed License Plates	3	Less Written Warning Tickets	-14
		TOTAL SUMMONSES	1515

Breakdown of Physical Arrests

Assault	8
Child Endangerment	1
Drugs	12
DWI	31
Fraud	4
FTA	31
Fugitive	9
Liquor Laws	4
Peace Disturbance	1
Safekeeping	2
Stealing	4
Traffic	35
Weapons	2
Arrests	144

Miscellaneous

Vehicle Maintenance Expenditures

Vehicle Repairs:

<u>Vehicle Number & Description</u>	<u>Costs</u>
3701 – 2003 Chevrolet Impala	\$ 4,219.64
3702 – 2004 Chevrolet Impala	2,369.96
3703 – 2005 Chevrolet Impala	60.96
3704 – 2004 Jeep Cherokee	1,286.22
3705 – 2002 Ford Crown Victoria	4,036.36
3706 – 2006 Chevrolet Impala	31.98
3707 – 2006 Chevrolet Blazer	15.99
Total	\$ 12,021.11

Fuel Costs:

Total Gallons Used	8,530.2
Total Miles Patrolled	117,259
Average Miles Per Gallon	13.746
Total Fuel Costs	\$ 19,741.09
Average Fuel Costs Per Gallon	\$ 2.314

Mileage Report:

<u>Vehicle Number</u>	<u>Miles Patrolled - 2006</u>	<u>Ending Odometer Reading</u>
3701	23,263	100,670
3702	30,909	66,925
3703	10,371	19,698
3704	12,212	35,128
3705	22,067	101,133
3706	9,136	9,136
3707	9,301	9,301
Total Miles Patrolled	117,259	