

Memo

To: All Edgecombe County Fire Chief's

From: Mark Walters, Emergency Services Director *MW*

Date: 3/20/2020

Re: Response Protocols during COVID-19

Chief's as you all are aware of the changes to our lives that the COVID-19 Pandemic has created. It has also required that we implement changes to our protocols as well.

With more and more cases being reports in the United States as well in North Carolina, we have decided to institute additional measures beginning today Friday March 20, 2020 at 5:00 P.M.

- First Responders to be notified only on ECHO calls (extremely high priority, i.e. cardiac arrest, respiratory arrest)
- 9-1-1 will no longer be asking any question relevant to travel
- The EMD Emerging Infectious Surveillance Diagnostic Tool will be launched by 9-1-1 on four chief complaints (sick, chest pain, headache, breathing problems)
- During deployment of tool, a series of questions will be asked relevant to symptoms in order to provide responders with as much information as possible.
- Motor Vehicle Accidents will not be effected by this. You will still be dispatched to MVC's.