



IMPORTANT NOTICE!

In an effort to keep our community safe from the COVID-19 outbreak, our agency has implemented procedures to promote social distancing.

We will no longer conduct face-to-face contact with our customers. We will continue to accept applications for Food and Nutrition (Food Stamps), Medicaid, Crisis Intervention Program (CIP) and Work First benefits.

Applications can be completed online at

<https://epass.nc.gov/CitizenPortal/application.do>

Paper applications will continue to be available in our agency. **In an effort to comply with the Governor's executive order on social distancing:**

- You can complete the application in your vehicle, in the parking lot or at home.
- Please provide all required documentation needed to process your application.
- Please review your application and make sure all areas are complete.
- **PLEASE SIGN YOUR APPLICATION. Unsigned applications will not be processed.**
- provide a working telephone number where you can be reached. A caseworker will conduct a follow up interview by telephone.

- After you have completed the application return it to our agency and leave it in the Secured drop box located at the main entrance of the building.
- Applications can also be mailed per customer request. Ask the receptionist for a business reply envelope to return it in the mail.

To apply for Child Support services online visit
<https://ncchildsupport.com/ecoa/covid19.htm>

or call 1-800-992-9457.

You can reach the Tarboro Social Services Office at (252) 641-7611 and the Rocky Mount Social Services Office at (252) 985-4101. **Visit edgecombecountync.gov for additional online services and contact information for the office(s) you need to visit.**