



## Town of Eastchester FAQs



### TICKETING

#### ***Where can I buy a ticket?***

Tickets are available online only through Eventbrite. Tickets are FREE, but must be purchased on Eventbrite to ensure entry. A digital ticket will be emailed to you upon completion of your order. Please be aware that this event is for residents only and proof of residency will be asked for at the event at check in.

#### ***Does each person need their own ticket?***

No, only one ticket is required per vehicle.

#### ***Is there a limit on the number of attendees per vehicle?***

No, your ticket allows you to bring as many people as your car can safely accommodate.

#### ***What if the weather is bad?***

In the event of bad weather, the event will be postponed to the rain/makeup date which is the following day, **Sunday, March 28**. Your ticket will be valid for the same session time. The recreation staff will monitor the weather and, in the event, that they need to postpone all ticket holders will receive an email about the cancellation. In the event, that both the original date and the makeup date are cancelled then the event as a whole will be cancelled.

### ARRIVAL

#### ***Where is the event taking place?***

The event will take place in the parking lot at Town Hall which is located at 40 Mill Road, Eastchester, NY 10709.

#### ***When can I arrive?***

The lot will open 10 minutes prior to the scheduled start time for each session.

#### ***Do I need to wear a mask?***

Yes, masks will be required to be worn at all times throughout the duration of the event.

#### ***How will my ticket be taken?***

All tickets will be checked upon entry. One ticket equals one car. Proof of residency is required (driver's license or utility bill).

#### ***How do I know where to park?***

Vehicles will be directed by the event staff on where to park.

## **MISCELLANEOUS**

### ***How long is the event?***

Depending on your spot in the line for pictures, the event should be no longer than 45 minutes. After you take your pictures and receive your goody bag you are free to go.

### ***Am I allowed to socialize with other participants?***

As a safety precaution, we ask that you keep a 6-foot distance from other participants outside of your immediate household. Masks must be worn by everyone at all times.

### ***Are pets/dogs allowed?***

Only service animals are allowed and must be kept on a leash at all times.

### ***Are there restrooms available?***

Yes, restrooms in town hall will be available. However, it's encouraged to use the restroom before the arriving. All guests are expected to practice social distancing while waiting in line for the restroom.