

# Eagle County

2017 Annual Report

Creating a Better Eagle County for All

## Message from the Commissioners

As we look back on 2017, it is with a great sense of pride for what we, as a community, can accomplish when we work together. It was a year of tremendously successful partnerships that brought several of our strategic priorities to fruition.

The Climate Action Plan for the Eagle County Community has now been adopted by 25 organizations, which are working collaboratively to reduce countywide greenhouse gas emissions 80 percent by 2050. Strategies include expanding energy efficiency programs for buildings, reducing waste, developing new public transit options and increasing renewable power supplies.

The acquisition of the spectacular Hardscrabble Ranch by the county's Open Space Program represented the culmination of a 40-plus year community effort to preserve the property. The project included support from neighbors, the Town of Eagle, Eagle Ranch, Eagle Valley Land Trust, Colorado Parks & Wildlife, the Eagle County Historical Society, The Conservation Fund and Great Outdoors Colorado.

Our investments in infrastructure in 2017 included the replacement of the Red Dirt Bridge on Colorado River Road, with over 80 percent of the project funding coming from federal dollars. A new roundabout in El Jebel was completed with the assistance of a Colorado Department of Transportation grant, as well as a private donation from Crawford Properties, LLC. In addition, Eagle County was among the many entities that contributed to the Grand Avenue Bridge project, supporting a regional transportation priority.

The Eagle County Regional Airport and EGE Air Alliance brought an increase in air service for the 2017-2018 winter season, including new flights to Salt Lake City and San Francisco, and expanded service from Chicago and Phoenix. The EGE Air Alliance is made up of both public and private partners and works with the airport to ensure EGE remains a strong part of the Eagle County economy.

Our newly-formed Eagle County Housing and Development Authority advisory committee is comprised of representatives from Avon, Basalt, Eagle, Gypsum, Minturn, Red Cliff and Vail, as well as the unincorporated areas of the Eagle and Roaring Fork valleys. They are tasked with making



Kathy Chandler-Henry Fatige Carolle Seas



Jeanne McQueeney of Manuely



Jill Ryan

insured employee health plan are expected to reduce our health care costs by approximately \$1.2 million. The reduction breaks a trend of a 33 percent increase in cost per employee over the past six years.

services across the county. We will be working with our partners in both the Eagle and Roaring Fork valleys to ensure these critical services are available countywide.

All of these accomplishments, as well as the others outlined in this annual report, directly align with the strategic plan the Board of County Commissioners adopted in 2015. As we set policy and direction for the organization, it is with our five strategic goals in mind: Eagle County is financially sound, Eagle County is a great place to live for all, Eagle County protects the natural environment, Eagle County promotes a diverse and resilient economy, and Eagle County is a high-performing organization.

As a board, we'll continue to advocate at the state and national levels for policies that support climate action, affordable housing, early childhood development, affordable health care and the protection of public lands, as well as other issues that directly affect our constituents and our quality of life.

We know our success depends on continued engagement with our constituents and partners, and we look forward to working with you to further our mission of "Creating a Better Eagle County for All.'

#### STRATEGIC GOALS 2015 - 2020



EAGLE COUNTY IS FINANCIALLY SOUND



**EAGLE COUNTY IS A GREAT PLACE** TO LIVE FOR ALL



**EAGLE COUNTY PROTECTS** THE NATURAL ENVIRONMENT



**EAGLE COUNTY PROMOTES A DIVERSE** AND RESILIENT ECONOMY



EAGLE COUNTY IS A HIGH-PERFORMING ORGANIZATION

View the entire plan at eaglecounty.us/strategicplan.

recommendations on long- and short-term housing strategies and have identified a list of tools to spur affordable housing across the county.

Internally, new partnerships for the administration of the county's self-

Perhaps our proudest moment of the year came when the community overwhelmingly supported ballot measure 1A, creating a permanent funding source for sorely needed mental health and substance abuse

### **Meet Your Elected Officials**



Mark Chapin Assessor



Regina O'Brien Clerk & Recorder



**Kara Bettis** Coroner



James Van Beek Sheriff



Ted Archibeque Surveyor



**Teak Simonton** Treasurer Public Trustee

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## **Eagle County is Financially Sound**

Completed the final phase of the aircraft parking area reconstruction on the southside of the Eagle County Regional Airport, wrapping up a multiyear, federally funded project to rehabilitate the airport's commercial and private aircraft concrete aprons. The project allows the area to better accommodate larger aircraft and enhances safety.

### Airport, Facilities & Project Management

Met all mandatory deadlines as specified in the Colorado Constitution and revised statutes as directed by the Colorado Division of Property Taxation. This is measured by the successful completion of the reappraisal, passing of the state mandated audit, and the low appeals workload in 2017 in light of the overall increase in value countywide. Worked in concert with the Treasurer's Office and Finance Department to ensure an accurate tax roll was delivered to the Treasurer.

#### **Assessor**

Received a \$5,000 grant through the State Homeland Security Grant program. The project supports GIS and Communications Centers efforts in the region to improve 911 addressing.

**Community Development** 

Generated \$1.83 million in revenue for the county through the issuance of 744 building permits, 1,370 peripheral permits and 156 new single family residence permits, while fast tracking 40 percent of all permits and performing 6,943 inspections. Community Development

Earned the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association for the 18th consecutive year. The award is given to organizations recognized for their accurate and transparent financial reporting.

#### **Finance**

Reduced budgeted county health care expenses by \$1.2 million through negotiated direct contracts with local providers, as well as through the implementation of bundled services.

#### **Human Resources**

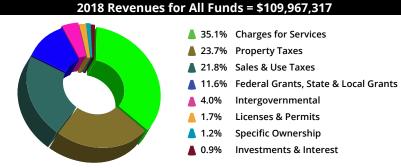
Completed over 6 miles of overlay projects on paved roads and 9.5 miles of gravel replacement on unpaved roads, improving safety while protecting county infrastructure.

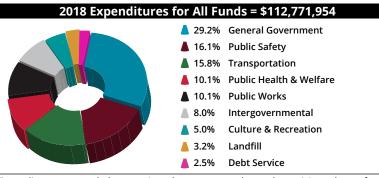
#### Road & Bridge

Received over \$11,000 in rebates from the State of Colorado for operating free public recycle drop off centers.

**Solid Waste & Recycling** 

The Board of County Commissioners adopts and provides oversight of all funds included in the county's \$112 million budget. Eagle County's healthy reserve levels, low debt and excellent credit rating illustrate the organization's commitment to fiscal stewardship.





Expenditures over and above projected revenues are due to the anticipated use of excess fund balances for capital investments.

Installed LED lighting and controls throughout the Eagle County Justice Center and the Eagle County Building, saving 20 percent of annual electricity costs. Sustainable Communities, Sheriff

Strategically managed both liquid and longer term investment funds yielding over \$1.05 million, more than double the revenue budgeted for 2017.

**Treasurer & Public Trustee** 

Accepted, processed and posted more than 2,400 estimated prepayments of 2017 taxes due in 2018, advancing revenue collection totaling more than \$20 million and potentially providing income tax benefits to county property owners.

**Treasurer & Public Trustee** 



## Eagle County is a Great Place to Live for All

Facilitated 253 pet adoptions and decreased the pet population's average stay in the shelter from 15 days to 12 days.

#### **Animal Services**

Finalized the 18-month Plan4Health grant, which fostered relationships with municipalities around the common goal of making personal health and wellness achievable for all. The grant provided opportunities for coordination on development projects and future master plans by creating policies that support incorporating healthy eating and active living into the built environment.

### Community Development, Public Health & Environment

Graduated 13 participants from the Family Leadership Training Institute, increasing their knowledge and skills on how to bring about positive changes for their families and neighborhoods.

#### **CSU Extension**

Relocated the Gypsum 4-H Livestock Barn to the Estes property. The completion of this project was the result of 525 volunteer hours and generous donors along with support from the Town of Gypsum.

**CSU Extension** 

Completed the first 3 miles of the Eagle to Horn Ranch section of the Eagle Valley Trail. The next phase of construction will begin in 2018.

#### **ECO Trails, Facilities & Project Management**

Reestablished transit service to Dotsero, connecting riders to Gypsum, Eagle, Edwards, Avon and Vail.

#### **ECO Transit & Fleet Management**

Completed improvements to El Jebel Road, including a roundabout at Shadowrock Drive. The total project cost was \$2.46 million, with \$1.2 million coming from a Colorado Department of Transportation grant and \$213,000 coming from a private donation from Crawford Properties, LLC. Engineering

Completed using a feder percent of the complete of the complet

Improved the county's National Flood Insurance Program community rating from a Class 8 to a Class 7. The improved rating gives residents whose properties are located in a special flood hazard area a 15 percent discount on flood insurance premiums, up from the 10 percent discount they previously received. **Engineering** 

Completed construction of the Red Dirt Bridge using a federal grant, which funded over 80 percent of the \$4.3 million dollar project.

Engineering, Road & Bridge

See Great Place - page 4



Ribbon cutting celebration at the new Red Dirt Bridge.



First phase of the Eagle to Horn Ranch section of the Eagle Valley Trail.

### Eagle County Protects the Natural Environment

Provided technical support to the Open Space Department by sharing ownership, legal description and valuation information on potential open space acquisitions.

#### **Assessor**

Saved nine metric tons of CO2 in the first six months of operation of ECO's plug-in electric vehicle program.

#### **ECO Transit & Fleet Management**

Acquired and permanently preserved the 1,540 acre Hardscrabble Ranch property. The property was purchased for \$15.5 million through investments by the county and its partners, ensuring critical wildlife and riparian habitat are maintained and agricultural and ranching heritage are preserved. In addition, portions of the property will ultimately be available for recreation including fishing, hiking and biking. Open Space, Attorney

Completed 50 REALFire property assessments, 60 wildfire hazard assessments, and 107 wildfire inspections to reduce wildfire risk and insurance rates for homes in the wildland-urban interface. An additional \$20,000 has been awarded to the program through a Community Assistance Agreement with the BLM to continue the work.

### **Sustainable Communities**

Supported the WE-Cycle bike share program in Basalt and El Jebel with \$50,000, providing convenient and affordable bicycle transportation alternatives to the community.

#### **Sustainable Communities**

Participated in a tri-county program to offer discounts on both plug-in electric vehicles and battery electric vehicles to residents. The promotion resulted in 42 new electric vehicles purchased across the region. **Sustainable Communities** 



A view of the permanently preserved Hardscrabble Ranch.

Secured a \$50,000 grant from the Colorado Department of Public Health and Environment to conduct a regional waste diversion optimization study in Eagle, Garfield, Routt, Rio Blanco and Moffat counties. Solid Waste & Recycling

Installed six new electric vehicle charging stations in the community, encouraging the use of alternative fuel vehicles within the county and along the I-70

#### **Sustainable Communities**

Signed on to the Climate Action Collaborative, joining 25 other community stakeholders committed to reducing carbon pollution across the county 25 percent by 2025.

**Sustainable Communities** 

Implemented the 'Greening the Rodeo' initiative to improve visibility and effectiveness of recycling and waste diversion at the event.

Sustainable Communities, **Facilities & Project** Management

Added two plug-in hybrid electric vehicles and three e-bikes to the county fleet as a low carbon emissions choice for county staff. **Sustainable Communities, ECO Transit & Fleet Management** 

Completed energy efficiency upgrades at the Hardscrabble Ranch headquarters, including a high efficiency boiler, insulation, air sealing and lighting. Sustainable Communities, **Open Space** 

## **Eagle County Promotes a Diverse and Resilient Economy**

Provided partner funding at the direction of the Board of County Commissioners for the new Small Business Development Center located at the Vail Centre in Edwards.

#### **Administration**

Initiated air service from San Francisco and Salt Lake City, two new markets for the Eagle County Regional Airport.

Increased airline capacity over 25 percent from previous years, including expanded service from Chicago and Phoenix.

Secured bond financing at the lowest interest rate the county has ever achieved to fund a \$34 million terminal expansion project at the airport. The project will include jet bridges as well as expanded passenger space and concessions, and will contribute to a better traveler experience. The two-season project will begin in April 2018. Airport, Attorney, Finance

Installed a new high-definition camera at the Eagle County Regional Airport, promoting the convenience and accessibility of the facility and allowing the FAA to monitor runway conditions. **Communications, Airport** 

Completed the replacement of the artificial turf field at Freedom Park, resulting in a safer playing surface. The project included permanent field markings for soccer and men's and women's lacrosse. **Facilities & Project Management** 

Expanded participation in the Employment First program, which helps food assistance recipients find employment and move towards selfsufficiency. Participants gained 209 jobs over 2017, and 85 percent of work registrants who started with the program reported gaining a job while they were involved.

**Human Services** 

Distributed \$1.9 million in food assistance benefits, resulting in a \$3.42 million economic impact in the county through groceries and goods purchased. **Human Services** 



## **Eagle County is a High- Performing Organization**

Successfully hired two new deputy county managers, bringing highlevel talent and experience to the organization.

#### Administration

Collaborated with several towns to increase animal control services, providing quicker response times and enhancing safety for both pets and people countywide.

#### **Animal Services**

Tracked new businesses, processed senior and veterans' exemptions, and maintained ownership records, subdivision plats and address changes. These functions all ensure the most accurate and up-to-date information is available for our internal and external customers.

Processed over 92,800 individual motor vehicle transactions, representing a 4 percent increase over 2016 and making 2017 the busiest year on record.

Clerk & Recorder

Successfully completed a first-ofits-kind Risk Limiting Election Audit with zero discrepancies. Colorado garnered national attention for its approach to election auditing; its success was due to a great partnership with the Colorado Secretary of State's Office. Clerk & Recorder

Completed a multi-year preservation project where original documents filed in the office between the late 1800s and mid 1900s were added to the recorded document software system, enabling the public to search books online and print copies without coming to the office. **Clerk & Recorder** 

Modernized the presentation and audio capabilities in the Eagle County Room, improving the facility for both internal and external users

**Communications** 

See High-Performing - page 4

### Great Place - From page 2

Began an extensive remodel of all 270 units at Lake Creek Village to replace insulation, siding, windows and patio doors, increasing energy efficiency and resident comfort.

#### **Housing, Finance**

Partnered with the Town of Vail, Town of Avon, Town of Eagle and the Eagle Ranch Housing Corporation to provide one-stop, comprehensive housing services in the Eagle Valley. Housing

Provided down payment assistance to 18 home buyers through the Eagle County Loan Fund. Housing

Provided stable housing for eight families and individuals at Lake Creek Village through a state grant focused on breaking the cycle of homelessness and connecting people to support services.

Human Services, Housing

Completed the 5-year (2018-2022) regional community health assessment and action plan in collaboration with Pitkin and Garfield counties.

#### **Public Health & Environment**

Received an "Age-Friendly Community" designation by AARP, becoming the sixth in Colorado to receive the recognition and one of only two communities not located on the Front Range.

#### **Public Health & Environment**

Successfully passed ballot measure 1A with support from community members and partners across the county. The measure provides a permanent funding source for mental health programs and substance abuse services.

Public Health & Environment, Administration, Attorney, Communications, Finance, Sheriff

Increased patrols in the El Jebel and Basalt area, improving response times and coverage for residents there. Sheriff

Expanded community outreach through a multitude of platforms and programs such as social media and updated web pages, as well as events like National Night Out, Coffee with a Cop, Tip a Cop, Torch Run and the Polar Plunge. Became a key leader and team members of the Communities That Care program.

Launched the Neighborhood Partnership Program, investing \$50,000 into local grass roots community improvement projects. Sustainable Communities, Public Health & Environment, Community Development



Improvements underway at Lake Creek Village Apartments.



Participants from the Walk to Change Minds, an event in support of local mental health efforts.



The new turf field at Freedom Park.



Cecily Elton, winner of the annual Earth Day Poster Contest.

### High-Performing - From page 3

Created a new, short format video recap of all Board of County Commissioner meetings, promoting increased engagement in county government.

#### Communications

Led the county's rebranding effort, resulting in a clean, modern and more easily reproduced logo for county collateral.

#### **Communications**

Established a new log system for case files and a new program for code compliance communications, creating a more effective process for resolving outstanding violations.

#### **Community Development**

Facilitated the growth of 698 pounds of produce in nine garden beds by Eagle County employees. The "Garden Challenge" benefited residents at the Golden Eagle Senior Center.

#### **CSU Extension**

Increased participation in the county's employee wellness program from 74 percent to 80 percent, reversing a two-year downward trend.

#### Human Resources

Received the state's Distinguished Performance Award for exceeding Colorado Department of Human Services' standards across 23 performance measures for the second consecutive year. Eagle County is performing as the top ranked midsized county in the state.

**Human Services** 

Successfully implemented HS Connects, an automated workflow and electronic data management system, which transitioned the majority of Economic Services programs from a fully manual workflow process to an automated process.

#### **Human Services, Innovation & Technology**

Instituted redundant internet services to primary Eagle County office locations. The resulting connectivity helps to ensure the availability of technology services critical to the performance of job responsibilities by county employees.

#### Innovation & Technology

Rolled out ongoing education program to all county employees focused on individual behaviors and responsibilities that contribute to the overall security of Eagle County's technology systems and information.

#### **Innovation & Technology**

Secured funding to reopen the direct supervision pod within the detentions center, eliminating the need to house inmates outside of our facility and increasing the safety and security of staff and inmates.

#### Sheriff

Implemented office innovations which led to increased efficiency, security, and cost savings, including new cash handling procedures, a new banking services provider, streamlined Public Trustee processes, cross training and knowledge redundancies for all processes and an enhanced customer service approach.

**Treasurer & Public Trustee** 

### **Connect with the County**



P.O. Box 850 500 Broadway Eagle, Colorado 81631 www.eaglecounty.us www.ecgtv.com





## **Awards & Recognitions**

\$137,800 grant for the rehabilitation of the Gypsum Creek Bridge **Engineering, Road & Bridge** 

Colorado Department of Transportation

Nomination for Medium Rodeo of the Year Fair & Rodeo
PRCA, Mountain States

Certificate of Achievement for Excellence in Financial Reporting **Finance** 

Government Finance Officers Association

C-Stat Distinguished Performance Award **Human Services** 

Colorado Department of Human Services

Child welfare: C-Stat Timeliness of Assessment Closures **Human Services** 

Colorado Department of Human Services

C-Stat Child Support Award for Most Improved for Current Support Paid for a Medium Sized County **Human Services** 

Colorado Department of Human Services

### **Individual Accomplishments**

**Faviola Alderete** - Public Health Completed Bachelor of Public Health from the University of North Carolina

**Joanie Baranowski** - Assessor's Office Upgraded from Licensed Appraiser to Certified Residential Appraiser through the Appraisal Institute

**Bill Beasley** - Facilities Completed the Leadership & Engagement Course through Eagle County

**LaVina Beveridge** - Public Health Completed certification in Didactic Assessment of Naturalistic Caregiver-Child Experiences (DANCE) with the Nurse Family Partnership program; started Family Nurse Practitioner course work at Regis University

**Butch Bruni** - Community Development Received the Residential Plumbing Inspector Certification from the International Code Council

**Geralyn Carrol** - Public Health Certified in National WIC Association Leadership Training

Marivel Cuevas - Public Health Completed initial education and certification in Didactic Assessment of Naturalistic Caregiver-Child Experiences (DANCE) with the Nurse Family Partnership program; received Nurse Family Partnership Nurse Residency Program certification

**Tanya Dahlseid** - Facilities Completed the inaugural Eagle County Leadership & Engagement Course training program

**Rickie Davies** - Engineering Completed the Professional Traffic Operations Engineer certification through the Transportation Professional Certification Board **Blanca Diaz** - Human Services Completed the inaugural Eagle County Leadership & Engagement training program

**Andrea Fontana** - Assessor's Office Obtained Ad Valorem Appraisal License from the Colorado Department of Regulatory Agencies

**Michael Friel** - Airport Completed Level 2 Online Training from American Association of Airport Executives

#### Samantha Gonzalez

Planned department retreat; maintained a positive attitude through difficulties associated with the transition of a new Medicaid system; increased communication skills with co-workers

**Aaron Greenier** - Community Development Received the Commercial Plumbing Inspector Certification from the International Code Council

**Pat Hammon** - Human Services Appointed to the State Board of Health

#### **Marie Hermasillo**

Stepped into assist program managers with the change after the semi-retirement of the Department's Fiscal Officer, effectively assuming the role of in-house fiscal officer.

**Avery Johnson** - Airport Completed Level 2 Online Training from American Association of Airport Executives

**Patrick Johnson** - Airport Completed Level 2 Online Training from American Association of Airport Executives

**Karl Jolliff** - Human Services Selected to participate in the inaugural Governor's Coaching Corps program **Stacey Jones** - Clerk & Recorder Completed the inaugural Eagle County Leadership & Engagement training program

**Ryan Kane** - Assessor's Office Recognized as a Candidate for Designation Member of the Appraisal Institute

**Benjamin Kaufmann** - Airport Completed Level 1 Online Training from American Association of Airport Executives

**Phillip Kirkman** - Open Space Completed the Ranger Excellence Program through the Larimer County Department of Natural Resources

**Bryan Kohrmann** - Airport Completed Level 1 Online Training from American Association of Airport Executives

**Jenny Leonetti** - CSU Extension Received a 2017 Distinguished Service Award from the National 4-H Organization

**Claire Lewandowski** - Public Health Successfully completed the extensive and intensive FDA standardization process with DEHS

**Erica Mahon** - Public Health Achieved ServSafe® food safety certification

**Kyle McAllister** - Airport Completed Level 1 Online Training from American Association of Airport Executives

**Lisa McKinzie** - Solid Waste & Recycling Completed Manager of Landfill Operations course through the Solid Waste Association of North America

#### Jennifer Meraz

Helped plan departmental retreat, goes above and beyond to help our clients on a daily basis

## Individual Accomplishments (Continue)

**Bob Monaghan** - Clerk & Recorder Completed Level 100 of the Community Leadership Academy through the Vail Centre

**Kelly Mundhenke** - Clerk & Recorder Completed the inaugural Eagle County Leadership & Engagement training program

Jan Miller - Facilities Completed the inaugural Eagle County Leadership & Engagement training program

**Regina O'Brien** - Clerk & Recorder Became a Certified Colorado Election Official by the Colorado Secretary of State

**Curtis Patterson** - Airport Completed his Certified Member (CM) from American Association of Airport Executives and Level 3 Online Training from American Association of Airport Executives

Angela Pinela - Public Health Completed certification in Mental Health First Aid for Teens, Suicide Training QPR, and Applied Suicide Intervention Skills Training (ASIST) certification Julie Pranger - Engineering Completed the Certified Floodplain Manager Certification through the Association of State Floodplain Managers

**Kevin Rindy** - Airport Completed Level 1 Online Training from American Association of Airport Executives

Anne Shainholtz - Public Health Completed certification in Expanding Quality in Infant and Toddler Care; Mental Health First Aid for Teens; Suicide Training QPR; Applied Suicide Intervention Skills Training (ASIST) certification and certification in Didactic Assessment of Naturalistic Caregiver-Child Experiences (DANCE) with the Nurse Family Partnership program

**Ron Siebert** - Facilities Completed Level 100 of the Community Leadership Academy through the Vail Centre

James Stull - Solid Waste & Recycling Promoted to Materials Recovery Facility (MRF) Supervisor, earned Manager of Landfill Operations certificate through the Solid Waste Association of North America **Karen Valas** - Clerk & Recorder Completed Level 100 of the Community Leadership Academy through the Vail Centre

Completed the inaugural Eagle County Leadership & Engagement training program

Jennie Wahrer - Public Health Completed certification in Didactic Assessment of Naturalistic Caregiver-Child Experiences (DANCE) with the Nurse Family Partnership program

**Kim Bell Williams** - Housing Completed the Water Fluency Class with the Colorado Foundation for Water Education

**Scott Young** - Airport Completed Level 3 Online Training from American Association of Airport Executives

**Melissa Zintsmaste** - Clerk & Recorder Completed the inaugural Eagle County Leadership & Engagement training program

