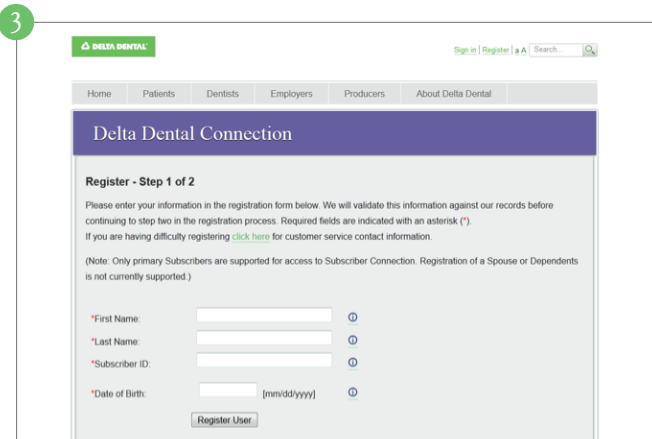
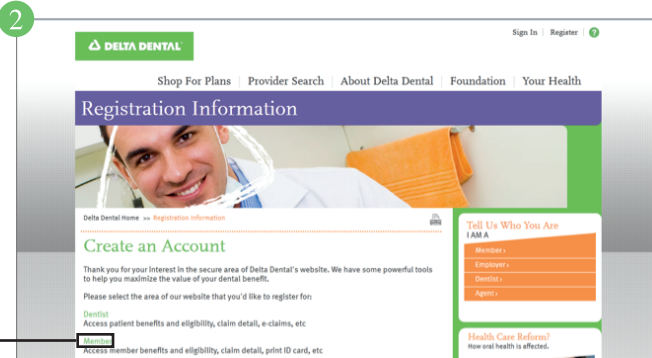
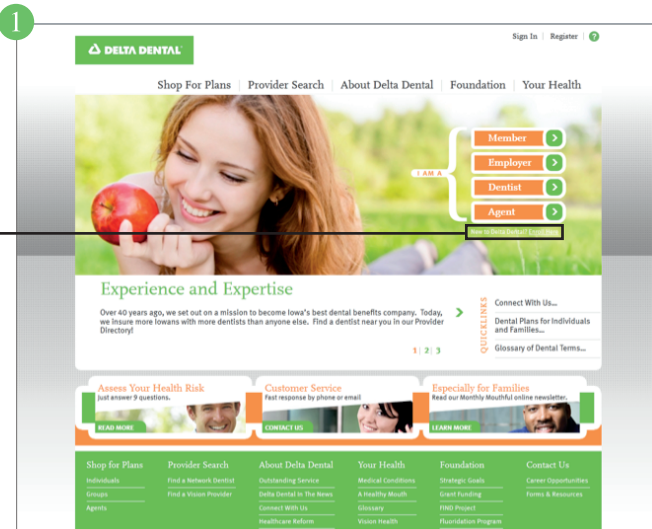


Member Connection

Connecting with Delta Dental of Illinois is easy!

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Connection at www.deltadentalil.com or through our automated phone system at 800-323-1743.



With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)

To register for the Member Connection, you need to:

1. Go to www.deltadentalil.com and select "New to Delta Dental? Enroll Now"
2. Select "Member" from the Registration page.
3. Complete the online registration. Enter the primary enrollee's first and last name (the name must appear exactly as your employer entered during enrollment; e.g., "Bob" may be "Robert"), the assigned subscriber ID or Social Security number (enter nine digit number with no dashes), and date of birth (enter two-digit month, two-digit day and four-digit year with dividers, e.g., 03/15/1984).

4. Once registered, you can easily access your and your covered dependents' benefits and claims information, print a temporary ID card, sign up to receive electronic EOBs (Go Green E-Statements), conduct a procedure code search and access EOB history.

Automated Phone System. Faster service for you.

You can also call 800-323-1743 to access our automated phone system 24 hours a day, seven days a week or to speak to a customer service representative during normal business hours (7 a.m. to 7 p.m. Monday through Thursday, 7 a.m. to 6 p.m. Friday, Central Time.).

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The screenshot shows the Delta Dental 'My Benefits' page for a member named Jane Doe. The page is divided into several sections:

- Header:** Delta Dental logo, navigation links (My Benefits, Provider Search, Enhanced Benefits, Resources), and user account links (My Account, Log Out).
- My Benefits Section:** Includes tabs for Benefits & Claims, ID Card, Go Green E-Statements, Procedure Code Search, and EOB Summary. A banner image shows a smiling woman with the text 'Member Benefits'.
- Benefits Summary:** Displays 'Benefits: JANE DOE' with a 'Special Cond.' tag. Below this is a disclaimer and a section for 'Benefits & Eligibility as of' with a dropdown menu showing '9'.
- Eligibility Table:** A table showing 'Amount Used' for various services. The table has columns for Name, Regular Deductible, Regular Maximum, Ortho Maximum, Ortho Life Maximum, and Custom Maximum. The data row shows Jane Doe's birthdate, start/end dates, and family deductibles and maximums.
- Frequency & Age Limits:** A section titled 'Standard Coordination of Benefits' showing coverage ages for Child (26), Student (99), Adult Orthodontic (No), and Dependent Orthodontic (19). It also includes a table for 'Services' and 'Frequency Limit'.
- Right Sidebar:** Contains a 'BENEFITS' section with subscriber name, coverage type, member number, group number, and group name. Below this are 'QUICKLINKS' for Vision Plans, Oral Health Information, and Individual Dental Plans. At the bottom are links for 'Health Care Reform?' and 'Customer Service'.