



# DUPAGECOUNTY

## 2020 COMMUNITY SERVICES ANNUAL REPORT

### Performance Measures



### Family Center

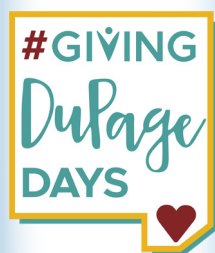
2,333	Children Served
830	Parents Provided With Mediations Services
4,273	Neutral Exchanges At Family Center
538	Number of Supervised Parenting Time Sessions



### Housing Supports And Self-Sufficiency

16	Families That Graduated From The FSS Program
260	Households Enrolled In Case Management/FSS
3,750	Persons Provided With Homeless Prevention Service

Proud To Support



Join In Helping Others. We Are In It Together.

### Giving DuPage

1,749	Total Number of Donors For Giving DuPage Days
1,796	Residents Who Volunteered Via The Website
\$229,776	Funds Raised By Giving DuPage Days
1,086	New Users/Volunteers Registered On Website
372	Non-Profit Agencies Listing Volunteer Opportunities With Giving DuPage



### Senior Services

4,683	Seniors Provided With Home Based Services
28,691	Senior Citizens Assisted
334	Ombudsman Visits To Long-Term Care Facilities
1,414	Caregivers Provided With Information And Support
814	Adult Protective Services Cases Open

### LIHEAP

Persons Who Received Energy Assistance **6,463**

### Single Family Rehab

Households Served By Single Family Rehabilitation **5**

### Home Energy Saving

Number Of Homes Weatherized **96**

### Home Safety

Residents Benefitting From Infrastructure Improvements **4,718**

### Information And Referral

Information And Referral Calls **45,625**

### Ride DuPage

Number Of Rides Provided **24,728**

### DuPage C.R.I.S

Number Of Community Resources In DuPageCRIS.org **1,084**

Number Of DuPageCRIS.org Unique Visitors **34,498**

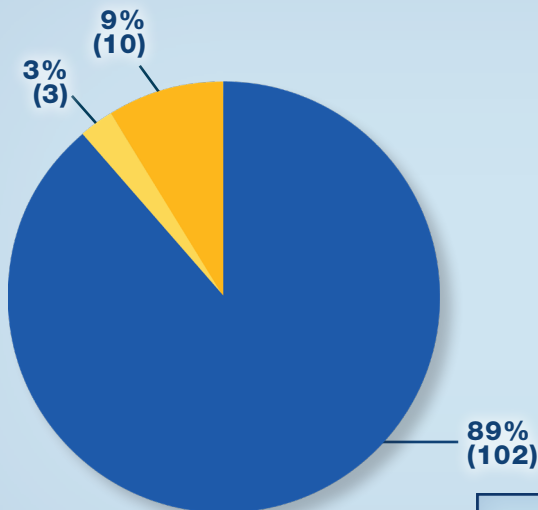


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### Community Services General Client Satisfaction Survey

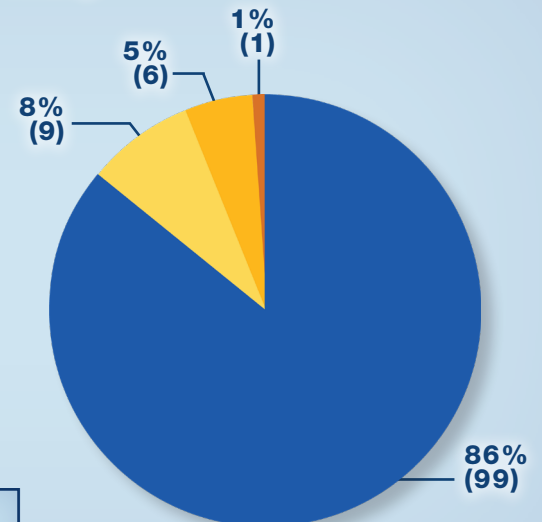
#### Question 1:

"I received information and/or services I needed."



#### Question 2:

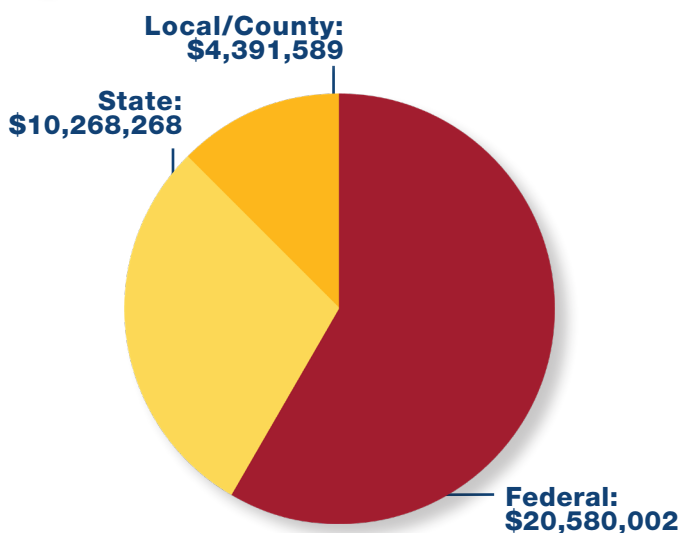
"Overall, I am satisfied with my experience at DuPage County."



#### KEY

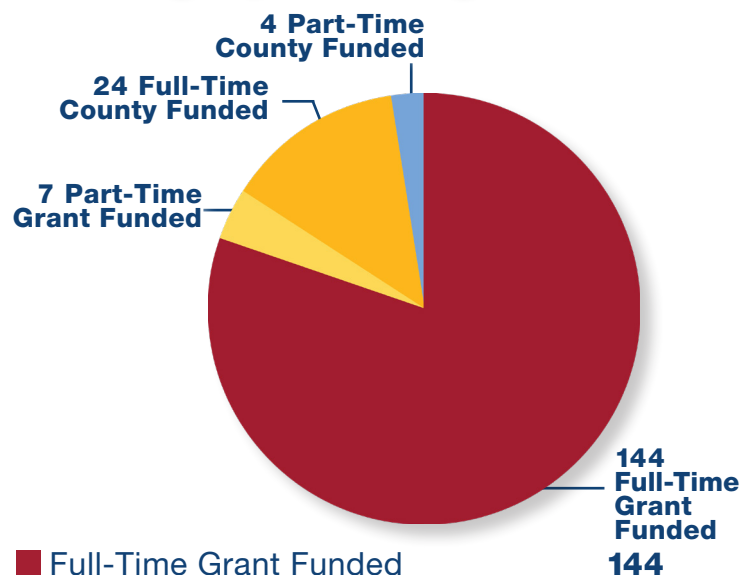


### Budget By Source



Federal Funding:	\$20,580,002
State Funding:	\$10,268,268
Local/County Funding:	\$4,391,589

### Community Services Staffing By Funding



Full-Time Grant Funded	144
Part-Time Grant Funded	7
Full-Time County Funded	24
Part-Time County Funded	4