



Service Charges February 2022

Call 770-786-7739 to make a service request.

If you file two service requests and the maintenance issue hasn't been resolved, please email Anthony Randall at arandall@covha.com.

Services	Est. Time	Rate	Materials	Cost	Size	Total
Commode/Toilet						
Unstop commode	1 hour	\$22.00	Equipment surcharge, 1 hour rate, auger, gloves, rags	\$14.00		\$36.00
Pull commode to unstop	2 hours	\$44.00	Wax ring (\$5.00) J-bolts (\$3.00) Equipment surcharge	\$8.00 \$11.00		\$63.00
New commode (regular) installation	2 hours	\$44.00	Commode Wax ring (\$5) J-bolts (\$3)	\$120.00 \$8.00		\$172.00
New commode seat installation	1/2 hour	\$11.00	Round seat Elongated seat	\$9.00 \$19.00	Round Elongated	\$20.00 \$30.00
ADA/elongated commode installation	2 hours	\$44.00	ADA/elongated commode Wax ring (\$5) J-bolts (\$3)	\$170 \$8		\$222.00
Install new flush handle	1/4 hour	\$5.50	Flush handle	\$6.50		\$12.00
Kitchen/Bath						
Unclog drains with chemical/thrift	1/2 hour	\$11.00	Bottle of chemical	\$11.00		\$22.00

Unclog drains with auger or pull P-trap	1 hour	\$22.00	Equipment surcharge- gloves, rags, & auger	\$11.00		\$33.00
Medicine cabinet installation	1 hour	\$22.00	Medicine cabinet	\$38.00		\$60.00
Medicine cabinet shelf replacement	1/4 hour	\$5.50	Replacement shelf	\$9.50		\$15.00
Towel bar installation	1/4 hour	\$5.50	Towel bar (18")	\$9.50		\$15.00
Toilet paper holder installation	1/2 hour	\$11.00	Toilet paper holder/drywall repair	\$5.00		\$16.00
Flush valve	1 hour	\$22.00	Flush valve and tank kit	\$28.00		\$50.00
Sink strainer	1/4 hour	\$5.50	Sink strainer	\$5.50		\$11.00
Faucet aerator	1/4 hour	\$5.50	Faucet aerator (charged if not normal wear and tear)	\$1.50		\$7.00
Drain stopper	1/4 hour	\$5.50	Sink and tub drain stopper	\$4.50		\$10.00
Electrical						
Standard light bulb installation	1/4 hour	\$5.50	Light bulb	\$2.50		\$8.00
Florescent light bulb installation	1/2 hour	\$11.00	Light bulb (pair)	\$6.00		\$17.00

Square light globe installation	1/4 hour	\$5.50	Globe light fixture Globe nuts	\$7.00 \$.50		\$13.00
Interior bed/bath LED light fixture installation	1/2 hour	\$11.00	Complete light fixture	\$34.00		\$45.00
Interior bed/bath incandescent light fixture installation	1/2 hour	\$11.00	Complete light fixture	\$13.00		\$24.00
New receptacle and switch cover installation	1/4 hour	\$5.50	Receptacle Cover	\$1.80 \$.70		\$8.00
Doors and Locks						
Interior door replacement	3 hours	\$66.00	Interior door unit	\$160.00		\$226.00
Exterior door replacement Wood frame Steel frame	3 hours 6 hours	\$66.00 \$132.00	Steel door and casing Wood door and casing	\$260.00 \$260.00		At cost
Door lock change 2 cores Door lock change 3 cores	1 hour	\$22.00	Core cost (front/back doors) Core cost (front/back/storage doors) Two keys	\$32.00 ea \$10.00		\$96.00 \$128.00
Doorknob installation	1/2 hour	\$11.00	Interior doorknob set Exterior doorknob set	\$11.00 \$110.00		\$22.00 \$121.00
Door jam repair	1 hour	\$22.00	Screws, nails, caulk, paint, and shims	\$15.00		\$37.00
Door stopper	1/4 hour	\$5.50	Door stopper	\$2.50		\$8.00
Unlock door (after hours)	2 hours	\$44.00				\$44.00

Screen door handle lock and latch	1/4 hour	\$5.50	Screen door handle lock and latch	\$11.50		\$17.00
Screen door repair or replacement						At cost
House keys				\$5.00 ea		\$5.00
Mailbox keys			First replacement Second replacement			\$10.00 \$20.00
Mailbox lock replacement			<u>Note: After two mailbox key replacements, mailbox lock must be replaced.</u>			\$30.00
Windows/Screens						
	Contractors time		Contractors price			Contracted rate
Appliance and Parts						
Refrigerator Parts	1/2 hour	\$11.00	Refrigerator door, freezer door, handle, door bars			At cost
Refrigerator door gasket seal	1 hour	\$22.00	Gasket			At cost
Stove Parts			Range grate, oven rack, door handle, burner knobs, burner pan, burners, and stove top			At cost
Lighting a pilot light (after hours)	2 hours	\$44.00				\$44.00

Miscellaneous						
Repairing floor tiles	TBD		Floor tiles and adhesive			At cost
Small hole wall repair (1" x 1")	2 hours	\$44.00	Sheet rock, tape, mud, and finishing	\$12.00		\$56.00
Medium hole wall repair (5" x 5")	2 hours	\$44.00	Sheet rock, tape, mud, and finishing	\$20.00		\$64.00
Large hole wall repair	2 hours	\$44.00	Sheet rock, tape, mud, and finishing	\$28.00		\$72.00
Damaged cabinet replacement hinges and drawer tracks	1/2 hour	\$11.00	Hinge Drawer tracks	\$6.50 ea \$10.00 ea		\$17.50 per \$21.00
Damaged thermostat replacement	1/2 hour	\$11.00	Thermostat	\$34.00		\$45.00
Clothes line <u>Note: Anyone caught damaging clothes lines will be charged</u>	1/4 hour	\$5.50	Clothes line	\$3.50		\$9.00
Mailbox attached to apartment	1/2 hour	\$11.00	Mailbox	\$14.00		\$25.00
Trash and debris yard cleanup	1 hour	\$22.00				\$22.00
Removal of appliances	1 hour	\$22.00	Disposal fee	\$15.00		\$37.00
Trash removal from apartment after move out	1 hour	\$22.00	Disposal fee per truck load Disposal fee per trailer load	\$10.00 \$32.00		\$32.00 \$54.00

Violations						
Unplugged smoke detector First offense - warning letter Second offense - warning letter Third offense - lease termination			reconnection (fee per device)			\$5.50
Working on vehicles First offense - warning letter Second offense - warning letter Third offense - lease termination						
Parking on grass						\$80.00
<p>Note: If applicable, all dryers are required to be vented with a lint trap kit per HUD. Maintenance will not be liable for any damages to your dryer after installation.</p> <p>All residents must clean stoves and refrigerators before move-out. Failure to clean these appliances will result in a \$100 cleaning fee per appliance.</p>						