



Start	End	Class	PowerPoint #
<i>EST</i>		<b>Monday</b>	
1015		Students Begin Logging In	
1030	1100	Welcome and Introductions	
1100	1135	Why Use 38 CFR & M21-1MR	1
1135	1145	Break	
1145	1225	Understanding the Rating Process	2
1225	105	Intent to File & Representation	3
105	115	Pre-lunch Instructions	
115	215	Lunch	
215	230	SPONSOR: Heroes with Hearing Loss	
230	310	Fully Developed Claims	4
310	320	Break	
320	515	Service-Connected Disability Compensation	5
515	600	Q&A	
600		Closing Remarks and Dismissal	
		<b>Tuesday</b>	
1015		Students Begin Logging In	
1030	1045	Opening Remarks	
1045	1135	Non-Service Connected Pension	6
1135	1145	Break	
1145	1245	Survivor's Pension	7
1245	145	Lunch	
145	245	DIC	8
245	255	Break	
255	355	Medical Benefits	9
355	405	Break	
405	500	Ancillary Benefits	10
500	600	Q&A	
600		Closing Remarks and Dismissal	
		<b>Wednesday</b>	
1015		Students Begin Logging In	
1030	1040	Opening Remarks	
1040	1215	Appeals 1	12
1215	115	Lunch	
115	130	BVA Chairman	
130	200	Debt Management	15
200	210	Break	
210	300	Burial Benefits	11
300	310	Break	



310	400	Education Benefits	14
400	410	Break	
410	500	Home Loan Guaranty	16
500	600	Q&A	
600		Closing Remarks and Dismissal	
		<b>Thursday</b>	
1015		Students Begin Logging In	
1030	1040	Opening Remarks	
1040	1100	Obtaining Private Evidence	17
1100	1110	Break	
1110	1200	Ethics	19
1200	100	Lunch	
100	150	Diversity & Inclusion	18
150	200	Break	
200	250	Leadership	20
250	300	Break	
300	600	Test Prep and Questions	
600		Closing Remarks and Dismissal	
		<b>Friday</b>	
1015		Students Begin Logging In	
1030	1040	Opening Remarks	
1040	1100	Test Instructions and Questions	
1100	1230	Test	
1230	130	Lunch	
130	230	Post-Test Results and Questions	
230	300	NSD-Accreditation	21
300	315	NACVSO President	
315		Course Completion	