



The Columbia Heights Police Department



Survey of the Circle Terrace Neighborhood 2016

Listening to your **Voice**

The Circle Terrace Neighborhood Surveyed

A measure of police effectiveness and community engagement



In the Summer of 2016 the Columbia Heights Police Department initiated a Community Survey of the Circle Terrace neighborhood. This neighborhood includes the block of Circle Terrace, as well as the surrounding residences on Reservoir Blvd, 40th Ave and 42nd Ave. The survey is an effort to measure police effectiveness in a neighborhood that has historically faced many crime related challenges. The survey is also meant to measure the community engagement level of the residents and

provide a benchmark with which to measure future police and community outreach efforts.

The survey was conducted by police department employees and volunteers and the questions were asked in person over several months. A similar study was done in February of 2015 and the results are consistent in this new and more in-depth survey. This is a summary report of the survey results.

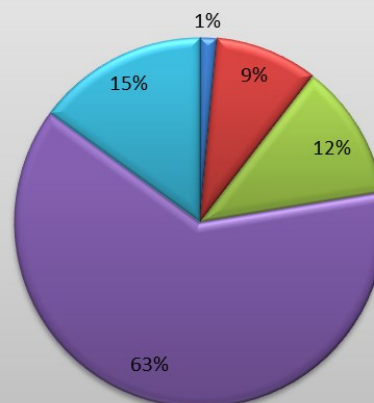
A feeling of Safety

78% of the residents we surveyed indicated they feel safe in their neighborhood, with 10% indicating they do not. While there is room to improve this number it is a good reflection on the current crime reductions that have occurred in this neighborhood and across Columbia Heights.



I feel safe in my neighborhood

Strongly Disagree Disagree Neutral Agree Strongly Agree





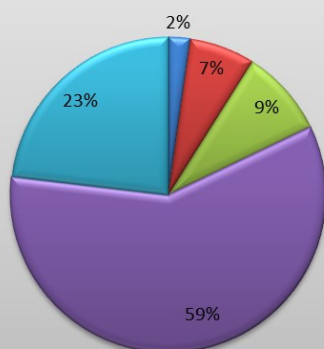
A Place to Call Home

A place where I belong

A Place to Raise A Family

I want to continue to live in Columbia Heights

Strongly Disagree Disagree Neutral Agree Strongly Agree

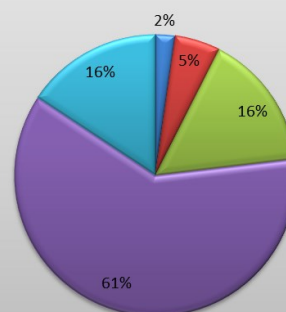


84% of the respondents reported they wanted to continue to live in Columbia Heights. They also reported a high sense of belonging to the city. It is important to us that our community members feel they are welcome and supported in our community.



I feel a sense of belonging to the city of Columbia Heights

Strongly Disagree Disagree Neutral Agree Strongly Agree



A Sense of Belonging

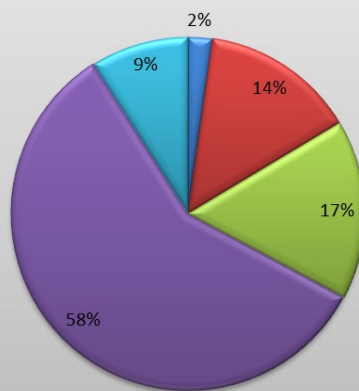
Community- a feeling of fellowship with others, as a result of sharing common attitudes, interests, and goals

There are more things that make a place a home other than just an a door and a roof.

Home is that place where there is a sense of belonging and of community. Survey respondents reported that a majority of them feel a sense of belonging to their neighborhood. The respondents also gave high values for knowing and being able to call on their neighbors in times of need.

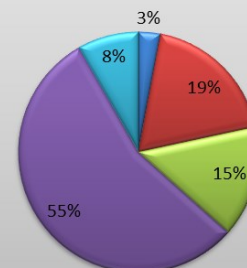
I feel a sense of belonging to my immediate neighborhood

Strongly Disagree Disagree Neutral Agree Strongly Agree



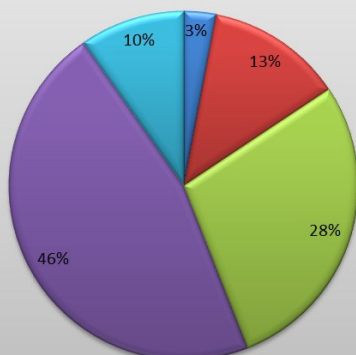
I can call my neighbors to help me if needed

Strongly Disagree Disagree Neutral Agree Strongly Agree



I feel valued in my neighborhood

Strongly Disagree Disagree Neutral Agree Strongly Agree

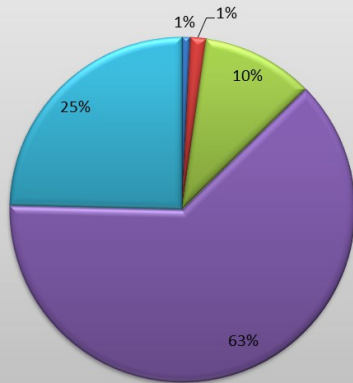




The Police Are the community And the community are the police

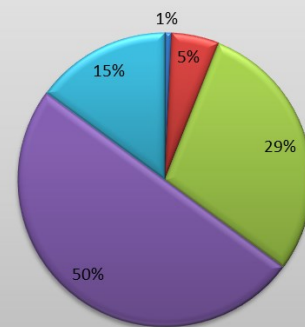
The police will act on my problem when I call

Strongly Disagree Disagree Neutral Agree Strongly Agree



I have a good relationship with the police department

Strongly Disagree Disagree Neutral Agree Strongly Agree



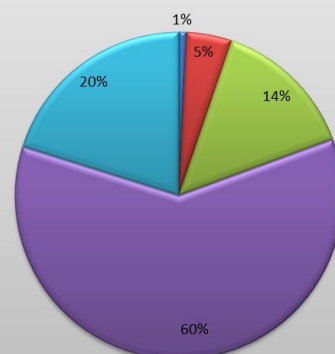
Relationships and Confidence

The respondents indicated a very high confidence rating of 88% that the police will act on their problem when called. In addition, 65% reported a good relationship with the police department and 81% reported their values and those of the police department are similar. This is all positive information when policing for a very diverse and engaged population.



I think my values and the values of the Columbia Heights Police are similar

Strongly Disagree Disagree Neutral Agree Strongly Agree

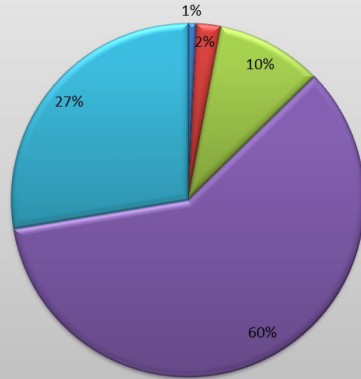


When You Need to Call for Help

Being Part of the Solution and Not the Problem

I feel the Columbia Heights Police will treat me fairly

Strongly Disagree Disagree Neutral Agree Strongly Agree



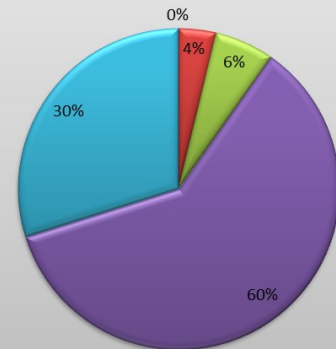
It is important to feel comfortable and confident in the police department when the need arises to call them for assistance. We are please to report that 88% of the respondents felt the police would treat them fairly when called. This goes a long way in building trust and creating lasting solutions for community problems.

Before the Call for Service

A focus of the police department is building relationships with the community through regular interaction. We are hosting picnics, holding "Coffee-with-a-Cop" meetings, participating in Community Dialogues, getting involved with youth and the schools and much more. All of this is with the intent of building relationships before there is a need to call the police.

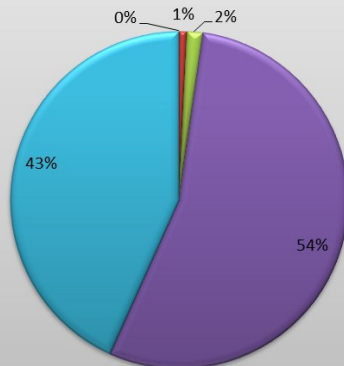
I feel comfortable calling the police for assistance

Strongly Disagree Disagree Neutral Agree Strongly Agree



If I saw a crime happening in my neighborhood I would call the police to report it

Strongly Disagree Disagree Neutral Agree Strongly Agree



Everyone's Responsibility

The police cannot be everywhere at once of course. It often takes that phone call or report from an involved resident to help solve a crime. 97% of the respondents said they would call to report a crime they observed.

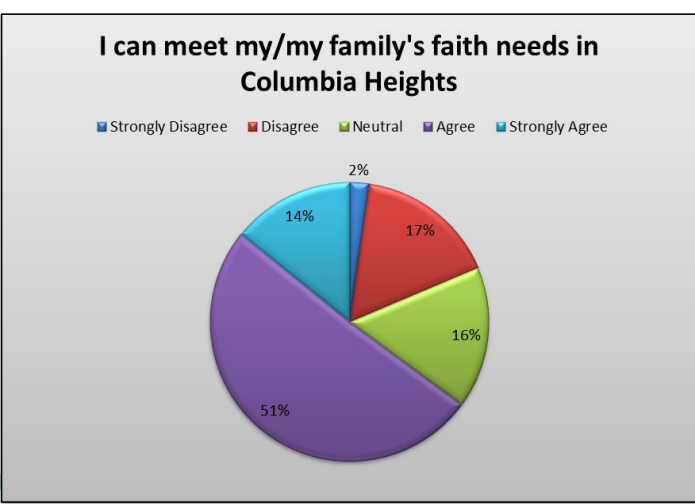
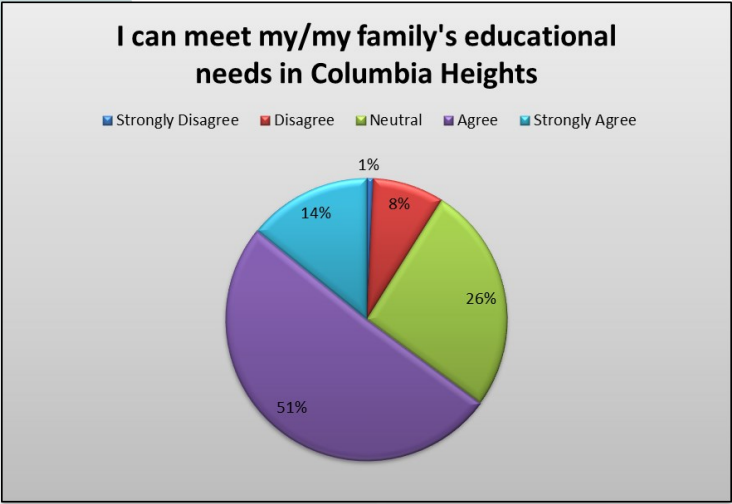
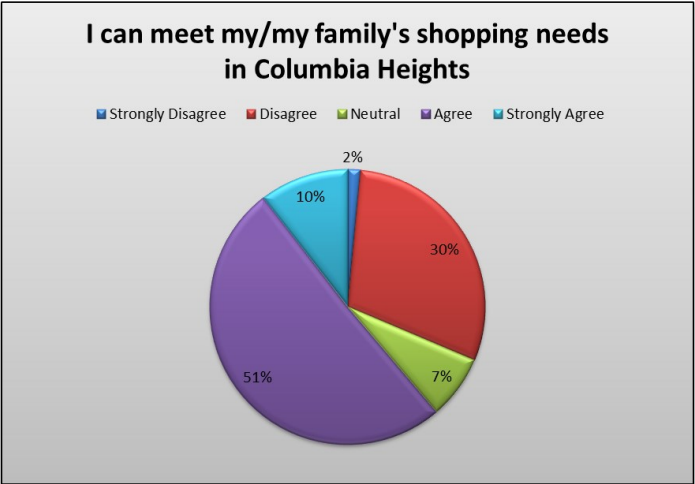
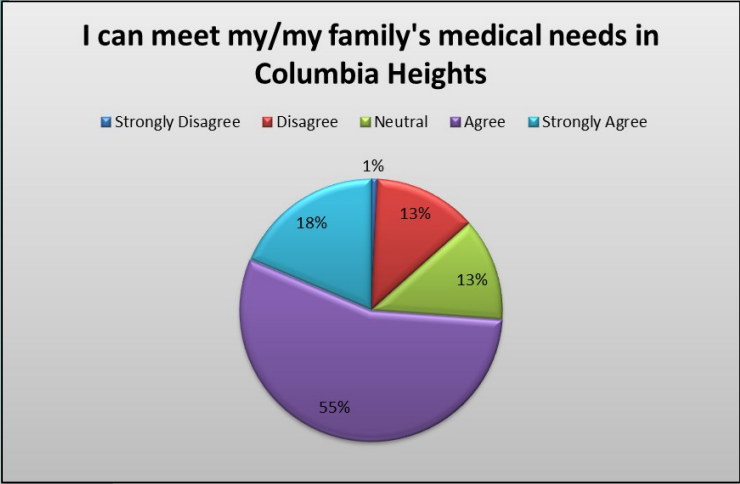


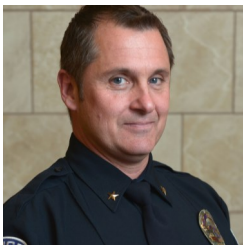
A Place to Live

A Place to Work and Play

A Place to Learn and Grow

About 2/3rds of those responding indicated Columbia Heights was a place where they could meet their medical, shopping, educational and spiritual needs. This is an area where we keep growing stronger as a community, and we expect these numbers will continue to grow.





Where Do We Go From Here — By Chief Scott Nadeau

There is not a day that goes by in which the members of the Columbia Heights Police Department are not thankful for relationship we have with our community. We recognize this is a relationship formed through trust and hard work on part of both the community and the department. In response, we continue to work to maintain and strengthen this relationship through transparency, outreach and understanding. Surveying the community is one of the key ways in which we measure our relationship, and ensure we are meeting your expectations. This survey is the second, in a series of surveys, designed to ensure that we are meeting the objectives you have helped us to establish.

Other ways in which we are improving our transparency include holding community dialogue sessions, forming a multi-cultural advisory committee (MAC) and making all of our department policies accessible online at chpolice.com. We want to continue to demystify police work and improve understanding, while making sure we are policing the community in a collaborative manner where you are a part of the decision making.

Our collaborative efforts in the Circle Terrace Neighborhood include the planned construction of a community building as part of the renovated park facility. The City of Columbia Heights has secured grant funding to aid in the construction of a multi-purpose building that will allow a multitude of partners, to include Community Development, Columbia Heights Public Schools, Parks and Recreation, and Community Education, to provide programming and services in a location most convenient to you.

We look forward to the opening of this building in the first half of 2017.

Mission Statement

The Columbia Heights Police Department is committed to active partnerships with the community in order to protect life and property, innovatively solve problems, and enhance the safety and quality of life in the communities we serve.