



POLICE

Introduction

The year 2020 was filled with challenges. The COVID-19 pandemic forced the CHPD to make significant changes, especially in the early stages of the pandemic. The department's close partnership with the Columbia Heights Fire Department and Anoka County Public Health helped keep operational planning on track.

Community policing, a key component to the department's philosophy, was hampered by the pandemic. But progress was made when police partnered with SACA and assisted with deliveries in the community. Regular community

meetings were able to continue with the use of online platforms.

The killing of George Floyd by Minneapolis Police Officer Derek Chauvin occurred on May 25, 2020. CHPD officers responded quickly to assist the Minneapolis Police Department during the civil unrest that followed, and took additional steps to protect the City of Columbia Heights. A county-wide curfew was put into effect for a short period of time. The CHPD reached out to community stakeholders for help, asking them to take extra precautions and



to report any suspicious activity in their neighborhoods. Because of the community's help, the City only had some minor incidents related to the civil unrest in Minneapolis.

Police-community relations worldwide suffered severe damage due to the killing of George Floyd. Officers at the CHPD were visibly shaken with what had taken place. The department continues to take steps internally, with training and policies, to provide the best service to the citizens as possible. It is part of this department's culture, as well as mandated by policy,

to hold the highest regard for the dignity and liberty of all persons. The police are appreciative of the City Council and City Manager, who have made it a priority to allow for quality training. Because of this, CHPD has been training officers for several years in de-escalation, bias awareness, and crisis intervention to ensure duties are performed with the least amount of force needed.

The CHPD is at its best in partnership with the larger community. The community's support and involvement is never taken for granted.

Police Department Staff Roster

Name	Title	Start Date	End Date
Lenny Austin	Chief of Police	Feb 2, 1995	----
Erik Johnston	Sergeant/Captain	Aug 31, 1998	----
Matthew Markham	Sergeant/Captain	Aug 31, 1998	----
Ted Fischer	Sergeant	Oct 30, 1992	----
Justin Pletcher	Sergeant	May 24, 2010	----
Erik Hanson	Police Officer/Sergeant	Feb 5, 2007	----
Timothy Noll	Investigator/Sergeant	April 1, 1985 Promoted Nov 30, 2019	----
Paul Bonesteel	Drug Task Force	Sept 8, 1994	----
Matthew Aish	Police Officer	Aug 30, 1999	Jan 30, 2020
Gregory Sinn	Police Officer	June 5, 2000	----
Jason Piehn	High School Liaison	April 4, 2005	----
Joseph Pikala	Police Officer	Aug 12, 2008	----
William Monberg	Community Policing Coord.	Oct 13, 2008	----
Jacob Hilden	Police Officer/Investigator	May 14, 2013	----
Mohammed Farah	Police Officer	Jan 13, 2015	----
Tabitha Wood	Investigator	Sept 14, 2015	----
Ibrahim Farah	Middle School Liaison	April 27, 2016	----

Police Staff Roster Continued

Name	Title	Start Date	End Date
Jacquelyn Urbaniak	Investigator	Nov 28, 2016	----
Darry Jones	Police Officer	Feb 2, 2017	----
Troy Vaughn	Police Officer	Feb 2, 2017	Nov 8, 2020
Jamie Mittelstaedt	Police Officer	May 21, 2018	----
Thomas Hall	Police Officer	Aug 30, 2018	----
Mitch Weisser	Police Officer	Jan 14, 2019	----
Avery Harris	PT CSO Police Officer	Feb 28, 2018 Promoted March 20, 2019	March 4, 2020
Nate Bursch	Police Officer	Aug 12, 2019	Nov 17, 2020
Guy Juran	Police Officer	Feb 10, 2020	----
Alex Barrot	CSO Police Officer	Feb 28, 2018 Promoted March 20, 2019	----
Steve Wagner	Police Officer	Aug 10, 2020	----
Shelby Tombers	CSO Police Officer	Feb 19, 1986 Promoted Oct 12, 2020	----
Karen Olson	Office Supervisor	Feb 19, 1986	----
Jessica Racchini	Lead Records Tech	Sept 16, 2019	----
Ramon Gomez	Records Technician	Nov 4, 2013	----
Becky Romanik	Records Technician	March 14, 2018	----

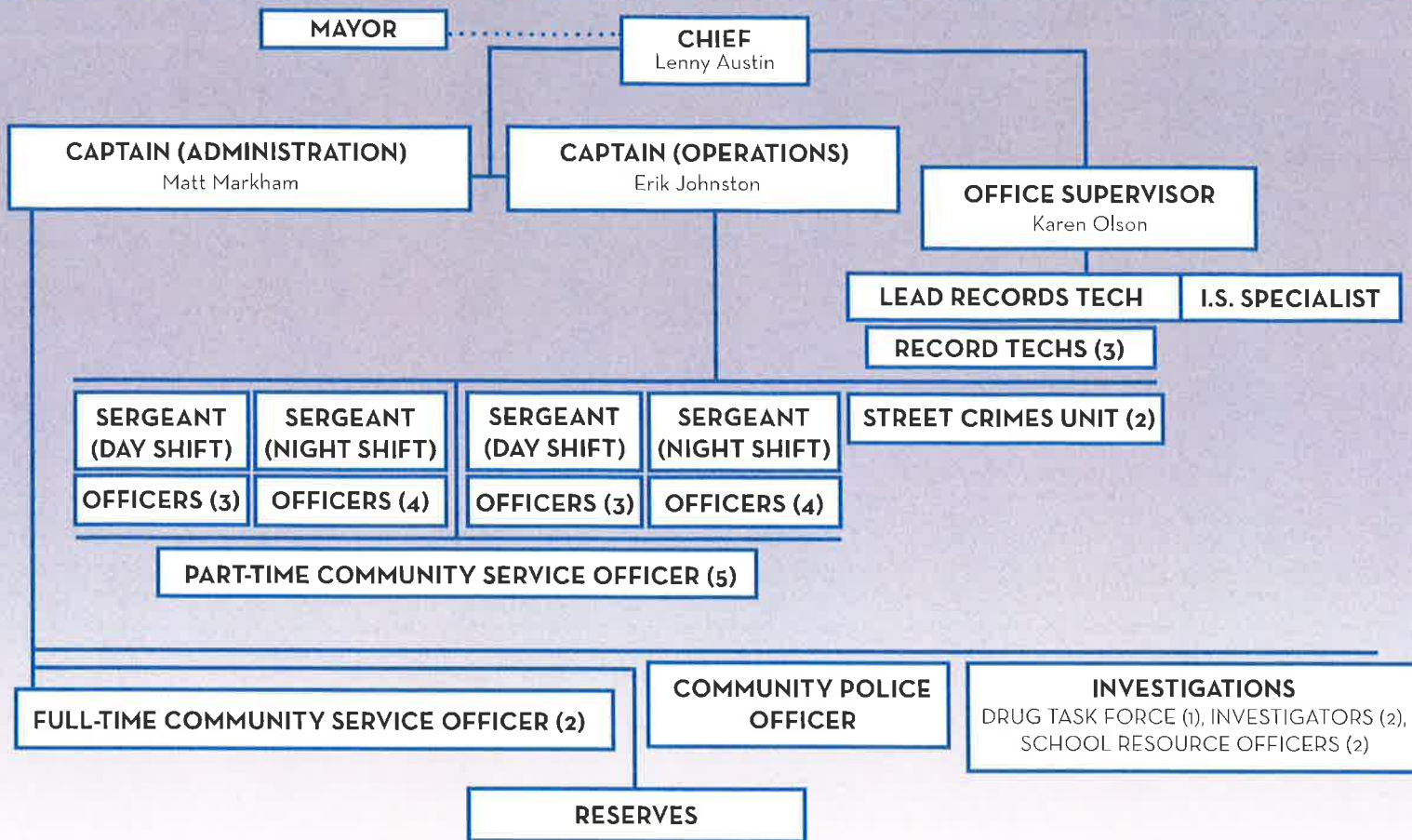
Police Staff Roster Continued

Name	Title	Start Date	End Date
Jennifer Parra	Records Technician	Oct 13, 2020	----
Nick Fedor	Information Systems Specialist	Sept 18, 2018	----
Jerry Wellman	Community Service Officer	Jan 25, 2006	Oct 2, 2020
Tony Miller	PT Community Service Officer	Oct 26, 2016	----
Robert Tombers	PT Community Service Officer	Aug 30, 2018	----
Kelvin Yang	PT Community Service Officer	Aug 12, 2019	----
Luke Troyak	PT Community Service Officer	Nov 20, 2019	----
Eli Haddorff	PT Community Service Officer	Dec 14, 2020	----





POLICE



Department Employee 2020 Awards and Recognitions

On Oct 6, Chief Austin presented several members of the CHPD with awards for their accomplishments during 2020. All in attendance at the short gathering were socially distanced and wearing masks, except for when they had their photo taken.

I.S. Specialist Nick Fedor was recognized with an “Above and Beyond” award for responding to the scene of a homicide in the middle of the night to assist officers in procuring video evidence they needed for their investigation.

Officer Greg Sinn received an “Above and Beyond” award for his kindness toward those in need, including instances of using his own funds to purchase food for those who are hungry and begging for money.

Record Tech Becky Romanik received an “Innovation”

award for her inventive suggestion to streamline tasks while increasing access to information by changing the way that information is processed.

Officer Tommy Hall received an “Award of Merit” for his work related to a homicide where he protected the scene, helped review video, and provided information that led to the identification of a suspect vehicle, which in turn helped to identify the suspect.

Officer Jackie Urbaniak received an “Award of Merit” for her outstanding work in the Investigations Unit during the very busy summer months.

Officers Tommy Hall, Jake Hilden and Nate Bursch all received an “Award of Merit” for their work in detecting a business burglary and locating and arresting the suspect.

Pandemic Planning and Civil Unrest

The worldwide pandemic and local civil unrest created additional challenges for the Columbia Heights Police Department in 2020.

Police leadership worked closely with Fire Chief Thompson, who serves as the City's Emergency Management Director, to develop and implement a response to the pandemic. This involved monitoring the spread of the virus and identifying methods to keep both staff and the community safe. Sourcing of supplies, updating technology and creating alternate staffing and safety plans were all part of the City response to the pandemic.

In addition, the City closely monitored the civil unrest that was occurring in Minneapolis and neighboring cities starting in late May. Businesses in Columbia Heights and Hilltop were the target of looting and damage to property attempts, and additional proactive patrol was needed to ensure the safety of local businesses and residents.



All members of the CHPD work to support and protect an individual's right to 1st Amendment protests and speech. At the same time, officers worked to protect the community from those that attempted to take advantage of the situation for personal gain, or were engaging in criminal activity. Many lessons were learned from police responses last year, and we continually strive to improve our response to these types of events.

CHPD Works With Nonprofit to Improve Homelessness Outreach

Recently, the Columbia Heights Police Department accompanied outreach workers from the nonprofit organization Guild as they met with homeless individuals in the City. Guild seeks to connect those experiencing homelessness with housing and other resources. They're

working in Columbia Heights as part of their contract through Anoka County Social Services.

The CHPD has been partnering with Guild for approximately two years. The partnership will continue as the City continues to see increasing homelessness.

Homelessness Assistance Resources

Anoka County Housing Help Desk, 763-324-1490
Alexandra House Domestic Violence Shelter, 763-780-2330
Anoka County Housing Resource Line, 763-324-1215
Family Promise-Family Shelter, 763-568-7365
Outreach for Homeless with Disabilities, 763-324-1420
Metro Shelter Hotline, 888-234-1329
MN Homeless Veteran Registry, 888-546-5838
Stepping Stone Emergency Housing Single Adult Shelter, 763-323-7006
Homeless Youth Service Network: <https://ysnmn.org/#/home>
Housing Benefits 101: <https://mn.hb101.org/>

"When Guild staff rode with us they were brought to locations where officers have been having homeless contact and made some contacts in the early morning hours when homeless individuals were still in their sleeping spots for the night," said Cpt. Matt Markham. "Not making police the first face of government assistance works in everyone's favor. Guild staff work to get homeless individuals housing."

If you or someone you know is experiencing homelessness, Anoka County has resources available. Check their website at: <https://www.anokacounty.us/2129/Housing-and-Homeless-Programs>, or refer to the info box below for other resources.

CHPD Puts Focus On Pedestrian Safety Initiative

The Columbia Heights Police Department continued its efforts for pedestrian and driver safety along Central Avenue in 2020 with the Pedestrian Safety Initiative. The primary focus of this initiative is education in order to improve the safety of the pedestrians, motorists and bicyclists along Central Avenue.

Officers recorded informational videos that can be found on the CHPD Facebook page and department website. In 2021 you will continue to see CHPD officers meeting with pedestrians, bicyclists, and motorists along Central Avenue to make our streets safer for everyone who uses them. The CHPD will also continue to partner with the Anoka County Sheriff's Office and the Minnesota Dept of Transportation (MnDOT) as it works to find creative and effective solutions to pedestrian safety. For more information about the Pedestrian Safety Initiative, please visit www.chpd.com.



Search and Rescue Drones Deployed at Public Safety

The Columbia Heights Police Department has begun its operation on a UAS (Drone) program for Public Safety.

CHPD began researching how unmanned aerial vehicles (otherwise known as drones) could best serve our community during 2019's Strategic Plan, and in 2020 it all came to fruition.

The City purchased two drones in 2020 as part of a Public Safety drone program in conjunction with the Fire Department. The Police Department will be operating under the recent legislative changes that outline the use for drones by law enforcement.

These unmanned aerial vehicles will allow for various types of public support, such as search and rescue missions for lost children and adults, building and land surveys after extinguishing fires, and utility maintenance, just to name a few. In order to comply with all State and Federal guidelines, all UAS pilots must pass a rigorous written exam and train with the drones on a regular basis.

Community Oriented Policing

Like many organizations, the Columbia Heights Police Department was significantly impacted by the COVID pandemic in 2020 and it affected the way in which we were able to interact with the community. 2020 saw the pandemic related reduction in our in-person meetings, and an increase in virtual interactions and communications. It was a learning experience for all of us as we found new ways to communicate and stay in touch.

Landlord Outreach

CHPD views our partnership with landlords as an integral part of creating a safe and enjoyable community. The police department has regular interaction with our rental community. The police department was able to hold our first quarterly meeting ahead of the pandemic restrictions in 2020 before switching to virtual outreach to our group of over 800 landlords.

Business Watch

The police department continues to partner with our business and retail community in the form of our Business Watch program. Members of the police department visit many of our business locations throughout the year to check-in and work on crime prevention partnerships.

Neighborhood Watch

The Neighborhood Watch program connects neighborhood leaders with the police department to assist with communication and reporting suspicious activity. The police department provides training for the over 170 block leaders that comprise the neighborhood watch. No one knows a neighborhood better than the people who live there, and we view this program as a vital partnership in keeping communities safe. Interactions with the neighborhood watch group were mostly electronic and virtual in 2020.

National Night Out

Normally held on the first Tuesday in August each year, the popular National Night Out program was canceled in 2020. This is one of our favorite outreach programs, and we're looking forward to 2021 when we can gather again for this event.

Coffee With a Cop

CHPD's monthly "Coffee with a Cop" was active until March of 2020 and then was placed on hold. The program is a great opportunity to talk to community members in a less formal setting and has been a popular activity.

Chili Cook Off

The Police Department participated in a city team for the Annual Lee Carlson Chili Cook-Off. The team took top honors with a recipe from Fire Chief Thompson. It was a great event that supports important mental health outreach in our community.

Citizen Academy

The police department conducts an annual citizen academy in which we share the inner-workings of the police department with community members. Topics range from Use of Force to Drug Enforcement to Community Policing. The academy provides a greater shared understanding of how police work functions. The pandemic placed the program on hold in 2020, and we plan for it to return as soon as we can safely gather.

Community Events

In addition to the other programs outlined above, the police department participates in numerous community interactions throughout the year. Officers guest speak at classes for the Adult Basic Education Center as well as local Community Education events. We stopped by St. Tim's drive through dinner to help hand out meals in September and visited with attendees of Columbia Heights Movies in the Park event.



City Manager Kelli Bourgeois, Fire Chief Charlie Thompson, Shari from MasterChef, and Police Cpt. Erik Johnston pose with their winning trophy at the annual Lee Carlson Center Chili Cook-Off event held in February 2020.

Strategic Plan

Since 2009, the CHPD has operated under a Strategic Plan that outlines goals and objectives in support of its overall mission of creating a safe community. Each December, officers, civilian employees, and supervisors review the previous year's Strategic Plan and provided input in developing the update. The Department also solicited input from community partners including Neighborhood Watch groups and other residents, members of the Multi-Cultural Advisory Committee, representatives of the School District, businesses, and other City departments in order to assure that the plan is responsive to what the community expects from its Police Department. Some priorities included: a fully operational Unmanned Aerial Vehicle (drone) program, officer wellness, recruitment/retention, improved community outreach, and many other programs and initiatives designed to best serve our community. Visit www.chpolice.com to view the full plan.

Problem Oriented Policing

2020 brought several hurdles to Problem Oriented Policing with staffing challenges and the COVID pandemic. However, the CHPD continues to use creativity and hard work to address the issues affecting Columbia Heights and its residents. One of the programs started was the Central Avenue Pedestrian Initiative, which used both education and positive contacts to teach and enforce better pedestrian safety skills to walkers, bikers, and drivers. The CHPD also partnered with Anoka County Social Services to provide extra outreach and housing services to those affected by homelessness during this very difficult year. Many people without homes found more significant and consistent shelter because of this partnership, and we look forward to continuing this partnership into 2021. The Central Avenue Façade Improvement program also continued in 2020, allowing for more cameras to be placed at businesses along Central Avenue, which in turn gives us opportunities to partner with many of our local businesses and community stakeholders as we work together to ensure community safety for everyone. Every year brings new challenges, but even in challenging times the CHPD continues to rely on our community relationships, flexibility, and creativity.

Partnership Projects

Lee Carlson Center

In 2020, we continued our partnership with the Lee Carlson Center. The focus of this partnership is to connect people in need of services with the best organizations able to provide them. Columbia Heights police officers responding to calls in the community will identify and refer situations which could potentially benefit from being connected to additional services. With the individual's permission, they will receive a follow up visit under the Community Outreach Program (COP) as soon as the next business day. This follow up visit will include a Columbia Heights police officer and a trained intake specialist from the Lee Carlson Center who will work together to connect those individuals with needed services.

using the fire bays in order to assure safe social distancing. These events were popular and proved very timely with the increased medical needs last year.

Truck Or Treat

The Truck or Treat event has become a city-wide activity in its third year of operation. Social Distancing requirements created some additional challenges this year so Police, Fire, Recreation, Administration and Public Works all collaborated to convert the Truck or Treat event into a drive-through activity. Several hundred participants drove a route lined with vehicles and costumes, and it was a great opportunity to hold a community event in a challenging time.

Red Cross Blood Drive

The police department partnered with the Red Cross to organize and host two successful blood drives at the public safety building. The first was in the training room Feb 26. The second blood drive was held at the request of the Red Cross, who cited the urgent need for blood. We were able to accommodate that request on May 19 by

SACA

The police partnered multiple times with the SACA Food Shelf and assisted with food deliveries in the community. SACA was also involved in the annual school supply give-away event in the Murzyn Hall parking lot.

Youth Outreach

As with most department initiatives, the past areas of youth outreach were severely affected by the COVID-19 pandemic. Although there were hurdles, the CHPD were still able to connect with the City's youth in some meaningful ways. From Jan 1 through March 11, the department was able to host 1,693 kids at the Cops and Kids Open Gym Program. That was on pace to reach over 8,000 kids in 2020. Staff looks forward to starting this highly-successful program back up as soon as possible in 2021.

The CHPD was also able to host its second-annual "Cooking with the Cops" competition on March 5, 2020, partnering with the girls Varsity and JV basketball teams this year, and looking forward to continuing the annual tradition in 2021.

The 4th grade DARE program taught by Officers Jason Piehn, Ibrahim Farah, and Mo Farah kicked off in all three elementary schools, but unfortunately had to be canceled prior to the completion of the lessons.

Some other areas that were started or scheduled, but cancelled due to the pandemic, were the bi-annual

Opiates and Alcohol programs with the 10th grade health classes, anti-bullying reading program with the K-2 classes, Big Brothers Big Sisters, bike rodeo, bike giveaways, Pizza with the Cops, Cuts with the Cops, and the Teen Academy.

When school shut down in mid-March, the CHPD had to consider the health and welfare of the City's youth, as well as staff, but that didn't stop the department altogether from finding some unique ways to stay connected. It hosted a drive-up backpack giveaway just prior to the start of the 2020-2021 school year, and Officer Jason Piehn connected with the health classes via Zoom to check in with students and let them know we are still here and ready for the day we can all connect in person again. The department also used social media platforms to put out health and safety educational videos to keep people connected.

Although 2020 was difficult for all, police officers and staff at CHPD continued to set the standard for youth engagement in law enforcement, and look forward to continuing this tradition in 2021.

Shop-With-A-Cop Receives Record-Breaking Donations

Shop with a Cop, led by the Columbia Heights Police Association, saw a record-breaking year for donations in 2020. Through the support of the Columbia Heights community, the program raised more than \$12,000 in its 11th year.

Throughout December, a Columbia Heights officer (or two) takes parents to the Fridley Target to shop for holiday gifts.

"Every dime we get for Shop with a Cop goes directly to the families," said Sgt. Justin Pletcher.

The record-breaking \$12,000 raised went straight to area families. In 2020, 31 families took part in the program, and 102 children received gifts. Families were also provided with money to buy clothing and food. With the impact of COVID on the economy, families have been struggling to provide even basic necessities, let alone holiday gifts, said Sarah Palacios, who took part in the program this year.

"People are really struggling right now with COVID," Palacios said. "I wasn't going to be able to get my kids anything. It is really great to know that I can get them

something without them knowing the difference."

None of this would be possible without the support of the community.

"This program doesn't exist without community members donating," Pletcher said "I was worried this year because of COVID. Are businesses struggling? Do people have money? But they outdid themselves."

"There are a lot of good people out there," Palacios added.



Other Programs and Activities

Multi-Cultural Advisory Committee

The Columbia Heights Multi-Cultural Advisory Committee, commonly referred to as the MAC, continued to meet on a bi-monthly basis throughout 2020. While in-person meetings were not possible, meetings were held virtually, which provided both challenges and opportunities. In fact, the success of the virtual MAC meetings led to the CHPD's first ever Virtual Public Forum in early 2021. With the civil unrest and pandemic, 2020 really gave credence to the importance of the MAC and what an open dialogue between passionate community volunteers and the police department can accomplish.

The MAC allows for transparency and the sharing of accurate information during a time where misinformation can be troublesome. Some of the topics discussed over the last year were: the George Floyd/Derek Chauvin incident, peaceful protests vs. riots, the CHPD pedestrian safety initiative, COVID-19 response, homelessness, domestic violence, and any significant incidents that occurred in Columbia Heights over the last year.

If you are interested in joining the MAC, please contact Officer Bill Monberg at bmonberg@columbiaheightsmn.gov.

Wellness

With the ongoing civil unrest and pandemic affecting everyone in some way, perhaps there was no better time than 2020 for the CHPD to really focus on the mental health of its officers and staff. The year 2020 marked the first year where the CHPD sent every officer to a mental health check-in. Mental wellness is as important as physical wellness, and the CHPD will continue to find creative and innovative ways to serve the needs of its staff.

Training

Having a highly trained and well equipped police force continues as a core strategy for the Columbia Heights Police Department. It continues efforts to provide officers with the tools to help safely resolve conflicts

through de-escalation and tactics. Officers are attending the POST Board mandated training on Conflict Management and Mediation, Crisis Intervention and Recognizing and Valuing Community Diversity. The Columbia Heights Police Department goes above and beyond the state requirements for these trainings.

In 2020, the police department brought in instructors from BOWMAC to provide critical incident and Emergency Operations Center training. Police and fire supervisors, City leaders and community partners all participated in several days of training which included exercise designed to simulate a critical event. The training was well received and helps prepare city leaders and community partners to work as an effective team to manage crisis events.



Police Reserves

The CHPD Reserve Unit is a volunteer organization composed of members of the Columbia Heights community. These members support the police department and the Columbia Heights-Hilltop community through a variety of tasks that include patrol, transports and participating at special events. Reserve members receive specialized training related to their areas of responsibility.

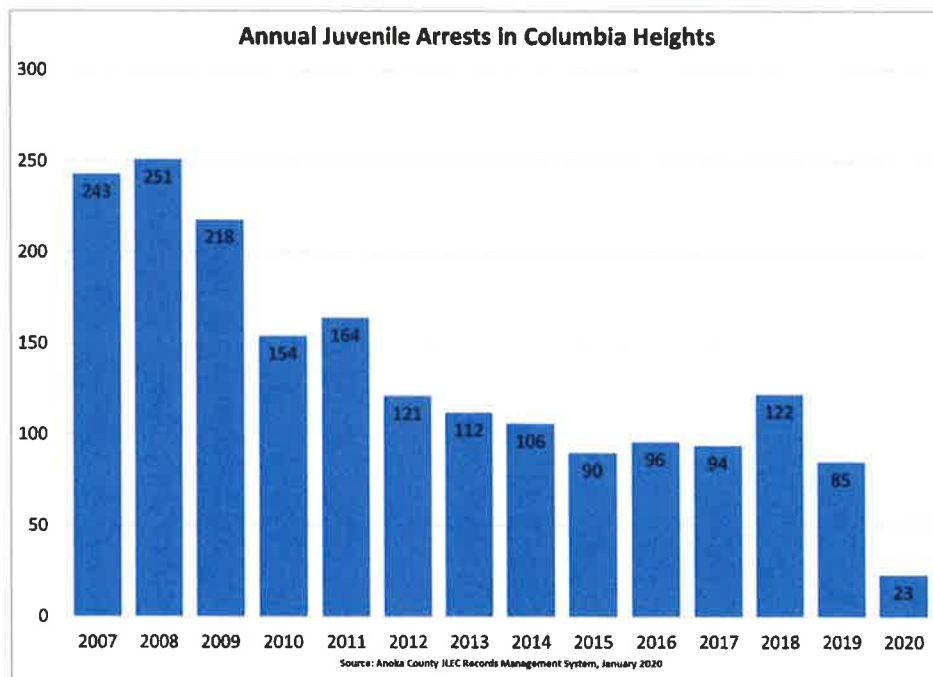
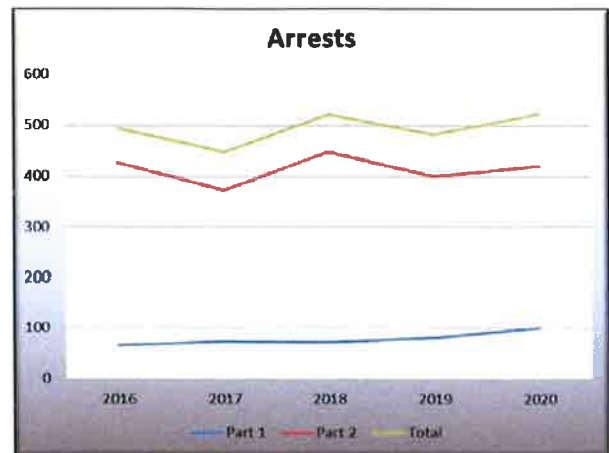
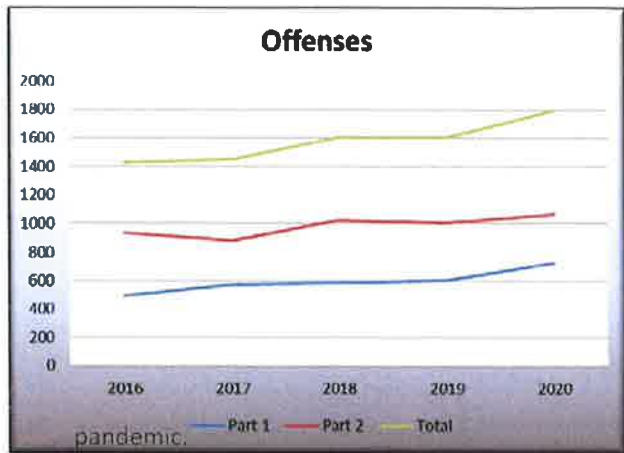
The Reserve Program has been a part of the Columbia Heights Police Department for over half a century, and thousands of hours of volunteer time have been donated. The CHPD continues to be grateful for their service to their community.

Columbia Heights Police Association

The Columbia Heights Police Association, or CHPA, didn't let 2020 slow down the many programs and initiatives they oversee. In fact, 2020 may have been its best year yet. Even during a pandemic, the CHPA found a way to provide over 50 meals to Muslim neighbors during a drive-up Iftar partnership with the local mosque. The CHPA continued its partnership with the Columbia Heights High School by providing the annual Curt Ramsdell Scholarship. The 2020 recipient was Renee Booth. Lastly, the 2020 Shop with a Cop Program was the most successful yet. Through the generosity of the community and the CHPA members, as well as from lasting partnerships with St. Timothy's Church, the Lions, the VFW, and other charitable donations, the department was able to provide food, clothes, and gifts for 31 families and over 100 children this holiday season. The CHPA's membership continues to grow. Thank you to all who contributed!

Crime Statistics

Columbia Heights saw a 12% overall increase in crime numbers in 2020 when compared to 2019. This included a 21% increase in Part 1 crimes and a 6% increase in Part 2 Crimes. This was also reflected by an increase in arrests to correspond to the crime increase. But juvenile arrests saw a significant drop.



Use-of-Force Statistics

While police use of force was already a closely watched topic, the events of 2020 brought it into even sharper focus. Columbia Heights officers continue to hold the highest regard for the dignity and liberty of all persons, and place minimal reliance on the use of force. The police department respects the value of every human life, and the application of deadly force is a measure to be employed in the most extreme circumstances. The CHPD goes beyond the state and federal reporting requirements to monitor our use of force incidents and ensure compliance with state and federal law and department policy.

In 2020, officers responded to 23,253 calls for service (Anoka County Communications). A minimal amount of force was used in 0.32% of these calls, with a total of 75 incidents for the year. Of those incidents, open hand techniques were the most common type of force used and 89% of the subjects involved where force was used reported no injury. Of those that reported injuries, minor pain or abrasions were the most common. We continue to have a supervisor review every reported use of force to ensure legal and policy requirements are met. At the same time, we look for new tools and techniques we can use to minimize the times we are required to use force.

Police Department Budget Summary

The Police Department's budget for 2020 was authorized at \$5,245,170. This budget is composed of three main sections, the first being Personal Services which is by far the largest portion at \$4,583,000. This section includes all the line items related to the payment of the department's personnel. The CHPD has an authorized roster of 28 police officers, one full-time and five part-time Community Service Officers, and six Support Services employees.

The Supplies section is the smallest portion of the Police Department's budget. Set at \$180,900 for 2020, this section includes such items as office supplies, uniform items to include protective vests, computer equipment and general supplies.

Other Services and Charges is the third section of the

budget, with a 2020 amount of \$481,270. Other Services and Charges is made up of the line items for things like training, cell phones and building utilities, and maintenance of the department's vehicles.

The 2020 Police Capital Equipment budget was \$193,100, which included funds for the purchase and outfitting of two marked utility vehicles for patrol use, and one unmarked vehicle. The Capital Equipment budget also included an amount of \$47,200 to purchase drone equipment and conduct the initial training requirements to institute an Unmanned Aerial System. This program will be operated in collaboration with the Fire and Public Works Departments, and will be used for suspect searches, search and rescue, fire scene overview, disaster assessment, accident and crime scene mapping, and various types of inspections.

Sign Up Today to Receive City Emergency Alerts at www.columbiaheightsmn.gov/alerts

The City of Columbia Heights launched a new text/email/phone citizen alert system at the end of 2020. Residents can sign up to receive emergency texts, emails, or calls about severe weather events or other area emergencies.



Uses The CodeRED® system will be used to send critical communications, from evacuation notices to missing child alerts.

Caller ID When you see the following displayed, you will know the call is from us. If you would like to hear the last message delivered to your phone, simply dial the number back.

- Emergency Notifications
1-866-419-5000 or Emergency Comm
- General Notifications
1-855-969-4636 or General Comm

Privacy Your contact information remains private and will only be used for community notifications.

Local Emergency Alerts

- Toxic Spills/Evacuations
- Severe Weather
- Child Abduction
- Water Contamination
- Armed Criminal in Area

General Alerts

- Street Closures
- Construction Updates
- Hydrant Flushing Notice
- Water Main Repair Notice
- Water Shut-off Notice
- Plowing/Salting Updates
- Street Sweeping Notices
- Public Hearings

Note: General Alerts and alerts specific to your neighborhood or block are only available to those who sign up for a CodeRED account.

You can also text "Heights" to 99411 to have the sign-up link sent to your phone. If you don't have internet access, try contacting a friend or family member to help add your contact info to the emergency database. Or you can call the City directly at 763-706-3615 for assistance.