



## Senior Transportation Resources

Following is information about transportation options available to seniors in the Northeast communities of Columbia Heights, New Brighton, Northeast Minneapolis and St. Anthony Village.

### **Northeast Senior Services RIDES - 612-781-5096**

[www.neseniors.org/transportationresources.html](http://www.neseniors.org/transportationresources.html)

*Serves seniors living in Northeast Minneapolis, St. Anthony Village, Columbia Heights and New Brighton. Travels to appointments in Hennepin, Ramsey and Anoka Counties.*

Provides rides with volunteer drivers using their own cars. Weekday and limited evening and weekend rides. Priority to medical appointments. Rides also provided to grocery shopping, hair, social appointments and to NE Seniors programs like foot care, legal clinic or exercise class. Serves seniors age 60+ who are able to walk on their own or with a cane or walker. Donations accepted. Suggested donation is \$10.00 roundtrip. Call by Thursday at noon for appointments starting the next Monday or after. Appointments accepted up to 3 months in advance.

### **Eastside Neighborhood Services Transportation Program— 612-787-4012**

[www.esns.org/SeniorTransportation](http://www.esns.org/SeniorTransportation)

*Serves seniors living in NE Minneapolis and St. Anthony Village. Also serves North & SE Minneapolis. Travels in local area. Provides rides in a **handicap accessible van** or a mini-van. Weekday transportation to medical appointments and senior dining, scheduled grocery shopping and recreational outings. Serves seniors age 60+ and/or persons with disabilities. Rider donation of \$4.50 one way. Please make reservation 2 days in advance.*



### **The Care Crew — 763-784-2097**

*Serve seniors in New Brighton & other suburban communities in and near Mounds View. Does not serve Roseville.*

Rides are available to doctor and dentist appointments. Volunteer drivers from local churches provide rides. Donations accepted but not required.

### **Transportation to VA Medical Center 612-467-2768**

<http://davmn.org/veterans/get-a-ride-to-the-va-medical-center/>

The Disabled American Veterans of Minnesota strives to provide Minnesota veterans in need with transportation to VA Medical Center appointments through our DAV Volunteer Transportation Program.

#### **Who qualifies for transportation assistance?**

Disabled veterans who are unable due to financial or medical hardship to secure transportation to their medical appointments in the Twin Cities area.

**Who to call if you live in the Twin Cities metro area.** If you live in the Twin Cities metro area, call Babette Blumenauer, hospital service and transportation coordinator, at 612.467.2768.

### **Transit Link— 651-602-5465**

[www.metrocouncil.org/transportation/TransitLink/index.htm](http://www.metrocouncil.org/transportation/TransitLink/index.htm)

*Serves the seven-county metropolitan area which includes Anoka, Hennepin and Ramsey Counties. Transit Link provides rides from 6 a.m. to 7 p.m. Monday through Friday. DOES NOT PICKUP IN MINNEAPOLIS OR SAINT PAUL.*

Transit Link is dial-a-ride minibuss or van service for the general public that must be reserved in advance. Transit Link service is curb-to-curb service, with limited assistance. Transit Link Service is different from Metro Mobility service—it is available to the general public.

To reserve a ride, call 651-602-5465. Tell the reservationists your destination, and staff will help you determine whether your trip is eligible for Transit Link or if you have regular transit route options available. You may reserve a ride up to five business days in advance. **Call Transit Link weekdays between 7 a.m. and 3:30 p.m. to reserve a ride.** Fares are based on the distance traveled.

# Senior Transportation Resources continued...

## Metro Mobility—651-602-1111

[metro council.org/transportation/metromobility/](http://metro council.org/transportation/metromobility/)

**It takes a couple weeks to sign up for this service** Metro Mobility is a shared public transportation service for certified riders who are unable to use regular fixed-route buses due to a disability or health condition. Rides are provided for any purpose.

Eligibility: Americans with Disabilities Act (ADA) guidelines determine eligibility. People are generally eligible if : They are physically unable to get to the regular fixed-route bus (OR) They are unable to navigate regular fixed-route 'bus system' once they are on board (OR) They are unable to board and exit the bus.

Applying for service: A completed ADA Paratransit Application Form is needed to determine eligibility. The form has two parts: 1) An application form designed to assess a person's ability to use the regular fixed route bus service; 2) A professional verification form completed by a health care provider. Both completed forms must be submitted together to process the application.

Download the two-part Application Form from our Forms page, or call Customer Services at 651-602-1111 to have a form sent to you. Questions about Metro Mobility? Call Customer Services at 651-602-1111 (TTY 651-221-9886) between 7:30 a.m. and 4 p.m., Monday through Friday

## Metro Transit (The bus) 612-373-3333

[www.metrotransit.org/ride-the-bus.aspx](http://www.metrotransit.org/ride-the-bus.aspx)  
To get started, you can talk to a transit expert at 612-373-3333. Tell the representative where you're starting and where you want to go. You'll get personalized trip information, including schedule times and fare information. Ask the representative where to wait for your bus, or just look for the closest bus stop sign on your route. Bus Fares: Seniors 65+ with photo ID that has "T" endorsement OR Medicare Card Holders with MN State ID or driver's license.



## Fairview Senior Transportation

Effective 9/15/15, the Fairview Transportation program is as follows:

### Eligibility:

- \*Riders must be: a) 55 years of age or older; and, b) temporarily disabled and unable to driver themselves; and, c) reside within 20 miles of the East Bank address (500 Harvard ST SE, Minneapolis).
- \*All rides MUST be scheduled at least 24 hours before the appointment (one full business day). No exceptions.
- \*Eligible riders can receive up to 6 rides per calendar year.

Transportation will not be provided to any appointment that includes any type of anesthesia or sedation.

### This program **serves only the following locations:**

- \*University of MN Clinics and Surgery Center  
909 Fulton ST SE, Minneapolis
- \*East Bank Fairview ( U of MN) Hospital  
500 Harvard ST SE, Minneapolis
- \*Masonic Memorial Building  
424 Harvard ST SE, Minneapolis
- \*Phillips-Wagensteen Building  
516 Delaware ST SE, Minneapolis
- \*Mayo Building  
420 Delaware ST SE, Minneapolis
- \*Riverside Professional Building  
606 24th AVE S, Minneapolis
- \*West Bank Fairview Hospital  
2450 Riverside AVE, Minneapolis
- \*Riverside Professional Building  
606 24th AVE S, Minneapolis
- \*Park Plaza Building  
701 25th AVE S, Minneapolis
- \*2512 Building  
2512 S 7th ST, Minneapolis

### Contact information:

Monday—Thursday 7:00 a.m. to 5:30 p.m.  
Friday 7:00 a.m. to 3:30 p.m.  
Closed Weekends and major holidays.

**Phone: 612-672-7685**

Or submit request via email at:  
[DSRTRANSPORT@Fairview.org](mailto:DSRTRANSPORT@Fairview.org)

Rides are: \$5.00 one way; \$10 for round trip.  
Fee payable to driver at time of pickup.  
Contact Fairview Seniors Transportation at phone number above for more information.

**See next page for transportation options  
for Anoka County residents**

# Senior Transportation Resources continued...

## **Anoka County Medlink**

(formerly Anoka County Volunteer Transportation) coordinates volunteers who generously give their time and vehicle to provide rides to Anoka County residents. To be eligible for a ride you can be a veteran, a senior 60 years of age or older, or a client of Anoka County. Transportation is provided to clinics, Anoka County buildings and Veterans Administration medical facilities in and around the Twin Cities.

Anoka County Medlink provides rides to and from medical, dental and social service appointments. Medical and dental trips may be made throughout the metro area while appointments with social services must remain within Anoka County. Passengers must be able to travel independently as volunteers are unable to provide assistance.

### *Registration and Reservations*

To register please call Reservations at 763-422-7087. Once you have registered you can call in your request to reservations or send an email. In either case you must provide this information: your name, name and address of the destination, date, time and approximate length of the appointment. The email address to use is: RS-TR-VolTran@co.anoka.mn.us.

**Your request must be received by Noon on Wednesday of the week prior to your appointment. Rides are provided Monday - Friday 8:00 a.m. - 4:30 p.m. When scheduling your appointment keep in mind that the volunteers do not leave their homes before 8:00 a.m. and need to be off the road by 4:30 p.m.**

There is no charge for this service, however, donations to the program are accepted. Suggested donations are \$5 for trips within Anoka County and \$10 for trips outside of Anoka County. A donation is not required to receive a ride.

## **Other transportation ideas...**

\*Check with your health care plan or health care provider about any transportation options they provide for customers.

\*The American Cancer Society website has an extensive list of organizations that provide rides for person's receiving cancer treatment. The following URL gets you to the list of transportation options.

<http://www.cancer.org/treatment/supportprogramsservices/app/resource-search?cats12=on&zip=55101&keyword=>

\* Medical Assistance or Elderly Waiver: Seniors on medical assistance or elderly waiver may qualify

## **Transit Link dial-a-ride transit service.**

(provided by Anoka County Transit, in conjunction with the Metropolitan Council)

This service requires advanced reservations. Transit Link is public transportation that operates where regular fixed-route transit is unavailable. This service operates using accessible buses.

Specific information regarding reservations, policies and procedures can be found at the following link: <http://metro council.org/Transportation/Services/Transit-Link.aspx>

Metro Mobility service is also available in Anoka County. This service is a shared public transportation service for certified riders who are unable to use regular fixed-route bus due to a disability or health condition. Information can be found at <http://metro council.org/Transportation/Services/Metro-Mobility.aspx>

## **Anoka County Resources**

Anoka County Transit- General Information: 763-422-7075

Customer Concerns: Anne Walter, Anoka County Transit, 763-422-7191

Metro Mobility Customer Relations: 651-602-1111