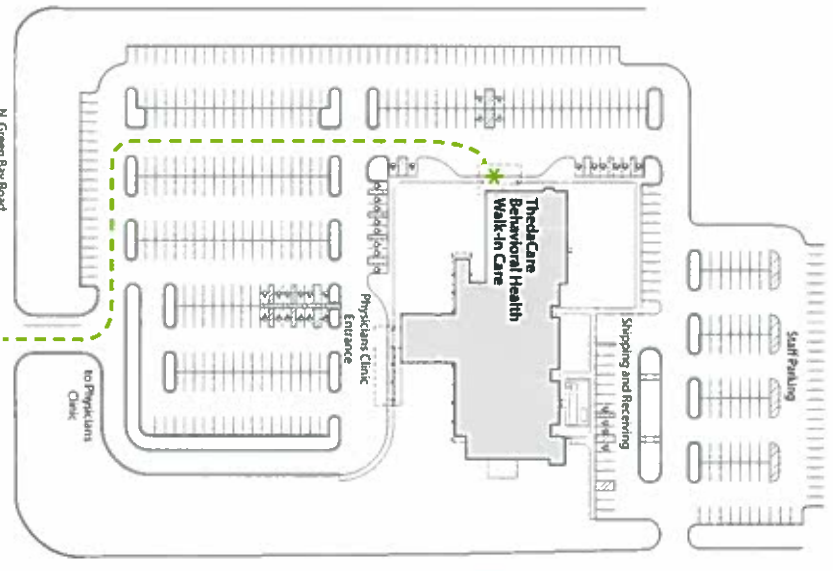




Focusing on what works best for you


ThedaCare Behavioral Health Walk-In Care provides services that are designed to “meet you where you are” on your journey to recovery and wellness. Whether you need help with crisis stabilization assessment and treatment, routine outpatient care or support services, we can help support you throughout your recovery process.



ThedaCare Physicians-Neenah
(Previous Cancer Care entrance)
333 N. Green Bay Road
Neenah, WI 54956
1-833 BHWL KIN



ThedaCare Behavioral Health Walk-In Care
When you want immediate access to adult behavioral health services, Healing starts with “hello”. Whatever you’re going through, we’re here for you. We offer support and hope for today and your future.



Committed to providing complete care for both your mind and body

Program Description

Behavioral Health Walk-In Care is an outpatient clinic for adults who have an immediate behavioral health need. Walk-In Care provides an assessment of needs, referral and short-term treatment, as well as coordination of ongoing treatment.

Services

- Nursing Assessment
- Referrals and Scheduling for Outpatient Psychiatric Services
- Counseling
- Treatment Referrals and Discharge Planning
- Care Management

Please note: controlled substances are not prescribed from this clinic.

What to Expect

1. **Check In:** Front desk staff will check you in, share expected wait times, and gather basic information from you.
2. **Nurse Assessment:** The Nurse Care Manager will complete a brief nursing assessment, which will include vitals and availability of needed resources.
3. **Behavioral Health Assessment:** Therapists will complete a brief behavioral health assessment to assess your current needs and history of behavioral health treatment and then make treatment recommendations, which may include immediate therapeutic intervention.
4. **Care Plan:** The Nurse Care Manager will then meet with you to assist in connecting you to resources and longer term behavioral health treatment if needed.

If you are experiencing a behavioral health crisis, please contact your county's crisis line for help. If you or the person in need is in immediate danger, please call 911 for assistance.

Details

- Walk-In Care visits will begin with a brief assessment to determine:
 - Drug and alcohol usage
 - Physical and medical stability
 - Current medication
 - Social determinants, such as housing, food security and social support
- Following the assessment, individuals will have the opportunity to visit with a Therapist if indicated as appropriate.



- The initial visit will also include:
 - Referral for appropriate follow up behavioral healthcare
 - Connection to needed community resources and support.
- Care Manager will follow up with patients post visit to ensure patient is maintaining stability and following through with post visit plan.