



CHEERS; A Responsible Beverage Server Training Program

This free workshop facilitated by your local police officers will increase the safe service of alcohol sales of:

- Tavern Owners
- Bartenders
- Wait Staff
- Door Security
- Store Clerks
- Community Event Organizers
- Volunteers

Contact Us

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Menasha Police
Department
430 First St
Menasha, WI 54952

CHEERS!

Responsible Beverage
Service Training

Menasha Police Department



The Menasha Police Department's goal is to inform!

The goal of the Menasha Police Department is to assist the servers and bartenders within our city obtain knowledge and skills to properly serve customers alcoholic beverages in a safe manner. This course assists in dispersing this information to help each business succeed. To sign up for this course, please get in contact with Officer Heinen. Courses will be scheduled approximately twice per year, but if a larger group is requesting an additional course, arrangements can be made to accommodate.

Topics Covered

- Spotting fake ID's
- Protocol for reporting fake ID's
- Your establishment's liabilities, responsibilities, and policies
- Understanding alcohol compliance checks
- Review of local statutes and WI's state laws
- Your rights regarding sales and services to intoxicated individuals
- The dangers of overserving individuals



Alcohol Compliance Program

The City of Menasha conducts alcohol compliance checks approximately twice per year. If a bartender or licensee fails a compliance check, it is an option to attend a CHEERS Responsible Serving course to learn how to properly serve alcoholic beverages. After completion of the course, you may have a first offense summons for a violation dismissed and changed to a warning. The compliance checks are currently conducted by Officer Rick Heinen. If you would like any more information in regards to these checks his contact information is below.