



# **MENASHA POLICE DEPARTMENT**

## **2021 ANNUAL REPORT**

**INTEGRITY. INNOVATIVE. EFFICIENT. RESPECT. TEAMWORK.**

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# MISSION STATEMENT

Our mission is to be the model of modern police services, built upon a strong partnership with the community, using respect, creativity and technology to find solutions and improve the quality of life for all.

# CHIEF'S MESSAGE

We were glad to turn the page from 2020. While we all would have liked to see life return to normal this past year, the pandemic continued to create new challenges. However, the community and department learned to adapt to a new normal, creating best practices based upon science.

A variety of factors have contributed to police departments across the country continuing to be run shorthanded. We are fortunate that all of our positions were filled in 2021 with Officer Sam Vassar joining our team. We have a dedicated team that likes to solve problems in the community, not by simply making arrests. Certain issues are far more complex and arresting people who make a mistake is only one option.

A great example of this is the Menasha Community Addiction Assistance Program (MCAAP). This program identifies members of the community that are struggling with addiction and connects them with peer coaches. The coaches are supporters who help them in their journey of achieving sobriety. Referrals to the program are usually made by officers who recognize a substance abuse problem when responding to calls for service. Traffic stops, loud noise complaints and welfare checks are just a few of the types of calls that may help us identify someone in need. By providing this assistance before a crisis, we have shown that people are less likely to die of an overdose. While the area showed a substantial increase in overdose deaths in 2021, Menasha saw a decrease. Last year we topped over 100 referrals to the program with the assistance from Officer Nick Oleszak who coordinated the program.

We also know that in order to care for the community we also have to care for ourselves. This past year, with guidance from Deputy Chief Angie Hanczek, our Wellness Team got off the ground. The program concentrates on emotional health, physical health and financial health. Ensuring that officers have the proper tools to deal with the stressors in their personal lives affords them the opportunity to be successful in their professional role. The Wellness Program is all set for expanding their programming in 2022.

Thank you for taking the time to read over our year in review. We are proud of being a part of the community, it is truly an honor. We look forward to a great 2022.

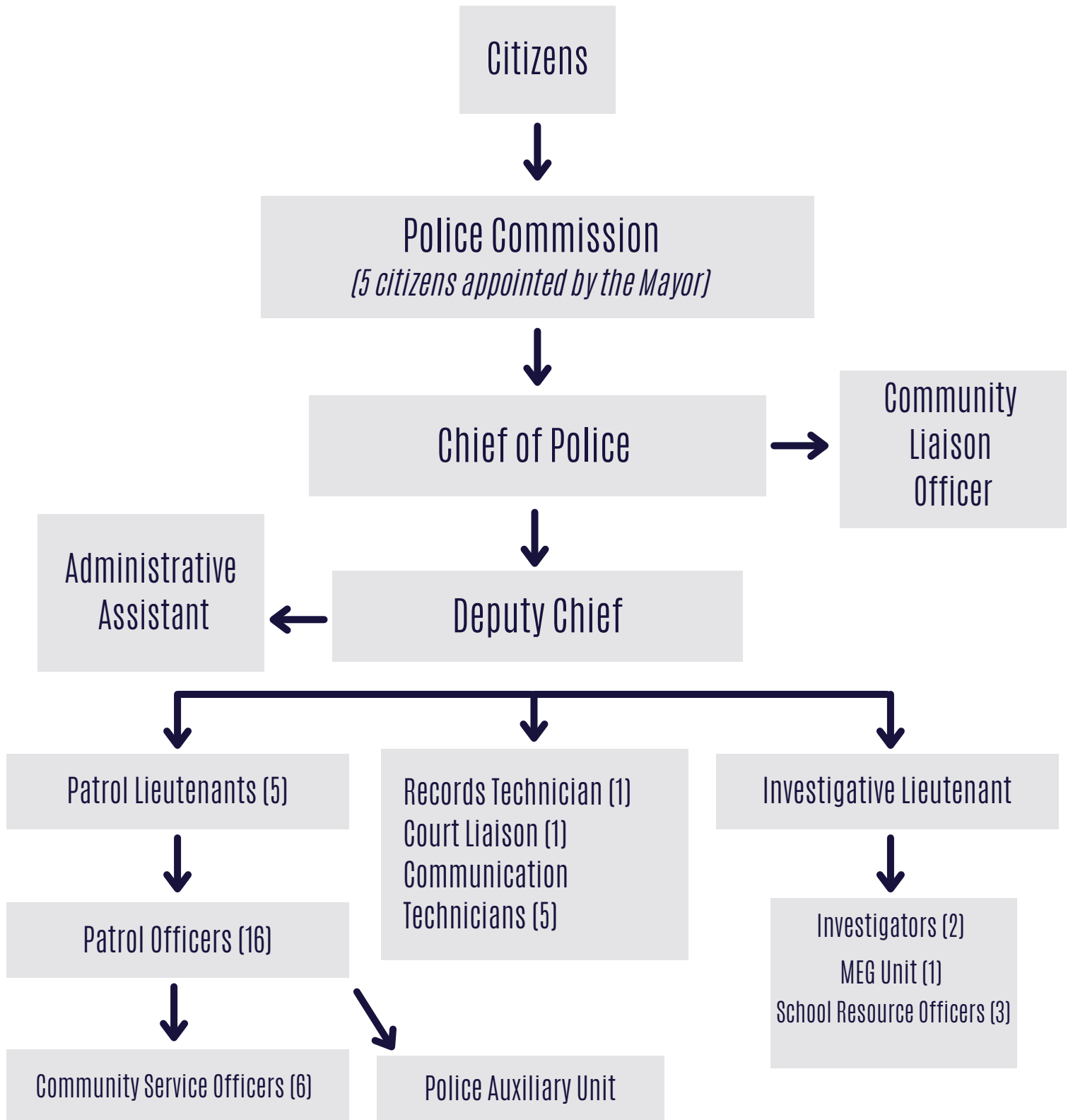
Our team always welcomes your thoughts and ideas. Please feel free to contact any of us with your suggestions. Thank you for your support!

Serving our community,

*Chief Timothy Styka*



# ORGANIZATIONAL CHART



# SWORN STAFF



## CHIEF OF POLICE

Timothy Styka

## DEPUTY CHIEF

Angela Hanchek

## INVESTIGATIVE LIEUTENANT

Nicholas Thorn

## PATROL LIEUTENANTS

Matthew Albrecht

Matthew Lenss

Adam Schulz

Matthew Spiegel

Joel Nelson

## INVESTIGATORS

Amy Cook

Pete Sawyer

Ray Berna

## COMMUNITY LIAISON OFFICER

Shelby Birkholz

## SCHOOL RESOURCE OFFICERS

Denton Heidemann

Joshua Gallagher

Matthew Schanke

## HIRED

Samuel Vassar

## TRANSITIONED

Jeff Jorgenson

Nick Oleszak

## PATROL OFFICERS

Nick Oleszak

Jeff Jorgenson

Sara Swenson

Chris Groeschel

Dan Hoernke

John Abrahamson

Richard Heinen

Kellen Gennrich

Katelynn Oberle

Derrick Rotta

Jason Frederickson

Michael Oney

Aaron Schaefer

Jason Eake

Brian Van Alstyne

Samuel Vassar







# CIVILIAN STAFF

## POLICE COMMISSION

James Meinke  
Nancy Ball  
Jerold Jakubek  
Debbie Galeazzi  
Trevor Martin

## COMMUNITY SERVICE OFFICERS

Nathaniel Brownie  
Caden Klatt  
Yeehah Lor  
Lindsay Stutzmann  
Ezekiel Stoll

## RECORDS CLERK

Jenny Groeschel

## COURT/TRAFFIC LIAISON

Beverly Sawyer

## ADMINISTRATIVE ASSISTANT

Sandra Gonnering

## COMMUNICATIONS TECHNICIAN

Amber Boehlen  
Mary Janssen  
McKenzie Repinski (relief)  
Rebecca Billington (relief)  
Lindsey Whitney  
Cyndel Sawall  
Jessica Beck (relief)  
Maria Taillon

## EVIDENCE CUSTODIAN

Cyndel Sawall

## CROSSING GUARDS

Robert Piel  
Will Horning  
Sue Paveletzke  
John Sokolowski  
Tom Miller  
Tom Borchart (relief)

# CITY SNAPSHOT



The City of Menasha is situated right in the heart of the Fox Valley on the north shore of Lake Winnebago. The 17,604 residents comprise a diverse and engaged community which we are proud to serve. Menasha is in a period of economic revival and during this past year, many steps have been taken towards the continued revitalization of our downtown and other key areas of interest in the city.

The City of Menasha encompasses a total of 7.72 miles spanning both Winnebago and Calumet Counties. The various neighborhoods in the city range from a central core of traditional ranch and two-story homes, to large lakefront residences, and newer subdivided neighborhoods to the east. Each neighborhood has its own unique character and charm.

Our officers patrol just over 90 miles of streets within the corporate limits of Menasha. Our patrols cover every road from private streets to main thoroughfares like US Highway 10 and State Highways 47 and 114. The streets wind through our residential neighborhoods, industrial zones, downtown, and parks.





# POLICE ADMINISTRATION



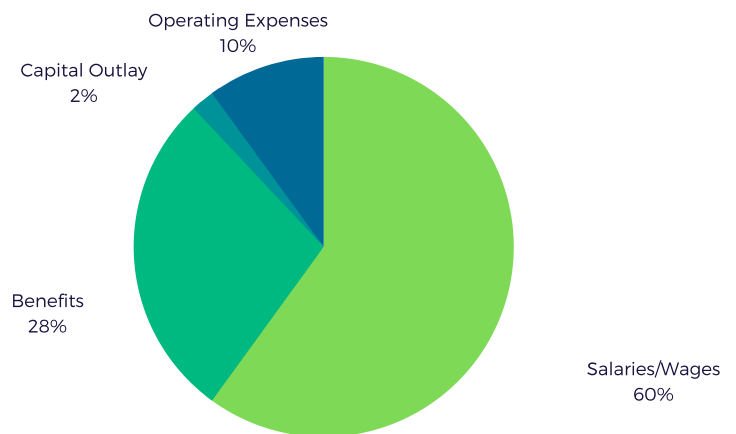
The administration division of the police department consists of the Chief of Police, Deputy Chief, and Administrative Assistant.

Managing the department budget, officer training, and writing procedures and policies are just a few of the tasks taken on by this division. Striving to provide the best and most fiscally responsible level of service is at the forefront of each decision they make.

The pie graph illustrates the general breakdown of spending areas within the police department budget. As it is with most organizations, personnel costs make up the largest portion of the budget. The capital outlay and operating expenses provide the officers with the equipment they need to adequately serve the community.

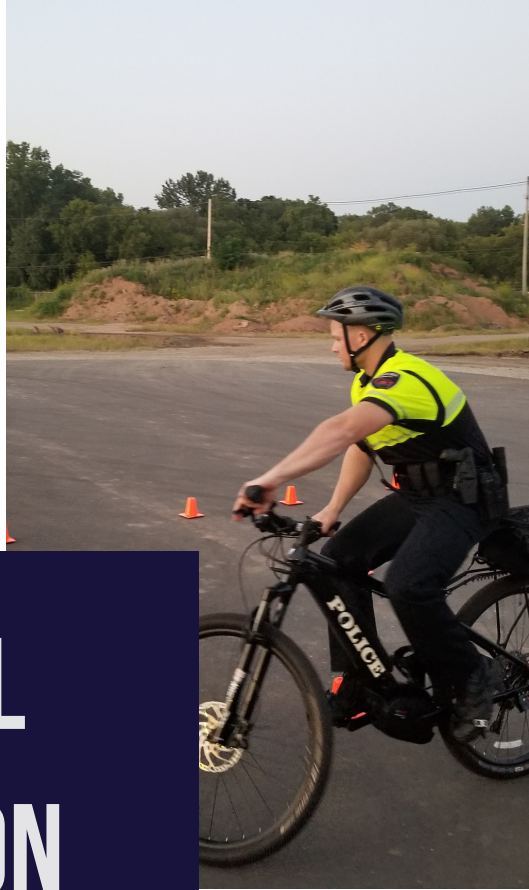
Police Budget	
Year	Amount
2022	5,188,572
2021	\$5,004,246
2020	\$4,899,142
2019	\$4,990,323
2018	\$4,874,040
2017	\$4,829,341
2016	\$4,762,195
2015	\$4,517,559
2014	\$4,562,226
2013	\$4,571,493

Training Hours		
Year	Total	Avg. Officer
2021	2510	81
2020	1778	56
2019	2054	59
2018	1720	55





# PATROL DIVISION



Patrolling our streets and quickly responding to emergency calls remains a primary function of the department.

Our officers responded to approximately 11,500 calls for service in 2021. This encompassed a multitude of calls for service ranging from citizen assists, disturbances, burglaries, robberies, drug and alcohol complaints, to drug overdoses. In addition to responding to criminal complaints, officers often focus on preventative measures like checking business doors at night, patrolling parks and other public spaces like the Trestle Trail and school properties.

Often times, residents will report specific concerns in their neighborhoods and we will specify added patrol time to address those concerns in that area. It is imperative that as citizens of a strong community that if something looks “not normal,” it needs to be checked out. We help create a stronger community when we work together. Simply put, if you “See something, say something.”

In 2021 our department acquired a TruNarc Narcotics Analyzer through the Elevate Communities Grant from Capital Credit Union. This device tests over 500 substances including narcotics, stimulants, depressants, hallucinogens, and analgesics. The use of the TruNarc device limits officer exposure while testing the substance, as it uses a laser to analyze the substance versus having to place the substance into a field testing pouch.

A grant funded Mental Health Navigator was deployed in June 2021. The Mental Health Navigator receives referrals based on contacts and connections our patrol officers have with individuals in the community who could benefit from mental health services. The Mental Health Navigator does not work at the police department and is not a police officer. All contacts with individuals are made over the phone. The program has made a significant difference in such a short period of time!



# INVESTIGATIONS



The Investigative Services Team is comprised of two Criminal Investigators, a Crime Analyst, three School Resource Officers, the MEG Unit Investigator, the Records Custodian, and Evidence Custodian which is supervised by Lt. Nick Thorn.

Investigators are responsible for the more complex cases including homicide, robbery, sensitive crimes, identity theft, forgery, burglary, along with numerous other crimes. Investigators work closely with patrol officers to identify witnesses, preserve crime scenes, and the gathering of critical information.

Joint efforts with agencies at both the federal and local level are key to an efficient and effective investigation. Investigators work collaboratively with the Wisconsin Department of Justice Internet Crimes Against Children (ICAC) task force to investigate tips in connection with child pornography. In 2021, our agency received six cyber tips through the National Center for Missing and Exploited Children (NCMEC) in regards to suspected ICAC cases. In addition, Menasha Police investigated an additional ten ICAC related cases which were reported directly to our agency.

Maintaining proper procedures and standards for the collection and storage of property and evidence is paramount. In 2019, the Menasha Police Property and Evidence Custodian joined the Property and Evidence Committee for the Wisconsin Association for Identification (WAI) and in 2020, she was elected to the Board of Directors. The WAI provides educational seminars to members of law enforcement and encourages the highest ethical standards in the collection, preservation, and examination of evidence. In 2021, Evidence Custodian Sawall was asked to present on behalf of the WAI, along with two other members at the Wisconsin Chiefs of Police Conference. They provided Wisconsin law enforcement executives with the most updated information on property room management.



# INVESTIGATIONS

The current increase in heroin and methamphetamine use in the Fox Valley has changed the landscape of drug enforcement in our area. The department provides a full-time investigator to the Lake Winnebago Area Metropolitan Enforcement Group (MEG Unit). The MEG Unit is comprised of investigators from agencies within Winnebago, Outagamie, Calumet, and Fond du Lac counties. Their focus is on the distribution and manufacturing of illegal drugs within the quad county area. Suspected drug activity may be reported to the Menasha Police Department, or directly to the MEG Unit.







# SCHOOL RESOURCE OFFICERS

An essential component of our police services are the three School Resource Officers (SRO) that work in our eight (8) elementary, middle, and high schools. The job is different from patrol and other investigative roles within the department and each position differs greatly from one level of school to the other. Our three school resource officers do an outstanding job adapting to the environment they are working in. Working with youth from early childhood to high school poses unique challenges when having to address the multitude of issues that arise during a school day.

SROs work hand in hand with school administrators to provide a safe learning environment. Interactions with parents, students, social workers, and counselors are part of each day. Establishing connections between the multiple groups is what makes the program effective. The SROs were happy to be back in the schools this year after embracing the challenges of online school in the midst of the pandemic last year.

In addition to the law enforcement related activity that occurs, the SROs prefer their role as mentors to the students and they work hard to build positive relationships with them by presenting in classrooms, eating lunch with the students, or even just saying hello in the hallway, SROs are able to effect a positive change in the school.

We have continued to work with the District on safety upgrades and infrastructure updates to the schools and the other buildings to provide a safe atmosphere, conducive to learning and creating places for our children to thrive.



	Number of Incidents by School Level						
School	2021	2020	2019	2018	2017	2016	2015
High School	66	49	120	149	89	109	111
Middle	116	58	105	93	103	123	115
Elementary	215	132	350	326	253	320	305
Total	579*	239	575	568	445	552	531

Menasha Police Department School Resource Officers responded to a number of calls for service this year. There was an increase in calls compared to last year, as last year most classes were held virtually. This year all Menasha schools were in person for the majority of the school year. The number of incidents is more in line with years past.

*\*\* Calls for service on this chart for 2021 include all activities at the schools for the past year. While the majority of the calls are during the school day and handled by the SROs, they also include calls handled by patrol during the evenings, nights, weekends and times that school may not be in session.*







# SUPPORT SERVICES



**COMMUNICATIONS** The City of Menasha Police Department is open 24 hours a day, 7 days a week. During that time, our front desk is staffed by one of our Communications Technicians. The front office staff is responsible for answering incoming calls for service, addressing issues that are brought in to the lobby, and typing all reports from officers. The communications technicians are also responsible for relaying information to officers, confirming warrants, and performing a variety of other tasks as needed. In 2021 our communications technicians handled 29,034 phone calls to the front desk.

**RECORDS** Our records department is staffed by one full-time employee. She assists with issues that are brought into the lobby and helps answer the phone as needed. Her primary tasks include fulfilling up to 1,000 records requests each year, ensuring quality reports, and distributing reports as needed. Abiding to State of Wisconsin records laws, we disperse reports to those who request copies as well as send all of the necessary documents to the District Attorney's office to be used during case prosecutions. The items being requested can consist of paper reports, photos, or videos.

**TRAFFIC & COURT LIAISON** Another key component to the department is our Traffic & Court Liaison. Her role is to process all of the citations, municipal summonses, crash reports, and parking citations written by officers. In addition, she prepares all necessary materials for municipal court cases. Approximately 4,900 citations, summonses, crash reports, and parking tickets were written by officers in 2021.



# SUPPORT SERVICES

**EMERGENCY DISPATCH** The Winnebago County Sheriff's Department provides service for all 911 calls in the county. Typically, there are 5-6 Dispatchers working in the 911 Communications Center. They work on the second floor of the Winnebago County Sheriff's Office. One technician is responsible for all of the calls in the City of Menasha, City of Neenah, and Village of Fox Crossing often referred to as the "north end." Emergency dispatch coordinates police, fire, and emergency medical services throughout Winnebago County.

**CODE ENFORCEMENT** In 2021 we said farewell to our Code Enforcement Officer, Joe Polzien. Joe served the city of Menasha for 13 years and made a significant difference in the quality of life for the city's residents. The Code Enforcement Unit has since been absorbed by Community Development. Thank you, Joe for many years of service to the city of Menasha!

**COMMUNITY SERVICE OFFICERS** We employ four Community Service Officers (CSO) who work on a part-time basis assisting officers with calls for service. Typically, our CSO's handle calls for vehicle lockouts, animal complaints, and found property. They also assist officers with traffic direction during accident investigations as well as during major city events. Many of those working as CSO's have an ambition to work in the law enforcement field as a career. As CSO's graduate from school and move on to full time careers, it makes hiring and recruitment a continuous effort.





# COMMUNITY POLICING

The department is continuously working at increasing engagement with the community both in-person and through technology. Our experiences have taught us how important it is for our citizens to have a way to connect with us and be heard. Whether it is a landlord/tenant issue, a traffic issue, a safety concern, or a public nuisance, we strive to make sure that the issue is addressed in a timely and thorough fashion. Menasha Police Department has a Community Liaison Officer, which is a position dedicated to crime prevention, community relations, and public information.

**FACEBOOK** We ended 2021 with over 16,000 followers comprised of citizens, businesses, and organizations that are watching, listening, sharing, and responding to the information that we post. The posts are often law enforcement related, and generally contain safety bulletins, information about active incidents, and community engagements.

**TWITTER/NEXTDOOR/INSTAGRAM** We also use other platforms to communicate with the public. Twitter offers an immediate notification to those who subscribe while Nextdoor provides a vetted neighborhood solution. Nextdoor purposefully disconnects the police department from comments or interactions with residents. We also have an Instagram account which we look to become more active with in 2022.

**E-LERTS** We operate our E-lert program allowing landlords or business owners with property in Menasha to be made aware of issues at their properties. Landlords and business owners contact the PD with a list of their property addresses and their contact information, including an email address, which gets entered into the program. Within a short time of police being dispatched to a property, the landlord or business owner receives a brief email notification of the call. The landlord can then address the issue directly with the tenant or involved individual or contact us for more information and assistance. Thousands of E-lerts are sent each year and nearly 200,000 individual notifications have been made over the lifetime of the program.





# COMMUNITY POLICING

**VIRTUAL WATCH** We offer a virtual neighborhood watch in which citizens and businesses can sign up to receive a weekly email which alerts them to incidents in Menasha. The email contains a list of police calls for the week. The specific location, names, and other private details are removed from the Virtual Watch report.

**HART PARK KICKBALL** The Hart Park Neighborhood Group hosted a community get together at the park. Officer Nick Oleszak led a kickball game between the Menasha Police Department and the Menasha Joint School District. The team put up a fight, but unfortunately lost to School District staff. This was a fun event for the Police Department and School District to interact with the Hart Park Neighborhood and build positive relationships. Perhaps we will have a rematch in the future!

**SPECIAL OLYMPICS** This year the Special Olympics Torch Run was again held virtually. Officers from our department as well as others in the area ran from the Neenah Police Department to Jefferson Park to raise money for Special Olympics.

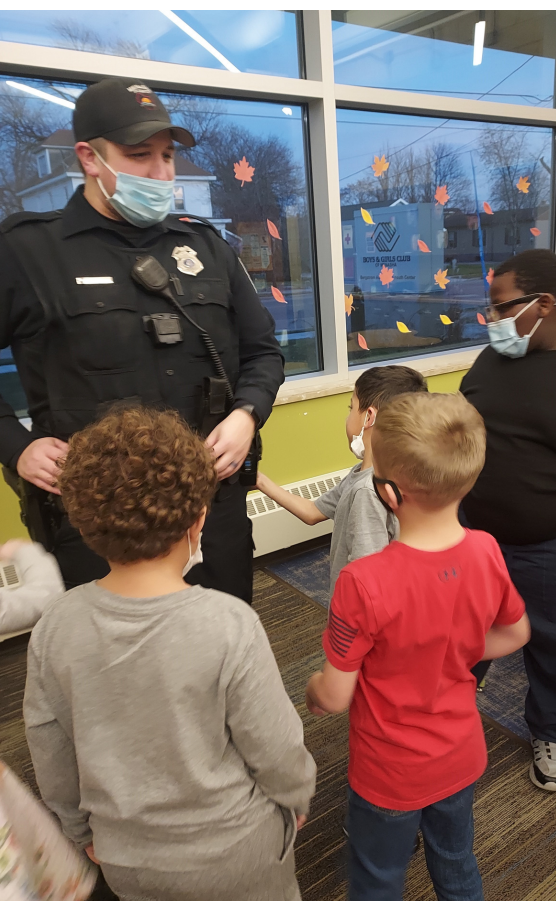




# VOLUNTEERING FOR A CAUSE

**SHOP WITH A COP** This year we were able to resume our normal activities with Shop With A Cop. The Menasha Police Benevolent Association adopted 6 families and shopped for 19 kids, 6 parents, and 3 other adults. Each year we are blown away by the generosity of our community in sponsoring this event. We are thankful to our sponsors: Parker John's, Target, Dunkin Donuts, Kwik Trip, Boys and Girls Club Menasha, Lamers Bus, and many other private donors. Thank you for your support and for brightening the holidays for families in our community!

**BOYS & GIRLS CLUB PROGRAMMING** As we ended the year and move into the new year, we are working on rekindling programming with the Menasha Boys & Girls Club. Unfortunately COVID put a damper on many things in the last 2 years and our programming with the Club was no exception. This year we ended with a new partnership with the Fox Cities Kiwanis Club and the Boys and Girls Club to bring the Kiwanis 'N Cops 'N Kids reading program to the club. We also joined the Club members before the holidays to introduce ourselves and talk about police officers. We have a number of fun events planned with the Club for 2022... Stay tuned!



**COMMUNITY CHRISTMAS** Each year Investigator Amy Cook volunteers for this amazing event which serves about 300 families in need. The families are given a hot meal, gifts for the children, perishable and non-perishable food items, warm blankets, pajamas, hats, mittens and more. It is truly a heartwarming event!

**LIGHTS OF CHRISTMAS** The Lights of Christmas program joins numerous police departments throughout the state, Q90 FM, Culvers, and other organizations to raise money to purchase gift cards, hygiene products and warm clothing for officers to give to those in need. The drive is organized each year by Q90 and officers participate in various events to raise funds, such as Cops at Culvers Day where officers hand out orders, greet customers and collect donations for the program. It's a great time working with the Culvers employees, interacting with community members and seeing how supportive the community is for those in need during the holiday season.



The Menasha Police Department has continually been at the forefront of new programs, ideas, and technology in the State of Wisconsin. By staying on the leading edge of law enforcement practices, we are better able to provide a higher level of service to our community.

**TRUNARC** The Menasha Police Department received a grant from Capital Credit Union through their Elevate Communities Program to purchase a TruNarc Narcotics Analyzer. The device tests over 500 substances including narcotics, stimulants, depressants, hallucinogens, and analgesics. The device limits officer exposure while testing a substance, as a laser is used to analyze the substance versus having to place the suspected drug into a field testing type pouch. The laser has the ability to shoot through certain objects; plastic baggies for example, to detect the substance.

**DRONE** A drone was purchased and deployed at the Menasha Police Department in 2020 through grant funding which was facilitated by Officer Gallagher. In 2021, we had 7 total drone deployments to assist with investigative efforts. This year, Officer Jason Eake completed his training and obtained his drone pilot license.

**MCAAP** The Menasha Police Department continues to work with Menasha Community Addiction Assistance Program to reduce deaths and social issues associated with addiction. This effort is grant funded and works with community organizations to immediately connect recovery services to people who are experiencing troubles with addiction. At the end of 2021, the program reached 100 referrals since its beginning in 2019 and was the only community in the Fox Valley to have a decrease in drug related deaths in 2021.





# MENASHA PD WELLNESS

The Menasha PD Wellness Committee was created by Deputy Chief Angie Hanchek to promote mental, physical and financial wellness amongst members of the Police Department. The Committee is comprised of officers and communications technicians. The Wellness Committee provides information, hosts activities, and brings in resources centered around wellness and team building. Some of the changes the Wellness Committee has implemented this year include but are not limited to:

- Updates to exercise equipment in the cardio and weight room
- Education on nutrition, stretching and exercises with partners
- Wellness Challenges to promote team building and encourage wellness goals
- Guest speakers to talk about and educate on financial wellness
- Officer resiliency training for officers' mental health

A number of businesses and private donors have sponsored the Wellness Committee. Thank you to our sponsors for recognizing the importance of wellness!

Bergstrom Corporation  
WG&R  
Menasha Rotary  
Faith Technologies  
Sprout Chiropractic



# USE OF FORCE

- 11,512 total calls for service
- 70 calls required some application of force
- 0.61% of all interactions resulted in force
- One incident every 5.21 days

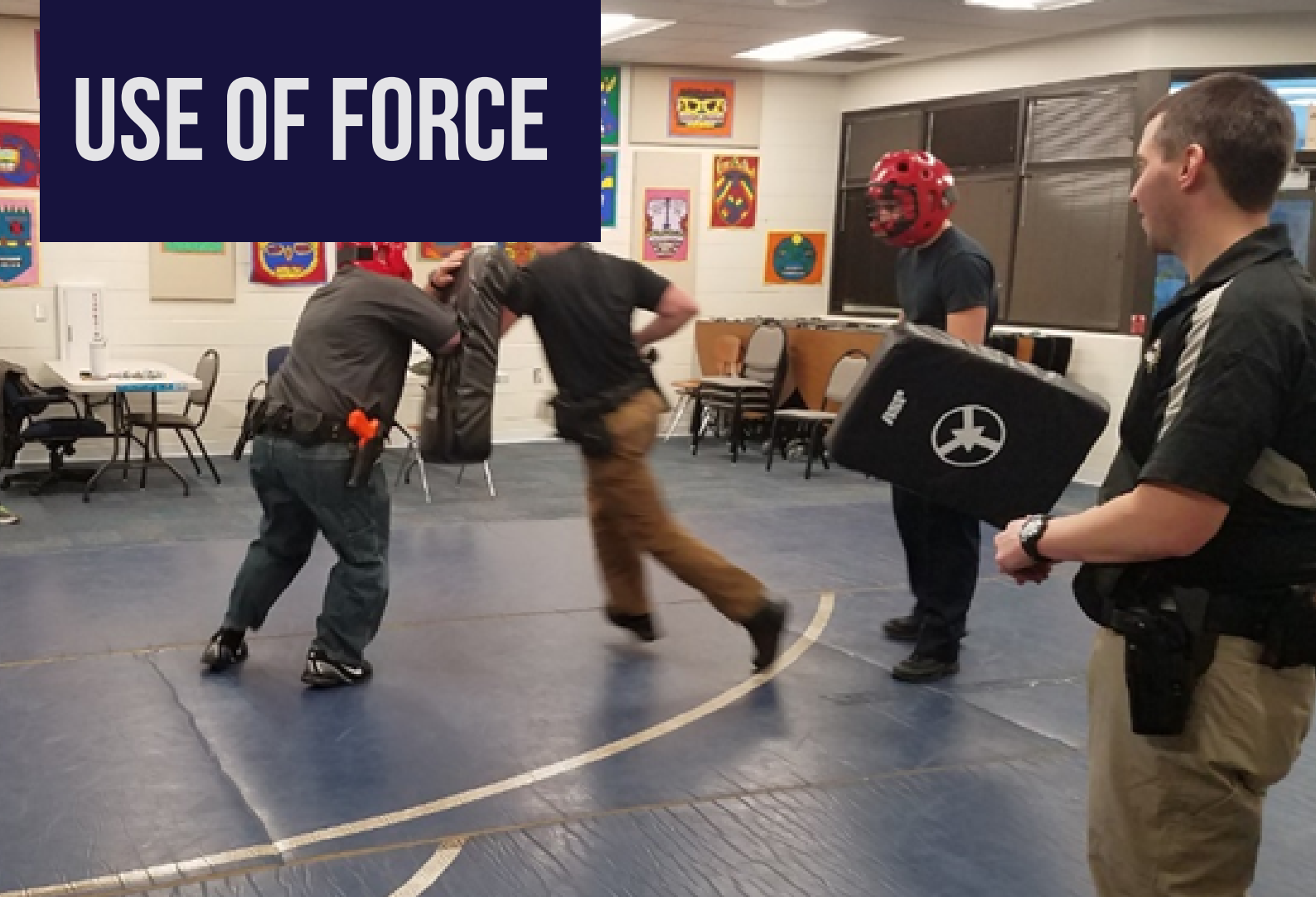
Officers are often forced to make split-second decisions about the amount of force that reasonably appears necessary in a particular situation, with limited information and in circumstances that are tense, uncertain and rapidly evolving.

The collection and distribution of use of force data is important for transparency purposes as well as to provide a mechanism to assess any deficiencies in training or procedures. Officers rely heavily on their training and experience to resolve situations without having to resort to use of force. As the statistics show, this is often very successful.

In 2021, the Menasha Police Department responded to 11,512 calls for service. Of all the calls for service, seventy required some application of force. This correlates to force being used in 0.61% of all interactions, or approximately once every 5.21 days. An examination of each of these incidents took place within one month of their occurrence. Lt. Thorn and Lt. Lenss were the primary supervisors responsible for oversight of the use of force review. Other department administrators, department DAAT and tactical instructors were consulted for clarification or guidance on certain matters in their area of expertise if needed.



# USE OF FORCE



Of the seventy incidents, all incidents were found to be in compliance with City of Menasha Use of Force policies, procedures and established best practices. Though all incidents were found to be in compliance of our Use of Force policy, 4 incidents needed further clarification in the documentation or led to training opportunities with the involved officer(s). These training opportunities included discussions on desirable vs. justifiable contacts, providing additional report documentation regarding the incident, and the use of audio and video recording devices. All Menasha officers also participated in two different use of force training sessions in 2021 put on by the department's instructors, including realistic scenario training at a vacant house in the area.

In 2021 we continued collecting data on officer and suspect injuries in relation to use of force incidents. Of the seventy incidents, there were six incidents of possible injuries to the suspect and six incidents of officers being injured. Neither suspects nor officers received any major injuries during these incidents. Officer injuries included being bit, spit in the face and eyes, abrasions, scratches, road rash, cuts as well as pain in the hips, shoulders and elbow. Suspect injuries included minor lacerations, road rash, a blown blood vessel, scratches and a complaint of back pain.

In 2021 we also continued documenting in the state database "Badger TraCS" any use of force that involved discharging a firearm, officer involved death or causing great bodily harm. There were no incidents in 2021 involving our officers that rose to the level requiring a report to the state.



# K9 PROGRAM

Total Narcotic Sniffs - 70

Total Arrests - 48

Accuracy - 97.14%

Tracks - 4

**K9 CAMI** Cami has been very successful finding narcotics throughout 2021 during the COVID-19 pandemic. This year K9 Cami and her handler, Lt. Nelson, were certified in scent-specific tracking. This allows K9 Cami to distinguish a specific human scent and track that one scent across long distances only focusing on the specific scent. This type of tracking also allows her to be used as an investigative tool to find the path an individual has taken after leaving a location and allows us to find locations with cameras the individual traveled past, evidence the individual may have dropped, or the location the person fled to.

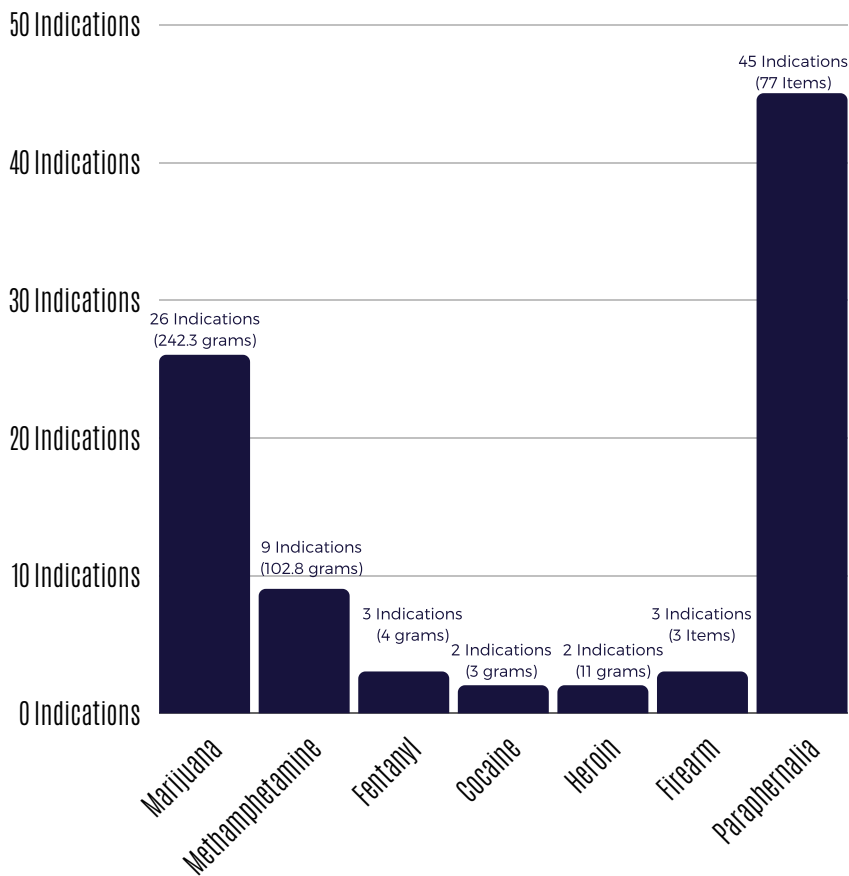
K9 Cami successfully completed a 24 hour old track, a scent transfer track from Person A after being hit by Person B and then tracked Person B after they fled on foot. Cami also learned how to indicate to her handler that a scent is no longer present, such as the person being tracked was picked up by a vehicle. This course also taught Lt. Nelson how to collect scent from a scene, such as scent on window sills, car seats, door handles, etc. and use the collected scent to conduct a track with K9 Cami. This skill allows the best chance in finding missing persons or fleeing suspects in our community, along with evidence during the track.



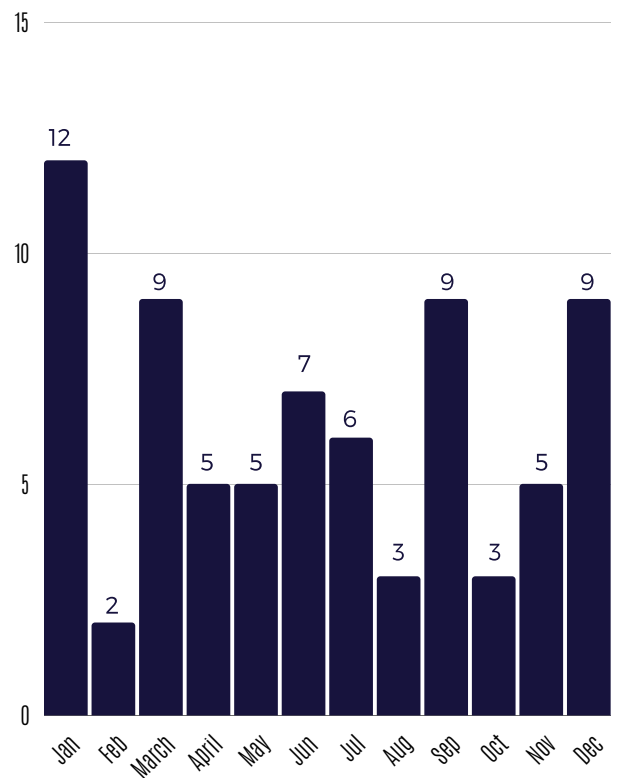
# K9 PROGRAM



## TOTAL INDICATIONS



## DEPLOYMENTS BY MONTH



# AUXILIARY POLICE



Dating back to 1963, the City of Menasha has had an Auxiliary Police unit that provides community service to Menasha. The group is diverse, having members from many different backgrounds and currently consists of nine members including three Sergeants. Several of the members are interested in pursuing a career in criminal justice while others are looking for a way to get involved in the community. Two full time officers act as advisors to the unit. They provide traffic control at events, security at public functions, and assist officers when requested. They receive training in law enforcement tactics and techniques. They also run a very successful Easter Egg Hunt each year at Menasha High School.

Traditionally, throughout the year the Menasha Auxiliary works 26 events, with nearly all of them occurring after Memorial Day. These events included three parades, the 4th of July Celebration, the Fox Cities Marathon, Race the Lake bike race, a handful of high school football games, and several other city sanctioned events like Jazz Fest and the New Year's Eve Ball drop downtown. With the hard work and flexibility of our Auxiliary Officers we were able to adequately staff all of these events. Most notably, Jazz Fest, which requires 24 hour security.

2021 was a bit of an up and down year for the Auxiliary. The COVID-19 pandemic proved to be a challenge when it came to holding our monthly meetings, however several of the events that were missed last year were able to happen. 2021 also saw several members of the unit having to resign due to other work related obligations, and the number of Auxiliary members dropped to only four.



# AUXILIARY POLICE

Given the staffing shortages, Officer Abrahamson and Officer Heinen along with administrative staff had to get creative in recruiting new members to the Auxiliary unit. It was determined that the best option would be to do in person recruiting since most of the technical colleges and schools were once again doing in person teaching.

Officer Abrahamson along with Lt. Lenss were able to go to UW-Fox Valley, UW-Fox Valley Oshkosh, Fox Valley Technical College, Public Safety Training Center, NWTC, and UW-Oshkosh and presented and handed out recruitment materials. The Auxiliary advisors also took to social media and created a recruitment profile utilizing Handshake to reach out to college aged students. The recruitment efforts were successful and the unit received several inquiries about the job. Ultimately four new members were welcomed to the Auxiliary and will start their training by mid-January.

Even though 2021 was an up and down year for the Auxiliary, there were also some positive takeaways. Several former Auxiliary officers have received job offers to go and work at police departments, sheriff's departments and correctional institutions. This has been a trend with the Auxiliary for several years and we take great pride in being able to lay the foundation for our officers to further their law enforcement careers.

City events were able to be held again which gave the Auxiliary the opportunity to once again interact with the community which was so dearly missed in 2020. The Auxiliary is looking forward to 2022 and once again holding monthly meetings, and also bringing back the Annual Easter Egg Hunt!



# BUILDING RENOVATIONS

The Police Department is currently the oldest city building, and because of that, we continue to update areas in the building to meet operational needs and for a professional appearance. This year we replaced old flooring, received a fresh coat of paint in areas, and spruced up the overall appearance in many areas of the building.

The two biggest projects of the year were the update to the Mens' Locker Room and the Traffic & Community Liaison offices. The Mens' Locker Room received an update to the bathroom area, adding a new shower, sink set up, and bathroom stall. The Traffic & Community Liaison offices received fresh paint and flooring. These updates were much needed and truly improved the appearance of our workplace!

There are a number of projected building updates planned for 2022 to maintain the functioning of the building and update the appearance.







# POLICE BENEVOLENT

The Menasha Police Benevolent Association (MPBA) is comprised of current police department employees and retirees. The Benevolent exists to support its members and to provide a medium for the exchange of knowledge and experience that fosters high professional standards. One of the primary functions of the MPBA is to conduct charitable, educational, and recreational activities for the benefits of its members and the community. Members pay dues and an annual fundraiser is held to support the benevolent association's activities.

The MPBA focuses on ways to give back to our community. In 2021 we were able to do this in a myriad of ways, including but not limited to; a donation to the Wisconsin Chapter of Concerns of Police Survivors, The Menasha School District Jay's Nest Program, the purchase of holiday gifts for local families through our Shop with a Cop Program, Wisconsin Law Enforcement Death Response (WI LEDR) Team, Menasha High School 2021 Prom Event, Youth Go and Community Christmas. The fundraising for these programs include MPBA dues, our annual concert fundraiser, and 50/50 raffle sales.

Our Benevolent program also values the importance of showing appreciation for its members. As a way of getting our members involved with one another and celebrating the accomplishments of the department, there is a family outing and Christmas party, a dinner and awards ceremony in celebration of National Police Week, and recognition and celebration of our retirees.

# CALLS FOR SERVICE



These charts compare the total police activity for 2014 – 2021.

- **Complaints** indicate the number of police reports and investigations done by officers.
- **Services & Assists** Assist, Assist Agency, Civil Matter, Civil Process, Information, Lost Found, Medical, Miscellaneous, Motorist Assist, Open Door, Parking, Standby, Vehicle Lockouts. Many times these incidents do not generate a police report.
- **Traffic Stops** indicates the number of times officers stop a vehicle for a traffic violation. These may result in a citation(s) or warning(s) being issued.
- **Crashes** are those reported to the police department occurring either on roadways, parking lots and/or private property which are both reportable and non-reportable to the State.

Incident Type	2021	2020	2019	2018	2017	2016	2015	2014
Complaints	7469	7402	7432	7957	7897	7902	7,521	7,408
Services & Assists	2255	2204	3120	2953	2705	2869	3,096	2,904
Traffic Stops	1421	1310	2060	2083	2748	2154	3,093	2,171
Crashes	369	329	435	497	493	515	445	450
<b>Total</b>	<b>11514</b>	<b>11245</b>	<b>13047</b>	<b>13490</b>	<b>13843</b>	<b>13440</b>	<b>14155</b>	<b>12933</b>





# CALL SOURCE REPORT

Call Source	2021	2020	2019	2018	2017	2016	2015	Total
911	2819	2860	2870	2785	2632	2675	2554	18154
911Cell	1		2					2
911Landline			1					1
Alarm		3	4	11	4	10	5	41
Field Initiated	2415	2180	3388	3346	4014	3467	4311	23366
MDC	650	584	204	329	384	512	615	2992
MISC	1	1			1		1	3
Phone	5617	5588	6556	7002	6793	6755	6634	44699
Scheduled	7	7	10	3			5	35
TTY	4	17	7	12	14	18	22	101
Walk In		5	3	2	1	3	4	39
<b>Grand Total</b>	<b>11514</b>	<b>11245</b>	<b>13045</b>	<b>13490</b>	<b>13843</b>	<b>13440</b>	<b>14151</b>	89433

This chart shows a breakdown of the sources of calls for service entered for an officer response. This does not include calls to the police department for miscellaneous issues which do not require a police presence.

# CALLS FOR SERVICE



Incident Type	2021	2020	2019	2018	2017	2016	2015	2014
911 Assist	508	457	424	420	401	499	510	448
911 Hang Up	635	608	486	379	276	311	247	166
Abandoned Vehicles	48	52	64	58	49	50	49	34
Alarm	175	135	159	197	182	157	216	196
Animal	444	432	507	492	455	492	525	613
Civil	70	95	88	86	44	40	32	27
Emergency Committal	39	40	35	44	46	57	56	57
Damage to Property	97	112	126	141	133	167	167	182
Death	34	28	32	28	21	23	16	21
Disturbance	519	678	518	635	685	677	636	639
Disturbance Weapon	2	2	6	6	5	10	5	2
Domestic Disturbance	97	107	98	122	84	71	94	89
Drugs	157	214	247	260	261	201	146	166
Fraud	121	126	128	117	98	93	76	92
Harassment	94	106	98	155	183	152	166	204
Juvenile	272	270	403	272	452	404	417	494
Lost/Found Property	155	146	124	152	140	145	134	115
Missing Person	16	4	14	23	20	23	31	30
Noise	146	183	142	189	160	167	223	208
Open Door	37	37	26	29	36	62	93	91
Runaway	50	39	35	40	47	99	82	68
Sex Offenses	33	39	37	37	49	33	25	42
Suspicious Sit/Veh/Person	762	883	773	867	832	844	723	714
Trespass	42	40	26	39	22	17	25	18
Warrant Arrests	105	72	192	199	202	168	228	202
Weapon	15	12	13	17	13	8	19	16
Welfare Check	717	619	518	717	699	633	688	646
<b>TOTAL</b>	<b>5390</b>	<b>5536</b>	<b>5319</b>	<b>5721</b>	<b>5595</b>	<b>5603</b>	<b>5629</b>	<b>5580</b>

*This chart is a breakdown of some of the types of complaints officers have investigated. Certain crimes (theft, burglary, robbery, assault, etc.) are compared on the next page.*



# CRIMES & ARRESTS

## CITY OF MENASHA UNIFIED CRIME REPORT OF INDEX OFFENSES

	2021	2020	2019	2018	2017	2016	2015	2014
<b>Violent Crime</b>								
<b>Homicide</b>	0	0	0	0	0	0	3	2
<b>Forcible Rape</b>	7	6	10	9	14*	1	3	4
<b>Robbery</b>	2	6	2	4	1	1	8	4
Assault/Battery/Simple Assault**	96	121	129	71	92	94	83	94
<b>Total Violent</b>	<b>105</b>	<b>133</b>	<b>141</b>	<b>84</b>	<b>107</b>	<b>96</b>	<b>97</b>	<b>104</b>
<b>Clearance Rate</b>	<b>77%</b>	<b>77%</b>	<b>80%</b>	<b>93%</b>	<b>60%</b>	<b>73%</b>	<b>76%</b>	<b>67%</b>
<b>Property Crime</b>								
<b>Burglary</b>	22	39	38	44	23	35	39	42
<b>Theft</b>	111	159	196	286	340	303	295	338
<b>Motor Vehicle Theft</b>	8	10	13	23	9	24	9	10
<b>Arson</b>	0	1	0	0	1	0	0	2
<b>Total Property</b>	<b>141</b>	<b>209</b>	<b>247</b>	<b>353</b>	<b>373</b>	<b>362</b>	<b>343</b>	<b>392</b>
<b>Clearance Rate</b>	<b>66%</b>	<b>34%</b>	<b>26%</b>	<b>23%</b>	<b>25%</b>	<b>35%</b>	<b>21%</b>	<b>26%</b>
<b>Total Index</b>	<b>246</b>	<b>342</b>	<b>376</b>	<b>437</b>	<b>480</b>	<b>462</b>	<b>440</b>	<b>496</b>

\*FBI broadened the definition of a Forcible Rape causing an increase in the reported number for the category.

\*\*Simple assaults are not included in Federal UCR crime numbers for Violent Crimes, but are included in the chart for comparison purposes.

The Federal Bureau of Investigation's Uniform Crime Reporting (UCR) Program, which began in 1929, collects information on the following crimes reported to law enforcement: homicide, forcible rape, robbery, aggravated assault, burglary, theft, motor vehicle theft, and arson. The UCR Program also maintains a database of arrests and clearance rates of law enforcement agencies. Clearance rates reflect the percentage of those cases that are cleared or solved.

The national clearance rates for 2018 were: 45.5% for violent crimes and 17.2% for property crimes.

	2021	2020	2019	2018	2017	2016	2015	2014
<b>Prosecution Requests</b>	310	302	304	400	410	346	317	301
<b>Juvenile Referrals</b>	58	72	65	79	93	171	158	206
<b>City Summons</b>	261	257	441	572	430	421	461	579
<b>TOTAL</b>	<b>629</b>	<b>631</b>	<b>810</b>	<b>1051</b>	<b>930</b>	<b>938</b>	<b>936</b>	<b>1,086</b>

This chart outlines the types of arrests made by officers.

- **Prosecution requests and juvenile referrals** are requests to the district attorney's office for state charges.
- **City summonses** are local ordinance violations like unnecessary noise with a motor vehicle, Disorderly Conduct, or Underage Drinking.



# TRAFFIC ENFORCEMENT

	2021	2020	2019	2018	2017	2016	2015	2014
<b>Traffic Citations</b>	828	677	1164	1309	1481	1155	1,387	1,262
<b>Parking Citations</b>	2860	1168	2516	2395	2633	2415	2,778	2,862
<b>OWI</b>	64	51	112	107	114	75	63	97
<b>Traffic Warnings</b>	830	828	1374	1663	2157	1841	2,513	1533
<b>Crashes Investigated</b>	369	283	435	429	406	459	396	367
<b>Total</b>	<b>4951</b>	<b>3007</b>	<b>5601</b>	<b>6368</b>	<b>6791</b>	<b>5945</b>	<b>7137</b>	<b>6121</b>

This chart shows the amount of traffic enforcement in the City of Menasha. It compares the number of citations to the number of warnings issued by officers. The traffic crashes reflect those that exceed a certain damage threshold and are reported to the state.

Grant Activity	2021	2020	2019	2018
<b>Traffic Stops</b>	<b>287</b>	<b>399</b>	<b>562</b>	<b>646</b>
<b>Citations</b>	<b>150</b>	<b>183</b>	<b>264</b>	<b>297</b>
<b>Warnings</b>	<b>184</b>	<b>284</b>	<b>436</b>	<b>432</b>
<b>Grant Time</b>	<b>283 hrs</b>	<b>383 hrs</b>	<b>399 hrs</b>	<b>365 hrs</b>

Menasha Police Department officers participate in the State traffic grant program which focuses on OWI, speed, seatbelt, and aggressive driving enforcement. The State reimburses the department for work during the four hour grant shifts, and we are required to log a portion of matching hours during normal patrol shifts.





# TRAFFIC PROGRAM

In an attempt to improve services to our citizens, the Menasha Police Department has a Community Traffic Safety Program. We recognize that traffic concerns are an issue in nearly every neighborhood at one point or another.

In the past, Menasha Police Department would receive complaints and officers would conduct added patrol to the complaint area, however there was little to no follow up with the complainant or documentation of officers' efforts. We have a dedicated phone number and email for citizens with traffic concerns to report to and the added patrol request is documented. Officers will conduct added patrol and note their efforts in the program, and an assigned officer will contact the original caller to inform them of the findings. This year, the traffic program had **34** directed patrol requests. Officers spent a total of **9,777** minutes patrolling these areas, **48** citations were issued, and **108** warnings were given.



## DETAIL REPORT

Date Reported: 03/09/2022

Traffic Issue Coordinator:

Location: 430 First Street

R/P Address: 123 Imaginary Street

R/P Name: Concerned Citizen

R/P Phone: (920) 123-4567

Description:

Violation Times: 3pm-6pm

R/P is concerned about speeders in the area. Cars are estimated to be traveling in excess of 35mph. Some of the cars don't stop for the stop signs in the area either.

Checks:

Date Checked	Officer	Citations	Warnings	No Violations	Time Spent
03/09/2022	Abrahamson	2	1		30

We have a dedicated email address and phone number to report traffic concerns to. An officer is assigned to address these concerns and will also make contact with you as the original caller with an update as to what was done.

The number to report a traffic issue:  
(920) 967-3575

An email can also be sent to:  
trafficissue@ci.menasha.wi.us

*\*\* An example of a traffic program entry and documentation.*



# HOW DO WE COMPARE?

The City of Menasha is below the state and national averages for violent crime rates and in between them for property crime rates. Crime rates are not a good estimator of community issues due to the way in which the numbers are calculated and variances in reporting by agencies.

Per 18,114 people	U.S.	WI	Menasha
<b>Violent Crime Rate**</b>	72	58	27
<b>Property Crime Rate</b>	382	266	141

Crimes	City of Menasha One every
Homicide	-
Rape	52 days
Aggravated Assault	11 days
Robbery	182 days
Theft	3.2 days
Burglary	16.5 days
Auto theft	45.6 days

\*2019 FBI uniform Crime Statistics most recent available. <https://ucr.fbi.gov>

\*\*Per Federal UCR reporting criteria violent crime rates do not include simple assaults. Simple assaults are those which there is no use of a dangerous weapon and no serious injury.