

City of Menasha **POLICE** Department



2016 Annual Report

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Our mission is to be the model of modern police services, built upon a strong partnership with the community, using respect, creativity, and technology to find solutions and improve the quality of life for all.



CHIEF'S MESSAGE

2016 was a difficult year for Law Enforcement in the United States. There were 63 deaths to law enforcement officers by gunfire which is a 53.6% increase from 2015. In addition, the relationship between law enforcement and the communities they serve also seem to be strained in many areas. This impacts officers in both large and small departments. Recent surveys have shown these trends are having a negative impact on officer initiative and job satisfaction.

I feel the media is fueling the negative law enforcement perceptions and they are not doing an adequate job of telling the full story. In October 2016 a survey by Gallup stated that 76% of people held a "great deal of respect for law enforcement". This is the highest rating since the late 1960's and is up 12% points from last year. In fact across all age groups, demographics and political affiliations there was an increase.

What does all of this mean to Menasha? I want to express to you that we feel very fortunate to work in a community that supports their police department. While our officers are aware of the dangers of the job and the events that have been going on nationally, we are also conscious of the fact that our situation is different. We continue to use LEED (Listen, Explain, Equity and Dignity) in our interactions with you. We also trained all of our officers in the principles of Implicit Bias last year. That training helped to ensure that we are making decisions based upon the facts and not subconscious biases that all people have.

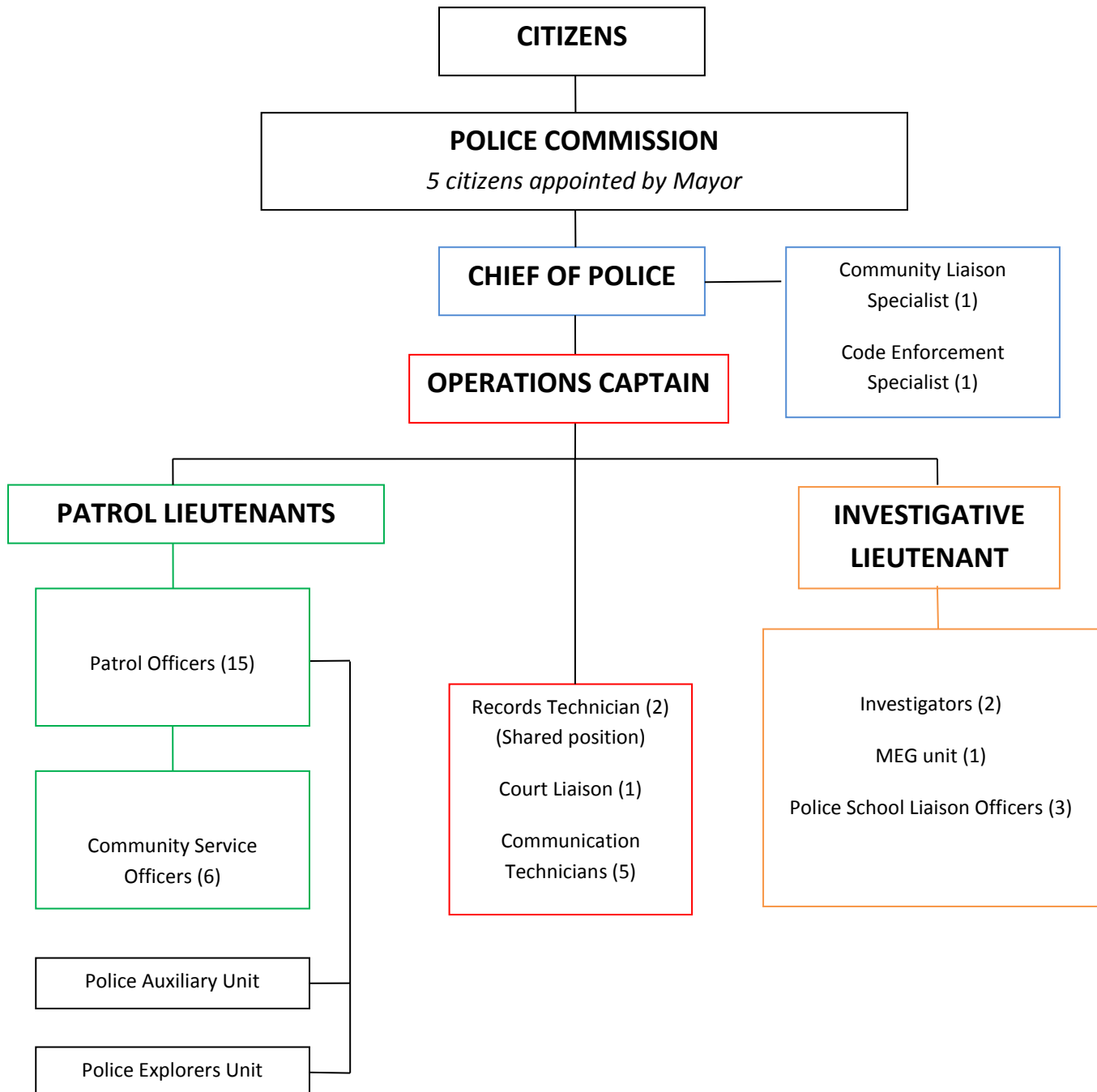
We also set the foundation in 2016 to become "accredited" through WILEAG (Wisconsin Law Enforcement Accreditation Group) in 2017. There are over 250 standards, or best practices, which have been identified that a professional police agency should follow. To become accredited a department will first do a self-assessment to find and correct any deficiencies. Once complete, a group of outside assessors will come in and confirm these standards are being followed. There are over 300 police departments in Wisconsin and only 10% are accredited. I believe we meet most of the standards to become accredited and look forward to this opportunity to find areas we can improve upon. We are looking forward to our evaluation this year.

A police department can only be effective if there is communication and trust with the community. I would like to thank you for your support. We are committed to being a model for modern police services and on behalf of the employees of the Police Department, it is an honor to serve Menasha and as always I welcome your feedback.

Serving our community,

Chief Timothy Styka

ORGANIZATIONAL CHART



STAFF - SWORN

CHIEF OF POLICE

Timothy Styka

OPERATIONS CAPTAIN

Brett Halderson

INVESTIGATIVE LIEUTENANT

Lawrence Bonneville

PATROL LIEUTENANTS

Charles Sahr

Angela Hanchek

Matthew Albrecht

Nick Thorn

Matthew Lenss

INVESTIGATORS

Mark Mauthe

Stephanie Gruss

COMMUNITY LIAISON SPECIALIST

Aaron Zemlock (retired)

John Wallschlaeger

POLICE – SCHOOL LIAISONS

Ann Gollner

Amy Cook

Jeff Jorgenson

PATROL OFFICERS

Martin Schrampfer (retired)

Roger Picard (retired)

Nick Oleszak

Sara Swenson

Jim Verkuilen

Chris Groeschel

Pete Sawyer

Matt Spiegel

Dan Hoernke

Anthony Edwards

Denton Heidemann

Josh Gallagher

Adam Miller

John Abrahamson

Ray Berna

Joel Nelson

Adam Schulz

Randy Hill

STAFF - CIVILIAN

POLICE COMMISSION

Tony Gutierrez
Marshall Spencer
Jason Dionne
Terri Reuss
Fran Ebben

RECORDS CLERK (SHARED POSITION)

Jenny Groeschel
Ginger Tralongo (retired)

COURT/TRAFFIC LIAISON

Bev Sawyer

COMMUNICATIONS TECHNICIAN

Darlene Krause (retired)
Sharon Beyer
Amber Olson
Debbie Borchart
Mary Janssen
Sheri Grotto
McKenzie Paul
Shelby Patterson
Taylor Repinski

CODE ENFORCEMENT SPECIALIST

Joe Polzien

CROSSING GUARDS

Robert Piel	Mark Mennen (relief)
Gary Gallant	Sue Biese (relief)
Will Hoerning	Jill Beining (relief)
Lori Davis	Gary Wisneski (relief)
Bethany Leigh	

CITY SNAPSHOT

The City of Menasha is situated in the heart of the Fox River Valley on the north shore of Lake Winnebago. The nearly 18,000 residents comprise a diverse and engaged community in which we are proud to serve. Menasha is in a period of economic revival and during this past year, many steps have been taken towards the continued revitalization of our downtown and other key areas of interest in the city.

The City of Menasha encompasses a total of 7.72 square miles spanning both Winnebago and Calumet Counties. The various neighborhoods in the city range from a central core of traditional ranch and two-story homes, to large lakefront residences, as well as newer subdivided neighborhoods to the east. Each neighborhood has its own unique character and charm.

Our officers patrol just over 90 miles of streets within the corporate limits of Menasha. Our patrols cover every road from private streets to main thoroughfares like US Highway 10 and State Highways 47 and 114. The streets wind through our residential neighborhoods, industrial zones, downtown, and parks.



Photos by Steve Wicihowski

YOUTH PROGRAMS

MENASHA POLICE EXPLORERS – The Menasha Police Explorer program was started in the fall of 2012 to help youth in our community who are interested in a law-enforcement career. The program allows youth in the community to interact with officers at the Menasha Police Department. The police explorers are exposed to the law enforcement career through training with police officers and post advisors. They utilize scenarios to prepare the explorers for a law-enforcement career. The police explorers currently have 9 youth actively participating in the program.

The program is supervised by Menasha officer Adam Miller as well as officer Chad Gruenstern from the Neenah Police Department. The Menasha police explorers were funded by the dedicated police explorers fundraising efforts throughout the year as well as a small membership fee. The Menasha police benevolent Association also made a donation to the police explorers.



The police explorers assisted the police department with a variety of events that took place in the city. They assisted with traffic and crowd control for the Fourth of July fireworks, handing out candy for Halloween downtown, as well as painting a mural on the Menasha Police Department firing range. In April 2016, the Menasha Police Department Explorers competed in their first Explorer competition, placing 2nd in Arrest and Search.

Students in the Neenah and Menasha School Districts who are 14 years old or older and have completed eighth grade are eligible to join. Contact Officer Adam Miller, email to: amiller@ci.menasha.wi.us, for additional info.

Engaging Our Youth

Investing time in the younger citizens of Menasha is one of the best investments we can make. We are fortunate to have School Resource Officers in our schools to build those positive relationships early and throughout their school career. All officers are encouraged to interact with the youth of Menasha and this year we were able to do just that, and have some fun while doing it.

Boys and Girls Club – The Boys and Girls Club in Menasha is a fantastic place for the youth in our community to meet, learn, and grow as young citizens. We have been able to work with club staff from the day it opened to be involved at numerous levels. We have held a bike rodeo and bike registration as well as Shop With A Cop at Christmas time at the club and look forward to future opportunities to collaborate.



Safety Town – At the start of the school year officers spent some time with some of the younger children to talk with them about safety. They discussed crossing the streets at corners, being nice to their classmates and of course awareness about people who don't belong at school or who may try to hurt them. Personal safety is no accident. It's something we can all have a greater awareness for and by working with today's youth we have better outcomes in the future

Engaging Our Youth

We collaborated with St. Joes Food Pantry and the Wisconsin Timber Rattlers for the **‘Safe Routes to School’** promotion at the start of school. Today’s drivers can be very distracted. Cell phones, breakfast on the fly or inquisitive kids in the backseat asking questions are all reasons why today’s moms and dads can get distracted making it more dangerous for pedestrians. A national effort has been underway for several years to map and design safer routes for kids to school so walking to school can be a safe option.



Walking is one of the simplest, most effective and most affordable strategies for kids and adults to build physical activity into their lives. One mile of walking translates to 2/3 of the recommended 60 minutes of physical activity each day.

The benefits of walking extend beyond health. Studies show that there are links between [physical activity and academic achievement](#), proving that active kids do better.

Engaging Our Youth



Shop With A Cop – 2016 marked our second annual Shop with a Cop event. Our community partners continue to amaze us. We received generous support from the Boys and Girls Club of Menasha, Feeding America, Festival Foods – Menasha, Lamers Bus lines, Menasha Police Benevolent Association, Shopko Menasha along with several other anonymous donors. Due to that generosity we were able to help a dozen Menasha area youth provide a special Christmas for their families. Breakfast prepared by our officers and eaten at the Boys and Girls Club before they all headed to Shopko to shop. Once finished shopping, they returned to the Club to wrap presents and have a snack. It was a great event and we are already making plans for making it even better in 2017.



NEW PROGRAM UPDATE

Drug Drop Box – The proper disposal of prescription drugs continues to be essential in protecting our environment and in keeping drugs out of the hands of the wrong people. The Menasha Police Department joined other Winnebago County Agencies by placing a permanent drop box for prescription drugs in the lobby of our department. The box was provided free-of-charge from a grant by CVS Pharmacy.



The drop box is emptied quarterly or as needed. A sort is done and the pills are removed from their original containers. The containers are recycled and the drugs are disposed of through the State of Wisconsin. On average, we have turned over nearly three full Wisconsin Department of Justice approved boxes of discarded medications for incineration. We estimate that we collected more than 150 pounds of prescription medications in 2016. We expect that number to continue as people in the community learn about the collection box. Everyone wins.

PRESCRIPTION DRUG ABUSE

Abuse is increasing

- There were more drug overdoses in 2014 than any previous year recorded, and over 60% of these are from opioid abuse.
- Providers are prescribing more medication—therefore more pills accessible in more medicine cabinets.
- More accessibility places people at higher risk for misuse, abuse and addiction.

Prescription Drug Abuse is Deadly

- Taking prescription drugs that were not prescribed to you or in a non-prescribed way is DRUG ABUSE.
- Prescription drug abuse can cause death, addiction, disability or disruptions in normal brain cell development.

PRESCRIPTION DRUG SAFETY

Develop a relationship with your pharmacist.

- Ask questions.
- Know what medications you are taking and why.

Be attentive at the pharmacy counter.

- Use a quiet voice when talking about your medications.
- Avoid storing your prescription medication to others.

Use caution when leaving the pharmacy.

- Be mindful of people around you, near your car, etc.
- Contact Pharmacy staff if you see anything suspicious.

Phone-in your prescription or use mail-order services.

Learn more about the fight against Prescription Drug Abuse:
www.cdc.gov/drugoverdose/epidemic

Most Commonly Abused Medications

GENERIC NAME	BRAND NAME
Oxycodone	OxyContin
Hydrocodone	Vicodin
Codeine	Tylenol w/ codeine
Methyphenidate	Ritalin
Alprazolam	Xanax
Amphetamine	Adderall
Clonazepam	Klonopin
Fentanyl	Actiq/Duragesic
Dextromethorphan	Cough and Cold medicine

SECURE YOUR PRESCRIPTION

Prescription Drugs are the primary target in home invasions and thefts.

Use these tips to keep your prescriptions secure.

- Safeguard all drugs at home.
- Do NOT leave drugs on countertops or out in the open.
- Keep pill bottle caps on tightly.
- Store drugs in a private area such as a bedroom or other secure place.
- Know how many pills you have.
- Properly dispose of old or unused medicines.
- Be aware of anyone who enters your home.

K9 PROGRAM

K9 ATHOS - Athos and Officer Spiegel had their first official active duty work day together on March 30, 2014. Of the 51 sniffs conducted, 29 resulted in arrests for various drug related crimes. Athos had 8 tracking deployments and located either the suspect or the suspect path in 5 of those incidents. One incident included the tracking of a missing 8 year old boy who was located. The team of Athos and Officer Spiegel are an incredible asset to our department and to the community.

<u>Narcotics</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Total Narcotic Sniffs:	53	76	51
Total Arrests:	28	39	29
Accuracy:	96%	96%	96%

Finds included marijuana, methamphetamine & paraphernalia

<u>Tracks</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Total Tracks:	2	8	7



A Second K9 – Apollo Officer Adam Miller joined the Menasha Police Department on October 1, 2013. He had previously worked as a K9 handler in another community. When he left, his K9 partner Apollo came along with him. A fund raising effort allowed us to bring Apollo on board as our second drug detection and tracking K9. Funds were needed for a K9 vehicle and equipment along with refresher training.

Apollo went on line in November 2016. In that short time Apollo had four narcotic searches coming up with three positive. His nose detected both marijuana and methamphetamine.

Both K9's have also assisted other law enforcement agencies in drug detection when requested under mutual aide.

K9 Program – Facility Dog

We begin with some history. 2015 brought the inspiration and eventual reality of adding a facility dog to our department.

Officer Jeff Jorgenson has served as the elementary school resource officer (SRO) for the 6 elementary schools since 2012. In 2015 WI ACT 125 was implemented. It outlines restraint and seclusion laws for students in schools. Officer Jorgenson discovered that he would need to rely strongly on his Crisis Intervention Team training for de-escalating tense situations.

The MJSD staff work with students on building the trust and rapport necessary to encourage the student to think calmly and rationally. Some incidents resulted in physical interventions after verbalizations and mere presence failed to gain compliance. Once the students recognized the patterns we saw an upswing in compliance being gained from presence and verbal interventions alone. We were concerned with what action we might have to take if this behavior continued to increase. Officer Jorgenson began to review his responses these calls in order to determine what was working to prevent physical intervention and what was limiting his interventions. Jorgenson predicted most students needed a nonjudgmental, nonverbal distraction, to alter their behavior without physical intervention. He recognized that he was limited by the student's opinion of police officers in general and of him personally. In other words, some families raise their children to trust police while others instill fear of police through negative experiences or threats. Working with therapists in the school we learned about the benefits of pressure, movement, and other sensory strategies for cooperative students. In conversations with school administrative staff there was also a discussion of the use of facility dogs. Facility dogs met the nonjudgmental, nonverbal distraction criteria perfectly. This lead to research and proposals to Chief Styka, Superintendent VanderHeyden, the Menasha Common Council and the Board of Education.

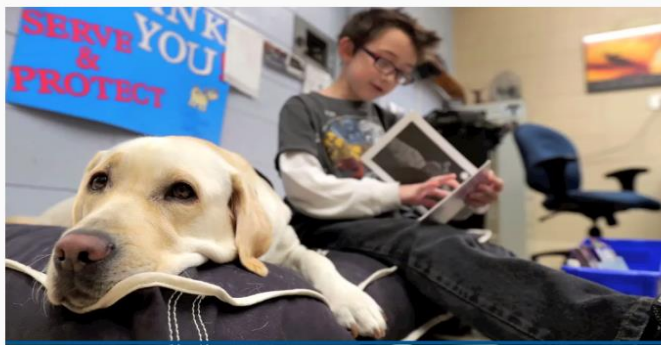
Thanks to the generous introduction from Hawthorne, CA Police Department, we developed a relationship with the non-profit organization, Canine Companions for Independence (CCI), to explore the need for a fully trained facility dog. Menasha Police Department decided to implement a service dog to specialize in assisting children in crisis, community relations, public education, police and community interaction, special victim assistance, our own internal employee relations, and for mutual aid to our surrounding agencies that may need our assistance during their most difficult moments.

A facility dog from CCI would be fully trained with 40-60 commands and a tested temperament conducive to reducing fear and anxiety and anger. A review by CCI determined the Menasha Police Department qualified for the commitment of working with one of their canine companions. The handler commitment is 10-12 years with a working life of 8-10 years. The primary handler and caretaker of the dog would enroll in the CCI training program when the canine companion is ready.



Menasha police dog gets high marks

Jen Zettel, USA TODAY NETWORK-Wisconsin 6:34 p.m. CT Dec. 12, 2016



Officer Jeff Jorgenson of the Menasha Police Department tells us some of K9 Officer Geller's favorite things to do. (Dec. 12, 2016) Jen Zettel/USA TODAY NETWORK-Wisconsin

Geller became the subject of a wonderful article about his special skillset in the Appleton Post Crescent / USA Today which three of these photos are courtesy of PJ Wm. Glasheen.

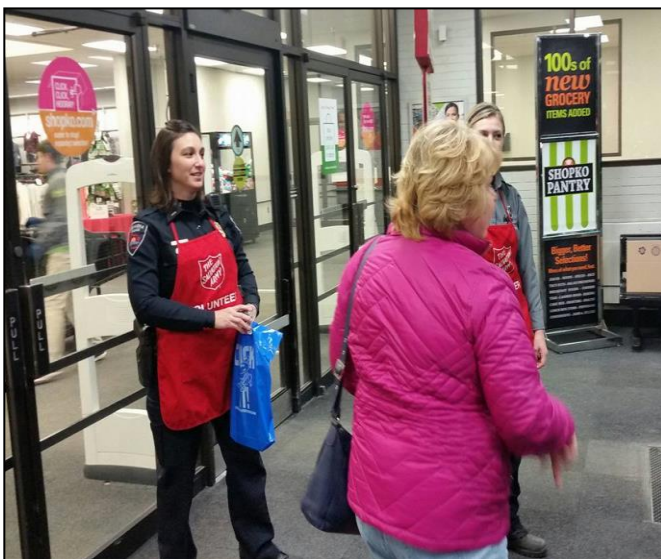


We will continue to monitor Geller's performance at school to see if we can statistically quantify her impact in the six schools she patrols. Antidotally Geller has had a huge impact on the children she helps calm. Once principal calls her a four legged hero so she's off on the right paw.

VOLUNTEERING FOR A CAUSE

Menasha officers continue to embrace the opportunities given to us to serve in a capacity outside of work. A majority of officers in our department yearn for chances to give back to the community that wholeheartedly supports our day to day work.

SPECIAL OLYMPICS – Investigator Mark Mauthe has continued to drive our efforts to support Special Olympics. Our officers participate in the Torch Run, the Polar Plunge, Run-With-The-Cops, Bowl-a-Thon, and other fundraising events for Special Olympics. The interaction between officers, the athletes, and the community supporters is such a great thing to see and be part of. The monies raised from these events support the athletes in their endeavors to rise to the top of their sport and it feels good to be part of that process. Thank you to all that donate on our behalf for these events.



Red Kettle bell ringing - Our crew was once again able to ring the bells to raise funds for those less fortunate during the Christmas season. Many laughs, smiles, and holiday greetings were shared with the friendly shoppers at Shopko in Menasha. Everyone from Com-tech's & Officers up through the Chief got into the spirit.

Many times throughout the year we see first-hand how devastating poverty can be for families. While we can't make everyone's situation better, we hope that our small contribution of time ringing bells was helpful to the Salvation Army in fulfilling their mission.

TECHNOLOGY USAGE

The Menasha Police Department has continually been at the forefront of new uses and designs of technology in the State of Wisconsin. By staying on the cutting edge of law enforcement technology, we are better able to provide higher levels of service to our community.

MOBILE VIDEO CAMERAS

Menasha squad cars have been equipped with video recording systems for some time. Recent upgrades have included cameras which record prisoner activities in the backseat as well. In our efforts to further increase transparency and accountability we are in our fourth year using wearable body cameras while on patrol. These allow officers the ability to capture evidence while out of view of the squad cameras. They continue to be an invaluable tool.



FINGERPRINT IDENTIFICATION

Our department was fortunate to be one of the only agencies in the area to have a FastTrack fingerprint scanner which allowed us to quickly check for a person's identity if

it was in question. We placed a mobile unit in the supervisor's vehicle last year which brings this technology out onto the street. This allows for quicker identification of a suspect which greatly increases officer safety and reduces time spent on the call.

DIGITAL RADIO SYSTEM

Every police agency in Winnebago County switched from an analog to an 800 MHz digital radio system. The changeover was required in order to comply with the FCC's new frequency plan for public safety in the United States. For those of you who like to follow the activities on the police radio there are applications in the App store that will follow the 800 MHz frequency. The new frequencies can be found at www.radioreference.com.

CAD SEARCH

Officer Nick Oleszak has created numerous programs which have made our jobs easier and more efficient. His most recent addition, CAD Search, allows us to do many things. We have the capability of real-time monitoring of calls for both our agency and surrounding agencies. It provides call look-up and keyword search abilities. We can also use a geo-web feature to determine the number and types of calls in a particular area. These are just a few of the many features provided with this amazing software.

POLICE BENEVOLENT

The Menasha Police Benevolent Association (MPBA) is comprised of current police department employees and retirees. The benevolent exists to support its members by cultivating fellowship among its members and to provide a medium for the exchange of knowledge and experience that fosters high professional standards. A primary function of the MPBA is to conduct charitable, educational, and recreational activities for the benefit of its members and the public. Members pay dues and an annual fundraiser is held to support the benevolent association's activities.

The MPBA strives to support the members and their families by providing events that honor and reward their hard work during the year. A family picnic in the summer and a Christmas party in the winter give members and their families a chance to enjoy one another's company outside of the work environment. During National Police Week, a dinner and awards ceremony is held to honor those officers who went above and beyond their expected call of duty.

A primary function and focus of the MPBA is to give back to our community. Last year we were able to support over a dozen community and/or law enforcement organizations or members by providing money or goods they needed. In 2015 support was provided to the Menasha High School Post Prom, Police Unity Tour, Special Olympics Fox Valley, Menasha Auxiliary Easter Egg Hunt, Victim Crisis Response Team, Menasha Rotary Scholarships, and others. We also adopt several families for the Christmas Giving program and for the first time hosted a Shop-With-A-Cop event.

Thank you for your continued support of our organization.

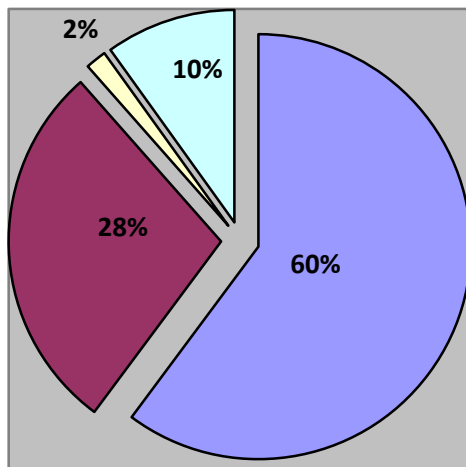


POLICE ADMINISTRATION

The administration division of the police department consists of the Chief of Police and our Operations Captain.

Managing the department budget, officer training, and writing procedures and policies are just a few of the tasks taken on by this division. Striving to provide the best and most fiscally responsible level of service is at the forefront of each decision they make.

Police Budget	
Year	Amount
2016	\$4,762,195
2015	\$4,619,222
2014	\$4,562,226
2013	\$4,571,493



The pie graph illustrates the general breakdown of spending areas within the police department budget. As it is with most organizations, personnel costs make up the largest portion of the budget. The capital outlay and operating expenses provide the officers with the equipment they need to adequately serve the community.

In 2016, the department continued to work at anticipating any vacancies at the patrol level. We achieved full staffing in 2015 of all approved staff positions. Being fully-staffed allowed us to focus on problem areas through added patrols and programs. We had several retirements in 2016 and have worked at building a qualified pool of candidates to minimize the time we are short on staff.

This year we hired 3 Officers. All three completed their field-training and are currently in their 18-month probationary period. We are glad to have them on the team

Officer Training

Officer Training

Officers attended a total of 2322.5 hours of training which included 176 hours of Implicit Bias training at UW-Oshkosh, 56 hours of Procedural Justice training for supervisors and 120 hours of in-house defense and arrest tactics.

PATROL DIVISION

Patrolling our streets remains a primary function of the department.

Traffic enforcement continues to be a high priority for our agency and is probably the number one complaint in any city. To address this more efficiently, we established a traffic reporting program where citizens can email or call in a specific complaint regarding a traffic issue in their neighborhood. A designated officer will share that complaint with the appropriate shift and officers are assigned to address it. A follow-up call is made to the citizen filing the complaint to let them know what was found and what enforcement action was taken. You can file a similar report by calling 920-967-3575 or email

Responding to the more than 13,400 calls for service annually utilizes a significant portion of time for officers. Patrol officers respond to a multitude of calls for service ranging from citizen assists, disturbances, burglaries, robberies, drug and alcohol complaints, to homicides. In addition to responding to criminal complaints, officers often focus on preventative measures like checking business doors at night, patrolling parks and other public spaces like the trestle trail and school properties. Often times, residents will report specific concerns in their neighborhoods and we will specify added patrol time to address those concerns in that area. It is imperative that as citizens of a strong community that if something looks “not normal”, it needs to be checked out. We help create a stronger community when we work together.



INVESTIGATIONS

The Investigative Division is supervised by the Lieutenant of Investigative Services. The division consists of (2) Investigators, (1) Investigator assigned to the MEG unit, and (3) School Resource Officers (SROs), one at Menasha High, one at Maplewood Middle school and one that splits time between the five elementary schools.

Patrol officers respond to initial complaints and are often able to complete the investigation on their own. There are other circumstances when either the seriousness of the crime or the scope of the incident is too large or complex for patrol to continue the investigation. These cases are assigned to an investigator, a SRO or the MEG unit.

There is no such thing as a “typical day” in any law enforcement position. This is especially true for investigators. Contrary to the television portrayal of crime scene investigators, very little time is spent on actual evidence collection. The reality is that our investigators spend a lot of time chasing down leads, interviewing witnesses and suspects, writing subpoenas and search warrant requests, logging evidence and writing reports. All of which are essential for a successful investigation and prosecution of a case.



Investigators attend specialized training to develop their skills. By attending conferences and training seminars on topics such as homicide investigations, investigating missing persons, or evidence collection techniques, they are able to learn about the latest advancements in crime fighting technology and the best practices being utilized for investigations. The ever-changing technology in the field of evidence collection and analysis is exciting and we are fortunate to work in a department that embraces adapting to what is considered the best practice.

As drug trends change, so does the focus of the MEG unit. The current increase in heroin and methamphetamine use and distribution has changed the landscape of drug enforcement in the Fox Valley and surrounding area. Our department provides a full-time investigator to the Lake Winnebago Area Metropolitan Enforcement Group or MEG Unit. The MEG Unit is a 13 officer unit comprised of officers from agencies within Winnebago, Outagamie, Calumet and Fond du Lac counties. Their focus is on the distribution and manufacturing of illegal drugs within the four county area.



COMMUNITY POLICING

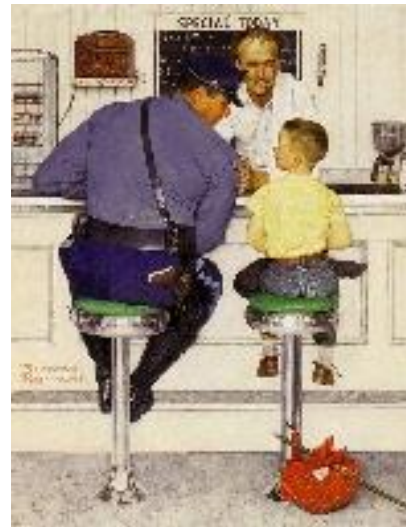
The department is continuously working at increasing engagement with the community both in-person and through technology. Our experiences have taught us how important it is for our citizens to have a way to connect with us and be heard. Whether it is a landlord/tenant issue, a traffic issue, a safety concern, or a public nuisance, we strive to make sure that the issue is addressed in a timely and thorough fashion.



Last year we had approximately 5000 followers on our department Facebook page. As we write this report, we have over 9000 followers. That is 9000 engaged citizens and organizations that are watching, listening, sharing, and responding to the information that we post. The information posted is often law enforcement related but we try to mix in a little humor and a little fun when we can. We often post traffic incidents and road closures as well as weather reports and road condition reports. Many find this to be a valuable resource.



The department also has a Twitter feed. This is a newer platform for us and we are working on finding what the most effective use is going to be for it. To



date we have used it to push out “need to know” information that directly affects our residents. We are open to suggestion from the community as to what they would like from our tweets.

We continue to operate our E-lert program allowing landlords with property in Menasha to be made aware of issues at their rentals. Landlords contact the PD with a list of their property addresses and their contact information, including an email address, which gets entered into the program. Within a short time of police being dispatched to a property, the landlord receives a brief email notification of the call. The landlord can then address the issue directly with the tenant or contact us for more information and assistance. It has become a “must-have” system in a city with a very high rental property percentage.

COMMUNITY POLICING

NEIGHBORHOOD WATCH

What about homeowners? How do they know what is going on in their neighborhood?

There has been a decline in the traditional Neighborhood Watch Programs nationwide. It is still a viable and recommended way to meet and work with your neighbors to keep your home safe. We have several active neighborhood watch units in Menasha. The mantra “see something, say something” has been widely discussed during the past year as a way to make people aware of their surroundings. Tips from citizens who have a “hunch” that something isn’t right are often the launching pad for larger investigations.

We also offer a virtual neighborhood watch in which citizens can sign up to receive a weekly email which alerts them to property crimes happening in Menasha. To see who your Aldermanic District officers are see page 26.



ACTIVE SHOOTER RESPONSE

In the wake of our tragic shooting in 2015 and others around the country, we have seen increased demand for training in how to respond during an active shooter event.

We have been providing this training to local businesses for several years. It often times involves a physical site survey to assess the vulnerabilities of the location itself. This is followed by a review of current policies regarding the procedures for dealing with agitated customers up to an active shooter. In addition, we go in and train staff on how to respond during an active shooter event.

We utilize the Run, Hide, Fight philosophy which provides choices to those involved in an active shooter situation. It gives them permission to survive and do what is necessary to get to safety.

If you would like additional information on having this training at your place of



business, church, or other location, please contact Public Information Specialist John Wallschlaeger at jwallschlaeger@ci.menasha.wi.us or 920-967-3549

POLICE SCHOOL RESOURCE OFFICERS

An essential component of our police services are the three Police School Resource Officers that work in our eight (8) elementary, middle, and high schools. The job is different from patrol and other investigative roles within the department and each position differs greatly from one level of school to the other. Our three SROs do an outstanding job adapting to the environment they are working in. Working with youth from ages 4 to 18 poses unique challenges when having to address the multitude of issues that arise during a school day.

SROs work hand in hand with school administrators to provide a safe learning environment. Interactions with parents, students, social workers, and counselors are part of every day. Establishing connections between the multiple groups is what makes the program so effective.

In addition to the law enforcement related activity that occurs, the SROs prefer their role as mentors to the students and they work hard to build positive relationships with them. By presenting in classrooms, eating lunch with the students, or even just saying hello in the hallway, liaisons are able to effect a positive change in the school. The implementation of ALICE and the infrastructure and safety upgrades to the high school and the other buildings are providing a safe atmosphere, conducive to learning and Creating places for our children to thrive.



SUPPORT SERVICES

COMMUNICATIONS AND RECORDS

The City of Menasha Police Department is open 24 hours a day, 7 days a week. During that time, our front desk is staffed by one of our communication technicians. The front office staff is responsible for answering incoming calls for service, addressing issues that are brought into the lobby, and typing all reports from officers. They are also responsible for relaying information to officers, confirming warrants, and perform a variety of other tasks. They are an invaluable asset to our agency.

Our records department is staffed by one full-time employee. She assists with issues that are brought into the lobby as well as help answer phones when it is busy. Her primary task is managing the voluminous amount of records produced each year. Abiding to State of Wisconsin records laws, we disperse reports to those who request copies as well as send all of the necessary documents to the District Attorney's office to be used during case prosecutions. The items being requested can consist of paper reports, photos, or videos. In addition, they also issue bartenders' licenses, parking permits, and perform additional tasks.

COURT LIAISON

Another key component to the department is our Court Liaison. Her role is to process all of the citations, municipal summonses, accidents, and parking citations written by

officers. In addition, she makes ready all necessary materials needed for municipal court cases. Over **5,800** citations, summonses, accidents, and parking tickets were written by officers in 2016. We are thankful to have such an efficient and dedicated person in this role.

EMERGENCY DISPATCH

The Winnebago County Sheriff's Department provides service for all 911 calls in the county. Typically, there are 5-6 Communication Technicians working in the 911 Communications Center. They work on the second floor of the Winnebago County Sheriff's Office. One technician is



responsibl
e for all of
the calls
in the City
of
Menasha,
City of
Neenah,

and Village of Fox Crossings often referred to as the "north end". In addition calls they are also responsible for dispatching officers to calls.

The digital 800 MHz radio system is fully implemented in Winnebago County. It provides for a larger number of channels to help increase communication and safety.

CODE ENFORCEMENT

Property values, living conditions, vermin, graffiti, junk vehicles are all issues that are of great concern to most residents. We are fortunate to have a highly trained, full-time Code Enforcement Specialist working for our department. Citizens are able to call in a complaint or download a complaint form to report conditions which violate City of Menasha Code. Specialist Joe Polzien works closely with Community Development, the Health Department, and community volunteers in ensuring the places people reside are safe, healthy, and abide by city code.



COMMUNITY SERVICE OFFICERS

We employ four CSO's who work on a part-time basis assisting officers with calls for service. Typically, our CSO's handle calls for vehicle lockouts, animal complaints, and found property. They also assist officers with traffic direction during accident investigations as well as during major city events. Many of those working as CSO's have an ambition to work in the law enforcement field as a career.

MENASHA AUXILIARY POLICE

Dating back to 1963, the City of Menasha has had an Auxiliary Police unit that provides community service to Menasha.



The group is diverse in make-up, having members from 21 to over 50 years old from many different backgrounds. The group elects their own supervisors and has a full-time police officer as an advisor to the unit. They provide traffic control at events, security at public functions, and assist officers when requested. They receive training in law enforcement tactics and techniques. They also run a very successful Easter Egg Hunt each year at Smith Park.

STATISTICS – CALLS FOR SERVICE

ACTIVITY REPORT - 2013-2016

Incident Type	2016	2015	2014	2013
Complaints	7902	7,521	7,408	7,763
Services & Assists	2869	3,096	2,904	2,411
Traffic Stops	2154	3,093	2,171	2,700
Crashes	515	445	450	409
Total	13440	14,155	12,933	13,283

The charts above compare the total police activity for 2013 – 2016.

- **Complaints** indicate the number of police reports and investigations done by officers.
- **Services & Assists** indicate the number of times officers have assisted citizens, motorists, other agencies, etc. Many times these incidents do not generate a police report.
- **Traffic Stops** indicates the number of times officers stop a vehicle for a traffic violation. These may result in a citation(s) or warning(s) being issued.
- **Crashes** are those reported to the police department occurring either on roadways, parking lots and/or private property which are both reportable and non-reportable to the State.

Neighborhood Watch areas by Alderperson District

District 1: Officer Berna, Officer Miller and Lt. Hanchek

District 2: Officer Verkuilen, Officer Heidemann and Lt. Thorn

District 3: Officer Groeschel, Officer Hill and Lt. Albrecht

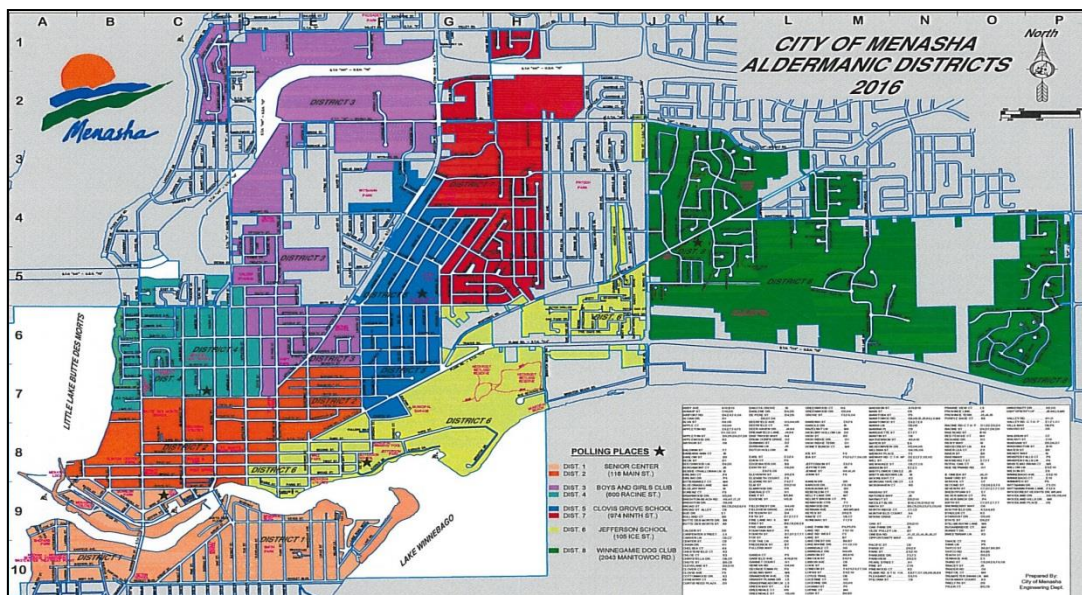
District 4: Officer Edwards, Officer Abrahamson and Lt. Thorn

District 5: Officer Hoernke, Officer Gallagher and Lt. Lenss

District 6: Officer Swenson, Officer Schulz and Lt. Lenss

District 7: Officer Oleszak, Officer Nelson and Lt. Albrecht

District 8: Officer Spiegel and Lt. Sahr



STATISTICS – CALLS FOR SERVICE

CALLS FOR SERVICE BREAKDOWN

Incident Type	2016	2015	2014	2013
911 Assist	499	510	448	338
911 Hang Up	311	247	166	186
Abandoned Vehicles	50	49	34	30
Alarm	157	216	196	176
Animal	492	525	613	592
Civil	40	32	27	50
Emergency Committal	57	56	57	61
Damage to Property	167	167	182	158
Death	23	16	21	18
Disturbance	677	636	639	601
Domestic Disturbance	71	94	89	84
Drugs	201	146	166	196
Fraud	93	76	92	66
Harassment	152	166	204	192
Juvenile	404	417	494	441
Lost/Found Property	145	134	115	129
Missing Person	23	31	30	30
Noise	167	223	208	189
Open Door	62	93	91	79
Runaway	99	82	68	41
Sex Offenses	33	25	42	32
Suspicious Sit/Veh/Person	844	723	714	727
Trespass	17	25	18	12
Warrant Arrests	168	228	202	221
Weapon	8	19	16	24
Welfare Check	633	688	646	653
TOTAL	5593	5624	5578	5326

The chart above is a breakdown of some of the types of complaints officers have investigated. Certain crimes (theft, burglary, robbery, assault, etc.) are compared on the next page.

STATISTICS – CRIMES AND ARRESTS

City of Menasha Unified Crime Report of Index Offenses

	2016	2015	2014	2013
Violent Crime	-	-	-	-
Homicide	0	3	2	2
Forcible Rape	1	3	4	2
Robbery	1	8	4	3
Assault/Battery/Simple Assault	94	83	94	76
Total Violent	96	97	104	83
Clearance Rate	73%	76%	67%	67%
Property Crime	-	-	-	-
Burglary	35	39	42	55
Theft	303	295	338	364
Motor Vehicle Theft	24	9	10	6
Arson	0	0	2	0
Total Property	362	343	392	419
Clearance Rate	35%	21%	26%	25%
Total Index	462	440	496	502

The Federal Bureau of Investigation's Uniform Crime Reporting (UCR) Program, which began in 1929, collects information on the following crimes reported to law enforcement: homicide, forcible rape, robbery, aggravated assault, burglary, theft, motor vehicle theft, and arson.

The UCR Program also maintains a database of arrests and clearance rates of law enforcement agencies. Clearance rates reflect the percentage of those cases that are cleared or solved.

The statewide clearance rates for 2012 (most recent available) were: 53% for violent crimes and 27% for property crimes.

ARREST REPORT

	2016	2015	2014	2013
Prosecution Requests	346	317	301	259
Juvenile Referrals	171	158	206	123
City Summons	421	461	579	480
TOTAL	938	936	1,086	862

This chart outlines the types of arrests made by officers.

- **Prosecution requests and juvenile referrals** are requests to the district attorney's office for state charges.
- **City summonses** are local ordinance violations.

STATISTICS – TRAFFIC ENFORCEMENT

TRAFFIC CITATIONS

	2016	2015	2014	2013
Traffic Citations	1155	1,387	1,262	1,742
Parking citations	2415	2,778	2,862	2,673
OWI	75	63	97	88
Total	3645	4,228	4,221	4,503

TRAFFIC WARNINGS

	2016	2015	2014	2013
Traffic Warnings	1841	2,513	1533	1693

CRASHES

	2016	2015	2014	2013
Crashes Investigated	459	396	367	369

The top two charts show the amount of traffic enforcement in the City of Menasha. It compares the number of citations to the number of warnings issued by officers.

The bottom charts shows the traffic crashes that exceed a certain threshold and are reported to the state.

Use of Force

Police use of force has always been a topic of discussion and debate in any arena of law enforcement. This past year has brought considerable attention to when and how an officer applies the decision to use force in a situation. The policies and procedures established by an agency, along with officer training and experience are relied upon so that officers make sound decisions in regard to using force.

Officers are often forced to make split-second decisions about the amount of force that reasonably appears necessary in a particular situation, with limited information and in circumstances that are tense, uncertain and rapidly evolving.

The collection and distribution of use of force data is important for transparency purposes as well as to provide a mechanism to assess any deficiencies in training or procedures. Officers rely heavily on their training and experience to resolve situations without having to resort to

use of force. As the statistics show, this is often very successful.

2016

13,441 Calls for Service

21 Use of Force

Incidents

Force was used in .15% of all incidents

Once in every 640 documented contacts

Once every 17 days

A Taser® was utilized 3 times while taking a suspect into custody.

In 2016, the Menasha Police Department recorded 21 incidents of using force from the following most commonly reported categories by law enforcement agencies:

1. Electronic Control Devices (3 Incidents)
2. OC Spray (0 Incidents)
3. Passive Countermeasures (17 Incidents)
4. Active Countermeasures (1 Incident)
5. Incapacitating Techniques (0 Incidents)
6. Impact Weapons (0 Incidents)
7. Kinetic Energy Impact Weapons (0 Incidents)
8. Firearms/Deadly Force (0 Incidents)

CRIME – HOW DO WE COMPARE

The City of Menasha is slightly above the state average and below the national average for crime rates according to the most recent statistics for 2015. The City of Menasha experienced a crime rate of 24.4 crimes per 1,000 people in 2015. The state average for 2015 was 23.7 per 1,000 and the national average was 28.6 per 1,000. Menasha has a violent crime rate of 5.3 per 1000, the State of Wisconsin is at 2.9 per 1000 and the national rate is 3.7 per 1000. The property crime rate in Menasha is 19 per 1000, compared to 23.7 for Wisconsin and 29.6 for the US.



Crimes	U.S. One every	WI One every	City of Menasha One every (2016)
Homicide	35 min.	2 days	Zero
Rape	6 min.	7 hours	12 months
Aggravated Assault	40 sec.	58 minutes	11 days
Robbery	1 min.	1 hour	2 months
Theft	5 sec.	5 min.	1.2 days
Burglary	15 sec.	20 min.	10 days
Auto theft	43 sec.	1 hour	15 days

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