



Frequently Asked Questions:

What are your regulations for vehicles?

Vehicles that are obviously inoperable, partially or totally dismantled, or are wrecked/damaged to the extent they would be unlawful to operate on a public street, may not be stored outside or on any public street. Fill out the complaint form above or contact the Menasha Police Department via their non-emergency number at 920-967-3500 to report this issue.

How long can trash containers be at the curb?

All refuse containers shall be placed in collection locations only after 4:00 p.m. on the evenings prior to the regular collection time the following day. All bags and containers for refuse disposal shall be removed from the curbside collection point within twenty-four (24) hours after the regular collection time. Pull the containers back behind the front of the house to store.

Who is responsible for dead trees?

Tree limbs or bushes may not block the sidewalk, cause a hindrance when overhanging the street, or obstruct the view of traffic. Call City of Menasha Public Works Department at 920-967-3620 to report.

*Nuisance or problem (dead) trees on private property that do not impact a right-of-way is a civil matter for neighbors to resolve.

**Please note that large bulky/oversized items like furniture, box springs, mattresses, appliances, etc. require a special permit to be disposed of and can be purchased at either the Public Works Building or Menasha City Hall. The cost of each overflow sticker (for a bag outside of the bin) is \$2.00 per bag while bulky item stickers cost \$15.00 each. Depending on your project, the City of Menasha also has a Dumpster Rental Program. Please contact the Public Works Department directly for more information at 920-967-3620.

Do I need a permit for a shed or outbuilding?

The simple answer is yes. Accessory structures such as garages, sheds, decks, pergolas, etc. need a permit.

Do I need a permit for a fence?

In some cases, yes. Please refer to the **fence fact sheet**. Also note that all fences must be structurally sound and maintained in good repair. Contact the Community Development Department at 920-967-3650.

When am I required to remove snow and ice from the sidewalk?

Property owners are required to maintain sidewalk, curb and gutter, including snow removal to allow pedestrian access within 24 hours from the time the snow or ice event ends.

How do I report noise complaints?

Contact the Menasha Police Department via their non-emergency number at 920-967-3500 to report this issue.

How do I report graffiti?

To report graffiti, fill out the code enforcement on-line form or contact the Menasha Police Department via their non-emergency number at 920-967-3500 to report this issue.

How do I report a streetlight or power outage?

Contact Menasha Utilities at 920-967-3400.

How do I report a water main break or service leak?

Contact Menasha Utilities at 920-967-3450 after hours; 920-967-3430 during regular business hours.