

Citrus County Transit

The purpose of Citrus County Transit (CCT) is to provide safe, courteous, clean, and reliable transportation service in Citrus County.

CCT closes for all major holidays and may have special requirements or adjusted times during a disaster or emergency.

CCT operates its programs and services without regard to race, color, national origin, age, sex, religion, disability, familial or income status. Any person who believes he or she has been subjected to any unlawful discriminatory practice under Title VI may file a complaint with CCT by contacting Joanne Granger, Director at 352-746-7634

For persons with disabilities requiring special accommodations, please contact our office at least one working day prior to service.



Reservations

Reservations are required for Paratransit and accepted up to (14) fourteen calendar days in advance. The deadline is no later than 12:00 p.m. noon, two (2) business days prior to the trip.

Cancellations should be made at least one hour before your scheduled pick-up time.

After business hours, passengers can leave cancellations between 5:00 p.m. and 8:00 a.m. by calling 352-527-7630.

Fares

Door to Door - Paratransit

- Public Fare is \$5.00 each way.
- TD Fare is \$3.00 each way*
- One additional stop is \$1.00.

Veteran Shuttle

- Contact the Office.

Fares may be suspended during time of disaster or emergency.

Transportation Disadvantaged reduced fare is available for eligible recipients with approved application.

If you need assistance after hours, please leave a message and a phone number.

Special Needs

- Wheelchair dimensions limited to 48" x 30 "and total combined weight of 600 lbs.
- Scooters
- Walkers and Canes
- Self-monitored oxygen

Package Limits / Assistance

- Assistance may be provided for Demand Response.
- Drivers are restricted to putting packages on and off the bus. Fixed Route passengers are responsible for stowing their packages.
- *A reasonable number of packages (i.e.: three (3) cloth bags) must fit under your seat and/or in your lap.*

Tips for Riding the Bus

- Have exact change, drivers do not carry change.
- Have your fare ready. You can pay the fare with Cash or Ticket.
- You must pay the full fare each time you ride.
- All wheelchairs and scooters must be secured in the vehicle's four-point securement system during the ride. All individuals are required to comply with Florida's seatbelt law.
- All passengers are required to wear seatbelts including shoulder belts for wheelchair customers, while being transported in Citrus County Transit vehicles.

CITRUS COUNTY TRANSIT

How to Ride Safely

For the Safety and comfort of all passengers, please observe the following rules while riding this bus. You will be warned and may be required to leave the bus or the bus-stop area if you violate any of the rules:

- No littering
- No weapons
- No bare feet
- No distracting the driver
- No consuming alcoholic beverages
- No flammable or explosive materials
- No lying down or putting feet on seats
- Children must be supervised at all times
- Shirts, bottom attire & shoes are required
- Are Emitting offensive body or clothing odors
- No eating or open containers of food or drink
- No distributing leaflets or post unauthorized notices
- No Displays of lewd or indecent behavior and/or attire
- No loud talking, abusive, profane or obscene language
- You may not physically or verbally harass other passengers or Citrus Transit employees
- No use of radios, media players, computers, etc. without headphones on silent operation
- No smoking or vaping of any tobacco product or use of any non-tobacco electronic device
- No soliciting, promoting or attempting to buy or sell anything on County buses or facilities
- Pets must be kept in small carriers (Guide dogs and service animals may accompany disable passengers)
- Personal belongings must fit in your lap or fit underneath the seat, they cannot block the aisle under any circumstances

The Police or other appropriate authority will be called if you:

- Engage in illegal activities
- Engage in fighting or threaten violence
- Fail to leave the bus after having been directed to do so
- Willfully destroy or damage Buses or other County property

WARNING: ASSAULT/BATTERY AGAINST A TRANSIT OPERATOR IS A FELONY

For complaints or problems that are not resolved to your satisfaction, you may contact the Florida Commission for the Transportation Disadvantaged Helpline at
1-800-983-2435

Alternatively, the Florida Relay at
1-800-955-8770

Or Write

The Florida Commission for the Transportation Disadvantaged
605 Suwannee St, MS-49
Tallahassee, FL. 32399-0450



If you have any compliments, complaints or grievances, contact.

Citrus County Transit

Joanne Granger, Director

Email:

joanne.granger@citrusbocc.com

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Door to Door Riders Guide
Operating Hours Monday - Friday

Para Transit – 6:00 am- 6:00 pm

Veteran Shuttle

Tuesday is Tampa

Wednesday is Gainesville

Thursday is The Villages

Office Hours

Monday – Friday 8:00am – 5:00pm

Phone lines are open 8:00 am - 5:00 pm

1300 S Lecanto Hwy, Lecanto, FL. 34461

Phone: 352-527-7630

www.citruscountytransit.com