

# Citrus County Transit

The purpose of Citrus County Transit (CCT) is to provide safe, courteous, clean, and reliable transportation service in Citrus County.

*CCT closes for all major holidays and may have special requirements or adjusted times during a disaster or emergency.*

CCT operates its programs and services without regard to race, color, national origin, age, sex, religion, disability, familial or income status. Any person who believes he or she has been subjected to any unlawful discriminatory practice under Title VI may file a complaint with CCT by contacting Joanne Granger, Director at 352-746-7634

For persons with disabilities requiring special accommodation, please contact our office at least one working day prior to service.



## Reservations

Reservations are required for Door to Door and accepted up to (14) fourteen calendar days in advance. The deadline is no later than 12:00 p.m. noon, two (2) business days prior to the trip.

Cancellations should be made at least one hour before your scheduled pick-up time.

After business hours, passengers can leave messages regarding trips or cancellations between 5:00 p.m. and 8:00 a.m. by calling 352-527-7630.

## Fares for Door to Door

- Public Fare is \$5.00 each way.
- TD Fare is \$3.00 each way.
- One additional stop is \$1.00.

## Bus Passes

- \$30 Bus Passes may be purchased for \$25 via the Driver (Cash or Check) or the Office with a Credit Card.

**Fares may be suspended during time of disaster or emergency.**

**Transportation Disadvantaged reduced fare is available for eligible recipients with approved application.**

**If you need assistance after hours, please leave a message and a phone number.**

## Special Needs

- Wheelchair dimensions limited to 48” x 30 “and total combined weight of 600 lbs.
- Scooters
- Walkers and Canes
- Self-monitored oxygen

## Package Limits / Assistance

- Assistance may be provided for Demand Response.
- Drivers are restricted to putting packages on and off the bus.
- *A reasonable number of packages (i.e.: three (3) cloth bags) must fit under your seat and/or in your lap.*

## Tips for Riding the Bus

- Have exact change, drivers do not carry change.
- Have your fare ready. You can pay the fare with Cash or Ticket.
- You must pay the full fare each time you ride.
- All wheelchairs and scooters must be secured in the vehicle’s four-point securement system during the ride.
- All passengers are required to wear seatbelts to comply with Florida Law. Shoulder belts are required for wheelchair customers, while being transported in Citrus County Transit vehicles.

### **Veteran Shuttle**

Citrus County Transit provides Free transportation for Citrus County Veterans to Gainesville every Wednesday, Tampa every Tuesday, and The Villages every Thursday except for Holidays.

Veterans also ride free to Lecanto VA Site.

Reservations are required no later than 12:00 (Noon) two business days in advance. All reservations must be made by calling Citrus County Transit Office.

Wheelchair services are available, but it is important to make any reservations as early as possible.

### **Social Security Ocala**

Citrus County Transit provides transportation for Citrus County Citizens to Social Security in Ocala on the last Friday of the Month.

Interested in scheduling transportation must have an appointment between 9:00AM and 11:00AM.



**For complaints or problems that are not resolved to your satisfaction, you may contact the Florida Commission for the Transportation Disadvantaged Helpline at 1-800-983-2435**

**Alternatively, the Florida Relay at 1-800-955-8770**

**Or Write  
The Florida Commission for the Transportation Disadvantaged  
605 Suwannee St, MS-49  
Tallahassee, FL. 32399-0450**



If you have any compliments, complaints, or grievances. Contact.  
Citrus County Transit  
Joanne Granger, Director  
Email: [joanne.granger@citrusbocc.com](mailto:joanne.granger@citrusbocc.com)

# **CITRUS COUNTY TRANSIT DOOR TO DOOR**



## **Rider Information Guide**

### **Operational Hours**

Monday – Friday 6:00am – 6:00pm  
Pickups starting 6:15AM  
Drop-offs ending 5:15PM

### **Office Hours and Phone Line**

Monday – Friday 8:00am – 5:00pm

**352-527-7630**

**[CitrusCountyTransit.com](http://CitrusCountyTransit.com)**