

How to create a MyMedicare.gov account

1. Go to www.medicare.gov

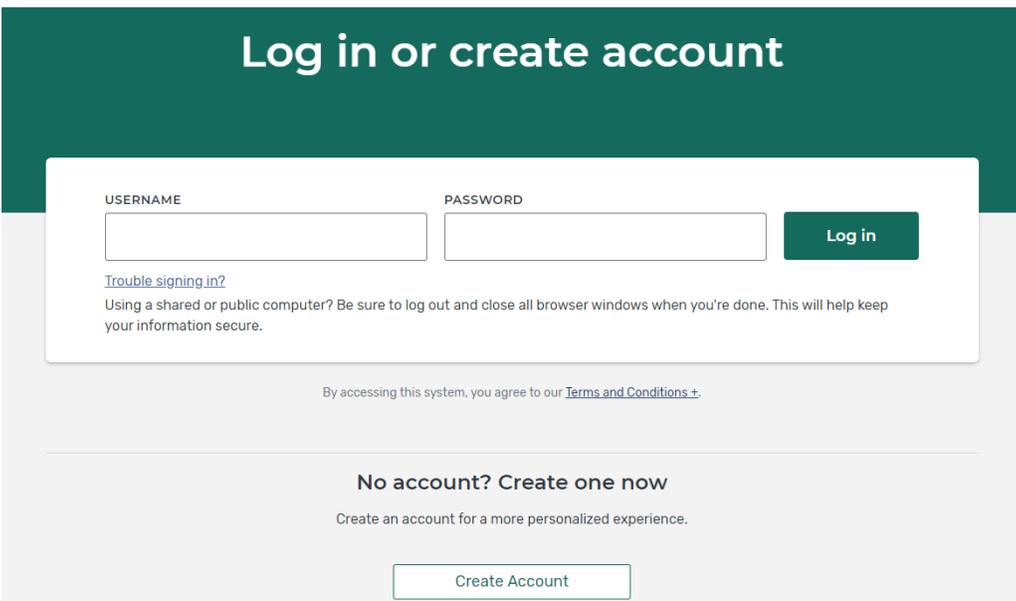


The screenshot shows the Medicare.gov homepage. At the top, there are links for 'Español', 'Print', 'About Us', 'Glossary', 'CMS.gov', and 'MyMedicare.gov Login'. The main header features the Medicare.gov logo and a search bar. Below the header is a navigation menu with buttons for 'Sign Up / Change Plans', 'Your Medicare Costs', 'What Medicare Covers', 'Drug Coverage (Part D)', 'Supplements & Other Insurance', 'Claims & Appeals', 'Manage Your Health', and 'Forms, Help, & Resources'. The main content area has a large banner with the text 'Get the most from your Medicare' and two buttons: 'Get Started with Medicare' and 'Log In/Create Account'. Below the banner is a green bar with the text 'See how Medicare is responding to Coronavirus' and a 'Learn more' button. At the bottom, there are four white boxes with icons and text: '2020 Costs' (dollar sign icon), 'Find care' (binoculars icon), 'What's covered?' (Medicare logo icon), and 'Find plans' (shopping bag icon).

2. Click on Log In/Create Account,



You will be able to log in if you've already created an account or



The screenshot shows the 'Log in or create account' page. The page has a dark green header with the text 'Log in or create account'. Below the header is a white form with two input fields: 'USERNAME' and 'PASSWORD'. To the right of the 'PASSWORD' field is a green 'Log in' button. Below the form is a link for 'Trouble signing in?' and a paragraph of text: 'Using a shared or public computer? Be sure to log out and close all browser windows when you're done. This will help keep your information secure.' At the bottom of the page, there is a section for 'No account? Create one now' with a 'Create Account' button.

No account? Create one now

Create an account for a more personalized experience.

Create Account

3. Click on the **Create Account** tab

4. You will be prompted to enter your Medicare number and other identifying information. You do not need an email to set up an account, simply check the 'I don't have an email address' box.

Create account

All fields required.

MEDICARE NUMBER

[Where can I find my Medicare Number?](#)

LAST NAME

SUFFIX

None

EMAIL ADDRESS (IF YOU HAVE ONE)

CONFIRM EMAIL ADDRESS

I don't have an email address

DATE OF BIRTH

Use the format MM/DD/YYYY

Month

Day

Year

 / /

ZIP CODE OR CITY

PART A COVERAGE START DATE

[Where can I find my Part A start date?](#)

Month Year

[Don't have Part A?](#)

By checking this box, you certify that the information listed above is true and complete to the best of your knowledge.

By checking this box, you agree to the rules and regulations regarding the use of this site. Please view the [Online Services and Web Confidentiality Agreements](#) here. You must accept the agreements to continue with registration.

Next

Cancel

5. After entering the information from your Medicare card you will be prompted to create a Username and password.

Create account

All fields required.

USERNAME

PASSWORD

CONFIRM PASSWORD

SECRET QUESTION

SECRET ANSWER

Submit

Cancel

Username Creation Guidelines

Dos:

- 8 to 30 characters long with no spaces
- Can include letters, numbers and the following special characters: @ ! . - _ \$
- Include at least 4 letters
- Your email address can be used

Don'ts:

- Cannot contain your Medicare Number or SSN
- Cannot be same as your password
- Don't use a special character as the first or last character of your username

Password Creation Guidelines

- Must be 8 to 16 characters long
- Must contain at least one letter
- Must contain at least one number
- Must also contain one or more of the following special characters: @ ! \$ % ^ * ()
- Must be different from the previous six (6) passwords
- Cannot contain your username
- Cannot contain your Medicare Number or SSN

6. You are ready to begin using your Medicare account.

You're all set! You can now log in and start using your account. You'll also get a confirmation letter in the mail within 10-14 days to the address listed in your account.

USERNAME

PASSWORD

Log in

[Trouble signing in?](#)

Using a shared or public computer? Be sure to log out and close all browser windows when you're done. This will help keep your information secure.