



## AVERAGE MONTHLY PAYMENT BUDGET BILLING PLAN

### BUDGET BILLING AVAILABLE

Utility bills vary from month to month depending on the amount of usage. Bills are usually highest in winter and summer during peak seasons or extreme temperatures. These fluctuations are difficult for customers to predict. The City of Camilla has developed an optional payment plan whereby utility bills will be the same each month. The Budget Billing Plan (AMP) will be based on the average of the actual bills. Depending on your situation, these bills may include charges for electricity, garbage collection, gas, security light, sewer, water, and other miscellaneous charges. These bills include taxes where appropriate. As the account is billed each month, the Budget Billing Plan (AMP) will either be lower or higher than the actual bill. Therefore this method of billing will result in an accumulated debit or credit amount on your bill. Any monies accrued under the Budget Billing Plan (AMP) will be settled in July of each year. If you have a credit balance, it will be deducted from your bill produced in June for Cycle 7 (due by July 5<sup>th</sup>) and in July for Cycle 2 (due by July 15<sup>th</sup>). If you have a debit balance, it will be added to the bill in the settlement month.

The Budget Billing Plan (AMP) does not change utility rates, but does allow you to pay the same amount each month, rather than much more in high usage months and much less in low usage months. The Utility Department will continue to read meters each month.

### WHO IS ELIGIBLE?

The Budget Billing Plan (AMP) is available to residential customers only. You will be eligible if you have a minimum of 12 months of continuous service at the same location.

### WHEN MAY I APPLY?

You may apply at any time before or after the settlement month (July).

### MAY I CONTINUE THIS PROGRAM IF I MOVE?

Yes, customers moving from one address to another within our service area may continue participation in the Budget Billing Plan (AMP) regardless of the time of year.

### VOLUNTARY DISCONTINUANCE

You may discontinue participation in the Budget Billing Plan (AMP) and revert to regular billing at any time. This must be done in writing by the person financially responsible for the bill.

### INVOLUNTARY DISCONTINUANCE

If payment is not made by the billing date, or if you fail to pay the Budget Billing amount, your account will be taken off the program and you will be so notified.

## TERMS OF AGREEMENT

I UNDERSTAND, that the Budget Billing Plan (AMP) was designed to make monthly bill amounts uniform throughout the year by utilizing an averaging process based on my 12 most recent bills. The plan will neither increase nor decrease my actual bill.

That Budget Billing (AMP) is available to me if I have had 12 continuous months of service prior to sign up date.

That the Utility Department will not make any settlements to me for any monies accrued under the Budget Billing Plan, except during the anniversary month (July) unless I discontinue service.

That I may continue my participation in the Budget Billing Plan if I move from one address to another, as long as, the move is within the City of Camilla Utility Department service area.

That my Budget Billing (AMP) amount must be paid no later than the due date stated on the bill. That my account will be terminated from Budget Billing if a disconnect work order for nonpayment is produced and utilities will be disconnected immediately and amounts due the Utility Department will be subject to immediate collection.

I REQUEST ENROLLMENT IN THE BUDGET BILLING AVERAGE MONTHLY PAYMENT PLAN AND HAVE READ AND UNDERSTAND THE TERMS OF AGREEMENT (I.D. REQUIRED)

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CUSTOMER NAME \_\_\_\_\_

SERVICE ADDRESS \_\_\_\_\_

ACCOUNT # \_\_\_\_\_ TELEPHONE # \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_