



Calhoun County Senior Services

Minimum Service Standard

SERVICE NAME: HEARING SERVICES

DEFINITION: The hearing services program helps seniors with the costs associated with hearing tests and the acquisition of hearing aids.

UNIT OF SERVICE: One unit equals hearing services for one person. Reimbursement is based on a line-item budget and purchase of service for hearing services.

INCOME REQUIREMENT: Yes. Recipients served during Calendar Years 2022 and 2023 must be at or below 250% of the poverty level as published in the most recent Federal Register. Those served in other years must be at or below 200% of the poverty level as published in the most recent Federal Register.

DESIRED OUTCOME: Seniors improve their capacity to engage in activities of daily living (ADLs) because of improved hearing.

MINIMUM SERVICE STANDARD:

A. Recipient Eligibility Criteria – In addition to the recipient eligibility criteria contained in the “ALL SERVICES” standard, each program shall have written eligibility criteria which will include at a minimum:

1. Participants must not have insurance coverage hearing aids.

B. Intake Information – Basic information must be gathered for all recipients on a standardized intake document. The following minimum information is required:

1. Recipient’s name, address, and telephone number
2. Proof of birth date (Drivers License or ID Card)
3. Proof of income

C. Service Delivery

1. All hearing testing will be performed by a properly licensed or certified hearing specialist licensed to practice in Michigan. Assistance for the senior with transportation to the service location shall be provided if requested.
2. Hearing aids provided must be the least costly alternative that is appropriate for the individual’s hearing condition. All follow-up services must be included in the price of the hearing aid.
3. Hearing aid device provided must be the least costly alternative that is appropriate for the person’s hearing condition, up to a maximum of \$1,750 **per aid**.
4. Participants will not be eligible for more than one (1) hearing aid service in a ten (10) year period, unless prior approved by the Senior Services Manager.