

Check your Address

HELP MAKE THE INTERNET MAP ACCURATE!



Visit calhouncountymi.gov/broadband

The Calhoun County Broadband Task Force encourages county residents to participate in the process to review national internet maps and challenge information about your individual coverage.

By making sure the data is accurate on these national internet maps, we can ensure that Calhoun County is positioned to get the maximum federal and state funding for improving internet services in our community.

Here's how:

First, visit the FCC map at broadbandmap.fcc.gov and search for your address. When you search for your address, you will see a list of internet providers that can serve it and the types of service and speeds offered.

If there is an Internet Service Provider (ISP) listed that says it provides internet to your home that you believe does not, follow these steps for submitting an availability challenge.

1. If one of the services listed is not available at that location, Click the Availability Challenge link.
2. Choose which Internet Service Provider (ISP) you would like to challenge.
3. Scroll down to input your information.
4. Select your reason for challenge from the drop-down list.
5. Upload evidence to support your challenge, which can be an email or screenshot from the ISP website that proves service is not available. You can also write a description of your experience with that ISP. *For evidence from the provider, go to the ISP's website and enter your address on the website where it allows you to search whether that address is served. You can use a screenshot of the results of that search as evidence that you do not have service.
6. Check the certification box at the bottom of the form and then click "Submit."



SCAN TO
REVIEW MAP

Congrats! You've submitted a challenge to the national broadband maps to ensure that this data is accurate. Once you have submitted your challenge, you will receive an email from broadbandmapnotifications@fcc.gov. The ISP has 60 days to respond to this request and either provide more information or confirm that you do not have availability.