

Below you'll find some Frequently Asked Questions Regarding B-Rec and Community Pass

WHAT IS COMMUNITY PASS?

Community Pass is your resource for registering for programs and activities in Bridgewater. On the Community Pass website, you can:

- renew your B-Rec membership (town residents only)
- register for or renew Tennis Membership (there is a fee for non-B-Rec members)
- make Tennis Court and Park Shelter Reservations in real time (there is a fee for non-B-Rec members)
- request a private party at Generations Park Ice Rink or Bridgewater Mini Golf Course (fees are listed on the Town [website](#))
- register for various DIY class offerings (fees are listed on the Town website)

To access online membership and reservation options, click on the Community Pass link located on the home page of our Town website (<https://bridgewater.town/>) .

WHAT IS B-REC MEMBERSHIP?

B-Rec Membership offers:

- FREE park shelter reservations
- FREE access (with a B-Rec Card) to:
 - Generations Park Ice Rink
 - Sandy Bottom Par 3 Golf Course and Mini Golf
 - Doug Will Tennis Center (You must come into the Community Center and have a feature added to your card in order for it to unlock the Tennis Center.)
- FREE Passport Photos at the Bridgewater Community Center
- FREE wristband for unlimited rides at Summer's End Celebration (Labor Day)- this is for cardholders only – not transferable.
- FREE access to movies at the Sipe Center (opening fall 2019)

WHO QUALIFIES FOR B-REC?

While many provisions in Community Pass are open to the general public, B-Rec Membership is available only to those who live within the corporate limits of the Town of Bridgewater.

HOW DO I REGISTER FOR B-REC MEMBERSHIP?

New B-Rec Membership is FREE and is obtained at the Bridgewater Community Center (occasionally, we will provide after-hours opportunities...watch the Town FB page.) New members must provide proof of residency. Plan to have your photo taken and to fill out a brief form.

DOES MY B-REC MEMBERSHIP EXPIRE?

Yes! In order to keep up with the flow of people moving in and out of Town, B-Rec membership must be renewed annually on the date that you originally set up your account.

DO I HAVE TO COME INTO THE COMMUNITY CENTER TO RENEW MY B-REC?

No. You may renew your membership online using your Community Pass account (If you currently have B-Rec membership, you already have a Community Pass account... DO NOT CREATE A NEW ACCOUNT. If

you need help with your username and password, don't hesitate to call us.) You may also renew by calling during our office hours M-F 8:30am – 5pm.

I'VE HEARD THAT THERE IS A NEW STYLE OF B-REC CARD. DO I HAVE THE RIGHT CARD?

We implemented a new system in the fall of 2017. The updated card can be quickly scanned by Town staff for easy entry into our recreational facilities. Please go to our [website](#) to see what these new cards look like. If your card is the older style- blue trim with red letters that say B-REC- please call us so we can print you a new one, then plan to swing by the Community Center to pick it up...or request a pick-up at the Ice Rink. Give us a couple days notice in case things are extra busy around here.

WHAT IF MY CARD IS LOST OR DAMAGED?

Lost or damaged B-Rec cards may be replaced at the Community Center for a \$10 fee.

WHAT IF I MOVE OUT OF TOWN?

If you move out of town, your address will be updated in the system and you will be withdrawn from B-Rec Membership. However, you will maintain Community Pass membership should you desire to register as a non-resident for our DIY class offerings or other events.

**If you need assistance with registering, making reservations,
or understanding other procedures and benefits of the Community Pass system, feel free to:
call the B-connected line (540-908-4212),
or swing by the Community Center (201 Green Street).**